

Meeting of the

TOWER HAMLETS COUNCIL

Monday, 5 December 2016 at 7.00 p.m.

A G E N D A – VOLUME ONE OF TWO

VENUE Council Chamber, 1st Floor, Town Hall, Mulberry Place, 5 Clove Crescent, London E14 2BG

Democratic Services Contact:

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TO THE MAYOR AND COUNCILLORS OF THE LONDON BOROUGH OF TOWER HAMLETS

You are summoned to attend a meeting of the Council of the London Borough of Tower Hamlets to be held in THE COUNCIL CHAMBER, 1ST FLOOR, TOWN HALL, MULBERRY PLACE, 5 CLOVE CRESCENT, LONDON, E14 2BG at 7.00 p.m. on MONDAY, 5 DECEMBER 2016

Will Tuckley Chief Executive

Public Information

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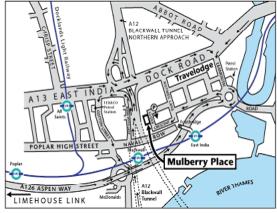
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LONDON BOROUGH OF TOWER HAMLETS

COUNCIL

MONDAY, 5 DECEMBER 2016

7.00 p.m.

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2. DECLARATIONS OF DISCLOSABLE PECUNIARY 1 - 4 INTERESTS

To note any declarations of interest made by Members, including those restricting Members from voting on the questions detailed in Section 106 of the Local Government Finance Act, 1992. See attached note from the Monitoring Officer.

3. MINUTES

To confirm as a correct record of the proceedings the unrestricted minutes of the Ordinary Meeting of the Council held on 21st September 2016.

4. TO RECEIVE ANNOUNCEMENTS (IF ANY) FROM THE SPEAKER OF THE COUNCIL OR THE CHIEF EXECUTIVE

5. TO RECEIVE PETITIONS

The Council Procedure Rules provide for a maximum of three petitions to be presented at an Ordinary Meeting of the Council.

The deadline for receipt of petitions for this Council meeting is noon on Tuesday 29 November 2016.

However at the time of agenda despatch, the maximum number of petitions has already been received as set out in the attached report.

6. TO RECEIVE WRITTEN QUESTIONS FROM MEMBERS OF 45 - 48 THE PUBLIC

The questions which have been received from members of the public for this Council meeting are set out in the attached report. A maximum period of 20 minutes is allocated to this agenda item. 43 - 44

PAGE NUMBER

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MAYOR'S REPORT 7.

The Council's Constitution provides for the Elected Mayor to give a report at each Ordinary Council Meeting.

A maximum of five minutes is allowed for the Elected Mayor's report, following which the Speaker of the Council will invite the respective political group leaders to respond for up to one minute each if they wish.

TO RECEIVE WRITTEN QUESTIONS FROM MEMBERS OF 49 - 52 8. THE COUNCIL

The questions which have been received from Councillors to be put at this Council meeting are set out in the attached report. A maximum period of 30 minutes is allocated to this agenda item.

REPORTS FROM THE EXECUTIVE AND THE COUNCIL'S 9. COMMITTEES

9 .1	Report from Cabinet: Gambling Policy 2016-19	53 - 108
	To receive the report of the Chief Executive and Acting Corporate Director, Communities, Localities and Culture, proposing the adoption of a Gambling Policy for 2016/19.	
9 .2	Report from Cabinet: Community Safety Partnership Plan 2013-16 Year 4 (2016/17)	
	To receive the report of the Chief Executive and Acting Corporate Director, Communities, Localities and Culture, requesting that Council approve the Year 4 Plan (2016/17) of the Community Safety Partnership Plan 2013-16.	
9 .3	Report from Cabinet: Violence Against Women and Girls Strategy 2016-2019	215 - 388
	To receive the report of the Chief Executive and Acting Corporate Director, Communities, Localities and Culture proposing the adoption of	

The remainder of the agenda is listed in Volume Two of the Agenda Pack.

a Violence Against Women and Girls Strategy for 2016-19.

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DECLARATIONS OF INTERESTS - NOTE FROM THE MONITORING OFFICER

This note is for guidance only. For further details please consult the Members' Code of Conduct at Part 5.1 of the Council's Constitution.

Please note that the question of whether a Member has an interest in any matter, and whether or not that interest is a Disclosable Pecuniary Interest, is for that Member to decide. Advice is available from officers as listed below but they cannot make the decision for the Member. If in doubt as to the nature of an interest it is advisable to seek advice **prior** to attending a meeting.

Interests and Disclosable Pecuniary Interests (DPIs)

You have an interest in any business of the authority where that business relates to or is likely to affect any of the persons, bodies or matters listed in section 4.1 (a) of the Code of Conduct; and might reasonably be regarded as affecting the well-being or financial position of yourself, a member of your family or a person with whom you have a close association, to a greater extent than the majority of other council tax payers, ratepayers or inhabitants of the ward affected.

You must notify the Monitoring Officer in writing of any such interest, for inclusion in the Register of Members' Interests which is available for public inspection and on the Council's Website.

Once you have recorded an interest in the Register, you are not then required to declare that interest at each meeting where the business is discussed, unless the interest is a Disclosable Pecuniary Interest (DPI).

A DPI is defined in Regulations as a pecuniary interest of any of the descriptions listed at **Appendix A** overleaf. Please note that a Member's DPIs include his/her own relevant interests and also those of his/her spouse or civil partner; or a person with whom the Member is living as husband and wife; or a person with whom the Member is living as if they were civil partners; if the Member is aware that that other person has the interest.

Effect of a Disclosable Pecuniary Interest on participation at meetings

Where you have a DPI in any business of the Council you must, unless you have obtained a dispensation from the authority's Monitoring Officer following consideration by the Dispensations Sub-Committee of the Standards Advisory Committee:-

- not seek to improperly influence a decision about that business; and
- not exercise executive functions in relation to that business.

If you are present at a meeting where that business is discussed, you must:-

- Disclose to the meeting the existence and nature of the interest at the start of the meeting or when the interest becomes apparent, if later; and
- Leave the room (including any public viewing area) for the duration of consideration and decision on the item and not seek to influence the debate or decision

When declaring a DPI, Members should specify the nature of the interest and the agenda item to which the interest relates. This procedure is designed to assist the public's understanding of the meeting and to enable a full record to be made in the minutes of the meeting.

Where you have a DPI in any business of the authority which is not included in the Member's register of interests and you attend a meeting of the authority at which the business is considered, in addition to disclosing the interest to that meeting, you must also within 28 days notify the Monitoring Officer of the interest for inclusion in the Register.

Further advice

For further advice please contact:-

Melanie Clay, Corporate Director, Law, Probity and Governance, 020 7364 4800

APPENDIX A: Definition of a Disclosable Pecuniary Interest

(Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, Reg 2 and Schedule)

Subject	Prescribed description
Employment, office, trade, profession or vacation	Any employment, office, trade, profession or vocation carried on for profit or gain.
Sponsorship	Any payment or provision of any other financial benefit (other than from the relevant authority) made or provided within the relevant period in respect of any expenses incurred by the Member in carrying out duties as a member, or towards the election expenses of the Member. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract which is made between the relevant person (or a body in which the relevant person has a beneficial interest) and the relevant authority— (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land	Any beneficial interest in land which is within the area of the relevant authority.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the relevant authority for a month or longer.
Corporate tenancies	Any tenancy where (to the Member's knowledge)— (a) the landlord is the relevant authority; and (b) the tenant is a body in which the relevant person has a beneficial interest.
Securities	Any beneficial interest in securities of a body where— (a) that body (to the Member's knowledge) has a place of business or land in the area of the relevant authority; and (b) either—
	(i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body; or
	(ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the relevant person has a beneficial interest exceeds one hundredth of the total issued share capital of that class.

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LONDON BOROUGH OF TOWER HAMLETS

MINUTES OF THE COUNCIL

HELD AT 7.00 P.M. ON WEDNESDAY, 21 SEPTEMBER 2016

THE COUNCIL CHAMBER, 1ST FLOOR, TOWN HALL, MULBERRY PLACE, 5 CLOVE CRESCENT, LONDON, E14 2BG

Members Present:

Mayor John Biggs Councillor Khales Uddin Ahmed **Councillor Rajib Ahmed Councillor Ohid Ahmed** Councillor Sabina Akhtar Councillor Mahbub Alam Councillor Shah Alam Councillor Amina Ali **Councillor Shahed Ali** Councillor Craig Aston Councillor Asma Begum **Councillor Rachel Blake** Councillor Chris Chapman Councillor Dave Chesterton Councillor Gulam Kibria Choudhury Councillor Andrew Cregan **Councillor Julia Dockerill** Councillor David Edgar **Councillor Marc Francis** Councillor Amy Whitelock Gibbs **Councillor Peter Golds Councillor Shafiqul Haque**

Councillor Clare Harrisson Councillor Danny Hassell Councillor Sirajul Islam **Councillor Denise Jones** Councillor Aminur Khan Councillor Rabina Khan Councillor Shiria Khatun Councillor Abjol Miah Councillor Ayas Miah Councillor Harun Miah Councillor Md. Maium Miah Councillor Mohammed Mufti Miah Councillor Abdul Mukit MBE Councillor Muhammad Ansar Mustaguim **Councillor Joshua Peck** Councillor Oliur Rahman Councillor Gulam Robbani Councillor Candida Ronald **Councillor Rachael Saunders** Councillor Helal Uddin Councillor Andrew Wood

The Speaker of the Council, Councillor Khales Uddin Ahmed in the Chair

During the meeting, the Council agreed to vary the order of business. To aid clarity, the Minutes are presented in the order that the items originally appeared on the agenda. The order the business was taken in at the meeting was as follows:

- Item 1 Apologies for absence.
- Item 2 Declarations of Disclosable Pecuniary Interests.
- Item 3 Minutes.
- Item 4 Announcements.
- Items 5 Petitions.
- Item 5.4 Petition debate and urgent motion regarding the Community Language Service

- Item 6 Public Questions.
- Item 7 Mayor's Report.
- Item 8 Members Questions
- Item 9.1 Report from Cabinet: Substance Misuse Strategy 2016-19
- Item 9. 2 Annual Report to the Council by the Independent Person
- Item 11.1 Treasury Management Quarterly Update Report for Quarter Ended June 2016
- Item 11.2 The Roles of the Mayor and the Chief Executive and the delegation of powers
- Item 12.1 Motion regarding the Housing and Planning Act

1. APOLOGIES FOR ABSENCE

Apologies for absence were received on behalf of:

- Councillor John Pierce
- Councillor Abdul Asad
- Councillor Suluk Ahmed

Apologies for lateness were received on behalf of Councillors Joshua Peck and Marc Francis.

2. DECLARATIONS OF DISCLOSABLE PECUNIARY INTERESTS

Councillor Helal Uddin declared a Disclosable Pecuniary Interest in Agenda Item 5.2, Petition relating to Poplar HARCA parking. This was on the basis that the Councillor's employer had a working relationship with Poplar HARCA. The Councillor left the meeting for the consideration of this petition.

Councillor Abdul Mukit MBE declared a Disclosable Pecuniary Interest in Agenda Item 5.4, Petition relating to cuts to community language services and Motion 12.2 on the same subject (not debated). This was on the basis that his wife was an employee of the community language service. The Councillor left the meeting for the consideration of the petition.

3. MINUTES

RESOLVED:

1. That the unrestricted minutes of the Council meeting held on 20 July 2016 be confirmed as a correct record and the Speaker be authorised to sign them accordingly.

4. TO RECEIVE ANNOUNCEMENTS (IF ANY) FROM THE SPEAKER OF THE COUNCIL OR THE CHIEF EXECUTIVE

The Speaker of the Council was delighted to announce that Councillor Oliur Rahman's wife gave birth to their second child on Wednesday last week. On behalf of the whole Council, he passed on their many congratulations and best wishes to the whole family. Mayor John Biggs referred to correspondence about an alleged child abduction in the Borough. He emphasised that it was not clear at this stage whether this incident had actually occurred as the Police had received contradictory reports. However, in any event, it was essential that the Council and schools safeguard children and managed any such incidents effectively.

5. TO RECEIVE PETITIONS

5.1 Petition relating Drug Dealing

Petition not presented due to the absence of the petitioner.

RESOLVED:

1. That the petition be referred to the Chief Executive and Acting Corporate Director, Communities, Localities and Culture, for a written response within 28 days.

5.2 Petition relating to Poplar HARCA parking

Doros Ullah addressed the meeting and responded to questions from Members. Mayor John Biggs then responded to the matters raised in the petition. Whilst acknowledging that responsibility for setting the parking charges fell outside the remit of the Council, the Mayor reported that he and ward colleagues had expressed concerns to the Chief Executive and the Chair of Poplar HARCA about the increase in the parking charges. He also reported that Poplar HARCA had indicated a willingness to review their position and the Administration would be making further representations to them again at that stage.

RESOLVED:

1. That the petition be referred to the Corporate Director, Development and Renewal for a written response within 28 days.

5.3 Petition relating to Old Ford Housing Association

John Forster addressed the meeting and responded to questions from Members. Mayor John Biggs then responded to the matters raised in the petition. He stated that he had met and exchanged correspondence with the Circle Housing Group and Affinity Sutton to discuss their plans to close the Old Ford Housing Association and centralise all services under its own management. He thanked all those involved in this work to date, especially Councillor Marc Francis for his efforts in dealing with the concerns and also for pushing for the outstanding repairs works to be carried out. The Administration would continue to escalate these particular concerns.

The Mayor considered that the proposed transfer conflicted with the Housing Association's duty to provide locally managed and accountable services. Accordingly, his Administration would be making representations to that end

and would be triggering the dispute resolution process of the Stock Transfer Agreement that covered some aspects of the concerns.

The Mayor also stated that he was willing to meet and work with the petitioners to secure a better outcome for the management of their housing and to ensure that the new landlord consulted the residents on their plans.

RESOLVED:

1. That the petition be referred to the Corporate Director, Development and Renewal for a written response within 28 days.

5.4 Petition Debate – Cuts to community language services

Jahed Chouddhury addressed the meeting on behalf of the petitioners. The Council then debated the matters raised by the petition and Councillor Asma Begum, Cabinet Member for Culture responded to the issues raised.

Procedural Motion

Councillor Asma Begum **moved** and Councillor Racheal Saunders **seconded**, a procedural motion "that under Procedure Rule 14.1.5, Rule 13.1 be suspended to enable an urgent motion regarding the Community Language Services to be considered".

The procedural motion was put to the vote and was **agreed**

The Speaker adjourned the meeting at 7.50pm. The meeting reconvened at 8:00pm. The Speaker then adjourned the meeting again at 8:15pm and the meeting was reconvened at 8:30pm.

Councillor Asma Begum **moved**, and Councillor Rachael Saunders **seconded**, the urgent motion [text of motion as set out in the resolution below].

Following debate, the urgent motion as tabled was put to the vote and was agreed.

RESOLVED:

This council notes:

- 1. The passion with which community languages have been supported by committed groups in our communities. The CLS is provided through 50 projects and provides tuition for Bengali, Arabic, Somali, Arabic, Cantonese, Mandarin, Lithuanian, Vietnamese and Urdu.
- 2. That these classes are provided free of charge to local children in venues across the borough including primary and secondary schools, Idea Stores, local community centres, churches and mosques.

- 3. That the current budget for Community Language Services is £400,000 a year to fund admin costs and tutor hours. There is however a current overspend of £80,000.
- 4. That some projects also receive Mainstream Grant funding.
- 5. That the previous administration left a management system in chaos. A recent audit report raised serious concerns about the way the CLS was managed with regular overspending, poor reporting on what it was achieving and serious safeguarding concerns. We cannot ignore those findings.
- 6. That the Audit report gave the CLS the lowest rating of Nil as a result of its failing management. The investigation found:
 - Value for taxpayer money was not monitored
 - In some cases no evidence was recorded of students attending and there were no reports on performance.
 - There were no child protection policies in place at some providers
 - Payments were signed off without proper procedures and massive budget overspends.
 - DBS checks were expired and some personal information was unlawfully held.
- 7. That no change is therefore not an option.
- 8. That the Mayor understands that the CLS is important to many people in our community and wants to protect and develop it, in partnership with community organisations who support the service, and place it on a more sustainable footing.

This Council also notes that:

- 9. The Government have removed community languages from the list of accepted GCSEs. The Government have also proposed cutting funding for non-core subjects from next year this will cut another £3.1m from Tower Hamlets' education budget. For this reason the current arrangement for the early GCSEs must end. The Mayor will look urgently at whether alternative provision can be secured. This is however likely to be difficult.
- 10. That the First Language Assessment service has not functioned for the past two years it was stopped under the last administration as many schools now have their own assessors and there was no demand.
- 11. That concerns have been expressed about the CLS being moved out of Children's services and into the Idea Stores community learning programme despite this change taking place under the previous administration and being introduced by Cllr Oliur Rahman.

This council believes:

12. That the failures of management identified in the Audit report, which happened under the previous administration, put children, tutors, taxpayer money and the whole CLS service at risk. This was a failure of a service provided to the community.

This Council resolves:

- 13. To welcome the Mayor's statement recognising the importance of community languages to our community.
- 14. To note the Mayors intention that the service be supported but recognising that to support the service it must change, in partnership with those who support it.
- 15. To work with all stakeholders, particularly parents and community groups to ensure that the Community Language Service is fit for purpose.
- 16. To work with community organisations to develop a service fit for the future and driven by the community.

6. TO RECEIVE WRITTEN QUESTIONS FROM MEMBERS OF THE PUBLIC

The following questions and in each case (except where indicated) supplementary questions were put and were responded to by the Mayor or relevant Executive Member:-

6.2 Question from Asik Rahman

I was very impressed with the Mela this year. How many people attended the event – and what other feedback has the Mayor had?

Response by Councillor Asma Begum, Cabinet Member for Culture

The Mela was indeed a very impressive event. I am proud that Mayor Biggs and I were able to return it, not only back to Banglatown, but also back to being a cultural and family friendly event rather than the overly-expensive and commercialised version run under the previous administration. We estimate that around 40,000 people attended this year's Mela. Those that came would have enjoyed a colourful parade down Brick Lane, amazing main stage acts by local and international artists. There was a catwalk and a family zone and a sport area.

(No supplementary question was put)

6.3 Question from Kevin Brady

When she became Prime Minister, Theresa May said she would tackle "burning injustice" and inequality. Has the Mayor, as leader of one of the most

deprived and unequal boroughs in the country, had any word from the Government to suggest they will stop the cuts to our council budgets?

Response by Mayor John Biggs

I think the indications so far are not good. I think every Prime Minister starts with a little bounce and a honeymoon and reaches out to everyone, but all the indications point towards Theresa May not being a great friend of local government. She doesn't appear to be a fan of the devolution agenda, is making noises about resisting mayors in other parts of the country (people may have mixed views about that) and I don't think she recognises that local government has been hit harder by spending cuts than other parts of the country and many, many very needy people depend on our services and that means that councils are having to make very hard decisions about how they balance their budgets with those tough decisions. Just to quote, or misquote, Ms May back at her, for her Brexit may mean Brexit, but it seems to me that, for her, fairness doesn't mean fairness in local government spending.

Supplementary question from Kevin Brady

It is clear that the government's austerity policies resulted in significant pressures on the Council's budget and you have had some difficult decisions about rate rises and cuts in services, but austerity has been about since 2010, whereas your administration is relatively new, could some of the impacts of the cuts have been mitigated if the previous administration had taken more decisive action?

Mayor John Biggs' response to the supplementary question:

In my view that's a very fair question and I'm disappointed that the Independent Group isn't here to hear it as they are an echo of the former Mayor. I think the answer is that, if you look up and down the country, virtually every other council has had to look carefully at its services, possibly restructure them, look at the needs of communities, make some tough decisions but do so in a balanced and reasoned way. In the case of Tower Hamlets it was a pretty shoddy process in my view, albeit with the advice of our professional officers, and it was in some cases too populist, opportunistic and didn't balance our services as well as it could have done which means that we have hard decisions to make now which are going to be tougher as a result of that. So I agree with your supplementary question.

6.4 Question from Adam Allnut

How many families in Tower Hamlets have been placed in temporary accommodation for over six weeks in each of the last five years?

Response by Councillor Sirajul Islam, Statutory Deputy Mayor and Cabinet Member for Housing Management & Performance)

It is unfortunate the housing crisis has had a detrimental effect on many families in our borough. Perhaps no more than those that have had to live in

bed and breakfast accommodation for extended periods of time. If I gave you the six-week overstay for the last five years I'd be here for a very long time and the speaker may not indulge me, but all the information is on the Council website as we have to report to government, but just as an example, last year at the point when Mayor Biggs was elected there were 232 families in this unfortunate position, today I am pleased to say there are none. So for the first time ever we are statutorily complaint. This is a tremendous achievement and one I am very proud of, however we understand that there is much more to do, most importantly we must ensure that we are building genuinely affordable housing that families need and doing all we can to increase standards in the private rented sector.

Supplementary question from Adam Allnut

As a young professional who has chosen to live in Tower Hamlets, obviously housing is a big cost to me. I am wondering what the Council has done to increase the provision of genuinely affordable private and housing association rental spaces, for people like myself.

Councillor Sirajul Islam's response to the supplementary question:

You may know that Mayor Biggs after being elected set up an affordability commission which was chaired by my colleague, Councillor Blake – and again, that report is available – which told us a mixed tenure of housing provision is what we need to provide in this borough. We are also consulting on a new Housing Strategy, again, you may know. On the 1st October we are holding a housing conference exactly to debate those issues so that we have a housing strategy that provides for the future for people like yourselves, for future generations. I really strongly urge you to come along to the housing conference to have that debate and also the impact the Housing and Planning Act will have on some of the plans we want to put forward. Mayor Biggs has pledged to build 1,000 Council homes in his manifesto which will be launching very soon, but that conference on the 1st of October is an opportunity for residents to contribute to the plans.

6.6 Question from Pete Dickenson

In the light of the Labour Party's new policy, under its leader Jeremy Corbyn, to prioritise the fight against austerity, will the Mayor and Council reconsider their policy of making massive cuts that hit the most vulnerable members of our community and reverse them? Will you also reverse the recent big rise in allowances for the Mayor, Cabinet members and the Leader of the Tory group, totalling £39,848, and use the money saved to reinstate the incontinence laundry service, which costs only £40,000 p.a.? The cuts already made have been extremely damaging, for example the closure of 18 out of 26 youth centres, Queen Mary Nursery (after promising to keep it open), NAFAS support and the £200K cut to CAMHS.

Response by Councillor David Edgar Cabinet Member for Resources

I think Jeremy is right that cuts are a choice, but they are a choice by national government. National government has options about the way they manage economies and the Conservative government has made decisions that means that we, over the next few years, will have to cut £58 million from our budget. The Labour Party is a party that is campaigning against many aspects of government policy. We on this side of the house campaigned against it as well, but we recognise that as a council we have a legal obligation to balance our budget, it is not one we can escape from. If we don't then we have commissioners. As we know, commissioners can come in and control, or the Director of Resources would have power to shape our budget.

We as a Labour Council have to make decisions and when we made those decisions last year we did a whole number of things that protected services that residents said they valued. We put money into things like tackling antisocial behaviour. We put decent wages into the hands of carers. We did a number of things I think really good aspects of that budget, but this year we are going to start on the process of saving £58 million over the next few years. We are going to put those proposals out to the wider world. People will be able to comment. They will be able to tell us what they think of those proposals and when it gets to the detail the service users will speak and we will listen very carefully to what is said.

On one particular point you are just completely wrong: the whole debate earlier on was one that was clear that we are not cutting the Community Language Service. So your starting point that we are cutting that is completely wrong. We are doing what we need to do, in a context that is not of our choosing, which we have a political opposition to, but we are trying to do it in a way that means we look at the support service that we have, we run them as efficiently as we can, we look at the frontline services that we have and we do all we can to protect them, to transform them and to make them work as well as they possibly can.

Supplementary question from Pete Dickenson

There is a very simple way that this Council can demonstrate that it is serious about fighting the cuts. You've cut £40,000 from the incontinence laundry service, a relatively small amount of money. At the same time you have increased the allowances for the Cabinet, the Mayor and the Leader of the Tory Group, by almost exactly the same amount of money. Without breaking any of the government's regulations in terms of spending you could easily reinstate the incontinence laundry service which, incidentally, is just pushing that cost on to the NHS which is absolutely running out of cash very rapidly. That's a very simple, perfectly legal thing that this Council could do and it would demonstrate that you are serious; that you don't just accept passively whatever is thrown at you by the Conservative government. So will you do that? A very simple thing that you could do without breaking any rules whatsoever.

Councillor David Edgar's response to the supplementary question:

Our response is not a passive response. As a party we campaign against the government, we challenge the government, we challenge it's economic philosophy, but as a Council we need to make a series of decisions that we have a legal obligation to. That is recognised by Jeremy Corbyn. To quote him in your question, as suggesting we should be doing something else is quite wrong. On the incontinence laundry service, that was a difficult decision last year. My understanding is that careful work is being done with all the people that received that service so if they need that service, arrangements will be made to ensure that they can.

On the point about the allowances that you raised, clearly allowances are a tricky issue for politicians, councillors, and Members of Parliament. There was an independent review in which we looked at and we only accepted one element of it, which was the amount of money to be paid for backbench councillors. In nine other categories we paid below, often way below, the amount that that independent review recommended and on the other five we were within the band. So I think we acted responsibly in response to that particular independent review and I think you have to look at the savings made last year in the round. Savings that incidentally were £8 million less than that had been planned by the Independent Group and ones where we took the decision to run down reserves by £10 million more than the Independent Group had been proposing earlier, in January 2015.

So I think we have done all we can to protect services in a way that people need, to recognise the vulnerabilities that many residents face and to be as responsible as we can in making very difficult decisions that result from a Tory government's choice.

6.8 Question from Kyrsten Perry

As a local resident, I saw how the previous Mayor's charges for bulk waste collection encouraged more people to fly-tip. How many people have benefited from the introduction of free bulk waste collection since it was introduced last year?

Response by Councillor Ayas Miah Cabinet Member for Environment

You are not alone in remembering the terrible damage that was caused by the previous Mayor's short-sighted decision to introduce charges for bulky waste. I am pleased to say that since Mayor John Biggs scrapped the charges last summer more than 13,500 free bulky waste collections have been made. This means more than one in ten households have used this service in just one year. There is always more we can do to improve the cleanliness of the streets, but I am proud that this one change has made such a big difference.

Supplementary question from Kyrsten Perry

What's the Council doing to help encourage local residents to recycle properly, because I live in Tower Hamlet and I find that not everybody knows

that you need to keep pink bags in the pink container. I even put, personally, signs up in my blocks saying 'let's help the Council because we are just wasting their time and money'. So I am thinking, what is the Council doing to help that?

Councillor Ayas Miah's response to the supplementary question:

Recycling is a big challenge for any council in an inner-London borough, especially Tower Hamlets, as we have such a high number of high rise buildings and narrow streets in Tower Hamlets, so we are trying our best. Last November, 2015, we sent every household a letter on how to use the recycling and there is a free recycling bag available at the Idea Stores. So we started campaigning and educating people to use the recycling bags, which is very beneficial for the Council, as it helps us reduce the cost and I think that we are dealing with housing associations as well on how they will participate to improve our recycling. So I would like to tell you, finally, we are doing our best and in future we will do more and, finally, we have a contract with Veolia and the contract will end very soon, so the next contract will be more concerned with how to improve our recycling.

Questions 6.1,6.5 and 6.7 were not put due to the absence of the questioners. Written responses would be provided to the questions. (Note: The written response is included in Appendix 'A' to these minutes.)

7. MAYOR'S REPORT

The Mayor made his report to the Council, referring to his written report circulated at the meeting, summarising key events, engagements and meetings since the last Council meeting.

When the Mayor had completed his report and at the invitation of the Speaker the Leader of the Conservative Group then responded briefly to the Mayor's report.

8. TO RECEIVE WRITTEN QUESTIONS FROM MEMBERS OF THE COUNCIL

The following questions and in each case supplementary questions were put (except where indicated) and were responded to by the Mayor or relevant Executive Member:-

8.1 Question from Councillor Andrew Cregan:

The recent independent report into electoral fraud highlights a number of positive changes we have made to tighten up our electoral systems. Does the Mayor agree that while we have taken important steps to guard against electoral fraud, it makes a mockery of our democracy that we still have councillors whose election was benefitted by 'corrupt and illegal practices'

Response by Mayor John Biggs:

Electoral fraud is a crime which affects everyone and I welcome any action

which helps to crack down on those who set out to steal an election. There were some useful suggestions in the report – some were less useful.

In Tower Hamlets we have made significant changes to tighten up our voting systems since 2014. I'm glad to see this report recognising that good practice and recommending many of those changes be adopted more widely.

The report makes clear that the previous Mayor and his colleagues' abuse of the electoral system was a criminal act.

What concerns me most is that not only was nobody prosecuted, but many of the candidates who benefitted from Lutfur Rahman's corrupt practices remain councillors in this chamber and remain unrepentant. In my opinion that is a disgrace.

The law should clearly be changed so that anyone benefitting from a corrupt election, particularly if they stand for a party which is then abolished because of that corruption, is removed from office or at least forced to re-run the election.

Supplementary question from Councillor Andrew Cregan:

Important work has been done but I would further commend your personal effort in cleaning up politics in this borough after the foul slurs and baseless attacks you were subjected to in 2014 by Tower Hamlets First. I would also commend the personal efforts of a member of the gallery who did far more than most at a great personal risk and did the borough an immeasurable service in delivering a post Lutfur Rahman era. So does the Mayor agree with me that this important task will only be fully complete when the rabble opposite, the shower of petulance are removed from this chamber permanently?

Mayor John Biggs' response to the supplementary question:

The answer to your question is yes. We do need to clean up the borough. We need to have people in this chamber who respect the rules of democracy, who respect each other in debate, who stand up without favour and any nervousness to champion the causes they passionately believe in. I think it is also important to say and you did mention that there might be someone in the public gallery, that we should pay our respect to the four petitioners who took the election petition and we should be alarmed by the headlines. If you read my written report, you will see that I am going to write to the Prime Minster about this, because I think there is an irregularity where people win a contest and then face potential bankruptcy. I think there is a serious problem with how the law works and we should as a borough pay great respect to those who put themselves on the line to challenge the bad malpractice in this borough.

8.3 Question from Councillor Sabina Akhtar:

Could the Cabinet Member for Environment list what awards our parks in Tower Hamlets have achieved?

Response by Councillor Asma Begum, Cabinet Member for Culture:

Meath Gardens recently joined Victoria Park, Mile End Park and seven other parks in the borough by earning its first Green Flag Award.

This year Tower Hamlets Council retained all of its Green Flags, and now with Meath Gardens, it brings the number of Green Flag parks in the borough to 10. This is the highest number the borough has ever had.

We have yet to hear the results from London in Bloom but last year the Borough did exceptionally well and as a result was nominated for Britain in Bloom which we will hear the results of later this year.

(No supplementary question was put.)

8.4 Question from Councillor Julia Dockerill:

Following the decision by the Mayor in Cabinet to make permanent the borough wide 20mph speed limit, will he explain exactly how this is to be enforced, as currently pedestrians, cyclists and motorists face safety problems from those who choose to ignore the limit due to the lack of enforcement?

Response by Councillor Mayor John Biggs:

I wanted to answer this question personally as I made a personal decision to confirm this policy for the time being, unless another administration changes this, as the permanent rule in this borough. I think 20 is plenty is a good slogan. I think it is also quite powerful and useful that when people travel on a road with a yellow line in towns they know that the speed limit is 20 mph. I think consistency is something that is important. So I am committed to making the streets safer and making the limit permanent is one important part of that and while it is early days the signs are encouraging with the number of fatal and serious collisions over the first nine months of the trial period down by 20 and 22 per cent respectively. We will monitor that and will invest in the roads where the inclination of drivers is to break that speed limit. I think a lot of people feel anxious and quite often we are hypocrites in our lives and we like getting places quickly. We actually want the streets we live on to be quiet and peaceful where people respectfully defer to the interests of vulnerable road users such as pedestrians, cyclists and those who are younger or physically less able than ourselves.

Supplementary question from Councillor Julia Dockerill:

Would the Mayor encourage the Police to undertake a series of night-time enforcement operations in areas where boy racing is a particular problem such as Wapping and Glengall Grove and other place on the Isle of Dogs?

Mayor John Biggs' response to the supplementary question:

Absolutely and I know it's a problem in Wapping where you and I live and I know that there is a particular problem in Westferry. The Police do need to take a greater interest. Obviously we do need more Police on our streets for this to happen. I do notice when Islington first introduced the 20 mph limit the Police more or less said that there were not going to enforce it. But know I find, not by personal experience as a driver but through people that I might know, that they have been stopped by the Police when travelling above the limit in a 20mph zone. The Police I think are taking the limit seriously as they recognise that by enforcing good behaviour in the Borough and making clear that we expect people to behave properly, we are helping to create a more civilized and safe place for everyone. It's a sort of a version of broken windows perhaps broken tyres.

8.5 Question from Councillor Rajib Ahmed:

Can the Cabinet Member for Children's Services update the Council on the recent school exam results?

Response by Councillor Rachael Saunders, Deputy Mayor and Cabinet Member for Education & Children's Services:

There are two issues where we are giving you a really clear answer. One is that the way in which the results are measured has changed this year. So it's not possible to compare like for like. The other is that two schools haven't yet chosen to give us their results – Mulberry and what was until recently the Bethnal Green Academy. My understanding is that their results are good so they should not pull the averages down.

On the new measure, secondary exam results, GCSEs were sound and consistent with last year's results in the context of a national decline in results. So we are continuing to do really well where others are doing less well. Post sixteen performance is the same situation. Our average grade at A Level is now C so that's a steady improvement over the last four years. But I think you would all agree that we would like to be doing much better than that and this is an area where there is more to do.

Vocational subjects also demonstrated an improvement and each entry now averages a good distinction grade. So really good results but more to do post sixteen.

We should congratulate all parents, teachers and young people for those achievements. On Key Stage 1 and 2, there were also excellent results. Well above the national average and importantly people with special education needs did better at Stage 1 than the national average which is really important to us as well.

(No supplementary question was put.)

8.7 Question from Councillor M. Abdul Mukit MBE:

Members may be aware that the Mayor of London, Sadiq Khan, has launched a review of Boris Johnson's cuts to London's Fire Service. Does the Mayor welcome this review?

Response by Mayor John Biggs:

I should note that within our chamber there is a Member of the Fire Authority, Councillor Amy Whitelock Gibbs who has been appointed to represent all of the London Council's on behalf of the Labour Party. So she will be flying the flag for Tower Hamlets as part of that. I welcome the review. Since 2009, London's Fire Service has seen its funding cut by more than £150m, with 10 fire stations closed, 27 fire engines axed and over 500 firefighters put out of jobs.

Before leaving office, Boris Johnson set the Brigade's current budget, cutting a further £22m over the next three years. So it's important that the new Mayor reviews that. As a result of Boris Johnson's cuts, we lost Fire Engines in Tower Hamlets at Whitechapel and we lost an entire station at Bow. The review of fire station cuts will be led by Anthony Meyer, the former Chief Executive of the Greater London Authority.

Cutting the number of fire fighters only increases the response times of the local fire services. In the case of Bow, we saw a dramatic increase in response times which means that when a fire does breaks out you should be a little concerned that the fire service will not get there in a quick time and a house fire quite often spreads quickly. We need to be sensitive to that. So I welcome the review and I want us to submit evidence to it so we can to help strengthen the case for good fire service for our citizens in Tower Hamlets.

Supplementary question from Councillor M. Abdul Mukit MBE:

Did you attend the re-opening of the Shadwell fire station?

Mayor John Biggs' response to the supplementary question:

Yes I did. I met Prince Charles who I had not met before and it was a less surreal experience than I expected it to be and I mean that very respectfully. It was also attended by the Deputy Mayor of London, Joanne McCartney and Councillor Amy Whitelock Gibbs. So we opened the new state of the art facility which I feel shows some confidence in our fire service in the Borough. It is an excellent facility which will also be focusing on community safety initiatives. Its just down the road from Bluegate Fields which was burnt down by an arson attack about 20 years ago which we thought was local youngsters. So community engagement in fire safety, making sure that people are safe in their homes, making sure vulnerable people are protected as well, is all part of the work of the fire service and a new fire station in Shadwell is a very important addition that will help that to happen.

8.8 Question from Chris Chapman:

Would the Mayor comment on Lincoln Plaza, on the Isle of Dogs, being crowned winner of the 2016 Carbuncle Cup for worst new building in the UK? It was described by the judges as: the "architectural embodiment of sea sickness, waves of nausea frozen in sheaths of glass and coloured aluminium that, when stared at for too long, summon queasiness, discomfort and, if you're really unlucky, a reappearance of lunch as inevitably as puddles after a rainstorm?"

Response by Councillor Rachel Blake, Cabinet Member for Strategic Development:

I am sure you work really hard on the Development Committee striving for high quality design in all new developments. You probably know that this was publically nominated but determined by a Panel of judges who have chosen this to be the carbuncle this year.

Supplementary question from Councillor Chris Chapman:

Is it not the fact that this award is a very sorry indictment of this administrations and its predecessor's total lack of regard for the people on the Isle of Dogs. As a Member of the Development Committee, I am afraid I do see firsthand on many occasions the sheer level of dissatisfaction and exasperation for the people that live there that we always seem to be the ones that get the most ugly, carbuncle and nauseating buildings without the necessary infrastructure with poor construction planning that has an impact on local people and shows no real understanding. It is only because of the work of my colleague Councillor Andrew Wood under a Conservative party policy which is introducing local planning forums as part of its Localism Act, that we are actually seeing any action, certainly none from you.

Councillor Rachel Blake's response to the supplementary question:

So I will answer your question and will also address the slightly more constructive question that came from one of your ward colleagues Councillor Ronald. You will be thrilled to hear Councillor Ronald that the urban design capacity within the Council's Planning service has recently been strengthened with a view to maintaining a robust approach to high quality development design standards going forward. New members have also been invited to join the Council's design panel, which I know you are particularly interested in, with a view to reinvigorating it and its role in terms of determining our contributions on the design of buildings.

I should also say and Councillor Chapman you will not be surprised to hear this, as you talk so much with Councillor Andrew Wood, that the Local Plan Review is underway and opportunities to strengthen existing policies will be considered within that process. I would also add that the idea that the Conservatives were the first to think about the involvement of local people in planning is absurd and if you want to talk more about what the Labour Government did to consult people on local plans before they were action plans, I would be very happy to sit down with you and explain it to you.

I would also like to draw your attention to buildings in Tower Hamlets that have been commended for excellent design to highlight that picking on this award is a rather silly way to talk about design. We have got St Andrews in Bromley by Bow, the Peabody Estate in Shadwell, St Paul's school in Poplar that have received awards. They are not on the Isle of Dogs but if you want me to seek out designs in that area then, when we have the meeting on planning policy, I can draw them out.

8.9 Question from Councillor Helal Uddin:

Can the Mayor or Cabinet Member set out what measures the Council is taking to tackle anti-social behaviour?

Response by Councillor Shiria Khatun, Deputy Mayor and Cabinet Member for Community Safety:

The Mayor takes all queries around anti-social behaviour very seriously and as a result has commissioned an ASB strategy which we have not had before and we don't have now. This strategy will be looking at a coordinated approach to deal with the growing number of concerned residents that have come to us to report ASB.

I will talk very briefly about some of the Council activities involving intervention. We encourage residents to report ASB through using the 101 number and if it's an emergency to call 999. We also have the fortnightly ASB tasking group. This is a partnership group and areas are tasked to include ASB housing officers, Drug and Intervention Project workers, the Police Task Force, Tower Hamlets Enforcement Officers and Rapid Response. They are then aligned to carry out tasks that have been agreed by the group.

I mentioned the Police Task Force team, that is something that the Mayor commissioned earlier this year and this particular group of police officers work with dealing with street prostitution and drug related issues. We also have now completed twenty action plans in each of the areas in Tower Hamlets that are updated on a quarterly basis.

Supplementary question from Councillor Helal Uddin:

As the Mayor touched on earlier in his announcement about a particular incident in the Bromley North/South area, would the Lead Member be in a position to make sure that the CCTV in the area concerned is being operating effectively and to also ensure that the Police visibility is increased. Obviously the Council has a responsibility and residents will be approaching us for information so I would like a response from the Leader Member, if not tonight but after the meeting would be helpful.

Councillor Shiria Khatun's response to the supplementary question:

The Mayor has actually gone one step further and has met up with the Borough Commander to talk about this particular incident that you have referred to. One of the things that we do encourage and this is something that the Mayor has done so through the Director of Children's Services is for schools to report any such incidences to the Police directly and to dial 999. As for CCTV cameras this is something that we will be looking at and as I mentioned the Mayor has already gone a step further and carried out quite a bit of work already.

8.11 Question from Councillor Denise Jones:

Residents frequently raise concerns about 'boy racers' in Wapping, and the increasing use of nitrous oxide across the borough. What steps are being taken by the Council, working with the police, to tackle these problems?

Response by Councillor Shiria Khatun, Deputy Mayor and Cabinet Member for Community Safety:

We are very aware of this particular problem, it is something that was raised at the mayoral assembly as well as the Safer Neighbourhood Boards question time.

One of the things that the Council has recently done is purchased something called the speed gun, which some Councillors have actually used. We did actually put out in the members bulletin if any other Councillors are interested in this to take this offer up. Another thing we are also doing is looking at ways to tackle laughing gas. This is something that we get a lot of residents coming up to me, particularly women, in my surgery talking about this particular problem. It is something that the Council is working proactively with the Police to come up with a solution. It is a tricky one, but it is something that the Mayor and I are taking very seriously and hopefully soon we will come up with a solution to alleviate this particular issue.

Supplementary question from Councillor Denise Jones:

I think it will be difficult enforce a ban or monitor the use of the substance because it is right across the borough, particularly in areas like Brick Lane, where we have the nightlife and so on and it is not just our residents that are leaving those deposits or using it.

Heavy use can cause anaemia and it takes away critical vitamins from your body and can go on to cause nerve damage and if it is not used with a balloon, but is used with masks and things like that, it can actually cause death, although there have not been that many examples of things like that in this country. So will the Mayor or you consider working with the Council's partners in the NHS and the Police to run a credible information campaign that stresses the dramatic differential in risk between the different forms of administering the canisters of laughing gas, as well as highlighting the health issues associated with its use? If we can put out some sort of publicity about the dangers of it – I don't for one minute believe that as people are buying it they are going to read leaflets or anything – but we just need to get that message out that prolonged use can be very dangerous.

Councillor Shiria Khatun's response to the supplementary question:

Can I just reiterate, yes, the Mayor is taking this issue very seriously and not only are the Mayor and I working with the Police, but also with the rest of our partners from the Community Safety Partnership as well as our health friends, to look at a way in dealing with this particular problem.

8.12 Question from Councillor Andrew Wood:

Will the Mayor be encouraging support for the four residents who led the successful election petition who face financial problems due to the failure of former Mayor, Lutfur Rahman, to pay his court debts?

Response by Councillor Mayor John Biggs:

[The meeting was referred to the statement on election petitioners from the Mayor's Report, considered at Item 8 of the agenda. The extract is replicated below.]

"Election Petitioners: I am of course here following the election petition, disqualification of my predecessor and subsequent by-election. It distresses me that following the success of their challenge they now face ruinous legal bills. I will be writing urgently to the Prime Minister on this matter, as it appears to defy the rules of natural justice that this should happen."

Supplementary question from Councillor Andrew Wood:

Quite a few residents have written to me and asked this question: why does the Council itself not clear the debts of the four petitioners, who are in the public gallery tonight, as it has benefited financially from the better governance since the removal of Lutfur Rahman?

One thing I think we could help them with is that they have launched a funding appeal online and I think that it would be good if all of us present in this room tonight could try and re-Twitter that appeal and try and spread their message as widely as possible in our own communication with our own residents. To try and make as many people in Tower Hamlets aware that they can go online and, very quickly, in a minute or two, donate even a small amount of money to these people that have helped us so much.

Mayor John Biggs response to the supplementary question:

That is an intriguing question, to which I do not know the answer. I guess it would not ordinarily be the case that the Council would pay other people's

legal fees unless it was party to the action, but I don't really know the answer or the legalities, but I am very happy to go away and look at that as a possibility, as I feel a public service has been performed. Obviously I have a self interest in saying that, as it allows me to spend glorious hours in your company Councillor Wood, but nevertheless it has been a public service for the greater good than just that.

I agree with [the proposal to promote the petitioners' online funding appeal] and would love it if we had the power to levy the Independent Group to help with this as I feel they played more than a simple contributory part to the circumstances in which we find ourselves in and the petitioners as well. I am planning to write to the Prime Minister on this as I think it is a very important issue. I am happy to do so alongside the leader of your group if that is helpful and if you wanted to be party to that, because I think there is a fundamental issue here. It is the sort of issue which will tend never to be at the top of the list in terms of parliamentary time, but it is a fundamental injustice if people make a sacrifice like this they are not in some way indemnified for their risk.

8.13 Question from Councillor Danny Hassell:

Can the lead member please update the council on the steps that have been taken to campaign for access to Pre-Exposure Prophylaxis, (PrEP) for residents of Tower Hamlets who are at greatest risk of HIV?

Response by Councillor Amy Whitelock-Gibbs, Cabinet Member for Health & Adult Services:

As you know, the campaign around PrEP is something I have taken a personal interest in and I am pleased to report that we have been proactive locally both in engaging with the national campaign and ensuring local residents are informed. Last month, I called publicly for confirmation that local residents who have been receiving PrEP as part of the local trial will have their drugs extended. I am pleased to report three key developments:

- Unfortunately NHS England have appealed the judicial review decision, but the local Government Association is now engaging with councils, including us, in relation to that appeal;
- The participants in the PROUD study, locally and across the country who have been involved in those trials – we have just had confirmation recently that the manufacturers of that drug will extend provision of the drug for a further six months, which is really good news and I am glad they have responded to calls from charities and from local councillors like me to do that and thirdly;
- NHS England are now consulting on a future commissioning policy for PrEP (despite the fact that they also are challenging the appeal). We've been promoting that consultation and it would be great if Members could support us in promoting that to local residents.

Supplementary question from Councillor Danny Hassell:

Can I join campaigners in thanking you and the Mayor for the leadership you have shown on this issue, particularly in lobbying for the drug to be made available to those who are on the trial. Can the lead member confirm that the Council will continue to do all it can to support organisations who are campaigning and lobbying for this through the support of the information given from the LGA etc?

Councillor Amy Whitelock-Gibbs' response to the supplementary question:

We will continue to engage with this important issue and I want to pay tribute to the national charities that have been really leading this work and to the LGA that have been representing councils as well.

Questions 8.2, 8.6, 8.10 were not put due to the absence of the questioners. Questions 8.14 - 25 were not put due to lack of time. Written responses would be provided to the questions. (Note: The written responses are included in Appendix 'A' to these minutes.)

9. REPORTS FROM THE EXECUTIVE AND THE COUNCIL'S COMMITTEES

9.1 Report from Cabinet: Substance Misuse Strategy 2016-19

The Council considered the report of the Chief Executive (and Acting Corporate Director, Communities, Localities and Culture) submitting the proposed Substance Misuse Strategy 2016-19 for approval.

The recommendations set out in the report were put to the vote and were **agreed**. Accordingly it was:

RESOLVED:

That the Council note:

- 1. That the Substance Misuse Strategy 2016-2019 is part of the Crime and Disorder Reduction Strategy in Tower Hamlets (the Community Safety Plan);
- 2. That as the Substance Misuse Strategy 2016-2019 is part of the Crime and Disorder Reduction Strategy then pursuant to the Council's Budget and Policy Framework Procedure Rules, the Mayor as the Executive has responsibility for preparing the draft strategy for submission to the full Council to adopt;
- 3. That the draft Substance Misuse Strategy 2016-2019 and Action Plan have been approved by strategic partners for adoption by their respective organisations;

4. That at the Cabinet meeting on 26th July 2016 the Mayor approved the draft Substance Misuse Strategy 2016-2019 and recommended it to full Council for adoption;

That the Council approve:

5. The adoption of the Substance Misuse Strategy 2016-2019

9.2 Annual Report to the Council by the Independent Person

The Council considered the Annual Report for 2015/16 of the Independent Person appointed in accordance with the provisions of the Localism Act 2011.

The recommendation set out in the report was put to the vote and was **agreed**. Accordingly it was:

RESOLVED:

1. To note the content of the report.

10. TO RECEIVE REPORTS AND QUESTIONS ON JOINT ARRANGEMENTS/EXTERNAL ORGANISATIONS (IF ANY)

There was no business to transact under this agenda item.

11. OTHER BUSINESS

11.1 Treasury Management Quarterly Update Report for Quarter Ended June 2016

The Council considered the report of the Corporate Director, Resources in respect of treasury management activities for the quarter ending 30 June 2016.

The recommendations set out in the report were put to the vote and were **agreed**. Accordingly it was:

RESOLVED:

- 1. That the Council note the contents of the treasury management activities and performance against targets for quarter ending 30 June 2016;
- That the Council note the Council's investments which are outstanding as at 30 June 2016 as set out in Appendix 1 of the report. The balance outstanding at that time was £452.95m which includes £73m, pension fund cash awaiting investment in early July;

- 3. That the Council agree to increasing investments over a year monetary limit from £50m to £100m as set out in section 3.12.3 of the report.
- 4. That the Council approve increasing monetary limit and duration of part nationalised banks from £25m and 3 years to £50m and 5 years as set out in section 3.12.4 of the report.

11.2 The Roles of the Mayor and the Chief Executive and the delegation of powers

The Council considered the report of the Acting Corporate Director, Law Probity and Governance and Deputy Monitoring Officer proposing changes/clarifications to the Constitution in relation to the powers and duties of the Mayor and Chief Executive.

The recommendations set out in the report were put to the vote and were **agreed**. Accordingly it was:

RESOLVED:

- 1. That the Council note and approve the additional clarity to the roles of the Mayor and the Chief Executive;
- 2. That the Council agree the proposed constitutional changes set out in paragraphs 3.8 to 3.13 and Appendices 2 to 4 of the report and that the Constitution be revised accordingly.

12. TO CONSIDER MOTIONS SUBMITTED BY MEMBERS OF THE COUNCIL

Procedural Motion

Councillor Danny Hassell **moved** and Councillor Rachael Saunders **seconded**, a procedural motion "that under Procedure Rule 14.1.3 the order of business be varied as follows:

- Item 12.1 Motion regarding the Housing and Planning Act.
- Item 12.4 Motion regarding Increasing Organ and Blood Donation in Tower Hamlets.
- Item 12.6 Motion regarding Electoral Petition Costs.
- Item 12.3 Motion regarding the 2016 Carbuncle Award.
- Item 12.7 Motion regarding pollution near schools.
- Item 12.5 -Motion regarding the future of the Tower Hamlets Youth Service.

The motion was put to the vote and was **agreed**.

12.1 Motion regarding the Housing and Planning Act

Councillor Andrew Cregan **moved** and Councillor Sirajul Islam **seconded** the motion as printed in the agenda.

Following debate, the motion was put to the vote and was **agreed**. Accordingly it was:

RESOLVED:

This Council Notes that:

- 1. The Housing and Planning Act ('the Act') received Royal Assent on 12th May 2016.
- 2. The Council debated and supported a motion (20th January 2016) which called on the Mayor and all Councillors to actively campaign to highlight the disastrous consequences of the then Bill; and called on the Mayor to give full consideration to finding meaningful, genuinely affordable housing solutions for Tower Hamlets.
- 3. The Mayor and/or Cabinet Members have subsequently attended public meetings organised by 'Kill the Bill' on the Cranbrook, Collingwood, Ocean estates and outside Albert Jacob House and confirmed their commitment to attend others as invited.
- 4. LBTH Officers have attended public meetings on Collingwood and Ocean estates to set out the technical aspects of the Act.
- 5. The Mayor launched the Housing Strategy consultation which closed on 31st July
- 6. East End Life, Our East End, and 24 Hour Housing have all published articles setting out the Mayor's opposition to this Act and his response to the impact.
- 7. An all members briefing on the Draft Housing Strategy including the impact of the Housing and Planning Act was held on 2nd June 2016.
- 8. The Housing and Regeneration Mayors Question Time in Poplar included an officer briefing for residents on the Housing and Planning Act.
- 9. An article in THH newsletter and information has been circulated to all RPs for their newsletters.
- 10. The Tower Hamlets website features a detailed summary of the Act and the impact on Tower Hamlets at http://www.towerhamlets.gov.uk/lgnl/housing/Housing_and_Planning_A ct.aspx

- 11. LBTH has responded to Government consultations on details of the Act and responses are available at http://www.towerhamlets.gov.uk/lgnl/housing/Housing_and_Planning_A ct.aspx
- 12. In order to fully prepare for the impact of the Act, further guidance is required from Government regarding the implementation.
- 13. The Council is organising a Housing Strategy Conference for residents on 1st October 2016 to discuss the Council's future Housing Strategy, responding to the Housing and Planning Act.

This Council believes that:

- 1. The Housing and Planning Act represents a Conservative attack on the diverse communities in Tower Hamlets and it will significantly impede the council's ability to provide adequate affordable housing for families in the borough.
- 2. The Tory 'Pay to Stay' policy will drive up rents and have a devastating effect in Tower Hamlets.
- 3. The Government should publish guidance on the implementation of 'Pay to Stay' and 'Sale of High Value Voids' to allow Councils to fully prepare.

This Council calls on:

- 1. The Mayor to write to the Minister of State for Housing and Planning setting out the impact of the uncertainty over the Act.
- 2. Our local Labour MPs to raise questions in Parliament about how the Act will be implemented and how it will impact Tower Hamlets.

Motions 12.2 -12.7 were not debated due to lack of time.

The meeting ended at 10.20 p.m.

Speaker of the Council

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APPENDIX A – WRITTEN RESPONSES TO QUESTIONS THAT WERE NOT PUT AT THE MEETING

6.1 Question from Alan Haughton

Following Mayor Johns Biggs public support of a Heathrow Third Runway, can the Mayor confirm if this is a personal view or the view of Tower Hamlets Council? Can the Mayor also confirm that if a Heathrow Third Runway is built, will Tower Hamlets be overflown more or overflown less with the additional runway, than it is currently?

Response of Mayor John Biggs

I can confirm that it is my personal view that Heathrow should be expanded, and a third runway should be built. Tower Hamlets does not have a policy on Heathrow, though a policy does exist in relation to City Airport, from where morning and night flights in particular cause significant nuisance.

It is of course likely that a new flight path would emerge, and I understand that that may affect the north west portion of the borough, but that the height of aircraft at this point of the descent would be such that there would be little or no effect on residents.

There will of course be other negative consequences – including air quality, and increased carbon emissions. But this must be balanced against the economic impact on our city of not having sufficient air capacity for our city to remain competitive – something which is even more important following Brexit – as well as the thousands of jobs, investment, and improved infrastructure that would also result.

6.5 Question from Charlotte Norton

Can the Mayor tell me whether or not the residents' data has been recovered after it was illegally acquired from Tower Hamlets Homes and used in the previous mayoral election by the Tower Hamlets First candidates?

Response of Mayor John Biggs

Despite an investigation finding that the confidential contact information of almost 6,000 residents was illegally leaked from Lutfur Rahman's office to his political party Tower Hamlets First the information has not been recovered.

6.7 Question from Lillian Collins

Why did the current Mayor John Biggs fail to acknowledge the hard work of residents who campaigned hard for the Poplar Baths project, as well as the former Mayor Lutfur Rahman and his Deputy Mayor at the Poplar Baths launch event as without their effort it wouldn't have happened?

Response of Mayor John Biggs

I was very pleased to be able to open the new Poplar Baths in August. Maybe you missed my speech but I am happy to report I did indeed recognise the contribution of local campaigners and am more than happy to repeat that praise now. In what must have been a moment of weakness I can report I even recognised the role of the previous Mayor, though not admittedly the former Deputy Mayor.

Poplar Baths was definitely a victory for local residents which I welcome. That said I don't necessarily welcome the way the previous administration went about it, resorting to incredibly expensive PFI deals to fund the development and signing the council up to increasing costs for years to come.

8.2 Question from Councillor Oliur Rahman

Can the Mayor provide an update on the motions passed by the Council Chamber since 2010 with a breakdown of how many were implemented and/or remain outstanding since 2013, with a percentage breakdown for each year?

Response of Mayor John Biggs

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

The number of motions passed each municipal year is as follows:

2010/11 - 21 2011/12 - 33 2012/13 - 20 2013/14 - 28 2014/15 - 15 2015/16 - 15 2016/17 - 1

More detailed analysis shows that since 2013/14 there have been 59 motions, of those 39 are marked complete, 16 are in action or partly complete and 4 are incomplete.

8.6 Question from Councillor Mahbub Alam

Has current mayor of Tower Hamlets John Biggs written to Labour's new Mayor Sadiq Khan of London asking him to save the people of Tower Hamlets from the dreadful plans which the developers have for Bishopsgate Goods Yard?

Response of Councillor Rachel Blake (Cabinet Member for Strategic Development)

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

The planning application, originally submitted to Tower Hamlets and Hackney Council's to develop Bishopsgate Goods Yard was called in by the former Mayor of London, Boris Johnson on 23rd September 2015 for his determination. A planning hearing was scheduled for 18th April 2016. The GLA planning officers prepared a report which recommended that permission be refused. On 13th April 2016 the former Mayor confirmed that the hearing would not take place, to allow the developer the opportunity to amend the application and address the proposed reasons for refusal.

On 23rd June 2016 senior officers at Tower Hamlets and Hackney wrote jointly on behalf of both councils and their respective Mayor's to the GLA noting that the changes required to the proposals would need to be substantial in order to address the boroughs' and the GLA officers objections. The letter also formally requested that the Mayor return the application to the two boroughs for their determination. In addition the Mayor, both in his role as Mayor of Tower Hamlets and in his previous GLA role, repeatedly lobbied against the Goodsyard scheme.

We understand that the GLA are considering the request and are taking legal advice on whether the application could be returned. At this stage the application is in abeyance and no formal decisions have been made on the application. There is therefore no immediate need to lobby Sadiq Khan on this issue.

8.10 Question from Councillor Ohid Ahmed

The current Mayor was made aware of unacceptably high increase in parking charges by Poplar Harca and how strongly the residents who are affected felt about this unjust and high level of increase. Can the Mayor confirm if Poplar Harca is treating freeholders and leaseholders differently and whether or not, and if, the issue has now been resolved?

Response of Mayor John Biggs

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

The Mayor and various Ward Councillors have continued to liaise with Poplar HARCA around their proposed parking increases as they affect Poplar HARCA properties. Freeholders are not Poplar HARCA residents and their properties are not Poplar HARCA properties, therefore we are advised that they would not be considered for the same concessions in the parking scheme as a leaseholder.

Following representations by the Council, the Board of Poplar HARCA has approved a revised parking scheme that lessens the financial impact on residents as follows:-

	Tenants and resident leaseholders	Others living at PH address	Others
2008	£1.49	£1.79 (incl VAT)	£3.50 (incl VAT)
2015	£1.96	£2.35(incl VAT)	£7 (incl VAT)
2016 (proposed)	£7	£15 (incl VAT)	£15 (incl VAT)
2016 (revised)	£4	£15 (incl VAT)	£15 (incl VAT)

Although these revisions are more reasonable than those previously outlined, I will continue to monitor the feedback from residents which will be a crucial determinant as to whether any further intervention is required by the Council. The HARCA have advised that the matter will be considered again by the Board in the near future. They are very aware of our opposition to these increases.

8.14 Question from Councillor Muhammad Ansar Mustaquim

Residents of Northesk House, Tent St E1 signed a petition and submitted to the current Mayor. John Biggs responded to elected local councillor that the Council will set up a meeting on 1 August for local residents to discuss the issue. However, that letter was sent to the local councillor after 16 August (more than 2 weeks after the actual meeting). I checked with residents who signed the petition and majority don't seem to know anything about the meeting arranged. Can the current mayor explain why such incidents are becoming a regular theme in his mayoralty?

Response of Councillor Ayas Miah (Cabinet Member for Environment)

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

Your assertion is factually incorrect. The response was sent to you by my office on 28th July. The letter stated that 'a site meeting is set for Monday 1st August at 10.00am with a local Councillor to discuss the parking issues'. I understand this meeting had been arranged with you directly by officers from Parking.

8.15 Question from Councillor Candida Ronald:

Lincoln Plaza on the Isle of Dogs has recently been awarded the Carbuncle Cup for this year's worst designed development – "jarring, unsettling and shambolic" according to critics. What is the Mayor/Lead Member doing to ensure that developments in Tower Hamlets are fine examples of great design rather than the opposite?

Response of Councillor Rachel Blake (Cabinet Member for Strategic Development)

Much has been made of Lincoln Plaza, a residential building by Galliard Homes on the Isle of Dogs, winning Building Design Magazine's "Carbuncle Cup" recently.

We always strive for the highest quality in design in all new developments, big or small. Ultimately design can be subjective but should be founded on sound design principles and appreciation. While the nominations for the shortlist for this award came from members of the public, a private panel of judges made the final decision. Many comments on social media since, have not all agreed with the judges' decision.

Tower Hamlets has a rich history of innovative design. That diversity and quality is what helps to makes this borough such a great place to live. There are many examples where development in Tower Hamlets has been commended for excellent design. Development at St Andrew's (Bromley by Bow), Peabody Estate (near Shadwell), St Paul's Way School (Poplar) and an affordable housing scheme at Claredale Street, Bethnal Green have all won, or been shortlisted, for architectural and good design awards in recent years.

The urban design capacity within the Planning Service has recently been strengthened with a view to maintaining a robust approach to high quality development design standards going forward. New members have also been invited to join the Council's design review panel (CADAP) and this panel will be reviewing the majority of large scale developments at pre-application stage, before designs are fixed.

Additionally, the Local Plan review is underway and opportunities to strengthen existing policies to encourage the highest quality design will be considered to help deliver buildings and places to further improve the quality of the built environment in the borough.

8.16 Question from Councillor Peter Golds

With the contract with Veolia due to expire within the next twelve months, will the Mayor confirm to residents that they will be continue to be expected to perform in accordance with the existing contract and remove rubbish when timetabled, the difficulties of which are an ongoing problem on the Isle of Dogs?

Response of Councillor Ayas Miah (Cabinet Member for Environment)

We are currently negotiating a potential extension with Veolia until 2020. Current contract conditions will be extended in accordance with any agreement, and we will ensure that Veolia deliver on their responsibilities. Should Cllr Golds have concerns about their performance I would welcome further information so I can investigate and rectify this.

8.17 Question from Councillor Clare Harrisson:

Following our recent visit to Middleton Green in St Peter's ward, can the Mayor or lead member update me on progress so far in dealing with the ASB issues raised by local residents?

Response of Councillor Shiria Khatun (Deputy Mayor and Cabinet Member for Community Safety)

A ward walk about was carried out the Mayor and partners at Middleton Green on the 17th August. The following actions have taken place as discussed:

- The deployable CCTV camera was agreed to remain at site to act as a deterrent for ASB with a view to look at a permanent camera on site
- High visibility signage was put in place to note that CCTV is in place and inform drivers of it in order to also deter some speeding in the area
- We have been exploring with highways alterations to highways and parking bays to restrict the possibility of speeding cars on the adjoining street, this includes possible use of chicanes.
- We have been in discussion with the lighting department and have sought quotes to upgrade to white lighting in the park in order to improve the lighting in the area.
- We have requested from parks to reduce the crowns on the trees and low level foliage in order to improve lighting and also reduce the potential for any items to be hidden and stored under low growth.
- THEO's, SNT and Rapid Response continue to patrol and are tasked to this area. This is reviewed each fortnight and feedback suggests a significant reduction in ASB and at the last walk about the measures with CCTV, additional patrolling and support were being positively responded to and welcomed by residents in attendance.

8.18 Question from Councillor Rabina Khan

Does the Mayor believe that children and young people's interests are of importance in the borough?

Response of Mayor John Biggs

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that she was not present to properly ask this question on behalf of the residents who elected her to represent them. A written reply is below:

Yes. Do you?

8.19 Question from Councillor Amy Whitelock Gibbs (Cabinet Member for Health & Adult Services)

Can the Lead Member for Culture please update us on how the council has been supporting the Stairway to Heaven Memorial to progress and what the timescale is for the memorial to be completed?

Response of Councillor Asma Begum (Cabinet Member for Culture)

The Council has provided a total of £152,000 in two separate grants to assist with the cost of the works. The Council has also provided the land comprising a prominent location in a public park for the siting of the memorial. The Council is committed to provide maintenance and repair of the memorial at the Council's expense in perpetuity. It is difficult to say when the memorial will be completed. The length of the work is in the Trust's control, but there have been significant delays agreeing the legal terms. However, the terms are due to be agreed by Friday 16th September and the Trust is keen to commence phase 2 of the works immediately afterwards.

8.20 Question from Councillor Craig Aston

There have been a number of recent incidents on Three Colt Street in Limehouse including a bride being punched in the face on her wedding day by a robber as well as long standing ASB issues in Ropemakers Fields. Now that the Regulation 123 list has been approved specifically mentioning CCTV as a strategic investment will the Mayor indicate when Limehouse can expect to receive its first Council funded CCTV camera?

Response of Councillor Shiria Khatun (Deputy Mayor and Cabinet Member for Community Safety)

The Council and the Safer Neighbourhood Team (SNT) are aware of issues around Ropemakers & Three Colt Street and this remains a ward priority for the SNT.

The SNT and THEOs have carried out extensive patrols and have used dispersal powers in Ropemakers Fields which has resulted in a number of warnings being issued. The Council has trimmed back vegetation in the park and installed a half lock gate at the entrance of the park to provide better visibility and prevent vehicles entering the park. The Council and SNT also considered locking the gates of the park at night and removing some benches that were being used by groups to congregate. However, residents objected to the proposals as the park has a heavy footfall and the park is considered a safer route by some residents.

The Council and SNT are considering a soft closure of the park which would allow partners to restrict access and remove individuals engaging in ASB without physically locking the park. The proposal has been considered by the Councils Legal Team. Partners are now looking at wider implications of implementing a soft closure such as consultation, cost and how the soft closure will be enforced.

In Three Colt Street the SNT and THEOs carried out extensive patrols in the area and have issued over 40 warnings. The design of the area attracts young people to the area and the vast majority of the individuals stopped were not repeat perpetrators, therefore no further action could be taken other than issuing warnings.

The Council and its partners are also considered installing gates and bollards in the area to restrict vehicle access. However, this was not progressed as the area is required for access. The machine access doors (high access doors to allow lorry access) for the equipment are located on this side of the building and are used for pump and electrical item replacement. A local company recently approached the Council interested in renting the land from the Council if they could use it for parking, this is currently being progressed and if agreed will help resolve problem in relation to access.

Ropemakers Fields has been surveyed twice in the past 12 months to look at the possibility of a temporary CCTV Camera and each time it has been decided that CCTV is not a viable option for this area or type of issue. The park has a lot of trees and installing a camera will mean the youths move one bench down and avoid the camera again.

8.21 Question from Councillor Marc Francis:

Where will the Age UK centre and pensioners lunch club be located if Gateway Housing Association secures planning permission to redevelop Appian Court?

Response of Councillor Amy Whitelock Gibbs (Cabinet Member for Health & Adult Services)

Thank you Cllr Francis for raising this important issue. We really value the services provided by Age UK to older people in the borough and will continue to work closely with them and Gateway to ensure their centre and lunch club can continue to operate.

I am advised that Gateway have been helpful in working with Age UK to identify alternative, interim premises. Discussions between Jane Ball of Gateway and Jane Caldwell of Age UK have identified the option of using Vic Johnson House, 74 Armagh Street, E3. This would be by far the best solution for this group as it is close to Appian Court and has two big rooms.

I understand the two organisations are working on the timeframe and work schedule, as Vic Johnson House is also being redeveloped. I will ask officers to keep me updated on progress and I am very happy to meet with you and anyone else who has concerns about this to discuss further.

An earlier version of this response was previously circulated to Councillors.

8.22 Question from Councillor Gulam Robbani

Following a petition signed by a record number of residents, will the Mayor inform us if he is minded to give the local Weavers residents an opportunity to have a say whether or not they wish to host the Boisakhi Mela locally?

Response of Councillor Asma Begum (Cabinet Member for Culture)

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

A decision on a 2017 Mela has yet to be made. This year there were a number of opportunities for local residents to give their views on the Mela as part of the formal consultation around the granting of a licence but we note that that no representations were received during the requisite 28 day period.

The Council also held a public meeting at Oxford House to allow for resident feedback and questions well ahead of the event.

The 2016 Mela went very well with few incidents or complaints, indeed the Mela was highly praised by the residents I heard from which suggests that fears of major disruption to the local community were not realised.

As we did this year the council will of course consult local people on the arrangements for the 2017 Mela both as part of the licencing process and more broadly.

8.23 Question from Councillor Amina Ali

Can the Deputy Mayor and Lead Member for Children's Services update me on the plans to open a new primary school on the site of the former Bow Boys Secondary School on Fairfield Road?

Response of Councillor Rachael Saunders (Deputy Mayor and Cabinet Member for Education & Children's Services)

As reported to Cabinet on 6 September, it is proposed to develop the site as a primary school. A scheme has been agreed and planning consent obtained. The programme for the opening of the school is subject to review of the specific need in the east of the borough but is was agreed that the initial consultation on the specification for the new Bow Primary School should proceed.

8.24 Question from Councillor Gulam Kibria Choudhury

Does the current mayor John Biggs supports our schools turning into academies in Tower Hamlets? Could the current Mayor be transparent and provide a straight forward answer whether or not he supports the principle of turning schools into academies?

Response of Mayor John Biggs

As the Councillor chose to walk out of this meeting of Full Council, it is disappointing that he was not present to properly ask this question on behalf of the residents who elected him to represent them. A written reply is below:

It is clear hypocrisy for Cllr Choudhury to criticise the council for a school converting to an academy, when under his political group's administration four schools were converted to academies. Perhaps it is possible Cllr Choudhury simply doesn't understand how the school system works.

The Conservative Government has changed the law so that schools have the freedom to become academies if they choose – this is government policy and there is nothing that councils can do to prevent this from happening. Labour MPs and councillors fought against this change at the time and I supported that position.

We are currently setting up a Tower Hamlets Education Partnership, to ensure the council and schools work as closely as possible to continue improving the quality of education in our borough and discourage schools from seeking Academy status.

Perhaps the Independent Group should themselves spend a little more time studying so they would know how the schools in our borough actually work.

8.25 Question from Councillor Dave Chesterton

Is the Mayor yet in a position to set out the allocation process by which the operators will be chosen for the new secondary school planned for the Westferry Printworks site?

Response of Councillor Rachael Saunders (Deputy Mayor and Cabinet Member for Education & Children's Services)

The process is determined by legislation.

Following consultation, the Council will publish a specification for the school and invite Expressions of Interest from prospective operators. The Council will evaluate the bids and pass the evaluation and all the bids received to the DfE. The Regional Schools Commissioner, on behalf of the Secretary of State, takes account of the Council's evaluation in reaching the decision on the operator to be appointed.

The programme for consultation and inviting the expressions of interest is yet to be determined.

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Non-Executive Report of the:	- market
Council	
5 December 2016	TOWER HAMLETS
Report of: Graham White, Interim Service Head, Legal Services and Deputy Monitoring Officer	Classification: Unrestricted
Petitions to be Presented to Council	

SUMMARY

- 1. The Council's Constitution provides for up to three petitions to be presented at each ordinary Council meeting. These are taken in order of receipt. This report sets out the valid petitions submitted for presentation at the Council meeting on Monday 5 December 2016.
- 2. The deadline for receipt of petitions for this meeting is noon on Tuesday 29 November 2016. However, at the time of agenda despatch the maximum number of petitions has already been received as set out overleaf.
- 3. The texts of the petitions received for presentation to this meeting are set out in the attached report. In each case the petitioners may address the meeting for no more than three minutes. Members may then question the petitioners for a further four minutes. Finally, the relevant Cabinet Member or Chair of Committee may respond to the petition for up to three minutes.
- 4. The petition will then be referred to the relevant Corporate Director for attention who will provide a written response within 28 days.
- 5. Members, other than a Cabinet Member or Committee Chair responding at the end of the item, should confine their contributions to questions and not make statements or attempt to debate.

5.1 Air quality (Petition from Anisur Rahman Anis and others)

We the undersigned petition the Mayor and Council to commit to addressing the serious issue of air quality and to utilise resources across the Council to do so. We believe this is a serious health issue. Nearly 9,500 Londoners die early every year because of air pollution. Figures from the British Lung Foundation show people in Tower Hamlets are twice as likely to die from lung cancer and other lung diseases than people in London's most well off boroughs like Westminster or Kensington and Chelsea.

5.2 Cuts to Early Years Budget (Petition from Christine Trumper and others)

We implore you to reverse the decision to make cuts to Tower Hamlets Early Years' Budget. Our children deserve a sure start in life and making these cuts will have a detrimental effect. The future generation and their families need the support the Children's Centres and Satellite Sites such as One 'O' Clock Clubs offer throughout Tower Hamlets. The services that are offered are a lifeline to a lot of our families and help strengthen our communities.

5.3 Mopeds in Tom Thumb Arch (Petition from Ben Haigh and others)

As a resident of six years in Bow, East London, I have watched as Tom Thumb's Arch -- a pedestrian walkway -- has increasingly become a shortcut for mopeds and motorised scooters (Tom Thumb's Arch connects Ordell Road to Malmsbury Rd E3).

In recent months, I have repeatedly seen mopeds speeding through the walkway with no regard for pedestrians. I have reported these incidents to the local police who are endeavouring to catch the riders. They are unfortunately hampered by low resolution CCTV and barriers that do not currently force a moped rider or cyclist to disembark and walk their vehicle or bike through the arch.

This summer, my 15-month-old daughter was being pushed through the walkway, when a moped sped through and clipped our buggy. Fortunately, our child is fine, but my wife was shaken not just by the incident, but also the attitude of the moped rider who seemed to blame my wife and buggy for using this walkway.

Further to this dangerous incident, I am calling on Tower Hamlets Council to replace the existing railings with barriers that force any moped rider or cyclist to disembark. I also call for the current CCTV cameras to be reviewed to see whether they are best suited for capturing images of those responsible. An extremely serious injury or worse is inevitable if these changes are not implemented.

Non-Executive Report of the:	
Council	
5 December 2016 2016	TOWER HAMLETS
Report of: Graham White, Interim Service Head, Legal Services and Deputy Monitoring Officer	Classification: Unrestricted
Questions Submitted by the Public	

Originating Officer(s)	Matthew Mannion, Committee Services Manager, Democratic Services.
Wards affected	All wards

SUMMARY

- 1. Set out overleaf are the questions submitted by members of the public, for response by the Mayor or appropriate Cabinet Member at the Council Meeting on 5 December 2016.
- 2. The Council's Constitution sets a maximum time limit of twenty minutes for this item.
- 3. A questioner who has put a question in person may also put one brief supplementary question without notice to the Member who has replied to his or her original question. A supplementary question must arise directly out of the original question or the reply. Supplementary questions and Members' responses to written and supplementary questions are each limited to two minutes.
- 4. Any question which cannot be dealt with during the twenty minutes allocated for public questions, either because of lack of time or because of non-attendance of the questioner or the Member to whom it was put, will be dealt with by way of a written answer.
- 5. Unless the Speaker of Council decides otherwise, no discussion will take place on any question, but any Member of the Council may move, without discussion, that the matter raised by a question be referred for consideration by the Cabinet or the appropriate Committee or Sub-Committee.

QUESTIONS

7 public questions have been submitted as set out below:-

6.1 Question from by Nick Garland

With the Tory Government hammering the NHS, what, investment has the Council made in our local health services?

6.2 Question from Kuba Stawiski

At the last full Council in September, councillors from the Independent Group walked out of the meeting after it had barely started. Given that the councillors clocked off so early, doesn't this show utter contempt for the residents that elected them to serve?

6.3 Question from Matthew Dickinson

Please could the Council provide an estimate of the costs incurred as a result of the legal case against Councillor Shahed Ali for housing fraud?

6.4 Question from Abukor Essa

What steps is the Mayor taking to tackle the housing crisis in Tower Hamlets?

6.5 Question from Dipa Baidya

A recent study into air quality has suggested that air pollution is causing more traffic accidents. The study, covering west London, showed that as many as four extra traffic accidents a day could be triggered by a spike in dirty air levels. What is the Council doing to improve air quality in Tower Hamlets?

6.6 Question from Muhammad Sulaman Alipir

Recently I had visited a One Stop Shop in Bethnal Green and I had noticed that there are no toilet facilities for customers! At our One Stop Shop local people come including children and families for their council services. Often they have waited for an hour or more.

Could the mayor look into staffing levels and service provision to see, if any improvements can be made to the time taken to resolve enquiries and serve people especially families with young children including toilet facilities for them?

6.7 Question from Chelsea Aldridge

I am very concerned about the recently reported rise of racist and xenophobic incidents and hate crimes. I believe that we all have a duty to stand up and stamp out racism and xenophobia.

We are proud to live in a diverse and tolerant society. Racism, xenophobia and hate crimes have no place in our country.

What steps will the Council take to tackle this racist, xenophobic and criminal behaviour? Will it work to ensure that local bodies and programmes have the support and resources they need to fight and prevent racism and xenophobia and reassure all people living in this area that they are valued members of our community?

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Agenda Item 8

 Non-Executive Report of the:
 Council

 5 December 2016
 TOWER HAMLETS

 Report of: Corporate Director, Law, Probity and Governance
 Classification: Unrestricted

 Questions submitted by Members of the Council
 Unrestricted

Originating Officer(s)	Matthew Mannion, Committee Services Manager, Democratic Services.
Wards affected	All wards

SUMMARY

- 1. Set out overleaf are the questions that were submitted by Members of the Council for response by the Mayor, the Speaker or the Chair of a Committee or Sub-Committee at the Council meeting on Monday 5 December 2016.
- 2. In accordance with Council Procedure Rule 12.2 as amended, questions relating to Executive functions and decisions taken by the Mayor are put to the Mayor unless he delegates such a decision to another Member, who will therefore be responsible for answering the question. In the absence of the Mayor, the Deputy Mayor will answer questions directed to the Mayor.
- 3. Questions are limited to one per Member per meeting, plus one supplementary question unless the Member has indicated that only a written reply is required and in these circumstances a supplementary question is not permitted. Oral responses are time limited to one minute. Supplementary questions and responses are also time limited to one minute each.
- 4. Council Procedure Rule 12.5 provides for an answer to take the form of a written answer circulated to the questioner, a reference to a published work or a direct oral answer.
- 5. There is a time limit of thirty minutes at the Council meeting for consideration of Members' questions with no extension of time allowed and any questions not put within this time are dealt with by way of written responses.
- 6. Members must confine their contributions to questions and answers and not make statements or attempt to debate.

MEMBERS' QUESTIONS

18 questions have been received from Members of the Council as follows:-

8.1 Question from Councillor M. Abdul Mukit

Can the Lead Member update Council on what progress has been made in the regeneration of Brick Lane to boost business there?

8.2 Question from Councillor Maium Miah

Does the Council need to learn any lessons from the tragic death of Bow School boy Nasar Ahmed?

8.3 Question from Councillor Amina Ali

Now that a number of months have passed since it was launched, can the Cabinet Member for Housing provide an update on the landlord licensing scheme and gauge how effective the scheme has been so far?

8.4 Question from Councillor Chris Chapman

Will the Mayor consider the Council deducting Council Tax from the allowances of Councillors who are in arrears for non-payment, as is the practice in the London Borough of Barking and Dagenham?

8.5 Question from Councillor Marc Francis

Will the Lead Member for Environmental Services update me on the action that has been taken since March by LBTH and the Environment Agency and London Legacy Development Corporation to deal with the alleged fly-tipping of industrial waste at 616 Wick Lane?

8.6 Question from Councillor Oliur Rahman

Does the Mayor believe that the Council's communications team should solely serve the Mayor and his administration or do they have some responsibility towards assisting and informing other Cllrs as well?

8.7 Question from Conucillor Clare Harrisson

Is the Mayor concerned about the NHS Sustainability and Transformation Plan for North East London and what steps are he and the Cabinet Member for Health taking to ensure plans are not signed off in secret?

8.8 Question from Councillor Andrew Wood

Will the Mayor update the Council on the status of the Isle of Dogs & South Poplar Opportunity Area Planning Framework and in particular how the negotiation over the new housing targets is going?

8.9 Question from Councillor John Pierce

What are the Council's final legal costs in the housing fraud case of former councillor Shahed Ali?

8.10 Question from Councillor Ohid Ahmed

Will the current mayor be willing to review and reverse his decision to cut the budget of children's services, community safety, community languages and to drastically close a record number of youth centres?

8.11 Question from Councillor Helal Uddin

Can you provide an update on the plans to build four cement and concrete plants on Queen Elizabeth Olympic Park – and what representations the Mayor and Council have made?

8.12 Question from Councillor Julia Dockerill

Does the Mayor have plans to apply for additional police funding from the Mayor of London, either under the London Crime Prevention Fund or the Safer Neighbourhood Board, in order to help our local police force drive down the appalling rates of anti-social behaviour in our borough?

8.13 Question from Councillor Danny Hassell

Can the Mayor or Cabinet Member set out some of the key findings of the Somali Task Force and what the next steps are?

8.14 Question from Councillor Muhammad Ansar Mustaquim

Despite repeated questions, so far, the Mayor has been unable to provide a clear answer and information about the business rate changes and its clear impact on Tower Hamlets. When will the Mayor have 'precise or further details' in relation to changes to business rates affecting the Borough and provide exact details of the amount by which the Council will be 'better or worse off' under the new business rate retention proposal announced by the Government last year in relation to 100% business rate retention and base reset?

8.15 Question from Councillor Rajib Ahmed

Will the Cabinet Member outline what the Council is doing to tackle hate crime?

8.16 Question from Councillor Peter Golds

Government regulations say 15% of Community Infrastructure Levy (CIL) should be spent in consultation with residents and that money can be spent to support the development of an area. When will the Mayor inform residents and Councillors what the process will be for making those spending decisions?

8.17 Question from Councillor Mahbub Alam

At 20th July 2016 Council meeting, Independent Group members raised several important questions relating to community safety and crime. The Cabinet member for community safety, Cllr Shria Khatun, could pot provide the answers at the time and wrote

that she is trying to get the answers to our members' questions - such as, question 8.18 in relation to figures for the Islamophobic racist hate crime, something she'd claimed the Police have started to record separately since November 2015, question 8.20 about crime hot spots, anti-social behaviour in the Borough and lastly question 8.22 from Cllr Ohid Ahmed, about official crime rates and their respective percentages since 2011. Has she now provided or is able to answer these important questions relating to her portfolio and if so can she please provide the requested information to all members and include the answers in the minutes for proper record keeping.

8.18 Question from Councillor Craig Aston

Will the Mayor give an update on the progress of Decent Homes work at Oast Court, Three Colt Street and Kiln Court, Newell Street?

Agenda Item 9.1

Decision Report Cover Sheet:	
Council	
5 December 2016	TOWER HAMLETS
Cover Report of: Matthew Mannion, Committee Services	Classification: Unrestricted
Manager	

Originating Officer(s)	Matthew Mannion, Committee Services Manager (Cover Report)
Wards affected	All Wards

Summary

The Gambling Policy was presented to Cabinet on 4 October 2016 where it was considered by the Mayor and Cabinet Members. The Mayor agreed that the policy should be recommended to Council for approval.

The Report and Appendices are attached to this Cover Sheet.

Recommendations:

The Council is recommended to:

1. Agree the adoption of the revised Gambling Policy.

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Cabinet	
4 October 2016	TOWER HAMLETS
Report of: Communities, Localities, Culture – Corporate Director	Classification: Unrestricted
Gambling Policy 2016 - 19	

Lead Member	Councillor Shiria Khatun, Deputy Mayor and	
	Cabinet Member for Community Safety	
Originating Officer(s)	Andy Bamber – Service Head	
	David Tolley – Head of Environmental Health and	
	Trading Standards	
Wards affected	All wards	
Key Decision?	Yes	
Community Plan Theme	A Safe and Cohesive Community	

Executive Summary

As a Licensing Authority the Council must review the existing Gambling Policy and adopt a new policy by November 2016, as one of the responsibilities it has to regulate 'high street' licences under the Gambling Act 2005. The purpose of the policy is to define how the responsibilities under the Act are going to be exercised and administered. The Act requires licensing authorities to aim to permit the use of premises for gambling in so far as it is in accordance with the regulatory framework (any codes of practice and Gambling Commission guidance), the council's policy and is reasonably consistent with the licensing objectives . This means that the council can only refuse gambling that is not in accordance with the above and cannot for example ban gambling or specific forms of gambling.

Subject to agreement the Policy will be presented to Full Council for adoption under the provisions set out by the Council's Constitution

Recommendations:

The Mayor in Cabinet is recommended to:

1. To recommend to Full Council the adoption of the revised Gambling Policy.

1. <u>REASONS FOR THE DECISIONS</u>

- 1.1 All relevant local authorities are required under the Gambling Act to review their gambling policy.
- 1.2 The purpose of the policy is to define how the responsibilities under the Act are going to be exercised and administered.
- 1.3 A statutory consultation process must take place prior to the adoption of the revised Gambling Policy by full Council.

2. <u>ALTERNATIVE OPTIONS</u>

- 2.1 Pursuant to the Gambling Act 2005, the Council is a responsible authority for the licensing of premises used for gambling. If the Council did not have a policy it would be acting ultra vires with regards to any decisions it makes determining gambling premises licences.
- 2.2 The Gambling Commission has laid down guidance which the Council must have regard to in carrying out their functions under the Act, including setting their Gambling policy. Departure from the guidance without good reason could leave the council at risk of judicial challenge. The Gambling Commission guidance has been followed in drafting the revised Gambling Policy. The policy focuses on the elements covered by the licensing objectives.

3. DETAILS OF REPORT

- 3.1 The Gambling Act 2005 gives local authorities a range of responsibilities relating to gambling. The Gambling Policy states how the Licensing Authority will exercise this responsibility and authority.
- 3.2 This policy covers the following:
 - How the Licensing Authority will use its regulatory powers in relation to applications and reviews of the activities it regulates, to the extent it is allowed by statute.
 - The main licensing objective for the authority is protecting the vulnerable.
 - The Licensing Authority approach to regulation
 - The scheme of delegation
- 3.3 The Gambling Policy complies with guidance issued by the Gambling Commission.
- 3.4 Members should note that some of the major issues and concerns about gambling are not addressed in the policy or by the approach of the consultation. For example, gambling addiction is outside the remit of the

consultation, as are arguments about the public benefits, or otherwise, of a more liberal gambling regime.

- 3.5 The responsibilities the Council has under the Gambling Act 2005 have not been controversial. To date, 80 licences have been issued. These have primarily been to betting shops and adult amusement arcades. These businesses are nearly all national companies that have conducted their business within the legal requirements. The number of premises in a particular area is not grounds for objection.
- 3.6 The Council does not have the powers within its Gambling Policy to regulate on-line gambling sites. All gambling websites trading with, or advertising to, consumers in Britain must have a Gambling Commission licence issued by the Gambling Commission.
- 3.7 In April 2015 the government changed the use class order so that betting shops were removed from their previous A2 use class and made a 'sui generis' use. As such planning permission is now required to change the use from any other use to a betting shop. This has meant that there is slightly more control under planning legislation to control the growth of Betting Shops.
- 3.8 Planning powers cannot control existing betting shops if they have already opened up under a permitted change of use (i.e. before the recent changes to the use class order moving betting shops from A2 to 'sui generis'), however any further change of use applications for a betting shop would be subject to a planning application. As part of the determination of the application, issues such as the number of betting shops in the surrounding area could be a consideration if the area was becoming saturated with betting shops.
- 3.9 There have been several concerns raised though London Councils concerning the fixed odds betting terminals (FOBT's) that have been installed within betting shops. These B2 gambling machines play games of chance such as roulette. With a betting shop licence, the operator can install up to four machines, which have a maximum stake of £100 and a maximum prize of £500. London Councils are promoting that the maximum £100 stake on B2 machines should be changed to £2 to prevent the clustering of betting shops due to the profitability of such gambling machines. Tower Hamlets is a signatory to this campaign.
- 3.10 We have not experienced the same volume of applications in gambling as we have in other areas of licensing. There has been one application since 2014, this was for a Paddy Power Shop in Roman Road. This application was objected to by the community, but after consideration by the Licensing Sub Committee and legal advice the licence was issued.
- 3.11 The issues of betting shop clustering and concern over fixed odd betting terminals (FOBT) have shown that gambling generates extremely strong feelings. Whilst licensing authorities do not have the powers to refuse new applications or limit FOBT machines, the requirement for operators to prepare local risk assessments in relation to their premises from April 2016 means that

licensing authorities need to set out their expectations within their statements of Gambling Policy.

- 3.12 The additional requirements to include in the Gambling Policy are noted below:
 - to set out a local profile, the Policy links to the Borough profile held on the website, therefore the profile can be updated without the need to reconsult on amending the full Policy.
 - details of the inspection format to be used
 - risk assessment advice from operators
 - sample licence conditions
- 3.13 During the consultation process a number of representations were made by national Betting shop companies. We have reviewed the comments made therein and have made slight changes to the requirements that are required of operators in relation to their local risk assessments. We have also reflected on the content of our local profile and have added this information onto the website. No further suggestions or changes have been made. The proposed policy is at Appendix One.
- 3.14 The comments by the Campaign for Fairer Gambling were noted in relation to the use of FOBT's, but this can only be considered on an individual application basis. The written responses are detailed within Annex 3 of the proposed policy.
- 3.15 The only controversial applications have been where betting shops have applied to open in close proximity to schools or places of worship. The powers the Council have are limited and it is not possible to make either policy or decisions regarding this issue under the Gambling Policy.
- 3.16 It is proposed that the current 'no casino' resolution that is currently in the existing policy remains.
- 3.17 An Equalities checklist has been undertaken as is at Appendix Two.

4. <u>COMMENTS OF THE CHIEF FINANCE OFFICER</u>

4.1 There are no direct financial implications arising in this report which notes the Council's responsibilities in adoption of the Gambling Policy required under the Gambling Act 2005. The costs of each Gambling licence under the Act are reviewed annually as part of the discretionary fees and charges report to Cabinet. The fees cover the cost of administration and compliance contained within the budget for the service. The costs of the review will be met from within existing resources.

5. <u>LEGAL COMMENTS</u>

- 5.1 Section 349 of the Gambling Act 2005 ('**the 2005 Act**') requires the Council to prepare a statement of the principles that it proposes to apply in exercising its functions under the Act and to determine and then publish this statement. This statement is more commonly known as a Gambling Policy or Statement of Gambling Policy. The legal requirement is for the preparation of the statement of principles to be undertaken every 3 years.
- 5.2 The current statement of policy was published on 1st November 2013, and therefore the fresh statement must be published before 1st November 2016.
- 5.3 Pursuant to section 25 of 2005 Act, the Gambling Commission shall from time to time issue guidance as to the manner in which local authorities are to exercise their functions under this Act, and in particular, the principles to be applied by local authorities in exercising functions under the Act. The 5th Guidance was issued in September 2015 and Part 6 of the same provides Guidance to local authorities on the preparation and publication of the statement of licensing policy. The Council should not depart from this guidance without good reason but as stated in paragraph 3.3 of this Report, the proposed Policy complies with the Guidance
- 5.4 Prior to publishing the statement, the Council must undertake statutory consultation as provided by section 349(3) of the Act. Further, in consulting, the Council must comply with the common law principles set out in *R v Brent London Borough Council, ex p Gunning,* (1985) and recently approved by the Supreme Court in *R(Mosely) v LB Haringey 2014.* Those are *'Firstly, the consultation must be at a time when proposals are still at a formative stage. Secondly, the proposer must give sufficient reasons for any proposal to permit of intelligent consideration and response. Thirdly, adequate time must be given for consideration and response. Fourthly, the product of consultation must be conscientiously taken into account in finalising any statutory proposals.*"
- 5.5 Consultation has been carried out as referred to in paragraphs 3.13 and 3.14 of the report. The consultation responses have been taken into account to make relevant adjustments to the proposed Policy and Annex 3 of the proposed Policy at Appendix 1 gives a summary of the issues raised in the responses.
- 5.6 The terms of reference of the Licensing Committee provide that the Licensing Committee considers statements of Licensing Policy and a report went to that Committee on 13th September 2016.
- 5.7 Pursuant to the Local Authorities (Functions and Responsibilities) (England) Regulations 2000, the Gambling Policy is required to be part of the Council's policy framework. Article 4 of the Constitution confirms this to be the case and a review of the Gambling Policy requires the procedure set out in the Budget and Policy Framework Procedure Rules. This requires pre-decision scrutiny

by the Overview & Scrutiny Committee and a report went to Overview & Scrutiny on 28th September 2016.

- 5.8 Also pursuant to the Council's Budget and Policy Framework Procedure Rules, the Mayor as the Executive is responsible for preparing the draft Policy for submission to the full Council. It will therefore be for the Mayor in Cabinet to recommend the draft Policy to Full Council. Prior to recommending, the Mayor as the Executive must also carefully analyse the consultation responses before making a decision to recommend to Full Council.
- 5.9 In carrying out its functions, the Council must have due regard to the need to eliminate unlawful conduct under the Equality Act 2010, the need to advance equality of opportunity and the need to foster good relations between persons who share a protected characteristic and those who do not (the public sector equality duty). An equality analysis will be required which is proportionate to the function in question and its potential impacts. An Equality Analysis Quality Assurance Checklist has been undertaken and which is at Appendix 2. The result of performing such is that "the policy does not appear to have any adverse effects on people who share *Protected Characteristics* and no further actions are recommended at this stage".

6. ONE TOWER HAMLETS CONSIDERATIONS

6.1 The Equalities Impact Assessment has been reviewed in respect of this policy and no adverse issues have been identified.

7. BEST VALUE (BV) IMPLICATIONS

7.1 The Gambling policy details the regulatory approach to gambling establishments with the Borough. The fees imposed for the licence are set by government and have been adopted by the Licensing Committee. The fees cover the cost of regulating and administrating the Gambling Policy.

8. <u>SUSTAINABLE ACTION FOR A GREENER ENVIRONMENT</u>

8.1 There are no environmental impacts with regards to this policy or the consultation process.

9. RISK MANAGEMENT IMPLICATIONS

9.1 There are no risk management issues with the revised policy or the consultation process.

10. CRIME AND DISORDER REDUCTION IMPLICATIONS

10.1 One of the key licensing objectives is to prevent gambling from being a source of crime and disorder. The policy supports and assists with crime and disorder reduction by controlling those who are able to offer gambling to members of the public and imposing conditions on relevant premises licences.

11. SAFEGUARDING IMPLICATIONS

11.1 A statutory licensing objective of the Gambling Policy concerns the protection of children from harm. The Policy details how regulation through licencing promotes this objective.

Linked Reports, Appendices and Background Documents

Linked Report

None

Appendices

Appendix One: Gambling Policy 2016-2019 Appendix Two: Equalities Checklist

Background Documents – Local Authorities (Executive Arrangements)(Access to Information)(England) Regulations 2012

None

Officer contact details for documents:

N/A

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Gambling Act 2005

The London Borough of Tower Hamlets Gambling Policy 2016- 2019

(Italics are changes after consultation)

Summary of Local Authority Gambling Policy

- 1. Licensing local authorities in England and Wales have all been required by the Gambling Act 2005 to adopt a gambling policy following consultation.
- 2. The following policy was adopted after consultation, including but not confined to the consultation required by the legislation.
- 3. The policy has to be reviewed every three years and consequently it is now being sent out for a new round of consultation. Again the consultation will include but not be confined to the statutory consultation.
- 4. The policy sets out in detail how the licensing authority will discharge its licensing functions under the Gambling Act 2005.
- 5. There are three licensing objectives set out in the Act, as follows:
 - Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime
 - Ensuring that gambling is conducted in a fair and open way
 - Protecting children and other vulnerable people from being harmed or exploited by gambling
- 6. The main area of involvement for the licensing authority is protecting the vulnerable, and the licensing policy is largely devoted to seeking to achieve this, across the range of premises licences and permits which the authority will administer.
- 7. The licensing authority approach to enforcement is defined.
- 8. The scheme of delegation that defines the responsibility for decision making, administration and enforcement is also included.

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Annex 5 Sample conditions Annex 6 Local Area Profiles

PART A

1. The Licensing Objectives

- 1.1 In exercising most of their functions under the Gambling Act 2005, (the Act) licensing authorities must have regard to the licensing objectives as set out in section 1 of the Act. The licensing objectives are:
 - Preventing gambling from being a source of crime or disorder, being
 - associated with crime or disorder or being used to support crime
 - Ensuring that gambling is conducted in a fair and open way
 - Protecting children and other vulnerable people from being harmed or exploited by gambling
- 1.2 The Gambling Commission's guidance emphasises that moral objections to gambling, or a view that it is generally undesirable are not licensing objectives and cannot inform any decisions by the licensing authority. Also neither public safety nor public nuisance are licensing objectives. These issues will largely be dealt with by the Council's Environmental Health Service
- 1.3 This authority recognises that in making decisions about premises licences and temporary use notices it should aim to permit the use of premises for gambling in so far as it thinks it is:-
 - in accordance with any relevant code of practice issued by the Gambling Commission
 - in accordance with any relevant guidance issued by the Gambling Commission
 - reasonably consistent with the licensing objectives in accordance with the authorities statement of licensing policy
- 1.4 The Gambling Commission's Licence Conditions and Code of Practice (LCCP) require gambling premises to undertake a risk assessment taking into consideration their local information. Specific information about localities is provided in this policy at Annexe 6.
- 1.5 The risk assessment is required to be shared with the Council where there is a new application and or a variation to an existing premises licence.

2 Introduction

- 2.1 The London Borough of Tower Hamlets is a single tier authority on the East side of inner London. The Borough is shown in the map in **Annex 1** where Gambling premises licences have been issued.
- 2.2 Licensing authorities are required by the Gambling Act 2005 to publish a statement of the principles that they propose to apply when exercising their functions. This statement must be published at least every three years. The statement must also be reviewed from "time to time" and any amended parts re consulted upon. The statement must be then republished.
- 2.3 Tower Hamlets Council has consulted widely upon its policy statement before finalising and publishing it. A list of the persons and organisations consulted is provided in **Annex 2** of the Policy adopted by the Council. We have consulted businesses, elected representatives, community and third sector organisations and responsible authorities.
- 2.4 The Gambling Act requires that the following parties are consulted by Licensing Authorities:
 - The Chief Officer of Police
 - One or more persons who appear to the authority represent the interests of persons carrying on gambling businesses in the authority's area
 - One or more persons who appear to the authority to represent the interests of persons who are likely to be affected by the exercise of the authority's functions under the Gambling Act 2005.
- 2.5 The consultation took place between 19th October 2015 and 17th January 2016. The results of the consultation are summarised in **Annex 3**
- 2.6 The policy has to be approved at a meeting of the Full Council published via our website as well as being available in the Town Hall and Idea Stores.
- 2.7 It should be noted that this policy statement will not override the right of any person to make an application, make representations about an application, or apply for a review of a licence. Each will be considered on its own merits and according to the statutory requirements of the Gambling Act 2005.
- 2.8 The Licensing Authority would like to encourage the highest standards within premises that hold a licence under the Gambling Act 2005. The Licensing Authority has produced a 'Gambling Best Practice Guide' to assist both new applicants and existing operators.

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2.9 The list of recommended measures listed in **Annex 4** is not exhaustive but gives an indication of some of the suitable measures and procedures that are expected in well managed premises.

3 Declaration

3.1 In producing this licensing policy the Authority has had regard to the licensing objectives of the Gambling Act 2005 and the guidance issued by the Gambling Commission. The policy has also had regard to any responses from those consulted on the policy statement.

4 Responsible Authorities

- 4.1 The licensing authority is required to state the principles it will apply to designate a body which is competent to advise the authority about the protection of children from harm. The principles are:
 - the need for the body to be responsible for an area covering the whole of the licensing authority's area
 - the need for the body to be answerable to democratically elected persons, rather than any particular vested interest group
- 4.2 In accordance with the Gambling Commission's Guidance for local authorities this authority designates the Local Safeguarding Children Board for this purpose. This is the statutory body charged with coordinating the activities of organisations in Tower Hamlets who are instrumental in safeguarding and promoting the welfare of children.
- 4.3 The contact details of all the responsible authorities are found on the Council's website at <u>www.towerhamlets.gov.uk</u>

5 Interested parties

- 5.1 Interested parties can make representations about licence applications, or apply for a review of an existing licence. Interested parties are defined as a person who in the opinion of the licensing authority
 - a) lives sufficiently close to the premises to be likely to be affected by the authorised activities,
 - b) has business interests that might be affected by the authorised activities,
 - c) represents persons who satisfy paragraph (a) or (b)
- 5.2 The licensing authority is required to state the principles it will apply in exercising its powers under the Gambling Act 2005 to determine whether a person is an interested party.

- 5.3 These principles are that :-
 - Each case will be decided upon its merits.
 - This authority will not apply a rigid rule to its decision making.
 - It will consider the examples of considerations provided in the Gambling Commission's Guidance to local authorities.
 - It will also consider the Gambling Commission's advice that "business interests" should be given its widest possible meaning and includes partnerships, charities, faith groups, and medical practices.
- 5.4 The Gambling Commission has recommended that the licensing authority states that interested parties include trade associations and trade unions, and residents' and tenants' associations. This authority will not however generally view these bodies as interested parties unless they have a member who can be classed as one under the terms of the Gambling Act 2005 e.g. lives sufficiently close to the premises to be likely to be affected by the activities being applied for.
- 5.5 Interested parties can be persons who are democratically elected, such as Councillors and MP's. Other than these persons, this authority will require written evidence that a person 'represents' someone who either lives sufficiently close to the premises to be likely to be affected by the authorities activities and/or business interests that might be affected by the authorised activities. A letter from one of these persons, requesting the representation is sufficient.
- 5.6 Individuals may wish to approach Councillors to ask them to represent their views. If Councillors take on a representative role they will not be able to be part of the decision making process. If they are a member of the Committee they will withdraw for the hearing.

6 Exchange of Information

- 6.1 Licensing Authorities have a number of responsibilities relating to the control and exchange of information that has been gained in carrying out its duties and responsibilities under the Act.
- 6.2 The principle that this licensing authority applies is that it will act in accordance with the provisions of the Gambling Act 2005 in its exchange of information which includes the provision that the Data Protection Act 1998 will not be contravened.
- 6.3 The licensing authority will also have regard to any guidance issued by the Gambling Commission to Local Authorities on this matter when it is published, as well as any relevant regulations issued by the Secretary of State under the powers provided in the Gambling Act 2005. Any protocols that are adopted will be made available if requested.

7 Enforcement

- 7.1 Licensing authorities are required to state the principles to be applied by the authority in exercising the functions with respect to the inspection of premises; and the powers to institute criminal proceedings in respect of the offences committed under the Gambling Act 2005.
- 7.2 This Licensing Authority's general principles of enforcement are set out in its enforcement policy. In addition we will be guided by the Gambling Commission's Guidance for local authorities and we will endeavour to be:
 - **Proportionate**: regulators should only intervene when necessary: Remedies should be appropriate to the risk posed, and costs identified and minimised;
 - Accountable: regulators must be able to justify decisions, and be subject to public scrutiny;
 - **Consistent**: rules and standards must be joined up and implemented fairly;
 - **Transparent**: regulators should be open, and keep regulations simple and user friendly; and
 - **Targeted**: regulation should be focused on the problem, and minimise side effects
 - Avoid duplication with other regulatory regimes so far as possible.
- 7.3 This licensing authority has, as recommended by the Gambling Commission's Guidance for local authorities, adopted a risk based inspection programme.
- 7.4 The local authority does expect that premises that are licensed are aware of and keep to the terms of their licence. The Authority will take appropriate enforcement action to ensure that this is the case, and is especially concerned to ensure that the licensing objective relating to children is met in full.
- 7.5 The main enforcement and compliance role for this licensing authority will be to ensure compliance with the Premises Licences and other permissions which is authorises. The Gambling Commission will be the enforcement body for the Operator and Personal Licences. Concerns about manufacture, supply or repair of gaming machines will not be dealt with by the licensing authority but will be notified to the Gambling Commission.
- 7.6 This licensing authority also intends to monitor non-licensed gambling, and is especially concerned to stop non-destination gambling by children and young adults. Non destination gambling is where the destination is not primarily a gambling premises and is mainly visited for a different purpose. This typically (but not exclusively) involves gaming machines in premises

open to the public such as public houses

- 7.7 This Licensing Authority will continue to keep informed of developments with the work from Central Government and sister organisations on the principles of Better Regulation Executive in its consideration of the regulatory functions
- 7.8 Bearing in mind the principle of transparency, this licensing authority's enforcement/compliance protocols/written agreements will be available upon request to the licensing department and on the Council's web site. Our risk methodology will also be available upon request. (A charge may be made for hard copies).
- 7.9 The authority recognises that bookmakers and other operators may have a number of premises within its area. In order to ensure that compliance issues are recognised and dealt with at the earliest possible stage, operators are requested to give the authority a single named contact., who should be a senior individual, and whom the authority will contact first should any compliance queries or issues arise. The authority however, reserves the right to institute proceedings, or take other action as necessary and consistent with its general policies.
- 7.10 The Authority uses the templates inspection forms produced by the Leicester, Rutland and Leicestershire Licensing Forum and Leicestershire Local Economic Partnership.
- 7.11 To assist the targeting of the Council's enforcement activity the Council will request that operators / premises share:-
 - test purchasing results (subject to the terms of primary authority agreements);
 - incidents in premises, which managers are likely to be required to report to head office;
 - information about numbers of self-excluded gamblers to help it develop its understanding about the risk of problem gambling in its area.
- 7.12 This information will help the Council to get a clearer picture of which premises may be experiencing issues, meaning that the inspection and enforcement activity is appropriately structured
- 7.13 Operators are not automatically required to share their risk assessments with licensing authorities except when they are applying for a new premises licence or to vary an existing one. However, the Gambling Commission is advising operators to do so.
- 7.14 The Council will request a copy of each premises risk assessment during the first year of this Policy.

8 Licensing Authority Functions

- 8.1 Licensing Authorities are required under the Act to:
 - Be responsible for the licensing of premises where gambling activities are to take place by issuing Premises Licences
 - Issue Provisional Statements ("in principle" licences where premises are not yet developed)
 - Regulate members' clubs and miners' welfare institutes who wish to undertake certain gaming activities via issuing Club Gaming Permits and/or Club Machine Permits
 - Issue Club Machine Permits to Commercial Clubs (Commercial Clubs are member clubs that operate on a "for profit" basis)
 - Grant permits for the use of certain lower stake gaming machines at unlicensed Family Entertainment Centres (Premises where low level gambling is permitted for children)
 - Receive notifications from alcohol licensed premises (under the Licensing Act 2003) for the use of two or fewer gaming machines
 - Grant Licensed Premises Gaming Machine Permits for premises
 licensed to
 - sell/supply alcohol for consumption on the licensed premises, under the Licensing Act 2003, where more than two machines are required
 - Register small society lotteries below prescribed thresholds
 - Issue Prize Gaming Permits
 - Receive and Endorse Temporary Use Notices
 - Receive Occasional Use Notices
 - Provide information to the Gambling Commission regarding details of licences issued (see section above on 'information exchange)
 - Maintain registers of the permits and licences that are issued under these functions
- 8.2 This list may be added to on the advice of the Gambling Commission
- 8.3 Local licensing authorities will not be involved in licensing remote gambling. (Remote gambling is via the internet or interactive television). This will fall to the Gambling Commission via Operator Licences.

PART B - Premises Licences and other matters

1 General Principles

1.1 Premises licences will be subject to the requirements set out in the Gambling Act 2005 and regulations, as well as specific mandatory and default conditions which will be detailed in regulations issued by the Secretary of State. Licensing authorities are able to exclude default conditions and also attach others, where it is believed to be appropriate.

2 Premises

- 2.1 Premises are defined in the Act as "any place". Different premises licences cannot apply in respect of a single premises at different times. However it is possible for a single building to be subject to more than one premises licence provided they are for different parts of the building. Different parts of the building can reasonably regarded as being separate premises will always be a question of fact in the circumstances. However areas of a building that is artificially or temporarily separate can be properly regarded as different premises.
- 2.2 This licensing authority will take particular note of the Gambling Commission's Guidance to local authorities that: -
 - "Licensing authorities should take particular care in considering applications for multiple licences for a building and those relating to a discrete part of a building used for other (non-gambling) purposes. In particular they should be aware that entrances and exits from parts of a building covered by one or more licences should be separate and identifiable so that the separation of different premises is not compromised and that people do not "drift" into a gambling area"
 - "Licensing authorities should pay particular attention to applications where access to the licensed premises is through other premises (which themselves may be licensed or unlicensed), especially if this raises issues in relation to children. There will be specific issues that authorities should consider where children can gain access; compatibility of the two establishments; and ability to comply with the requirements of the Act. But, in addition an overriding consideration should be whether, taken as a whole, the co-location of the licensed premises with other facilities has the effect of creating an arrangement that otherwise would, or should, be prohibited under the Act."
- 2.3 An applicant cannot obtain a full premises licence until the premises in which it is proposed to offer the gambling are constructed. The Gambling Commission has advised that reference to "the premises" are to the

premises in which gambling may now take place. Thus a licence to use premises for gambling will only be issued in relation to premises that are ready to be used for gambling. This authority agrees with the Gambling Commission that it is a question of fact and degree whether premises are finished to a degree that they can be considered for a premises licence. The Gambling Commission emphasises that requiring the building to be complete ensure that the authority can, if necessary, inspect it fully, as can other responsible authorities with inspection rights.

3 Location

- 3.1 This licensing authority is aware that demand issues (for example whether or not there is sufficient customer demand to make a site commercially viable) cannot be considered with regard to the location of premises but that considerations in terms of the licensing objectives can. In line with the Gambling Commission's Guidance for local authorities, this authority will pay particular attention to the protection of children and vulnerable persons from being harmed or exploited by gambling, as well as issues of crime and disorder.
- 3.2 It is the licensing authorities' view that premises should not normally be licensed which are close to schools, playgrounds, or other educational establishments such as museums. However any such policy does not preclude any application being made and each application will be decided on its merits, with the onus upon the applicant showing how the concerns can be overcome.
- 3.3 The council will need to be satisfied that there is sufficient evidence that the particular location of the premises would not be harmful to the licensing objectives.
- 3.4 From 6 April 2016, it is a requirement of the Gambling Commission's Licence Conditions and Codes of Practice (LCCP), under section 10, for licensees to assess the local risks to the licensing objectives posed by the provision of gambling facilities at their premises and have policies, procedures and control measures to mitigate those risks. In making risk assessments, licensees must take into account relevant matters identified in this policy.
- 3.5 The LCCP goes on to say licensees must review (and update as necessary) their local risk assessments:

a. to take account of significant changes in local circumstance, including those identified in this policy;

b. when there are significant changes at a licensee's premises that may affect their mitigation of local risks;

c. when applying for a variation of a premises licence; and

d. in any case, undertake a local risk assessment when applying for a new premises licence.

3.6 The Council expects the local risk assessment to consider as a minimum issues *presented by the local landscape, such as;*

Exposure to vulnerable groups Identification of local specific risks Type of footfall – children, visitors, families, residents Educational facilities Community Centers Homelessness /rough sleeper hostels, provision of support services

- 3.7 In any case the local risk assessment should show how vulnerable people, including people with gambling dependencies, are protected.
- 3.8 Other matters that the assessment may include:
 - The training of staff in brief intervention when customers show signs of excessive gambling, the ability of staff to offer brief intervention and how the manning of premises affects this.
 - Details as to the location and coverage of working CCTV cameras, and how the system will be monitored.
 - The layout of the premises so that staff have an unobstructed view of persons using the premises;
 - The number of staff that will be available on the premises at any one time. If at any time that number is one, confirm the supervisory and monitoring arrangements when that person is absent from the licensed area or distracted from supervising the premises and observing those persons using the premises.
 - Arrangements for monitoring and dealing with under age persons and vulnerable persons, which may include dedicated and trained personnel, leaflets, posters, self-exclusion schemes, window displays and advertisements not to entice passers-by etc.
 - The provision of signage and documents relating to games rules, gambling care providers and other relevant information is provided in both English and the other prominent first language for that locality.
 - Where the application is for a betting premises licence, other than in respect of a track, the location and extent of any part of the premises which will be used to provide facilities for gambling in reliance on the licence.
- 3.9 To assist operators, Annex 6 sets out the Council's Gambling Local Area Profiles criteria.

4 Duplication with other regulatory regimes and licensing objectives

4.1 This authority will seek to avoid any duplication with other statutory / regulatory systems where possible, including planning. This authority will not consider whether a licence application is likely to be awarded planning or building consent, in its consideration of it. This authority will though listen to, and consider carefully, any concerns about conditions which are not able to be met by licensees due to planning restrictions, should such a situation arise.

5 Licensing Objectives

- 5.1 Premises licences granted must be reasonably consistent with the licensing objectives. With regard to these objectives, this licensing authority has considered the Gambling Commission's Guidance to local authorities and some comments are made below.
- 5.2 <u>Preventing gambling from being a source of crime or disorder, being</u> <u>associated with crime or disorder or being used to support crime.</u> This licensing authority is aware that the Gambling Commission will be taking a leading role in preventing gambling from being a source of crime.

The Gambling Commission's Guidance does however envisage that licensing authorities should pay attention to the proposed location of gambling premises in terms of this licensing objective. Thus, where an area has known high levels of organized crime this authority will consider carefully whether gambling premises are suitable to be located there and whether conditions may be suitable such as the provision of door supervisors. This licensing authority is aware of the distinction between disorder and nuisance and will consider factors such as whether police assistance was required and how threatening the behaviour was to those who could see it, so as to make that distinction. Issues of nuisance cannot be addressed via the Gambling Act provisions. These will be addressed by the relevant regulatory authority e.g. Environmental Health.

- 5.3 <u>Ensuring that gambling is conducted in a fair and open way.</u> This licensing authority has noted that ensuring that gambling is conducted in a fair and open way is a matter for the Gambling Commission. This will not be the case if the licensing authority becomes involved in licensing betting track operators.
- 5.4 <u>Protecting children and other vulnerable persons from being harmed or</u> <u>exploited by gambling.</u> This licensing authority has noted the Gambling Commission Guidance to local authorities that this objective means preventing children from taking part in gambling (as well as restriction of advertising so that gambling products are not aimed at or are, particularly attractive to children). The licensing authority will therefore consider, as suggested in the Gambling Commission's Guidance, whether specific measures are required at particular premises, with regard to this licensing

objective. Appropriate measures may include supervision of entrances/ machines, segregation of areas.

- 5.5 This licensing authority will also make itself aware of the Codes of Practice which the Gambling Commission issues as regards this licensing objective, in relation to specific premises such as casinos.
- 5.6 As regards the term "vulnerable persons" it is noted that the Gambling Commission is not seeking to offer a definition but states that "it will for regulatory purposes assume that this group includes people who gamble more than they want to; people who gambling beyond their means; and people who may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs." This licensing authority will consider this licensing objective on a case by case basis. Should a practical definition prove possible in future then this policy statement will be updated with it, by way of a revision.

6 Conditions

- 6.1 Any conditions attached to licences will be proportionate and will be:
 - relevant to the need to make the proposed building suitable as a gambling facility
 - directly related to the premises and the type of licence applied for;
 - fairly and reasonably related to the scale and type of premises: and
 - reasonable in all other respects.
- 6.2 Decisions upon individual conditions will be made on a case by case basis, although there will be a number of control measures, this licensing authority will consider utilising should there be a perceived need, such as the use of door supervisors, supervision of adult gaming machines, appropriate signage for adult only areas.
- 6.3 The Gambling Commission has produced a list of sample conditions, and these are reproduced at Annex 5. These could be imposed in a number of circumstances to address evidence based concerns.
- 6.3 There are specific comments made in this regard under each of the licence types below. This licensing authority will also expect the licence applicant to offer his/her own suggestions as to way in which the licensing objectives can be met effectively. The licensing authority will consider the following specific measures in relation to all licensed premises, to the extent that they are relevant to a specific application:
 - Leaflets aimed at giving assistance to problem gamblers clearly displayed in prominent areas and also more discreet areas such as toilets

- Self-exclusion forms available
- The odds clearly displayed on all fixed odds machines
- All ATM or other cash terminals to be separate from gaming machines, so that clients have to leave the machines for more funds as required. They should also display stickers with GamCare (or replacement organisation) Helpline information prominently displayed.
- There must be clear visible signs of any age restrictions in any gaming or betting establishments. Entrances to gambling and betting areas must be well supervised and age verification vetting operated.
- Posters with details of GamCare's (or replacement organisation) telephone number and website

The above list is not exhaustive.

- 6.4 This licensing authority will also consider specific measures which may be required for buildings which are subject to multiple premises licences. Such measures may include the supervision of entrances; segregation of Gambling from nongambling areas frequented by children; and the supervision of gaming machines in non-adult gambling specific premises in order to pursue the licensing objectives. These matters are in accordance with the Gambling Commission's Guidance.
- 6.5 This authority will also ensure that where category C or above machines are on offer in premises to which children are admitted:
 - all such machines are located in an area of the premises which is separated from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance;
 - only adults are admitted to the area where these machines are located;
 - access to the area where the machines are located is supervised the area where these machines are located is arranged so that it can be observed by the staff or the licence holder; and
 - at the entrance to and inside any such areas there are prominently displayed notices indicating that access to the area is prohibited to persons under 18.
- 6.6 These considerations will apply to premises including buildings where multiple premises licences are applicable.

- 6.7 This licensing authority is aware that betting tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the track. As per the Gambling Commission's Guidance, this licensing authority will consider the impact upon the third licensing objective and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- 6.8 It is recognised that there are conditions which the licensing authority cannot attach to premises licences which are:
 - any condition on the premises licence which makes it impossible to comply with an operating licence condition
 - conditions relating to gaming machine categories, numbers, or method of operation;
 - conditions which provide that membership of a club or body be required (the Gambling Act 2005 specifically removes the membership requirement for casino and bingo clubs and this provision prevents it being reinstated) and
 - conditions in relation to stakes, fees, winning or prizes
 - Applicants will however need to demonstrate social responsibility and adhere to best practice in the protection of the vulnerable
- 7 Door Supervisors
- 7.1 The Gambling Commission advises in its Guidance for local authorities that licensing authorities may consider whether there is a need for door supervisors in terms of the licensing objectives of protection of children and vulnerable persons from being harmed or exploited by gambling, and also in terms of preventing premises becoming a source of crime.
- 7.2 The Private Security Industry Act 2001 exempts door supervisors for casinos and bingo halls from requiring a Door Supervisors Licence. Irrespective of the provision this authority will require door supervisors used at these premises to be licensed.
- 7.3 For other premises, where supervision of entrances/machines is appropriate any requirements for door supervisors or others will be on a case by case basis. In general betting offices will not require door supervisors for the protection of the public. A door supervisor will only be required if there is clear evidence that the premises cannot be adequately supervised from the counter and that door supervision is both necessary and proportionate.

8 Adult Gaming Centres

8.1 This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling

and will expect the applicant to satisfy the authority that there will be sufficient measures to ensure that under 18 year olds do not have access to the premises.

Appropriate licence conditions may cover issues such as:

- Proof of age schemes
- CCTV
- Door supervisors
- Supervision of entrances / machine areas
- Physical separation of areas
- Location of entry
- Notices / signage
- Specific opening hours
- Self-barring schemes
- Provision of information leaflets/ helpful numbers for organisations such as GamCare
- 8.2 This list is neither mandatory nor exhaustive, and is merely indicative.

9 (Licensed) Family Entertainment Centres:

- 9.1 This licensing authority will specifically have regard to the need to protect children and vulnerable persons from harm or being exploited by gambling and will expect the applicant to satisfy the authority that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machine areas. Appropriate licence conditions may cover issues such as:
 - Proof of age schemes
 - CCTV
 - Door supervisors
 - Supervision of entrances / machine areas
 - Physical separation of areas
 - Location of entry
 - Notices / signage
 - Specific opening hours
 - Self-barring schemes
 - Provision of information leaflets/ helpful numbers for organisations such as GamCare
 - Measures/training for staff on how to deal with suspected truant school children on the premises
- 9.2 This list is not mandatory, nor exhaustive, is it merely indicative.
- 9.3 This licensing authority will, in accordance with the Gambling Commission's guidance, refer to the Commission's website to see any conditions that apply to operator licences covering the way in which the

area containing the category C. Category C machines give a higher payout than children are permitted to use should be delineated. This licensing authority will also make itself aware of any mandatory or default conditions on these premises licences, when they have been published.

10 Casinos

10.1 The Gambling Act, section 166, allows licensing authorities to resolve not to issue casino premises licences. The licensing authority has consulted with residents and businesses to seek their views before deciding whether to make such a resolution. As a result of the consultation the council has resolved not to issue casino premises licences. (Council decision 18th September 2013)

11 Bingo premises

11.1 This licensing authority recognises that the Gambling Commission's Guidance states:

"It is important that if children are allowed to enter premises licensed for bingo that they do not participate in gambling, other than on category D machines. Where category C or above machines are available in premises to which children are admitted licensing authorities should ensure that:

- all such machines are located in an area of the premises separate from the remainder of the premises by a physical barrier which is effective to prevent access other than through a designated entrance;
- only adults are admitted to the area where the machines are located;
- access to the area where the machines are located is supervised;
- the area where the machines are located is arranged so that it can be observed by staff of the operator or the licence holder; and
- at the entrance to, and inside any such area there are prominently displayed notices indicating that access to the area is prohibited to persons under 18."
- 11.2 This licensing authority is aware that the Gambling Commission is going to issue further guidance about the particular issues that licensing authorities should take into account in relation to the suitability and layout of bingo premises. This guidance will be considered by this licensing authority once it is made available.

12 Betting Premises

12.1 Betting Machines - This licensing authority will have regard to the Gambling Commission's Guidance, take into account the size of the premises, the number of counter positions available for person-to-person transactions, and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or

by vulnerable people, when considering the number/nature/circumstances of betting machines an operator wants to offer.

13 Tracks – (This section refers to where racing takes place, such as horse or greyhound racing) and other matters

- 13.1 This licensing authority is aware that tracks may be subject to one or more than one premises licence, provided each licence relates to a specified area of the track. In accordance with the Gambling Commission's Guidance, this licensing authority will especially consider the impact upon the third licensing objective (i.e. the protection of children and vulnerable persons from being harmed or exploited by gambling) and the need to ensure that entrances to each type of premises are distinct and that children are excluded from gambling areas where they are not permitted to enter.
- 13.2 This authority will therefore expect the premises licence applicant to demonstrate suitable measures to ensure that children do not have access to adult only gaming facilities. It is noted that children and young persons will be permitted to enter track areas where facilities for betting are provided on days when dog racing and/or horse racing takes place, but that they are still prevented from entering areas where gaming machines (other than category D machines) are provided
- 13.3 This licensing authority will expect applicants to offer their own measures to meet the licensing objectives however appropriate measures / licence conditions may cover issues such as:
 - Proof of age schemes
 - CCTV
 - Supervision of entrances / machine areas
 - Physical separation of areas
 - Location of entry
 - Notices / signage
 - Specific opening hours
 - Self-baring schemes
 - Provision of information leaflets / helpline numbers for organisations such as GamCare
- 13.4 This list is not mandatory, nor exhaustive, and is merely indicative of example measures.
- 13.5 Gaming machines □Further guidance from the Gambling Commission is awaited as regards where such machines may be located on tracks and any special considerations that should apply in relation, for example, to supervision of the machines and preventing children from playing them. This licensing authority notes the Commission's Guidance that licensing authorities therefore need to consider the location of gaming machines at

tracks, and applications for track premises licences will need to demonstrate that, where the applicant holds a pool betting operating licence and is going to use their entitlement to four gaming machines, these machines are locate in areas from which children are excluded. Children and young people are not prohibited from playing category D gaming machines on a track.

- 13.6 Betting machines This licensing authority will, having regard to the Gambling Commission's Guidance, take into account the size of the premises and the ability of staff to monitor the use of the machines by children and young persons (it is an offence for those under 18 to bet) or by vulnerable people, when considering the number /nature / circumstances of betting machines an operator wants to offer. It will also take note of the Gambling Commission's suggestion that licensing authorities will want to consider restricting the number and location of such machines in respect of applications for track betting premises licences.
- 13.7 Condition on rules being displayed The Gambling Commission has advised in its Guidance for local authorities that "licensing authorities should attach a condition to track premises licences requiring the track operator to ensure that the rules are prominently displayed in or near the betting areas, or that other measures are taken to ensure that they are made available to the public. For example, the rules could be printed in the race-card or made available in leaflet form from the track office."
- 13.8 Applications and plans This licensing authority awaits regulations settingout any specific requirements for applications for premises licences but is in accordance with the Gambling Commission's suggestion "To ensure that licensing authorities gain a proper understanding of what they are being asked to license they should, in their licensing policies, set out the information that they will require, which should include detailed plans for the racetrack itself and the area that will be used for temporary "oncourse" betting facilities (often known as the "betting ring") and in the case of dog tracks and horse racecourses fixed and mobile pool betting facilities operated by the Tote or track operator, as well as any other proposed gambling facilities." And that "Plans should make clear what is being sought for authorisation under the track betting premises licence and what, if any, other areas are to be subject to a separate application for a different type of premises licence."
- 13.9 This licensing authority also notes that in the Commission's view that it would be preferable for all self-contained premises operated by off-course betting operators on track to be the subject of separate premises licences, to ensure that there is clarity between the respective responsibilities of the track operator and the off-course betting operator running a self-contained unit on the premises.

14 Travelling Fairs

- 14.1 It will fall to this licensing authority to decide whether, and where category D machines and / or equal chance prize gaming without a permit is to be made available for use at travelling fairs, provided that the statutory requirement that the facilities for gambling amount to no more than an ancillary amusement at the fair is met.
- 14.2 The licensing authority will expect applicants to show how they will meet the licensing objectives, in particular in relation to children and young persons.
- 14.3 The licensing authority will also consider whether the applicant falls within the statutory definition of a travelling fair.
- 14.4 It has been noted that the 27-day statutory maximum for the land being used as a fair, is per calendar year, and that it applies to the piece of land on which the fairs are held, regardless of whether it is the same or different travelling fairs occupying the land. This licensing authority will work with its neighbouring authorities to ensure that land which crosses our boundaries is monitored so that the statutory limits are not exceeded.

15 Provisional Statements ("in principle" licences where premises are not yetdeveloped)

- 15.1 This licensing authority notes the Guidance for the Gambling Commission which states that "It is a question of fact and degree whether premises are finished to a degree that they can be considered for a premises licence" and that "Requiring the building to be complete ensures that the authority could if necessary inspect it fully".
- 15.2 In terms of representations about premises licence applications, following the grant of a provisional statement, no further representations from relevant authorities or interested parties can be taken into account unless they concern matters which could not have been addressed at the provisional statement stage, or they reflect a change in the applicant's circumstances.
- 15.3 In addition, the authority may refuse the premises licence (or grant it on terms different to those attached to the provisional statement) only by reference to matters: -

(a) which could not have been raised by objectors at the provisional licence stage; or

(b) which is in the authority's opinion reflect a change in the operator's circumstances.

16 Reviews:

- 16.1 Requests for a review of a premises licence can be made by interested parties or responsible authorities, however, it is for the licensing authority to decide whether the review is to be carried-out. This will be on the basis of whether the request for the review is relevant to the matters listed below, as well as consideration as to whether the request is frivolous, vexatious, will certainly not cause this authority to wish alter/revoke/suspend the licence, or whether it is substantially the same as previous representations or requests for review.
 - in accordance with any relevant code of practice issued by the Gambling Commission;
 - in accordance with any relevant guidance issued by the Gambling Commission;
 - reasonably consistent with the licensing objectives; and
 - in accordance with the authority's statement of licensing policy.
 - The licensing authority can also initiate a review of a licence on the basis of any reason which it thinks is appropriate.

PART C - Permits / Temporary & Occasional Use Notice

1 Unlicensed Family Entertainment Centre Gaming Machine Permits

- 1.1 Where premises do not hold a premises licence but wishes to provide gaming machines, it may apply to the licensing authority for this permit. It should be noted that the applicant must show that the premises will be wholly or mainly used for making gaming machines available for use
- 1.2 A licensing authority may prepare a statement of principles that they propose to consider in determining the suitability of an applicant for a permit and in preparing this statement, and/or considering applications, it need not (but may) have regard to the licensing objectives and shall have regard to any relevant guidance issued by the Commission
- 1.3 The Gambling Commission's Guidance for local authorities also states: "In their three year licensing policy statement, licensing authorities may include a statement of principles that they propose to apply when exercising their functions in considering applications for permit. Licensing authorities will want to give weight to child protection issues."
- 1.4 Guidance also states: "An application for a permit may be granted only if the licensing authority is satisfied that the premises will be used as an unlicensed Family Entertainment Centres, and if the chief officer of police has been consulted on the application. Licensing authorities might wish to consider asking applicants to demonstrate:
 - a full understanding of the maximum stakes and prizes of the

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gambling that is permissible in unlicensed Family Entertainment Centres;

- that the applicant has no relevant convictions and
- that staff are trained to have a full understanding of the maximum stakes and prizes.
- 1.5 It should be noted that a licensing authority cannot attach conditions to this type of permit.
- 1.6 Statement of Principles This licensing authority will expect the applicant to show that there are policies and procedures in place to protect children from harm. Harm in this context is not limited to harm from gambling but includes wider child protection considerations. The efficiency of such policies and procedures will each be considered on their merits, however, they may include appropriate measures / training for staff as regards suspected truant school children on the premises, measures / training covering how staff would deal with unsupervised very young children being on the premises, or children causing perceived problems on / around d the premises. Location will also be expected to be dealt with, and it is the licensing authorities view that premises should not normally be licensed which are close to schools, playgrounds, or other educational establishments such as museums and places of worship.
- 1.7 This licensing authority will also expect that applicants demonstrate a full understanding of the maximum stakes and prizes of the gambling that is permissible in unlicensed Family Entertainment Centres; that the applicant has no relevant convictions and that staff are trained to have a full understanding of the maximum stakes and prizes.

2 (Alcohol) Licensed premises gaming machine permits

- 2.1 There is provision in the Act for premises licensed to sell alcohol for consumption on the premises, to automatically have 2 gaming machines, of categories C and/or D. Full definitions of the Gaming Machine Categories can be found on the Councils website; www.towerhamlets.gov.uk. The premises merely need to notify the licensing authority. In relation to all applications the licensing authority will use nationally recommended forms from LACORS as far as possible. The licensing authority can remove the automatic authorisation in respect of any particular premises if:
 - provision of the machines is not reasonably consistent with the pursuit of the licensing objectives;
 - gaming has taken place on the premises that breaches a condition of section 282 of the Gambling Act (i.e. that written notice has been provided to the licensing authority, that a fee has been provided and that any relevant code of practice issued by the Gambling Commission about the location and operation of the machine has been complied

with);

- the premises are mainly used for gaming; or
- an offence under the Gambling Act has been committed on the premises
- 2.2 If a premises wishes to have more than 2 machines, then it needs to apply for a permit and the licensing authority must consider that application based upon the licensing objectives, any guidance issued by the Gambling Commission issued under Section 25 of the Gambling Act 2005, and "such matters as they think relevant.." The licensing authority will require that an application for more than two machines is considered against the above and the matters in 2.3 below before it is granted or refused.
- 2.3 This licensing authority considers that "such matters" will be decided on a case by case basis but generally there will be regard to the need to protect children and vulnerable persons from harmed or being exploited by gambling and will expect the applicant to satisfy the authority that there will be sufficient measures to ensure that under 18 year olds do not have access to the adult only gaming machines. Measures which will satisfy the authority that there will be no access may include the adult machines being in sight of the bar, or in the sight of staff that will monitor that the machines are not being used by those under 18. Notices and signage may also be help.
- 2.4 As regards the protection of vulnerable persons applicants may wish to consider the provision of information leaflets / helpline numbers for organisations such as GamCare.
- 2.5 It is recognised that some alcohol licensed premises may apply for a premises licence for their non-alcohol licensed areas. Any such application would most likely need to be applied for, and dealt with as an Adult Gaming Centre premises licence.
- 2.6 The licensing authority can decide to grant the application with a smaller number of machines and/or a different category of machines than that applied for conditions (other than these) cannot be attached.
- 2.7 The holder of a permit must comply with any Code of Practice issued by the Gambling Commission about the location and operation of the machine.

3 Prize Gaming Permits

3.1 The licensing authority may "prepare a statement of principles that they propose to apply in exercising their functions under this Schedule" which "may, in particular, specify matters that the licensing authority propose to consider in determining the suitability of the applicant for a permit".

- 3.2 This licensing authority has prepared a Statement of Principles which is that the applicant should set out the types of gaming that he or she is intending to offer and that the applicant should be able to demonstrate:
 - that they understand the limits to stakes and prizes that are set out in Regulations;
 - and that the gaming offered is within the law.
- 3.3 In making its decision on an application for this permit the licensing authority does not need to have regard to the licensing objectives but must have regard to any Gambling Commission guidance.
- 3.4 It should be noted that there are conditions in the Gambling Act 2005 by which the permit holder must comply, but that the licensing authority cannot attach conditions. The conditions in the Act are:
 - the limits on participation fees, as set out in regulations, must be complied with;
 - all chances to participate in the gaming must be allocated on the premises on which the gaming is taking place and on one day; the game must be played and completed on the day the chances are allocated; and the result of the game must be made public in the premises on the day that it is played;
 - the prize for which the game is played must not exceed the amount set out in regulations (if a money prize), or the prescribed value (if non-monetary prize); and
 - participation in the gaming must not entitle the player to take part in any other gambling.

4 Club Gaming and Club Machines Permits

- 4.1 Members Clubs and Miners' welfare institutes (but not Commercial Clubs) may apply for a Club Gaming Permit or a Clubs Gaming machines permit. The Club Gaming Permit will enable the premises to provide gaming machines (3 machines of categories B, C or D), equal chance gaming and games of chance as set-out in forthcoming regulations.
- 4.2 A Club Gaming machine permit will enable the premises to provide gaming machines (3 machines of categories B, C or D).
- 4.3 Gambling Commission Guidance states: "Members clubs must have at least 25 members and be established and conducted "wholly or mainly" for purposes other than gaming, unless the gaming is permitted by separate regulations. It is anticipated that this will cover bridge and whist clubs, which will replicate the position under the Gaming Act 1968. A members' club must be permanent in nature, not established to make commercial profit, and controlled by its members equally. Examples include working

men's clubs, branches of Royal British Legion and clubs with political affiliations."

- 4.4 The Commission Guidance also notes that "licensing authorities may only refuse an application on the grounds that:
 - a) the applicant does not fulfil the requirements for a members' or commercial club or miners' welfare institute and therefore is not entitled to receive the type of permit for which it has applied;
 - b) the applicant's premises are used wholly or mainly by children and/or young persons;
 - c) an offence under the Act or a breach of a permit has been committed by the applicant while providing gaming facilities;
 - d) a permit held by the applicant has been cancelled in the previous ten years; or
 - e) an objection has been lodged by the Commission or the police.
- 4.5 There is also a 'fast-track' procedure available under the Act for premises which hold a Club Premises Certificate under the Licensing Act 2003 (Schedule 12 paragraph 10). As the Gambling Commission's Guidance for local authorities states: "Under the fast-track procedure there is no opportunity for objections to be made by the Commission or the police, and the ground upon which an authority can refuse a permit are reduced." And "The grounds on which an application under the process may be refused are:
 - (a) that the club is established primarily for gaming, other than gaming prescribed under schedule 12;
 - (b) that in addition to the prescribed gaming, the applicant provides facilities for other gaming; or
 - (c) that a club gaming permit or club machine permit issued to the applicant in the last ten years has been cancelled."
- 4.6 There are statutory conditions on club gaming permits that no child uses a category B or C machine on the premises and that the holder complies with any relevant provision of a code of practice about the location and operation of gaming machines.

5 Temporary Use Notices

5.1 The granting of a temporary use notice allows premises without a premises licence to be used by a gambling operator temporarily to provide facilities for gambling

- 5.2 Licensing authorities are being asked to mindful of the restrictions that allow premises to be licensed for at the most 21 days per year under Temporary Use Notices
- 5.3 It is possible licence part of a building or set of premises if the location can be rightfully regarded as being separate in terms of ownership, occupation and control.
- 5.4 This authority will object to a Temporary Use Notice application if it appears that regular gambling is taking place in locations the could be described as one set of premises.

6 Occasional Use Notices

- 6.1 Occasional Use Notices relate to occasional "track" uses. Betting Track is usually thought of as horse or dog racing. These notices will be for events like point to points on agricultural land.
- 6.2 The licensing authority has very little discretion as regards these notices aside from ensuring that the statutory limit of 8 days in a calendar year is not exceeded. This licensing authority will though consider the definition of a 'track' and whether the applicant is permitted to avail him/herself of the notice.

PART D

1 Administration, Exercise and Delegation of Functions

- 1.1 The Council will be involved in a wide range of licensing decisions and functions and has established a Licensing Committee to administer them.
- 1.2 Appreciating the need to provide a speedy, efficient and cost-effective service to all parties involved in the licensing process, the Committee has delegated certain decisions and functions and has established a number of Sub-Committees to deal with them.
- 1.3 Further, with many of the decisions and functions being purely administrative in nature, the grant of non-contentious applications where no representations have been made has been delegated to Council Officers. All such matters dealt with by Officers will be reported for information and comment only to the next Committee meeting. The decisions cannot be reversed.
- 1.4 The following Table sets out the agreed delegation of decisions and functions to Licensing Committee, Sub-Committees and Officers.

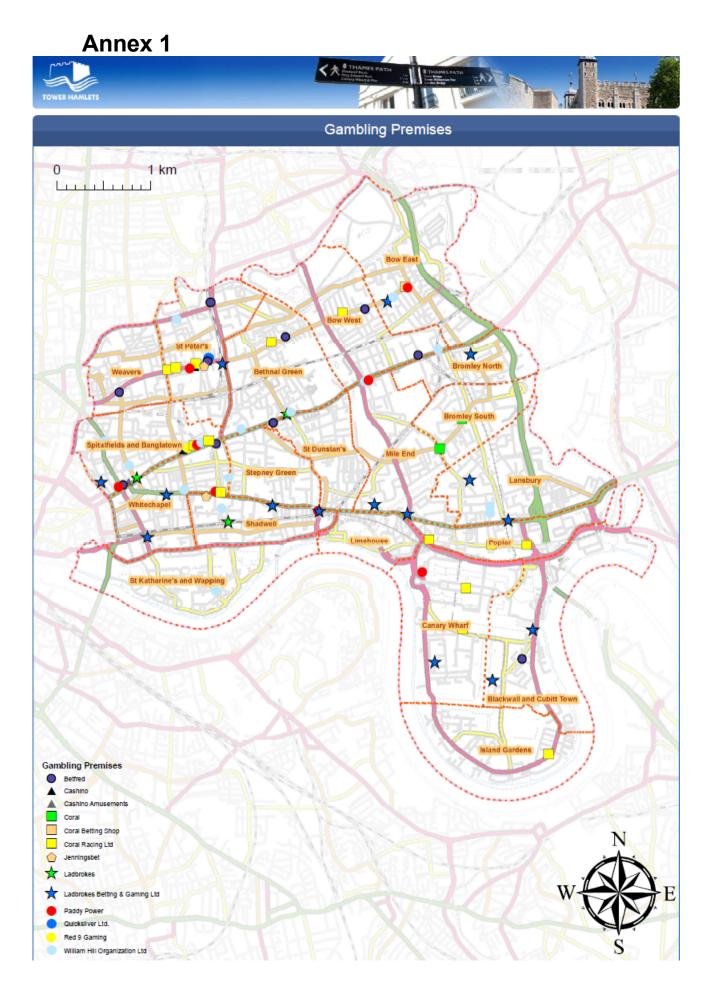
1.5 This form of delegations is without prejudice to Officers referring an application to a Sub-Committee, or a Sub-Committee to Full Committee, if considered appropriate in the circumstances of any particular case.

1 TABLE OF DELEGATIONS OF LICENSING FUNCTIONS

MATTER TO BE DEALT WITH	BY WHOM
Three year licensing policy (responsibility shared with Cabinet)	THE FULL COUNCIL
Policy to permit or not to permit casinos	
Fee Setting- (but when appropriate Corporate Director) Application - for a premises licence, variation of a premises licence, transfer of a premises licence, application for a provisional statement in connection with a premises, in all cases where representations have been received and not withdrawn. Review- of a premises licence.	LICENSING COMMITTEE/ SUB- COMMITTEE
Application for, or cancellation of club gaming /club machine permits where representations have been received and not withdrawn Decision to give a counter notice to a temporary use notice	
For a premises licence, variation of a premises licence, transfer of a premises, application for a provisional statement in connection with a premises, in all cases where no representations have been received/ or representations have been withdrawn.	OFFICERS
Application for a club gaming machine/ club machine permit where no representations received/ representations have been withdrawn. Applications for other permits	
Cancellation of licensed premises gaming machine permits Consideration of temporary use notice	

Annexes

- Annex 1 Map of London Borough of Tower Hamlets showing where Gambling Premises Licences have been issued
- Annex 2 Details of those consulted.
- Annex 3 Results of Consultation
- Annex 4 Gambling Best Practice Guide
- Annex 5 Sample conditions
- Annex 6 Local area profiles



Annex 2

List of consultees:

Authorities/Bodies

The Gambling Commission Metropolitan Police Service Her Majesty's Revenue and Customs Directorate of Development & Renewal (LBTH) London Fire & Emergency Planning Authority Maritime & Coastguard agency Service Manager Child Protection & Reviewing Canal & River Trust The Environment Agency NSPCC Tower Hamlets Primary Care Trust Young Mayor and Youth Panel Inter Faith Forum CCG Council of Mosques Adults Safeguarding Board **Community Safety Partnership** Public Health

Gambling Support Services

GamCare Gamblers Anonymous Responsibility in Gambling Trust

Businesses

Agora Betting (UK) Ltd Arcade Shop Bet Share Racing Betex Betfred Ltd Better Betting Shop Services Ltd Canary Wharf Sports Exchange Ltd Carousel Amusements Cashino Collins Bookmakers

Coral Racing Ltd Frankice (Golders Green) Ltd Gala Coral Group Gold Room Grove Leisure Ltd Joe Jennings Bookmakers Ltd Ladbrokes Betting & Gambling Ltd Leisure World (UK) Ltd Lucky 8 Limited Paddy Power Limited **Quicksilver Limited** Roar Betting Roma Shirt Hot Limited Talarius Ltd **Tote Bookmakers TWL Holdings Limited** Two Way Media Ltd William Claridge Ltd William Hill Organisation Ltd

Licensing Committee Members

Khales Uddin Ahmed (Chair) Rajib Ahmed (Member) Mahbub Alam (Member) Shah Alam (Member) Gulam Kibria Choudhury (Member) Amy Whitelock Gibbs (Member) Peter Golds (Vice-Chair) Clare Harrisson (Member) Denise Jones (Member) Md. Maium Miah (Member) Mohammed Mufti Miah (Member) Muhammad Ansar Mustaquim (Member) Joshua Peck (Member) Candida Ronald (Member) Rachael Saunders (Member)

Housing Associations

A 2 Dominion Housing Eastend Homes Gateway Housing Mitali Housing Association One Housing Group Poplar Harca Peabody Housing Association Spitalfields Housing Association Tower Hamlets Community Housing Tower Hamlets Homes Oxford House Industrial Dwellings Society Karin Housing Association Look Ahead Housing Care Newlon Old Ford Housing Association Peter Bedford Housing Association Reside Housing Association Ltd South Poplar and Limehouse Action for Secure Housing St Margarets House Settlement The Kipper Project

Annex 3

Responses to the	Gamhlina	Policy Consultation 2016
Responses to the	Guinbing	Toncy consultation 2010

Body or Organisation	Summary of issues
Overview and Scrutiny	Concern expressed on the number of FOBT's
January 2016	• Impact of FOBT's on quality of life of those poorer residents that gamble
	Provision of services to addicted gamblers
	• Consider what other Councils are doing regarding FOBT's
	• Encourage schools to address negative impacts of gambling through PHSE
	• Consultation to reach out to greatest number of individuals and organisations as possible
	• LBTH to lobby for legislative changes
	Consideration on control of advertising on Council sites
Campaign for Fairer Gambling	Commission of test purchasing of premises and staff employed on those premises to transact gambling
	 Evaluate the effectiveness of self-exclusion, under age controls, anti- money laundering policies
	 Police call outs in the first nine months of 2014 were up 20% on the previous year
	 Consideration of condition against lone working policies
	 Use powers to restrict the number of FOBT's in betting shops
	 Suggest a statement supporting further regulatory action against
	FOBT's
Public Health	More detail on how local risk assessments should be undertaken in
	relation to schools, places of worship and hostels
	How licensed premises will support vulnerable people
	 Detail on how employers protect their staff – lone working and anti- social hours
Member of the Public	• Far too many betting shops in Tower Hamlets
	 Licenses only granted if no other shops in a mile and if the area is not one of low income/youth vulnerability
	• Gambling addiction support to be offered in Bengali, Hindi and Punjab
	Gamcare is not enough
Coral Racing Ltd	Has 1850 Betting shops, 20% of all betting shops in Great Britain
	 No evidence that betting shops within a proximity of schools causes harm
	• Local risk assessments to be specific to the licensing objectives and to
	assess whether control measures are going beyond the standard control measures that are needed.
William Hill	 17 premises in Tower Hamlets, largest retailer in the UK
" unam 11u	 Concerned that the Council is attempting to fashion an illegal exclusionary policy which reverses the burden of proof required in
	gambling licensing cases.
	 Cannot impose additional licence conditions without clear evidence to support such an imposition
	 Risk assessments can only be based on evidenced factors that are underpinned by empirical evidence
	• Local area profiles to be focused on aspects of gambling related harm
	that are evidenced
	• No legitimate justification for routine submission of information to the

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Power Leisure Bookmakers Ltd	 Council, under age test purchasing data is already supplied to the Primary Authority Partner and reports other related information to the Gambling Commission Self – exclusion numbers does not assist the Council to form a view of gambling related harm, it cannot be used as a proxy for assessment of gambling related harm. It is not for Operators to satisfy the Council that the location of premises would be harmful to the licensing objectives, only that facilities are being operated in a way that is reasonably consistent with the Licensing Objectives. No go areas cannot be fashioned from areas of deprivation/ethnic make-up – this is discriminatory in relation to the aim to permit gambling and human rights The presence of schools and playgrounds cannot be used as a reason to exclude a gambling premises from an area Crime should be defined as crime associated with gambling, not situational crime committed against operators or its staff. Need to define the distinction between disorder and mere public nuisance. Should not mandate matters within the local area risk assessment – against better regulation principles Sample conditions – should be removed, clear evidenced risk to be provided before such conditions can be used Unlawful to include religious buildings in the local area profiles Council has mis-directed itself in law, the language in the policy betrays the fact that the intention is to use it in an exclusionary way, thereby undermining 'the aim to permit' principle. Paddy Power has 325 betting offices in the UK Regulators (as per the Regulators Code) should recognise the complexed and can area and and an any oth to any oth to any oth the any other any other to any other to any other and the any other and the any other any other
	 compliance record and take an evidenced based approach to determining priority risks in their area. Risks need to be evidenced and controls proportionate The draft policy does not adhere to better regulation Additional conditions only to be imposed in circumstances where it is evidenced that risk are identified. They should not be included in the draft statement of gambling policy. A blanket request for information relating to crime and disorder may be disproportionate and place an excessive regulatory burden on
Association of British Bookmakers	 operators Current regime offers key protections for communities Planning law changes in April 2015 have increased the ability for Councils to consider betting shop applications. In 2015, a decline of 179 betting shops nationally Problem gambling is at 0.6% and has been stable LGA – ABB Betting Partnership Framework signed in January 2015 Establishment of Primary Authority Partnerships with Councils Councils should not prescribe the local risk assessment form Local area profiles to be supported by substantive evidence Additional conditions only imposed in exceptional circumstances Delete reference to areas of deprivation and ethnic profile of residents as these have no bearing on the licensing objectives. Additional conditions list – statement to be added in to make it clear that these can only be imposed if there is a risk to the licensing objectives Local profile should not cover issues relating to religious buildings, the night time economy and social-economic make-up of the area.

Annex 4: Gambling Best Practice Guide

We expect all Gambling premises in the Borough to carry out the measures listed in this Best Practice Guide along with the measures detailed in the main Policy. This guide is about businesses that promote gambling have the responsibility in protecting the vulnerable who may be exposed by their activities.

- All premises to hold and maintain a log of incidences and the handling of problem gambling that occur in the premises. This information should be shared with Licensing Officers on request. Relevant data that should be held include the date and a short description of the intervention in relation to voluntary/mandatory exclusions and whether individuals have tried to gain entry, attempts of those that are underage to gain entry whether with an adult or not. Any incident requiring an intervention from staff
- Staff should be aware on how to tackle irresponsible gambling and have sufficient knowledge on how to promote responsible gambling. Be able to signpost customers to support services with respect to problem gambling, financial management and debt advice. Leaflets on how to identify problem gambling should available for customers in the premises.
- Staff should be aware of the importance of social responsibility, the causes and consequences of problem gambling, intervention with vulnerable persons, dealing with the exclusion of problem gamblers and escalating them for advice or treatment.
- Staff should be aware of refusing customers entry due to alcohol or drugs, age verification processes, identifying forged ID, the importance of time and spend limits
- Staff to be familiar with the offences under the Gambling Act, the categories of gaming machines, the stakes and odds associated with each machine.
- Staff should also be aware of not encouraging customers to increase the amount or time they gamble, re-gamble winnings and chase losses.
- Staff to be excluded from gambling at the premises where they are employed and the premises to have a 'no tipping' rule.
- Applicants may wish to seek support with their applications from the Crime Reduction Officer and GamCare with a view to obtaining a certificate of Social Responsibility.
- Where Fixed Odds Betting Terminals are installed within the premises they should be positioned in direct sight of a supervised counter.

Appendix 5: Sample of premises licence conditions

This Annex, reproduced from the Gambling Commission's Guidance to Licensing Authorities, provides a sample of conditions that have been attached to premises licences by licensing authorities, with some amended for illustrative purposes. These are not blanket conditions but have been imposed in a number of circumstances to address evidence based concerns. Part 9 of the Gambling Commission's Guidance to Licensing Authorities provides further details on the principles licensing authorities should apply when exercising their discretion to impose premises licence conditions.

The conditions listed below have been grouped under specific headings for ease of reference. There will inevitably be some overlap between those conditions that address different concerns, for example those related to security and to anti-social behaviour.

1. Security

- 1.1 No pre-planned single staffing after 8pm and, when this is unavoidable, for a Maglock to be in constant use.
- 1.2 A minimum of two members of staff after 10pm.
- 1.3 A minimum of two members of staff will be on duty throughout the whole day.
- 1.4 The premises will have an intruder alarm and panic button.
- 1.5 Maglock systems are employed and access is controlled.
- 1.6 Requirements for full-height security screens to be installed.
- 1.7 A requirement for 50% of the shop frontage to be clear of advertising so that staff have a clear view and can monitor the exterior of the premises.
- 1.8 The premise shall maintain a 'safe haven' to the rear of the counter.
- 1.9 The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of a Metropolitan Police Crime Prevention Officer. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available immediately upon the request of Police or an authorised officer throughout the preceding 31-day period.
- 1.10 A member of staff from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This member of staff must be able to show a member of the police or authorised council officer recent data or footage with the absolute minimum of delay when requested.
- 1.11 A monitor shall be placed inside the premises above the front door showing CCTV images of customers entering the premises.
- 1.12 If at any time (whether before or after the opening of the premises), the police or licensing authority supply to the premises names and/or

photographs of individuals which it wishes to be banned from the premises, the licensee shall use all reasonable endeavours to implement the ban through staff training.

2. Anti-social behaviour

- 2.1 The Licensee shall develop and agree a protocol with the police as to incident reporting, including the type and level of incident and mode of communication, so as to enable the police to monitor any issues arising at or in relation to the premises.
- 2.2 The Licensee shall take all reasonable steps to prevent street drinking of alcohol directly outside the premises and to ban from the premises those who do so.
- 2.3 The Licensee shall place a notice visible from the exterior of the premises stating that drinking alcohol outside the premises is forbidden and that those who do so will be banned from the premises.
- 2.4 Notices indicating that CCTV is in use at the premises shall be placed at or near the entrance to the premises and within the premises.
- 2.5 The Licensee shall place and maintain a sign at the entrance which states that 'only drinks purchased on the premises may be consumed on the premises'.
- 2.6 The Licensee shall implement a policy of banning any customers who engage in crime or disorder within or outside the premises.
- 2.7 The Licensee shall install and maintain an ultraviolet lighting system in the customer toilet.
- 2.8 The Licensee shall install and maintain a magnetic door locking system for the customer toilet operated by staff from behind the counter.
- 2.9 Prior to opening the Licensee shall meet with the Crime Prevention Officer in order to discuss any additional measures to reduce crime and disorder.

3. Underage controls

- 3.1 The Licensee shall maintain a bound and paginated 'Think 21 Refusals' register at the premises. The register shall be produced to the police or licensing authority forthwith on request.
- 3.2 Customers under 21 will have to provide ID.
- 3.3 The premises will operate a 'challenge 25' policy and prominent signage and notices will be displayed showing the operation of such policy
- 3.4 Compulsory third party test purchasing on a twice yearly external system and the results to be reported to the Local Authority and police. In the first twelve months (from the date of the Review) two additional internal test purchase operations to be carried out.
- 3.5 A physical barrier (ie a supermarket metal type or similar) acceptable to the licensing authority, and operated in conjunction with the existing monitored alert system, to be put in place within 3 months from the date of the review.
- 3.6 No machines in the Unlicensed Family Entertainment Centre to be sited

within one meter of the Adult Gaming Centre entrance.

4. Player protection controls

- 4.1 Prominent GamCare documentation will be displayed at the premises.
- 4.2 There shall be no cash point or ATM facilities on the premises.
- 4.3 The Licensee shall train staff on specific issues related to the local area and shall conduct periodic refresher training. Participation in the training shall be formally recorded and the records produced to the police or licensing authority upon request.
- 4.4 New and seasonal staff must attend induction training. All existing staff must attend refresher training every six months.
- 4.5 All notices regarding gambling advice or support information within the vicinity of XXX must be translated into both simplified and local languages.
- 4.6 Infra Red Beam to be positioned across the entrance to the premises. To be utilised whenever:
- (a) The first member of staff is not positioned within the Cash Box or,
- (b) The second member of staff is not on patrol

<u>Annex 6</u> Local Area Profiles

The aim of local area profiles is to build up a picture of the locality, and in particular the elements of it that could be impacted by gambling premises.

The Council publishes Area profiles – ward profiles on its website at <u>http://www.towerhamlets.gov.uk/lgsl/901-</u> 950/916_borough_profile/area_profiles.aspx

Some publically available sources of information to assist in operators completing a Local Area Profile include:

- a) Crime Mapping websites
- b) Ward profiles
- c) Websites or publications by local responsible authorities
- d) Websites or publications by local voluntary schemes and initiatives
- e) On-line mapping tools

The Council will expect applicants for grant of new or variation to existing licences to include full details of their risk assessment in compliance with Social Responsibility (SR code) 10.11 and Ordinary code provisions 10.1.2 (both effective from 6th April 2016)

EQUALITY ANALYSIS QUALITY ASSURANCE CHECKLIST

	Name of 'proposal' and how has it been implemented (proposal can be a policy, service, function, strategy, project, procedure, restructure/savings proposal)	Gambling Policy 2016 Review
	Directorate / Service	CLC / Safer Communities
	Lead Officer	David Tolley, Head of Environmental Health and Trading Standards
	Signed Off By (inc date)	
Page	Summary – to be completed at the end of completing the QA (using Appendix A) (Please provide a summary of the findings of the Quality Assurance checklist. What has happened as a result of	Proceed with implementation
103	the QA? For example, based on the QA a Full EA will be undertaken or, based on the QA a Full EA will not be undertaken as due regard to the nine protected groups is embedded in the proposal and the proposal has low relevance to equalities)	As a result of performing the QA checklist, the policy does not appear to have any adverse effects on people who share <i>Protected Characteristics</i> and no further actions are recommended at this stage.

Stage	Checklist Area / Question	No /	Comment (If the answer is no/unsure, please ask the question to the SPP Service Manager or nominated equality lead to clarify)		
1	Overview of Proposal				
а	Are the outcomes of the proposals clear?	Yes	The decision making body is recommended to:		

			 Agree the proposed Gambling Policy Note that the 'no casino' resolution remain within the Gambling Policy. All local authorities have to review and adopt a gambling policy every three years which defines how they will administer and exercise their responsibilities under the Gambling Act 2005.
			The Gambling Policy is prescribed by the central government and the Gambling Commission. The policy is compatible with this advice and guidance.
			Some of the major issues and concerns about gambling, including gambling addiction, are not addressed in the policy. Also, noise nuisance is not a licensing objective. Any issues relating to noise and nuisance will be dealt with by the Council's noise team.
b	Is it clear who will be or is likely to be affected by what is being proposed (inc service users and staff)? Is there information about the equality profile of those affected?	Yes	 The Gambling Policy states how the Licensing Authority will exercise its authority. This policy covers the following: How the Licensing Authority will use its regulatory powers in relation to applications and reviews of the activities it regulates, to the extent it is allowed by statute. The main licensing objective for the authority is protecting children, preventing crime and disorder and ensuring gambling is fair and open. The Licensing Authority approach to regulation The scheme of delegation
			The licencing objectives remain including protecting children and the vulnerable, including 'people may not be able to

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				 make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs.' The business operators will be requested to undertake local risk assessments in relation to their premises. It is expected that the local risk assessment will consider various issues including exposure to vulnerable groups, type of footfall (e.g. children, families), education facilities and homelessness/ rough sleeper hostels. The local risk assessment is also expected to identify how these risks will be mitigated and monitored. 			
	2	Monitoring / Collecting Evidence / Data ar	ring / Collecting Evidence / Data and Consultation				
		Is there reliable qualitative and quantitative data to support claims made about impacts?	Yes	The Gambling Policy is prescribed by the central government and the Gambling Commission. The policy is compatible with this advice and guidance.			
Page 105	а			Regarding the business related data, the Development and Renewal (D&R) directorate have corporate lead responsibility for data capture and are currently reviewing the technical implications in developing an equalities strand of their business data base.			
		Is there sufficient evidence of local/regional/national research that can inform the analysis?	Yes	Gambling premises will undertake a risk assessment taking into consideration their local information. The gambling policy is compatible with this advice and guidance by the central government and the Gambling Commission.			
	b	Has a reasonable attempt been made to ensure relevant knowledge and expertise (people, teams and partners) have been involved in the analysis?	Yes	As above. Also, a statutory consultation process commenced on 19 October 2015 and continued for three months, until 17 January 2016. The draft policy has also been consulted by the Licensing Committee on 4 December 2015 and the Overview and Scrutiny Committee on 4 January 2016. The comments received have been analysed and incorporated into the policy where necessary.			

С	Is there clear evidence of consultation with stakeholders and users from groups affected by the proposal?	Yes	A statutory consultation process commenced on 19 October 2015 and continued for three months, until 17 January 2016.			
3	Assessing Impact and Analysis					
	Are there clear links between the sources of evidence (information, data etc) and the interpretation of impact amongst the nine protected characteristics?	Yes	The gambling policy is compatible with this advice and guidance by the central government and the Gambling Commission.			
а			The licencing objectives remain including protecting children and the vulnerable, including 'people may not be able to make informed or balanced decisions about gambling due to a mental impairment, alcohol or drugs.'			
b	Is there a clear understanding of the way in which proposals applied in the same way can have unequal impact on different groups?	N/A				
4	Mitigation and Improvement Action Plan					
а	Is there an agreed action plan?	Yes	The policy will be agreed by the full Council. All local authorities have to review and adopt a gambling policy every three years which defines how they will administer and exercise their responsibilities under the Gambling Act 2005.			
b	Have alternative options been explored	Yes	The Gambling Policy is prescribed by the central government and the Gambling Commission.			
5	Quality Assurance and Monitoring					
а	Are there arrangements in place to review or audit the implementation of the proposal?	Yes	All local authorities have to review and adopt a gambling policy every three years which defines how they will administer and exercise their responsibilities under the Gambling Act 2005.			
b	Is it clear how the progress will be monitored to track impact across the protected characteristics?	Yes	The policy includes a number of measures to prevent children from taking part in gambling and restriction of advertising so that gambling products are not aimed at or are attractive to children.			

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			The licensing authority will consider whether specific measures are required at particular premises, with regard to this licensing objective. Appropriate measures may include supervision of entrances/ machines, segregation of areas. The policy also states that local risk assessment may include arrangements for monitoring and dealing with under age persons and vulnerable persons.
6	Reporting Outcomes and Action Plan		
а	Does the executive summary contain sufficient information on the key findings arising from the assessment?	Yes	

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Agenda Item 9.2

Decision Report Cover Sheet:	- market
Council	
5 December 2016	TOWER HAMLETS
Cover Report of: Matthew Mannion, Committee Services Manager	Classification: Unrestricted
Community Safety Partnership Plan 2013-16 Year 4 (201	6/17)

Originating Officer(s)	Matthew Mannion, Committee Services Manager (Cover Report)
Wards affected	All Wards

Summary

The review of the Community Safety Partnership Plan was presented to Cabinet on 4 October 2016 where it was considered by the Mayor and Cabinet Members. The Mayor agreed that the Year 4 Plan should be recommended to Council for approval.

The Report and Appendices are attached to this Cover Sheet.

Recommendations:

The Council is recommended to:

1. Agree the Community Safety Plan 2013-16: Year 4 (2016/17) Plan be adopted.

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Cabinet Decision 4 October 2016	TOWER HAMLETS		
Report of: Will Tuckley, Chief Executive and Acting Corporate Director – Communities, Localities and Culture	Classification: Unrestricted		
Community Safety Partnership Plan 2013-16 Year 4 (2016/	17)		

Lead Member Councillor Shiria Khatun, Deputy Mayor and Cabinet Member for Community Safety	
Originating Officer(s)	Andy Bamber – Service Head Safer Communities Shazia Ghani – Head of Community Safety
Wards affected	All wards
Key Decision?	Yes
Community Plan Theme	A Safe and Cohesive Community

Executive Summary

This report sets out the Community Safety Partnership's (CSP) reviewed CSP Plan 2013-16 for the final year of its 4 year term 2016/17.

The CSP has an annual duty to review its Community Safety Partnership Plan known as a Crime and Disorder Reduction Strategy under the Crime and Disorder Act and should do this based on its annual Strategic Assessment. Under the Council Constitution, this Crime and Disorder Reduction Strategy, known here as the Community Safety Partnership Plan must be approved by Full Council as the Council is statutorily obliged to adopt one.

The Community Safety Partnership Plan 2013-16 revised for Year 4 (2016/17) has been reviewed by the CSP Subgroup Chairs and agency leads from the responsible authorities (statutory partners), prior to discussion and approval by the CSP on 18th July 2016. The CSP has reviewed its priorities for the final year of the current Plan and is presenting the revised Plan to the Councils Executive to agree its progression to Full Council as required by the constitution for adoption.

Recommendations:

The Mayor in Cabinet is recommended to:

- 1. Note the content of the Community Safety Partnership Plan 2013-16 Year 4 (2016/17) included as appendix 1 to this report
- 2. Note the content of this report and the decision made by the Partnership to:
- *2.1.* include Prevent as a standalone CSP Priority for 2016/17
- 2.2. remove the duplication between current Priority Themes by absorbing the Serious Acquisitive (Property) Crime under the MOPAC 7 Cross-cutting Priority Theme for 2016/17
- 3. Agree this report and the CSP Plan 2013-16: Year 4 (2016/17) and recommend to Full Council that the Year 4 Plan be adopted.

1. REASONS FOR THE DECISIONS

- 1.1 Full Council must adopt a Community Safety Partnership Plan in order to meet statutory requirements set by the Crime and Disorder Act (1998). Under the Article 4 of the Council Constitution, Council approval for the CSP Plan can only be granted at Full Council.
- 1.2 The priorities and governance structure outlined in the Plan are based on the statutory strategic assessment exercise that was carried out by statutory partners to consider data on safety in the Borough. They have been agreed by the Community Safety Partnership in July 2016 to be the best model to deliver a safer and more cohesive community in Tower Hamlets. The Cabinet are asked to consider the reviewed Plan, along with the CSP decision to update its priorities to include Prevent as a Standalone CSP Priority and remove Serious Acquisitive (Property) Crime as it is covered under Cross-cutting Priority MOPAC 7 and satisfy itself that it can proceed to Full Council.
- 1.3 The reviewed CSP Plan is attached as Appendix 1 to this report.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 It is a statutory responsibility for Community Safety Partnerships to produce a Community Safety Plan and then annually review the contents. Full Council must adopt a Community Safety Partnership Plan in order to meet statutory requirements set by the Crime and Disorder Act (1998). There are therefore no alternative options to doing so without risking government censure, damaging key partner relationships and undermining community safety.

3. DETAILS OF REPORT

- 3.1 There is a legal requirement for each Community Safety Partnership (Safe & Cohesive CPDG in Tower Hamlets) to have a Community Safety Partnership Plan, historically known as a Crime and Disorder Reduction Strategy. The Plan is owned and developed by the Community Safety Partnership of which the Council is a key partner.
- 3.2 In order to fulfil our other statutory duties, the CSP produced an annual Strategic Assessment in late 2015/16, which enabled it to review the current 4 year Plan at the end of year 3.
- 3.3 The CSP met on the 3rd May 2016 to review the CSP Plan based on the findings of the CSP Strategic Assessment 2015.
- 3.4 As a result of this review process and following feedback during the Council approval process from the previous (2015) year-end CSP Plan review, it was decided that one area of concern (Prevent) which was originally included under the CSP Plan Priority Theme Hate Crime and Cohesion, warranted recognition as standalone priority in the Plan.
- 3.5 The CSP also agreed that there was duplication between the Serious Acquisitive (Property) Crime Priority Theme and the Cross-cutting Priority MOPAC 7, which also included the key acquisitive crimes. The decision was made that MOPAC 7 would sufficiently cover the property crimes which were priorities for the Partnership, and that the Priority Theme Serious Acquisitive (Property) Crime would be removed from the reviewed CSP Plan 2013-16 Year 4 (2016/17).
- 3.6 The Community Safety Partnership Plan 2013-16 Year 4 (2016/17) has been reviewed by the CSP Subgroup Chairs and agency leads from the responsible authorities (statutory partners), prior to discussion and approval by the CSP on 18th July 2016.
- 3.7 The CSP Plan 2013-16 Year 4 (2016/17) includes a summary of the Strategic Assessment 2015, an updated Partnership Governance Structure, highlights and performance for 2015/16 financial year and the 11 agreed Priority Themes for this final year of the Plan's 4 year term.
- 3.8 The CSP's Priority Themes for 2016/17 are:
 - Gangs and Serious Youth Violence
 - Anti-Social Behaviour and Arson
 - Drugs and Alcohol
 - Violence (inc. Domestic Violence and Violence Against Women and Girls)
 - Prostitution
 - Hate Crime and Cohesion
 - Killed or Seriously Injured (on our roads)
 - Prevent
 - Cross-cutting Priorities:

- Public Confidence and Victim Satisfaction
- Reducing Re-offending
- MOPAC 7
- 3.9 MOPAC 7 are the priority crimes for the Mayor of London's Office for Policing and Crime (MOPAC). The Metropolitan Police Service has been set targets for an overall 20% reduction in the life of its Police and Crime Plan 2013-16, which expires on 31st March 2017. MOPAC 7 is made up of the following priority neighbourhood crimes, which MOPAC believe have the greatest impact on the community and their fear of crime. The MOPAC 7 comprise
 - Burglary
 - Criminal Damage
 - Robbery
 - Theft from Motor Vehicle
 - Theft / Taking of Motor Vehicle
 - Theft from Person
 - Violence with Injury
- 3.10 The Plan's 11 Priority Themes are made up of 8 stand-alone priority themes with one or two CSP subgroups responsible for activity in the form of an annual Subgroup Action Plan. The remaining three Cross-cutting Priority Themes are the responsibility of all the CSP Subgroups, as their work within the other priorities impacts on these.
- 3.11 Both the Equalities Considerations and Equalities Analysis Initial Screening Document are attached as appendix 2 and 3 respectively.
- 3.12 Next Steps for the CSP:
 - The CSP is currently conducting a public consultation on new community safety priorities for April 2017 onwards, the findings of which will be considered when drafting the New CSP Plan 2017-21.
 - The CSP is currently in the process of obtaining data and analysis for their 2016 Strategic Assessment, which looks at the financial years 2015/16 compared to 2014/15 and will also be considered when drafting the New CSP Plan 2017-21.
 - The CSP will consider partners, local, London (inc. MOPAC), Regional and National priorities to produce the New CSP Plan 2017-21 in September 2016
 - The CSP Co-chairs have reviewed the Community Safety Partnership structure and operating procedures in order to ensure that the Partnership can effectively and efficiently carry out its statutory duties in the future. Proposals from this Review will be presented to the CSP along with draft Strategic Assessment and New Community Safety Plan 2017-21 at a Performance and Planning Workshop on 27th September 2016.
 - The Council along with key partners in Police, Public Health (including Mental Health), Drug and Alcohol Action Team and Housing Providers in the Borough recognise the detrimental impact anti-social behavior has on residents in the borough and it remains an important priority for the

partnership to address. In addition to the work outlined in the reviewed CSP Plan for 2016/17 under this current priority theme, senior officers within the aforementioned agencies have agreed to develop a Partnership ASB Strategy and detailed Action Plan in 2016/17 for the coming years. This will aim to address ASB as a significant priority for the borough and its key partners for years to come.

4. <u>COMMENTS OF THE CHIEF FINANCE OFFICER</u>

- 4.1 The report sets out the review of the Community Safety Partnership Plan 13-16 extended for a further year to cover the period of 2016/17. The funding for the CSP Plan is met from the Community Safety Partnership, Domestic. Violence and Hate Crime budget of £1.57m. In addition there is MOPAC funding allocation which remains at £811k for the financial year 2016/17. Also highlighted in the plan is that up to £1m was received over the previous three years from external sources such as MOPAC, Department for Education, and the Department for Communities and Local Government that supplemented the funding provision.
- 4.2 Given the financial constraints being faced by the Council and other partners, it is imperative that funding levels for the service are considered fully as part of the Council's Outcomes Based Budgeting approach for 2017 -2020. This will include the identification of complementary funding and consideration of the most effective way to respond to this area of work alongside the Council's wider priorities.
- 4.3 Consequently whilst there are no direct financial implications emanating from the review of the current year plan, the extent to which funding at the levels previously seen will continue to be available must be a consideration of the Medium Term Financial Strategy (MTFS) process.

5. <u>LEGAL COMMENTS</u>

5.1 This report relates to review of the Council's existing Community Safety Partnership Plan. There is a statutory requirement for such a Plan as the Council is one of the responsible authorities for Tower Hamlets, within the meaning of section 5 of the Crime and Disorder Act 1998 ('the 1998 Act'). Other responsible authorities for Tower Hamlets include: every provider of probation services in Tower Hamlets; the chief officer of police whose police area lies within Tower Hamlets; and the fire and rescue authority for Tower Together, the responsible authorities for Tower Hamlets are Hamlets. required to formulate and implement strategies for: the reduction of crime and disorder; combating the misuse of drugs, alcohol and other substances; and the reduction of reoffending pursuant to section 6 of the 1998 Act. When formulating and implementing these strategies, each authority is required to have regard to the police and crime objectives set out in the police and crime plan for Tower Hamlets.

- 5.2 Additionally, when considering the review of this Plan regard must be had to section 17 of 1998 Act and which places an obligation of the Council to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area.
- 5.3 The Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 require that there be a strategy group whose functions are to prepare strategic assessments, following community engagement, and to prepare and implement a partnership plan and community safety agreement for Tower Hamlets. The partnership plan must set out a crime and disorder reduction strategy, amongst other matters. The strategy group must consider the strategic assessment and the community safety agreement in the formulation of the partnership plan. The Community Safety Partnership Board discharges these functions in Tower Hamlets.
- 5.4 With regard to consultation, regulations 12 to 14A of the Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 provide for Community Engagement. Further, in consulting, the Council must comply with the common law principles set out in R v Brent London Borough Council, ex p Gunning, (1985) and recently approved by the Supreme Court in R(Mosely) v LB Haringey 2014. Those are 'First, that consultation must be at a time when proposals are still at a formative stage. Second, that the proposer must give sufficient reasons for any proposal to permit of intelligent consideration and response. Third that adequate time must be given for consideration and response. And finally, fourth, that the product of consultation must be conscientiously taken into account in finalising any statutory proposals." There is no prescribed period for consultation, but principles of fairness apply such that there should be sufficient time for those being consulted to consider and respond to the matters arising, having regard to their complexity, impact etc. It is necessary to comply with the common law requirement to consider any feedback before making a decision.
- 5.5 Public consultation on new community safety priorities for April 2017 onwards is underway in preparation for the new Community Safety Partnership Plan 2017-21 and the consultation responses must be conscientiously taken into account before the final adoption of this new plan.
- 5.6 Under Article 4 of the council's constitution, the adoption of the Community Safety Partnership Plan is a function for full Council. This reflects the Local Authorities (Functions and Responsibilities) (England) Regulations 2000 (as amended) which provide that the making of a crime and disorder reduction strategy pursuant to sections 5 and 6 of the 1998 Act is a function that is required not to be the sole responsibility of the Council's executive. Under the Council's Budget and Policy Framework Procedure Rules, it is the responsibility of the Mayor as the executive to prepare a draft plan for full council to consider and adopt. It is also the responsibility of the executive and officers to implement the plan once approved by full council.

5.7 When taking decisions, the Council must have due regard to the need to eliminate unlawful conduct under the Equality Act 2010, the need to advance equality of opportunity and the need to foster good relations between persons who share a protected characteristic and those who don't. Equalities considerations are set out in the One Tower Hamlets Section of the report and there is an Equalities Considerations at appendix 2 and an Equalities Analysis – Initial Screening Document at appendix 3.

6. ONE TOWER HAMLETS CONSIDERATIONS

- 6.1 The Community Safety Partnership (Safe and Cohesion Community Plan Delivery Group) aims through its plan, to make Tower Hamlets a more cohesive place to live, work, study and visit. The work of the No Place For Hate Forum; Tension Monitoring Group and the Prevent Board, all subgroups of the CSP aim to carry-out this important part of work for the Partnership. Prevent, Hate Crime and Cohesion remain an important priority for the Partnership.
- 6.2 An initial Equalities Screening and full Equalities Analysis was produced as part of the original CSP Plan 2013-16 Report, which went through the Full Council approval process, culminating at Full Council on 26th March 2014. Recommendations were made for further considerations when supporting action plans are developed.

7. BEST VALUE (BV) IMPLICATIONS

7.1 Whilst difficult to quantify there are potentially significant efficiency gains from working in partnership to reduce crime and disorder in the borough. The Community Safety Plan 2013-16 is a partnership document and brings together key crime and disorder reduction agencies, will ensure that we continue to work together as a partnership and share resources.

8. <u>SUSTAINABLE ACTION FOR A GREENER ENVIRONMENT</u>

8.1 The Community Safety Plan 2013-16 and its implementation is expected to have a positive effect on the environment by helping to reduce anti-social behaviour. This will then reduce the amount of criminal damage, graffiti, fly-tipping and fly-posting and other environmental crimes in the borough.

9. RISK MANAGEMENT IMPLICATIONS

- 9.1 The Community Safety Plan sets out an overarching structure and framework of priorities within which management of risks will take place.
- 9.2 The Community Safety Partnership Subgroups identify and report on emerging threats and risks to partnership activity against its priorities in their Quarterly Performance Reports which are then reviewed by the Partnership at their Quarterly CSP Meetings. From September 2016 the CSP will be extracting those threats and risks and including them in a CSP Risk Register along with mitigating actions proposed by the partners.

10. CRIME AND DISORDER REDUCTION IMPLICATIONS

10.1 The reviewed Community Safety Partnership Plan 2013-16 for 2016/17 will ensure that we continue to work in partnership to reduce crime, anti-social behaviour, substance misuse and re-offending. It will also support the Mayors priorities helping to reduce fear of crime and contributing to relevant 'safer' related community plan commitments.

11. SAFEGUARDING IMPLICATIONS

11.1 The Community Safety Partnership includes amongst its members the independent chairs of both the Safeguarding Adults and Safeguarding Children Boards. These boards are seen as 'linked boards' to the CSP and have been included in the development process of the reviewed CSP Plan. There are no safeguarding risks identified from the Plan, only benefits for partner agencies across the CSP and both Safeguarding Boards by working together at strategic and operational levels in the borough, to ensure community safety in all its forms.

Linked Reports, Appendices and Background Documents

Linked Report

None

Appendices

- Appendix 1 Tower Hamlets Community Safety Partnership Plan 2013-16 Year 4 (2016/17)
- Appendix 2 Equalities Considerations
- Appendix 3 Equalities Analysis Initial Screening Document

Background Documents – Local Authorities (Executive Arrangements)(Access to Information)(England) Regulations 2012

None

Officer contact details for documents:

Colin Hewitt, CSP Officer, Communities Localities and Culture, 0207 364 6134

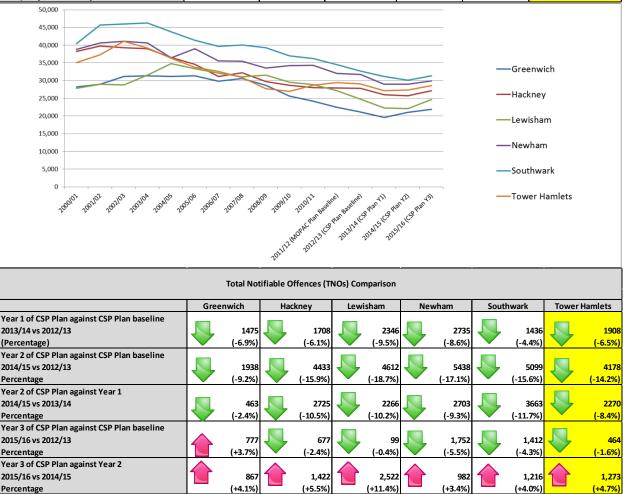
Tower Hamlets Community Safety Partnership Plan 2013 – 2016 Year 4 (2016/17)

Approved by CSP (18.07.16)

Total Crime in Tower Hamlets and Neighbouring Boroughs

Annual Total Notifiable Offences (TNOs) recorded by the Metropolitan Police in Tower Hamlets and neighbouring boroughs over the 16 financial years (2000/01 – 2015/16). Total Notifiable Offences (TNOs) is a count of all offences which are statutorily notifiable by the Police to the Home Office, and for the purposes of this Plan what the Community Safety Partnership refers to as 'Total Crime'.

	Total Notifiable Offences					
Financial Year	Greenwich	Hackney	Lewisham	Newham	Southwark	Tower Hamlets
2000/01	28165	38242	27814	38776	40447	35070
2001/02	28995	39769	29008	40616	45707	37273
2002/03	31202	39267	28763	41157	45960	41124
2003/04	31347	39035	31577	40615	46276	39188
2004/05	31186	36492	34833	36460	43771	36329
2005/06	31354	34630	33387	39020	41432	33756
2006/07	29829	31160	32150	35597	39713	32627
2007/08	30617	32241	31055	35448	40029	30892
2008/09	28690	29715	31549	33536	39271	27712
2009/10	25631	28722	29544	34240	37037	26989
2010/11	24148	28035	28888	34374	36273	28668
2011/12 (MOPAC Plan Baseline)	22434	27902	27168	32011	34483	29463
2012/13 (CSP Plan Baseline)	21110	27804	24727	31716	32747	29082
2013/14 (CSP Plan Y1)	19630	26031	22327	28950	31195	27139
2014/15 (CSP Plan Y2)	21020	25705	22106	28982	30119	27345
2015/16 (CSP Plan Y3)	21887	27127	24628	29964	31335	28618



Figures obtained from the Metropolitan Police Service Crime Mapping: Data Tables section of MPS website on 10.05.16

6.278

(-22.3%)

Year 3 of CSP Plan against Met Police recording

baseline 2015/16 - 2000/01

(Percentage)

11.115

-29.1%)

3.186

-11.5%)

8.812

-22.7%

9.112

22.5%

6.452

-<mark>18.4%)</mark>

Foreword by Co-Chairs of Community Safety Partnership

Welcome to Tower Hamlet's Community Safety Plan covering the four years 2013/14 to 2016/17.

The Community Safety Partnership Plan sets out how the Police, Council, Probation, Health, Fire Service, voluntary and community sectors and individuals can all contribute to reducing crime, disorder, anti-social behaviour, substance misuse and re-offending to keep Tower Hamlets a safe place.

This Plan aims to reduce the number of crimes and anti-social behaviour in the borough, but in some categories, it aims to increase the number of reports, due to under reporting where historically victims don't feel confident enough to report it to us. By increasing reporting and therefore recording, we will then be able to offer support to those victims and take appropriate action against the perpetrators.

The people in our communities are not just numbers or statistics, crime and disorder impacts on not only the victim's but also the wider community's quality of life, so we understand how important it is for you that we tackle it in a timely, efficient and effective way.

We are confident that this Plan not only captures and addresses the priorities that have been identified through our analysis of evidential information and performance in the borough, but also the concerns of the people of Tower Hamlets.

We recognise that not only do we have a duty to continue to tackle crime and disorder but we all (both organisations and members of the public), have a duty to prevent it from happening in the first place.

As a partnership we are responsible for community safety and community cohesion. We will work with our local communities to ensure we protect the vulnerable, support our communities to develop and make Tower Hamlets a safer place for everyone.

Cllr Shiria Khatun (Co-Chair of CSP) Cabinet Member for Community Safety

Detective Chief Superintendent Sue Williams (Co-Chair of CSP) Metropolitan Police Borough Commander (Tower Hamlets)

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Introduction

The Tower Hamlets Community Safety Partnership (CSP) is required by law to conduct an annual assessment of crime, disorder, anti-social behaviour, substance misuse and reoffending within the borough, this is known as the Strategic Assessment. It is also required to consult members of the public and the wider partnership on the levels of the above. The Strategic Assessment and the findings of the public consultation are then used to produce the partnership's Community Safety Plan.

Since 2011, the CSP has had the power to decide the term of its Community Safety Plan. In 2012, the CSP chose to have a one year plan, this decision was based on the unique budgetary pressures on partner agencies and the anticipated demand on service from London hosting the 2012 Olympic and Paralympic games.

This Community Safety Plan will run for a period of 4 years from 1st April 2013 to 31st March 2017, with performance against the priorities within it reviewed on an annual basis in the form of the annual Strategic Assessment. The Community Safety Partnership Subgroups each produce an Action/Delivery Plan to reflect both the Priorities of the Community Safety Partnership and their own subgroup priorities. If due to external pressures or levels of performance against the priorities, the Community Safety Plan can be amended on an annual basis within its four year term. Performance against CSP Plan Priorities is reviewed in-year on a quarterly basis in the CSP.

Reducing crime and anti-social behaviour requires a careful balance between reducing recorded incidents, encouraging reporting and addressing negative perceptions of those who believe levels are worse than they are in reality.

This Plan will ensure that the issues most important to the people of Tower Hamlets will be addressed in the most appropriate and cost effective way. The partnership is committed to ensuring the low levels of particular crimes and issues are maintained, but have also identified through local evidence and perception, a number of priorities that require particular partnership focus in the four years of this Plan, which also sets out the main objectives of the CSP and how it plans to achieve those objectives.

The CSP has also chosen to align itself where possible with those of local and national governing bodies, which have a duty to oversee the work of not only the Partnership, but also key agencies referred to as 'Responsible Authorities' under the legislation. The Home Office and MOPAC play a significant role in both National and Local governance/direction as well as funding, which is the reason for this alignment.

The London Mayoral Elections are taking place on the 5th May 2016, once elected MOPAC will be producing a new London Police and Crime Plan for 2017 onwards, to reflect the priorities of the new Mayor's administrational term. 2016/17 financial year is being seen as a 'transitional year' by MOPAC in order to review the current priorities, align them with that of the new Mayoral Administration and then go out to public consultation. The CSP will be reviewing, producing and consulting on their new Community Safety Plan during this period.

About The Partnership

The Tower Hamlets Community Safety Partnership (CSP) is a multi-agency strategic group set up following the Crime and Disorder Act 1998. The CSP is also the delivery group responsible for partnership work in relation to the Tower Hamlets Community Plan priority 'A safe and cohesive community', with the priorities within both the Community Plan 2015 and this Community Safety Plan aligned. The partnership approach is built on the premise that no single agency can deal with, or be responsible for dealing with, complex community safety issues and that these issues can be addressed more effectively and efficiently through working in partnership. It does this by overseeing the following:

- Service Outcomes
- Leadership and Partnership Working
- Service Planning & Performance Management
- Resource Management & Value for Money
- Service Use and Community Engagement
- Equality & Diversity

The CSP is made up of both Statutory Agencies and Co-operating Bodies within the Borough. The Statutory Agencies are:

- Tower Hamlets Police
- London Borough of Tower Hamlets
- National Probation Service
- London Community Rehabilitation Company (CRC)
- London Fire Brigade
- NHS Bodies including: Bart's Health Trust, East London Foundation Trust and London Ambulance Service, as commissioned by Tower Hamlets Clinical Commissioning Group (CCG)

The Mayor's Office for Policing and Crime (MOPAC), replaced the Metropolitan Police Authority in February 2012, is no longer a statutory agency of the CSP, but becomes a cooperating body. Representatives from MOPAC and the Tower Hamlets Police and Community Safety Board are both members of the CSP, although MOPAC are not required to attend meetings unless they wish to or requested to present.

The above statutory agencies and co-operating bodies are supported by the following key local agencies from both the Public and Voluntary Sectors.

- Housing Providers
- Victim Support
- Tower Hamlets Council for Voluntary Services
- Tower Hamlets Inter Faith Forum
- Tower Hamlets Council of Mosques
- Tower Hamlets Safer Neighbourhood Board
- Canary Wharf Group

Housing Associations and Housing Providers have a key role to play in addressing crime and disorder in their housing estates and these are represented by the Chair of the Tower Hamlets Housing Forum's ASB Strategy Group. Victims and witnesses of crime and disorder are represented on the CSP by Victim Support. Faith organisations are represented by the independent chair of the borough's Interfaith Forum and a senior figure from the borough's Council of Mosques. The extensive network of voluntary organisations within the borough, are represented by Tower Hamlets Council for Voluntary Services' Chief Executive.

Representation on the CSP is through attendance by senior officer / person within that organisation with the authority to make strategic decisions on behalf of their agency/organisation.

Partners bring different skills and responsibilities to the CSP. Some agencies are responsible for crime prevention while others are responsible for intervention or enforcement. Some have a responsibility to support the victim and others have a responsibility to work with the perpetrator. Ultimately the CSP has a duty to make Tower Hamlets a safer place for everyone.

Governance

The Community Safety Partnership is one of 4 Community Plan Delivery Groups which are held responsible by the Partnership Executive for delivering the aims/actions contained within the Community Plan.

Partnership Executive

The Partnership Executive is the borough's Local Strategic Partnership and brings key stakeholders together to create and deliver the borough's Community Plan. Members of the Partnership include the Council, Police, NHS, other statutory service providers, voluntary and community groups, faith communities, housing associations, businesses and citizens. It acts as the governing body for the Partnership, agreeing priorities and monitoring performance against the Community Plan targets and holding the Partnership to account through active involvement of local residents. The Community Plan is an agreement that articulates the aspirations of local communities and sets out how the Borough will work together to realise these priorities.

Community Plan

The overall vision for the community plan is to improve the lives of all those living and working in the borough. The Community Plan includes 4 main priorities of which 'A Safe and Cohesive Community' and Tower Hamlets will be a safer place where people feel safer, get on better together and difference is not seen as threat but a core strength of the borough. To make Tower Hamlets a Safe and Cohesive Community the Partnership will focus on the following commitments:

- Reduce acquisitive crime and anti-social behaviour by tackling problem drinking and drug use
- Limit local gangs and the impact they have on youth violence and fear of crime
- Strengthen partnership work to reduce domestic violence and violence against women and girls
- Promote community cohesion
- Find solutions to increase cycling safety on busy roads

Mayor's Office for Policing and Crime (MOPAC)

The Mayor's Office for Policing and Crime (MOPAC) was created by the Police Reform and Social Responsibility Act 2011. Its core function is to secure the maintenance of an efficient and effective Metropolitan Police Service (MPS), and to hold the Commissioner of Police to account for the exercise of his functions in London. MOPAC oversees the police and criminal justice system performance, the budget environment, and the implementation of policies set out in MOPAC's Police and Crime Plan.

The Mayor of London's Office for Policing and Crime, under the remit of being London's Police and Crime Commissioner, has several responsibilities regarding Community Safety Partnerships. They are:

- a duty to consult the communities (including victims) and to publish a Police and Crime Plan
- determining police and crime objectives
- are a co-operating body on Community Safety Partnerships
- have the power to 'call in' poor performing Community Safety Partnerships.

The London Mayoral Elections have taken place on the 5th May 2016, following the election MOPAC will be producing a new London Police and Crime Plan for 2017 onwards, to reflect the priorities of the new Mayor's administrational term. 2016/17 financial year is being seen as a 'transitional year' by MOPAC in order to review the current priorities, align them with that of the new administration and then go out to public consultation. The priorities within MOPAC's Police and Crime Plan 2013-16, their current Plan (at the time of writing) for this 'transitional year' are:

- Strengthen the Metropolitan Police Service and drive a renewed focus on street policing
- Give victims a greater voice
- Create a safer London for women
- Develop smarter solutions to alcohol and drug crime
- Help London's vulnerable young people

In addition to the above, the Mayor of London has placed special emphasis on a number of additional public safety challenges and concerns of Londoners, which include:

• Violence Against Women and Girls

- Serious Youth Violence
- Business Crime

MOPAC is also responsible for the management and allocation of the Community Safety Fund monies from Central Government. Allocations for funding will be made on a 'Challenge Fund' approach, which will determine the nature and scale of funding to individual boroughs based on their proposal's alignment with the Police and Crime Plan Priorities.

Linked Strategies and Delivery Plans

The Community Safety Partnership Plan does not exist in isolation: Rather, it is part of a series of key strategies in the borough which set out how local services will support and improve the lives of local residents. Sitting above this collection of strategic plans is the over-arching 2015 Tower Hamlets Community Plan.

The Community Plan is based around four key themes:

- A great place to live
- A fair and prosperous community
- A safe and cohesive community
- A healthy and supportive community

In addition, the Community Plan contains four cross-cutting priorities:

- Empowering residents and building resilience
- Promoting healthier lives
- Increasing employment
- Responding to population growth

This Community Safety Partnership Plan 2013-16, the strategic aims and the activity against these aims are linked to other Community Plan Delivery Groups' strategies and their subgroup delivery plans, which all aim to improve the lives of people in Tower Hamlets.

Community Safety Partnership Sub-Groups

In order to co-ordinate and deliver activity in the various areas of crime, disorder, anti-social behaviour, substance misuse and reducing re-offending, the CSP has a sub-structure of groups and boards. Each sub-group/board is responsible for producing a delivery plan which aims to address the overarching partnership priorities and fulfil any additional priorities they see fit as a sub-group/board. They are responsible for ensuring there are resources available to deliver their actions and if needed, produce and submit detailed funding applications to enable this.

Subgroups are represented through their Chairperson on the Community Safety Partnership, who is required to provide a bi-monthly update on performance against their delivery plan.

Subgroups are made up of senior officers within key agencies, who have a direct responsibility for service delivery in these specific areas of work.



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Community Safety Partnership, Subgroups and Linked Boards

Community Safety Partnership

The CSP as it is known amongst the partners is accountable for the reduction of crime, disorder, anti-social behaviour, substance misuse and reoffending, as well as increasing community cohesion under the Community Plan Partnership Structure. It will determine priorities and oversee the statutory and non-statutory boards responsible to deliver against these priorities. The CSP meets on a quarterly basis and is co-chaired by the Tower Hamlets Police Borough Commander and the Tower Hamlets Cabinet Member for Community Safety. Membership of the CSP is at organisational Chief Executive/Officer level.

Anti-Social Behaviour (ASB) Strategy Group

The Tower Hamlets Housing Forum ASB Strategy Group is chaired by Poplar HARCA's Director of Housing on behalf of all housing providers in the borough. It is responsible to both the Tower Hamlets Housing Forum and the Community Safety Partnership since merging with the CSP ASB Strategy Group in January 2016. Registered Social Landlord ASB Forum merged with the CSP ASB Strategy Group in January 2016. The Strategy Group is made up of partner agencies with a strategic responsibility to address anti-social behaviour including arson (deliberate fire setting) in the borough, and includes representation from the Police, Council, Victim Support, London Fire Brigade, Youth Offending Service, Probation and the following ASB Partnership Boards/Groups: ASB Operations Group, ASB Partnership Action Group, ASB Legal Consultation and Certification Group, Neighbourhood Panels and Community Trigger Panel. Like all CSP Subgroups, the ASB Strategy Group is responsible for producing an annual action/delivery plan which aims to address the priorities identified in the Community Safety Partnership Plan.

Confidence & Satisfaction Board

The confidence and satisfaction of the community in our shared approach to crime and cohesion are key success measures. The Confidence and Satisfaction Board is chaired by the Police Superintendent, with representatives from the Council, Victim Support and Safer Neighbourhood Board. It has an overview of activity to ensure that community views and concerns are understood and addressed both efficiently and effectively. It also ensures that residents have access to relevant information, including feedback on action taken.

Domestic Violence Forum

The Domestic Violence Forum is chaired by the LBTH Head of Community Safety and oversees the borough's multi-agency approach to addressing domestic violence and abuse against men, women and young people. Membership comprises approximately 100 organisations

representing both statutory and voluntary service providers in the borough. The forum takes place quarterly and has oversight of key domestic violence activities including the Multi-Agency Risk Assessment Conference (MARAC), the Specialist Domestic Violence Court (SDVC), the DV One Stop Shop, the Housing & Health DV drop-in services, the LBTH Domestic Violence Duty Line, training and safeguarding matters related to domestic abuse. The Forum is ultimately responsible for coordinating services within the borough for both domestic violence victims and those perpetrating violence against them. The DV Forum ensures an annual action plan is in place which is reviewed at each forum meeting as well as key activities and outcomes are reported back at CSP Board.

Drug and Alcohol Action Team Management Board

This board is chaired by the LBTH Corporate Director of Communities, Localities and Culture, with membership representing the CLC DAAT, Public Health, Education, Social Care and Wellbeing, health services, the Metropolitan Police Service, National Probation Service and London Community Rehabilitation Company. It is a statutory board with responsibilities for developing and implementing local strategy to combat the harms associated with drug and alcohol use. This includes co-ordinating and commissioning services relating to drug / alcohol issues in the borough including; drug / alcohol treatment for adults and young people, prevention and behaviour change, licensing and regulation / enforcement.

No Place for Hate Forum

The forum brings key agencies together to work in partnership to develop and promote a coordinated response to hate crime in Tower Hamlets. It aims to protect and support victims, deter perpetrators, and challenge prejudice and hate. The Forum meets on a quarterly basis, and is chaired by the Chair of the borough's Interfaith Forum, with members from both statutory and voluntary organisations, including those representing specific areas or communities concerning hate crime.

Prevent Board

This board is chaired by the Council's Chief Executive. It operates as a distinct board with responsibility for delivering the local Prevent programme. The board is made up of officers from One Tower Hamlets, Youth Services, Tower Hamlets Police, NHS Tower Hamlets, Home Office SO15, Probation, London Fire Brigade, Tower Hamlets Clinical Commissioning Group, the Council's Adult Services, Children's Services, Youth Services, Communications, Public Health, Safer Communities Service, along with both Independent Chairs of the Safeguarding Adults Board and the Safeguarding Children Board. It meets bi monthly and has a Prevent Delivery Plan which informs strategic and lead partner activities. Updates are provided at each CSP Board.

Prostitution Board/Governance

With Prostitution now being a Priority for the CSP, consideration by the CSP is being undertaken to reflect which Board is responsible for Prostitution Priority to the CSP. Currently it is the responsibility of both the Violence Against Women and Girls (VAWG) Steering Group in relation to the sex workers involved and the Anti-Social Behaviour (ASB) Strategy Group with regards its anti-social behaviour impacts.

Reducing Re-offending Board

This Board oversees the delivery of the borough's Integrated Offender Management initiative, the Gangs programme and the local MAPPA; it is also responsible for other programmes such as Gripping the Offender (a MOPAC pilot). The board is co-chaired by a Detective Superintendent from the local police and the Community Rehabilitation Company's Assistant Chief Officer. Where necessary the Board will seek to commission housing and/or other services.

Safeguarding Adults Board (Linked Board)

The Safeguarding Adults Board is a statutory local partnership board in its own right under the Care Act 2014, with shared interests and a close relationship with the CSP. The multi-agency board comprises of lead people from all the NHS organisations in the borough, various Council services, Police, Probation, Fire, Ambulance, Housing providers and voluntary, community and advocacy organisations. The Safeguarding Adults Board has a similar close working relationship with the Health and Wellbeing Board and the Local Safeguarding Children Board, as with the Community Safety Partnership Board. It has an Independent Chair not employed by any of the member organisations. The board oversees and seeks assurances about the quality of service responses to people who are vulnerable and in need, or potentially in need, of safeguarding. It also supports and scrutinises the quality of partnership working between organisations in line with statutory and Pan-London requirements.

Local Safeguarding Children Board (Linked Board)

This is a statutory multi-agency Partnership Board under The Children Act 2004, which has an Independent chair and comprises of lead officers from various Council services, Police, National Probation Services and London Community Rehabilitation Company, Clinical Commissioning Group, NHS Trusts, CAFCASS and the local voluntary sector. It also includes two lay members.

The LSCB's objectives are to co-ordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the borough; and to ensure the effectiveness of what is done by each person or body for those purposes. The LSCB works in partnership with the CSP to ensure that in delivering its agenda the CSP ensures that the safeguarding of children and young people remains paramount. The Independent Chair of the LSCB also has a seat on the Health and Wellbeing Board.

Children and Families Partnership Board (Linked Board)

The Children and Families Partnership Board has membership from a wide range of local organisations, and functions as one of the key strategic groups within the borough. The Board is chaired by the Deputy Mayor and Cabinet Member for Education and Children's Services. This partnership is made up a range of local agencies and other representatives, including: Bart's Health NHS Trust, East London NHS Foundation Trust, GPs, Tower Hamlets Clinical Commissioning Group, London Borough of Tower Hamlets, Metropolitan Police, Registered Housing Providers, Schools, Tower Hamlets College, third and voluntary sectors.

The Children and Families Partnership Board have recently produced the 2016 - 19 Children and Families Plan, which sets out how the partnership will support children and families in Tower Hamlets over the next three years. The Plan has been developed in close consultation with staff and stakeholders, as well as with children and families themselves. Their Plan is a partnership document. Different organisations will continue to have their own plans setting out how their core responsibilities will be met, however this Children and Families Plan states our collective vision for children and families in the borough. The Plan brings together priorities that require input from a range of services and organisations, as well as from children and families themselves.

Tactical Tasking and Co-ordinating Group (TTCG)

The Group was established as part of the programme to join together partnership service delivery in the localities. It meets on a fortnightly basis and uses an analytical product/profile on current/emerging crime and anti-social behaviour issues to task police resources to respond. The overarching principle behind the Group is to ensure that local operational activity is prioritised against MPS Control Strategy priorities, which also include community concerns as determined through ward panels.

The group is chaired by the Police Borough Commander and the membership includes various ranking police officers. The London Fire Brigade and Tower Hamlets Homes are represented on group in addition to senior Council officers.

Tension Monitoring Group (TMG)

This group is chaired by the Service Head of Safer Communities and acts as an operational group to monitor and respond to emerging community tensions. The group is made up of representatives from organisations including the Interfaith Forum, the London Muslim Centre, the Council of Mosques, Rainbow Hamlets, Youth Services, Tower Hamlets Police, the Council's Safer Communities Service, Corporate Safety and Civil Protection, Communications and One Tower Hamlets. The TMG group meet on a quarterly basis but can also convene a meeting at any time if required based on any incident that has occurred that poses a risk to community cohesion.

Violence Against Women and Girls (VAWG) Steering Group

The VAWG Steering Group is chaired by the Head of Community Safety and oversees the borough's multi-agency approach to addressing all forms of Violence Against Women and Girls. Whilst it has an oversight of domestic violence and Child Sexual Exploitation (CSE), the detail of these are dealt with separately via the Domestic Violence Forum and LSCB CSE subgroup respectively. The other main types of violence covered include rape and sexual violence, trafficking, prostitution, female genital mutilation, forced marriage, so called 'honour' based violence, stalking and harassment and dowry related abuse. These are the Borough's strands within its Violence against Women and Girls Plan.

Membership comprises approximately a dozen individuals with responsibility for statutory services in the borough. The forum takes place quarterly and has oversight of key initiatives in this area including the Tower Hamlets Prostitution Partnership (Prostitution Multi-Agency Risk Assessment Conference (MARAC)), the Prostitution Support Programme, and the VAWG Training and Awareness Officer. The Forum is ultimately responsible for coordination of services within the borough for both violence victims/survivors and those perpetrating violence against them.

Youth Offending Team (YOT) Management Board

The YOT Management Board is chaired by the Corporate Director of Children's Services and oversees the youth offending multi-agency team which comprises of staff from: the Council Children's Services, Youth Service, Police, Probation and Health. The Youth Offending Team works with young people from arrest, through sentencing and either when in custody or during a community sentence. The team also support young offenders post custody. Staff provide services including bail and remand management and Pre-Sentence reports to the Youth, Magistrates and Crown Courts and work with young people subject to reprimands and final warnings from Police, and those charged, convicted and given community and custodial sentences. The team also works with young people and the wider community to prevent young people entering the Criminal Justice System.

Tower Hamlets Safer Neighbourhood Board

The Board gives local people and victims of crime a greater voice in setting policing priorities in Tower Hamlets. Safer Neighbourhood Boards operate in every London borough and are the means by which the Mayor of London (through the Deputy Mayor and the Mayor's Office for Policing and Crime) holds Borough Police Command Units to account for performance. The Board has an independent Chair, who along with executive board members recruited from the local community provide independent scrutiny, challenge, and strategic vision to ensure that the police collaborate and work together with other agencies successfully to co-ordinate and promote the policing and crime reduction agenda.

Highlights and Performance from 2015/16

Domestic Violence:

The Sanctuary Project has been secured and continued for 2016/17 with the contract awarded to Safe Partnerships following a competitive tendering process. The Project enables the Partnership to annually support up to 60 victims of domestic violence by target hardening their homes.

Following an in-depth review, the Specialist Domestic Violence Court funding has been confirmed from London Borough of Hackney to continue to part-fund the SDVC Co-ordinator post. This ensures the valued service is continued to be provided to victims of domestic violence at our local courts, which is also responsible for increased victim satisfaction for domestic violence cases heard at the SDVC and also to decrease unsuccessful prosecutions of these domestic violence cases

Multi-Agency Risk Assessment Case-conferences (MARACs) continue to be held bi-monthly ensuring high risk cases are reviewed in partnership and appropriate agencies are providing the right level of support to these vulnerable victims of domestic abuse. Safe Lives (formerly known as CAADA) highlighted Tower Hamlets as a 'good practice borough' following their inspection and their recommendations for building on this has been formulated into a partnership action plan which has now been delivered.

The Domestic Violence One Stop Shop has seen an increase in domestic violence reports and continues to grow from strength to strength having encouraged hundreds of victims to report to disclose domestic abuse.

Domestic Violence Training has been provided to hundreds of community and professionals within the borough enabling them to have increased awareness of domestic violence services available and to consequently safeguard victims and their families.

Funding has been secured to undertake work with DV victims with multiple disadvantages which include ensuring holistic wrap around support for women with no recourse to public funds, training for professionals and legal advice around immigration issues.

Violence against Women and Girls (VAWG), Domestic Violence and Prostitution:

Over a thousand professionals, residents and young people have received training in VAWG through our VAWG Training and Awareness Officer and schools programmes, further raising awareness of this in the borough. This had led to an increase in reporting across the priority performance indicators, except for Female Genital Mutilation (FGM), however an FGM partnership conference should raise awareness of the referral pathways and lead to both increased awareness and possible reporting.

The new Violence Against Women and Girls Strategy 2016-19 has been produced following extensive consultation across partner agencies and stakeholders. The Strategy has entered into the Formal Council Approval Process and is anticipated to be ratified by autumn 2016.

Over the last 3 years, almost a £1,000,000 funding has been raised from external sources including MOPAC, DfE and DCLG. This includes being one of five boroughs to participate in a MOPAC and DfE funded pilot to tackle harmful practices.

Further development of the 'whole school' approach to prevention developed and implemented in schools across the borough.

Recruitment of 43 VAWG Champions from organisations across the borough

1148 young people have received awareness raising sessions, including 994 professionals trained, 318 of which have been school staff and over 450 community members including parents.

There has been an increased awareness regarding the risk of exploitation and extremism and a workshop has been delivered and will continue to be supported to schools and be promoted wider.

A number of campaigns this year have also supported the whole school approach and looking at intervention approaches. For example a successful training session with youths took place understanding healthy relationships and identity.

The SDVC has seen a steady decrease in unsuccessful prosecutions. In total unsuccessful prosecutions have decreased by 10% and the number of cases being prosecuting has also steadily increased with 158 extra cases being prosecuted in 2015/16.

Victim satisfaction at SDVC has increased by 37% to 87%.

The last 12 months has seen a significant different approach by the SDVC and its partner agencies in how they deal with DV cases. In particular the implementation of a policy where special measures will be applied for at the 1st hearing irrespective of whether these have been requested by the victim. This has seen a reduction in the need for extra hearings being listed and the police needing to complete further statements. It has also allowed the SDVC Coordinator and the IDVAs to encourage victims to attend court without the anxiety of having to see the perpetrator whist giving evidence. The SDVC Coordinator has also worked with the court and other agencies in implementing a remote video link facility. This means that we are now able to apply to the court to allow a victim to give their evidence remotely and the need for them to attend court is removed.

Increase in MARAC referrals and exceeded targets set by Safe Lives.

Continuation funding for Sanctuary Project and installations provided for high risk victims of domestic violence, and a significant increase in Sanctuary referrals.

Increase in DV reports via DV One Stop Shop including positive feedback received.

Community Groups Programme to 18 mothers affected by DV via the Positive Change Programme.

Increased funding to tackle FGM included being one of the first boroughs to pilot the Harmful Practices Project which include Community Advocates raising awareness and training.

Recruitment of over 150 VAWG Champions from organisations across the borough.

Extensive consultation and development of a new VAWG Strategy 2016-2019.

VAWG Network of over 500 participants. Over 1000 young people have received lessons on VAWG awareness and over 1500 professionals have received training

Whole school approach to prevention developed and implemented in schools across the borough. Training delivered in regards to exploitation and radicalisation.

Funding received to deliver a project to support the accommodation needs for women with no recall to public funds who are victims of Domestic abuse.

Increase in referrals to TH Prostitution MARAC resulting in increased support for victims of sexual violence and domestic abuse.

Increase in support for sex workers who have had their children removed via Hummingbirds Project within CSC.

Drugs and Alcohol:

A new Substance Misuse Strategy 2016-19 has been produced to continue the work of the previous Substance Misuse Strategy and will be signed off by key partners across the borough.

Procurement of a redesigned adult drug / alcohol treatment system commenced and recommendations made for the award of new contracts to facilitate improved access to and better outcomes from treatment.

A Therapeutic Recovery Champion plan has been agreed for every treatment service as well as some hostels to make recovery more visible to all and improve treatment outcomes for service users.

During 2015/16, there have been sustained improvements in performance of the drug treatment system with successful completions for both opiate users and non-opiate users continuing to show improvements over the first half of the year. This sustained improvement means that Tower Hamlets is no longer considered to be a 'priority partnership' in relation to treatment outcomes for drug users.

A working group was established by the DAAT to improve alcohol performance relating to the number of alcohol users engaged in structured treatment. Treatment outcomes (successful completions) for alcohol clients have improved from around 20% in February 2015 up to 30% as of January 2016. This work has now been recognised by Public Health England as an example of best practice.

Anti-Social Behaviour:

ASB Demand (calls to police to report ASB via 101 or 999) has reduced by 9.1% over the financial year 2015/16 when compared to the previous year.

The partners have continued to develop the ASB Partnership Action Group for vulnerable and at risk victims of ASB over the past 12 months, close working with Mental Health support services has increased support to this group and has made a significant contribution to the reduction of repeat callers. This has resulted in a 9.1% reduction in repeat callers, with one person alone responsible for 700 calls a year accessing mental health support and no longer calling the Police at all. To date 25 cases in total have been discharged.

Partnership training has been provided on new ASB legislation, which has eased the transition from the old powers and enabled new powers to be used effectively and consistently in the borough.

Close working by statutory and other partners with hostels and housing providers led to more effective and appropriate support being offered and taken by a particularly vulnerable client group that causes ASB that often significantly impacts on neighbours living nearby.

Gangs and Serious Youth Violence:

The Youth Offending Service is now managed alongside the Family Intervention Service, which allows for closer working across both services. YOS Operational Managers are implementing a more reflective approach to supervision, which has been well received. The Groups, Gangs and Serious Youth Violence Co-ordinator has been in post since Quarter 3 and this is leading to improved working to address this CSP Priority by all agencies responsible. The completion of the Thematic Review of older children who harm or have come to harm has been produced and findings from that are being taken into account for future service provision.

The Police have realigned resources to meet the specific profile of the borough; a police inspector now manages the Gangs Unit, Police YOT, youth/schools officers and the borough's police cadets. The inspector will work with partners to help prevent young people from becoming involved with gangs and/or crime.

Reducing Re-offending:

The Integrated Offender Management cohort has been re-focussed to ensure resources are targeted to support those prolific offenders who cause more serious offences such as burglary, robbery and violence. MAPPA subjects, domestic abuse suspects and gang nominals are managed separately. Visits to offenders within the cohort have increased to an average of 90 per month, with partnership agencies involved in these home visits. More mobile drug testing is taking place to ensure offenders are keeping free from the illegal substances that are often the cause of their offending.

The IOM team members have been trained in offender management work and referral pathways, with offenders being escorted to initial appointments Community Mental Health Teams, Drug Intervention Project and Probation. Working arrangements have been established with the DIP in targeting offenders to enable access to DIP resources including legal, medical and outreach.

Drug testing is being carried out by IOM Police Officers and intervention by IOM has prevented offenders being recalled/breached by Probation following re-engagement with services.

Public Confidence and Victim Satisfaction:

Both confidence and Satisfaction have improved over the last year, with Borough Police recently receiving an award from the Metropolitan Police Assistant Commissioner for the most improved public confidence, a 15% increase on previous confidence levels. As of February 2016, Victim Overall Satisfaction is 76%, whilst Confidence in Local Policing is at 66% as of Quarter 3 (December 2015).

Quality Call Backs (QCBs) by two police staff have been implemented and have gleaned firsthand feedback about primary and secondary investigations from victims. Increased staffing levels across all CID has led to a decreased workload and increased quality of service provided by secondary investigators. This has led to an increased level in satisfaction with CID handling of crime for violence, whilst burglary satisfaction has been maintained at 80%

The Independent Advisory Group (IAG) has been rejuvenated with 14 new members recruited and meetings held every two months to discuss incidents that have a wider impact on the community.

Hate Crime:

The Hate Crime Third Party Reporting Centres have been reviewed, re-trained and relaunched, to ensure they are providing a good standard of service to victims. Victim Support have 2 posts, whose remit specifically includes support for victims of hate crime and these posts are actively working on a number of hate crime cases, based in the borough. The No Place for Hate Campaign materials have been refreshed and continue to be publicised. Presentations and training and awareness sessions have been provided for a number of organisations.

Further to the Paris and Brussels attacks, refugee crisis, war and politics, nationally there has been an increase in hate crime, in particular Islamophobia, but locally this has not been reflected other than the repeat return of Britain First protesting outside the East London Mosque. Anecdotal information suggests that Islamophobic crime is on the increase but it is low level and minimised by victims and so not reported.

Nationally LGBT hate crime has increased and this is seen as positive due to the increased resources around LGBT crime, including the work commissioned by ELOP around an LGBT Forum, Victim Support Specialist Worker, LGBT Police Liaison Officer and work done around International Day Against Homophobia (IDAHO).

Hate Crime Training has been successfully delivered to Tower Hamlets Homes Officers in Quarter 4, with over 300 people trained and engaged through outreach including training for parents on Strengthening Families Course and at the Early Yeas Conference with nursery providers.

Increase in referrals to Hate Incidents Panel including increased engagement and participation.

Higher visibility of No Place for Hate Campaign through increased training and outreach activities totalling 51 events across all key strands.

Increase in the number of people and organisations signed up to the No Place For Hate Pledge.

Tension Monitoring Group (TMG):

The TMG has strengthened its response to tackling and reducing tensions, successfully managing a number of high profile and potentially disruptive incidents.

The Group has been involved in reducing tensions that have come about from international issues but have had an impact locally, in particular the political issues in Syria.

Our success is evidenced through the boroughs annual residents' survey where the majority of residents (78%) feel that the local area is a place where people from different backgrounds get on well together. This is a positive result that has been maintained at this level for the past 8 years.

Along with a the quarterly meetings, a number of meetings took place in 2015-16 both in a response to incidents that took place but also as to mitigate any issues arising due to a national incidents that had taken place, such as the Paris Terror attack in November 2015. The quarterly meeting also provide an opportunity to reflect on good practice and share partner messages in regards to community safety and cohesion projects scheduled locally.

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Prevent Programme Board:

Following a workshop in December 2015 partners have reviewed and revised the Executive Prevent Board, agreeing terms of reference and key priorities fed back from both SO15 and the Home Office.

The Prevent Team have delivered training sessions across a range of stakeholders including CCG, DAAT, Rapid Response Youth Team, in schools, with parent governors and with bespoke Prevent Sessions delivered to Youth Service workers, In Quarter 4, 324 individuals have been trained. A Prevent Conference was held in March 2016 with a focus on safeguarding, Prevent Duty in Schools and also included sessions on Violence Against Women and Girls, Radicalisation and an update from Home Office funded projects.

Bids have been submitted to the Home Office to fund projects from their Best practice Catalogue along with a brief for additional funding for Prevent Staff, marketing and a conference for 2016/17.

Killed or Seriously Injured:

2015 saw a 22.7% decrease in the number of people killed or seriously injured KSIs on or around our roads compared to the previous year (based on provisional 2015 Transport for London (TFL) data). Anecdotally the decrease may be attributed to a number of road safety measures introduced by TFL and LBTH; the introduction of the 20mph limit and the Two Stage Right Hand Turn for Cyclists at Cycle Super Highways.

The KSI Board has been well established since 2015 with buy-in from LBTH, TFL, RTPC and LFEPA, meeting on a bi-monthly basis. LBTH Road Safety Engineering department secured funding for a speed gun and certification for eight borough officers and two RTPC officers (with a further eight officers to be trained in July 2016); and Operation NIMIS was launched in March 2016.

Operation NIMIS is a multi-faceted approach to education and enforcement around excessive speed and ASB driving. In collaboration with the council's Road Safety Engineering department, 20 hotspots have been identified across the borough. Local officers and colleagues from RTPC (based in Bow) deploy to these areas to utilise the Speed Gun. Court proceedings are initiated against all persons driving at excessive speed. This deployment also acts as high visibility policing, reinforcing the 20mph speed limit.

The second strand of Operation Nimis is Community Speed Watch. The pilot took place at Old Ford Road on the 24th March 2016, attended by a local councillor and ward residents. The Community Speed Watch initiative has been extended to all Councillors with the aim of it being replicated on all wards. These traffic operations will take place at the 20 hotspot areas and will tie-in with local SNT and ward priorities such as ASB; nuisance driving being a large complaint generator for the Council. Operation NIMIS also incorporates a School Speed Awareness Campaign. Primary schools across the borough have been invited to take part in an MPS educational campaign aimed at drivers in the vicinity of school crossings. Any driver who exceeds the 20mph limit will be asked to complete a short questionnaire administer by the school children. If drivers do not wish to engage in this 'educational' activity, enforcement avenues will be pursued (if appropriate). This initiative is supported by the LBTH Public Health department who are assisting with the promotion of this scheme amongst educational facilities.

The final aspect of Operation NIMIS is a TPAC (pursuit trained officer) assisted operation. TPAC officers will support local units targeting offenders using vehicle to deal drugs. In the past 12 months there have been 172 fail to stop incidents, this is a tactic used by drug dealers to evade police and necessitates the need for a TPAC skilled driver. There is also work underway to explore the use of Field Impairment Test trained officers to target those offenders who are drug driving on the borough and there is an opportunity for this to complement a borough wide poster campaign commissioned by the Drug and Alcohol Action Team.

All results from Operation NIMIS are sent through to LBTH and will contribute to a paper on the 20mph speed limit due to be presented to the committee.

On 21st March 2016 local officers conducted a 'Super Cubo' targeting offender drivers and drug dealing at four locations across the borough. The objective of this traffic operation was to disrupt criminal activity; improve road safety and educate drivers. Approximately 80-100 cars were stopped; resulting in vehicle seizures for no insurance, a high proportion of drivers processed for driving offences and several arrests for drug related matters.

2015/16 Financial Year Crime Figures

Met Head Quarters, Performance and Assurance have confirmed that the baseline for the MOPAC 7 crime reduction target is the offence level during FY 2011/12, and FY 2015/16 is to be used to assess final performance against the total 20% reduction target. This table compares financial year 2015/16 performance against the previous financial year 2014/15

Major Classification	Minor Classification	Offences 2015/16	Offences 2014/15	% Change on 2014/15	Sanction Detection 2015/16	Sanction Detection 2014/15	SD Rate 2015/16	SD Rate 2014/15	% point change on 2014/15
Violence	Murder	4	3	+33.3%	4	4	100%	133.3%	-33.3
Against The	Wounding / GBH	998	920	+8.5%	255	274	25.6%	29.8%	-4.2
Person	Assault with Injury	1922	1808	+6.3%	555	581	28.9%	32.1%	-3.2
	Common Assault	2564	2427	+5.6%	458	442	17.9%	18.2%	-0.3
	Offensive Weapon	176	144	+22.2%	156	130	88.6%	90.3%	-1.7
	Harassment	3132	2472	+26.7%	412	412	13.2%	16.7%	-3.5
	Other Violence	371	277	+33.9%	122	123	32.9%	44.4%	-11.5
Sexual	Rape	229	193	+18.7%	20	24	8.7%	12.4%	-3.7
Offences	Other Sexual	363	371	-2.2%	58	54	16.0%	14.6%	+1.4
Robbery	Personal Property	1079	1094	-1.4%	99	85	9.2%	7.8%	+1.4
	Business Property	62	65	-4.6%	13	16	21.0%	24.6%	-3.6
Burglary	Burglary in a Dwelling	1298	1208	+7.5%	71	59	5.5%	4.9%	+0.6
	Burglary in Other Buildings	1253	1203	+4.2%	140	86	11.2%	7.1%	+4.1
Theft and	Theft/Taking of Motor Vehicles	1120	929	+20.6%	101	55	9.0%	5.9%	+3.1
Handling	Theft form Motor Vehicles	1564	1531	+2.2%	39	35	2.5%	2.3%	+0.2
_	Motor Vehicle Interference & Tampering	376	299	+25.8%	18	12	4.8%	4.0%	+0.8
	Theft from Shops	1089	916	+18.9%	383	416	35.2%	45.4%	-10.2
	Theft from Person	1392	1319	+5.5%	19	54	1.4%	4.1%	-2.7
	Theft/Taking of Pedal Cycles	1134	1264	-10.3%	27	47	2.4%	3.7%	-1.3
	Other Theft	3585	3665	-2.2%	128	146	3.6%	4.0%	-0.4
	Handling Stolen Goods	81	68	+19.1%	73	63	90.1%	92.6%	-1.5
Fraud and	Front Counted per Victim	0	0	0%	2	0	NA	NA	NA
Forgery	Other Fraud & Forgery	32	22	+45.5%	18	6	56.3%	27.3%	+29.0
Criminal	Arson	127	118	+7.6%	10	9	7.9%	7.6%	+0.3
Damage	Criminal Damage to a Dwelling	526	534	-1.5%	86	79	16.3%	14.8%	+1.5
_	Criminal Damage to Other Building	307	300	+2.3%	59	64	19.2%	21.3%	-3.1
	Criminal Damage to Motor Vehicle	854	874	-2.3%	72	60	8.4%	6.9%	+1.5
	Other Criminal Damage	549	557	-1.4%	97	99	17.7%	17.8%	-0.1
Drugs	Drug Trafficking	92	137	-32.8%	100	121	108.7%	88.3%	+20.4
_	Possession of Drugs	1696	2048	-17.2%	1488	1836	87.7%	89.6%	-1.9
	Other Drug Offences	9	8	+12.5%	8	9	88.9%	112.5%	-23.6

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Other	Going Equipped	36	15	+140%	25	12	69.4%	80.0%	-10.6
Notifiable	Other Notifiable	598	559	+7.0%	236	253	39.5%	45.3%	-5.8
Тс	Total Notifiable Offences (TNO)		27348	+4.6%	5352	5666	18.7%	20.7%	-2.0
	Violence with Injury	2946	2752	+7.0%	827	867	28.1%	31.5%	-0.1
MOPAC 7 ((total of all crimes highlighted in yellow)	13077	12484	+4.8%	1633	1568	12.5%	12.6%	-3.4
	Gun Crime	80	68	+17.6%	9	16	11.3%	23.5%	-12.2
	Knife Crime	569	508	+12.0%	102	98	17.9%	19.3%	-1.4
	Domestic Abuse	2978	2596	+14.7%	930	934	31.2%	36.0%	-4.8
	Racist and Religious Hate Crime	586	577	+1.6%	116	156	19.8%	27.0%	-7.2
	Homophobic Crime	89	80	+11.3%	10	10	11.2%	12.5%	-1.3

2015/16 Financial Year Performance Against the MOPAC Baseline Year 2011/12

Met Head Quarters, Performance and Assurance have confirmed that the baseline for the MOPAC 7 crime reduction target is the offence level during FY 2011/12, and FY 2015/16 is to be used to assess final performance against the 20% reduction target. This Table compares financial year 2015/16 performance against the MOPAC Baseline FY 2011/12.

Major	Minor Classification	Offences	Offences	% Change on
Classification		2015/16	2011/12*	2011/12
Violence	Murder	4	5	-20%
Against The	Wounding / GBH	998	432	+131.0%
Person	Assault with Injury	1922	1554	+23.7%
	Common Assault	2564	1827	+40.3%
	Offensive Weapon	176	171	+2.9%
	Harassment	3132	1635	+91.6%
	Other Violence	371	193	+92.2%
Sexual	Rape	229	138	+65.9%
Offences	Other Sexual	363	293	+23.9%
Robbery	Personal Property	1079	1319	-18.2%
	Business Property	62	96	-35.4%
Burglary	Burglary in a Dwelling	1298	1538	-15.6%
	Burglary in Other Buildings	1253	1179	+6.3%
Theft and	Theft/Taking of Motor Vehicles	1120	873	+28.3%
Handling	Theft form Motor Vehicles	1564	1944	-19.5%
	Motor Vehicle Interference & Tampering	376	87	+332%
	Theft from Shops	1089	719	+51.5%
	Theft from Person	1392	1606	-13.3%
	Theft/Taking of Pedal Cycles	1134	1342	-0.6%
	Other Theft	3585	4412	-18.7%
	Handling Stolen Goods	81	70	+15.7%
Fraud and	Front Counted per Victim	0	974	-974%
Forgery	Other Fraud & Forgery	32	426	-92.5%
Criminal	<mark>Arson</mark>	127	N/A	N/A
Damage	Criminal Damage to a Dwelling	526	629	-16.4%
	Criminal Damage to Other Building	307	318	-3.5%
	Criminal Damage to Motor Vehicle	854	928	-8.0%
	<mark>Other Criminal Damage</mark>	549	589	-6.8%
Drugs	Drug Trafficking	92	226	-59.3%
	Possession of Drugs	1696	3481	-51.3%
	Other Drug Offences	9	16	-43.8%
Other	Going Equipped	36	20	+80.0%
Notifiable	Other Notifiable	598	423	+41.4%
Т	otal Notifiable Offences (TNO)	28618	29463	-2.9%
	Violence with Injury	2946	2003**	+47.1%
MOPAC 7	total of all crimes highlighted in yellow)	13077	13023	+0.4%
	Gun Crime	80	N/A	N/A
	Knife Crime	569	N/A	N/A
	Domestic Abuse	2978	N/A	N/A
	Racist and Religious Hate Crime	586	N/A	N/A
	Homophobic Crime	89	N/A	N/A

2015/16 Data provided in Metropolitan Police Tower Hamlets Borough Operational Command Unit Pre Release of Financial Year 2015/16 Crime Statistics (released 15.05.2016)

* 2011/12 MOPAC Baseline Data provided in Met Data Tables webpage Borough Totals extracted on 18.05.16

** 2011/12 MOPAC Baseline Data provided in Metropolitan Police Tower Hamlets Daily Dashboard produced on 16.05.16

N/A Data not available at time of writing

Strategic Assessment 2015

The Tower Hamlets Community Safety Partnership is required to produce an annual Strategic Assessment by the Crime & Disorder (Formulation & Implementation of Strategy) Regulations 2007. The regulations state that a strategic assessment needs to include:

- An analysis of the current community safety issues
- An analysis of the changes in those levels and patterns, and;
- The Partnership's priorities to tackle the local issues.

The Strategic Assessment 2015 has allowed the Partnership to fulfil its statutory duty to review this Community Safety Partnership Plan in 2015 and refresh it for the final year (2016/17) of its now 4 year term.

The Strategic Assessment production process is reviewed on an annual basis by the CSP's Strategy Group, which is made up of senior representatives of the borough's 6 Responsible Authorities as well as the CSP Subgroup Chairs. This review enables the Partnership to ensure that the Strategic Assessment contains and analyses all the key information required for the CSP to be able to effectively review its Community Safety Partnership Plan annually.

The partnership examined the context of current themes within community safety and took into account key national, regional and local priorities.

The Strategic Assessment was developed based on close analysis of data against the CSP's 42 priority performance indicators across its 11 priority themes (see below). Performance is monitored as part of the CSP's Priority Performance Dashboard at CSP meetings on a quarterly basis and at the relevant CSP Subgroup meetings.

The Partnership believed that these Priority Themes are the most efficient way to monitor data, and take into account the national, regional and local priorities. The current themes are:

•	Anti-Social Behaviour and Arson	(3 indicators)
•	Drugs and Alcohol	(5 indicators)
•	Hate Crime and Community Cohesion	(3 indicators)
•	Killed or Seriously Injured	(1 indicator)
•	Prevent	(New Priority)
•	Property/Serious Acquisitive Crime	(7 indicators)
•	Prostitution	(New Priority)
•	Public Confidence & Victim Satisfaction	(3 indicators)
•	Reducing Re-offending	(3 indicators)
•	Violence (including Domestic Violence	
	& Violence against Women and Girls)	(9 indicators)
•	Youth Crime (Gangs and Serious Youth Violence)	(4 indicators)

The statutory partners provided information on the above indicators and they have been reviewed in the Strategic Assessment in terms of the following factors:

- Data and Analysis: 1st October 2014 30th September 2015
- Trends over the last 3 years (October 2012 September 2015)

In addition to the information supplied by the statutory partners, additional information was provided by Health with regards to the health needs of offenders with a summary from their Offender Health Joint Strategic Needs Assessment 2015 and the National Probation Service separate profile on the needs of the local offending population including any gaps in service.

Please note:

Due to the time scales and production schedule for the Community Safety Plan, we are unable to use full financial year figures in the Strategic Assessment.

Performance from Strategic Assessment 2015 1st October 2011 – 30th September 2015

'Total Crime' in Tower Hamlets									
Performance Indicator	Lead Agency for performance data & CSP Subgroup	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct –Sept)	Performance 2014/15 (Oct –Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015		
Total Notifiable Offences	Police	29,369	27,971	26,374	28,056	+6.37%	-4.47%		

Priority A: Gangs and Serious Youth Violence											
Performance Indicator	Lead Agency for performance indicator & CSP Subgroup	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct –Sept)	Performance 2014/15 (Oct –Sept)	Difference (+/-%) 2014/15 - 2013/14	Direction of Travel Oct 2011 – Sept 2015				
YOT Re-offending Rates – Percentage of cohort that re-offended (binary rate) – Quarterly percentage rates	YOT – YJB data	New indicator 2015/16	New indicator 2015/16	New indicator 2015/16	Q3 40.9% Q4 37.3% Q1 38.0% Q2 38.5%	-	-				
Number of young people engaged with from the Police Gang Matrix	Police / YOS (YOT MB)	-	5 from top 10 25 associates	12 from top 10 Up to 5 associates per individual							
Number of young people entering the Youth Justice System for the first time (FTE)	YOT – YJB data	195 (12 months to June 2012)	133 (12 months to June 2013)	102 (12 months to June 2014)	112 (12 months to June 2015)	+9.8%	-42.6%				
Rate of young people First Time Entrants (FTE) into the Youth Justice System per 100,000 young people	YOT – YJB data	n/a	n/a	n/a	481	-	-				
% of custodial sentences compared to all court disposals	LBTH – YOT (YOT MB)	24 (5.8%) 24/413	20 (5.3%) 20/379	16 (7%) 16/230	17 No % or total available	+6.25%	-29.1% based on total figure				

Priority B: Anti-Social Behaviour (including Arson)											
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 - 2013/14	Direction of Travel Oct 2011 – Sept 2015				
Number of Police CAD calls for ASB	Police (ASB OG)	17,784	17,452	16,052	14,304	-10.9% (-1,748)	-19.6% (-3,480)				
Number of Arson incidents (all deliberate fires)	London Fire Brigade (ASB OG)	481	390	344	409	-18.9% (-65)	-15% (-72)				
Number of Repeat Victims of ASB		736	749	735	643	-12.5% (-92)	-12.6% (-93)				

		Priority C: Drugs	and Alcohol				
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 (Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel 2011-15 Oct – Sept
Number of alcohol users engaging in structured treatment Restricted NDTMS Data – Not for Public*	LBTH (DAAT)	-	-	-	-	-	-
Percentage of successful completions (drug treatment) who do not re-present within 6 months: Restricted NDTMS Data – Not for Public*	LBTH (DAAT)						
A) Opiates	DAAT	-	-	-	-	-	-
B) Non-opiates	DAAT	-	-	-	-	-	-
Number of young people engaged in drug / alcohol treatment Restricted NDTMS Data – Not for Public*	LBTH DAAT – PHE through NDTMS	-	-	-	-	-	-
Number of clients on IARP caseload also in	LBTH						
structured treatment for:	(DAAT)						
A) Opiates	LBTH DAAT	Q3 375 (23%) Q4 367 (22%) Q1 No Data Q2 360 (23%)	Q3 364 (23%) Q4 334 (23%) Q1 385 (26%) Q2 382 (26%)	Q3 373 (25%) Q4 374 (26%) Q1 375(26%) Q2 367(25.7%)	Q3 378 (26.3%) Q4 372 (25.9%)	Not comparable	Not comparable
B) Non-opiates	LBTH (DAAT)	Q3 41 (20%) Q4 35 (16%) Q1 No Data Q2 22 (10%)	Q3 14 (7%) Q4 16 (8%) Q1 27 (14%) Q2 27 (13%)	Q3 28 (13%) Q4 38 (17%) Q1 27 (18.8%) Q2 25 (17.1%)	Q3 26 (16.7%) Q4 24 (13.5%)	Not comparable	Not comparable
C) Alcohol	LBTH (DAAT)			Q1 58 (11.7%) Q2 46 (9.6%)	Q3 47 (10.1%) Q4 46 (10.2%) Q1 39 (9.7%)	-	-
Number of arrests for Possession With	Police	New indicator	255	177	137	-22.6%	Not
Intent To Supply	(TTCG)	2015/16					comparable
Possession With Intent To Supply Sanction	Police	New Indicator	93.7%	92.1%	92%	-0.1% pts	Not
Detection Rate	(TTCG)	2015/16	(239)	(163)	(126)	(-37)	comparable
Possession Only (Arrests & Warnings)	Police (TTCG)	New Indicator 2015/16	1,369	1,315	993	-24.5% (322)	Not Comparable
Possession Only Sanction Detections	Police	New Indicator	94.3%	93.6%	90.8%	-2.8% pts	Not
	(TTCG)	2015/16	(1,290)	(1,231)	(902)	(-329)	Comparable

Priority D: Violence (including Domestic Violence and Violence Against Women and Girls)

** Please note: Due to historic under reporting of violence against women and girls, significant work is being undertaken to increase both confidence in reporting and early reporting of these offences/crimes, to ensure that the actual levels are established. More importantly, so that the victim/survivors receive partnership support at the earliest possible opportunity. Due to this work, we hope that this will have an impact (increase) on the number of reports of violence against women and girls, particularly the Number of Domestic Violence Offences, Rapes and Other Serious Sexual Offences as seen below.

Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015
Number of Domestic Violence Reports to	Police	New Indicator	1,919	2,178	2,354	+8.1%	Not
Police	(TTCG)	2015/16				176	comparable
Domestic Violence Conviction Rate ('cracked		New indicator	New indicator	New indicator	68%	Not	Not
cases')		2015/16	2015/16	2015/16		comparable	comparable
Domestic Violence Sanction Detection (SD)	Police	New Indicator	45.6%	34.8%	33.4%	-1.4% pts	Not
Rate		2015/16					comparable
Percentage of Domestic Crimes that involve	Police	New Indicator	21.52%	15.87%	23.48%	+7.61% pts	Not
repeat victims		2015/16					comparable
Decrease Unsuccessful Prosecutions and Rate	LBTH	New Indicator					
against total	(DV Forum)	2015/16					
Number of Rapes and Other Serious Sexual	Police	New indicator	228	249	323	+29.7%	Not
Offences	(TTCG)	2015/16				(+74)	comparable
Number of individual crimes of Stalking and	Police	New indicator	403	499	458	-8.2%	Not
Harassment recorded	(VAWG)	2015/16				(-41)	comparable
Number of cases of Harmful Practices of	VAWG	New indicator	0	3	6	+100%	Not
Female Genital Mutilation (FGM) recorded		2015/16				(+3)	comparable
Number of cases of Harmful Practices of	VAWG	New Indicator	6	7	10	+42.9%	Not
Honour Based Violence recorded		2015/16				(+3)	comparable
Number of cases of Harmful Practices of	VAWG	New indicator	3	4	2	-50%	Not
Forced Marriage		2015/16				(-2)	comparable
Number of professionals receiving training	VAWG	New Indicator	200	768	1048	+33.9%	Not
and reporting increased awareness of VAWG		2015/16				(+260)	comparable
Number of offences of Violence With Injury	Police	Data not	1,480	1,708	1,983	+16.1%	+35.7%
(Non-Domestic Abuse)	(TTCG)	supplied				(+275)	(+503)
Number of Offences of Violence With Injury	Police	Data not	736	740	844	+14.1%	+14.7%
(Domestic Abuse)	(TTCG)	supplied				(+104)	(+108)

Priority E: Prostitution									
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015		
Number of women referred to the Prostitution MARAC	ТВС	New indicator 2016/17	New indicator 2016/17	New indicator 2016/17	New indicator 2016/17	-	-		
Number of women re-referred to the Prostitution MARAC	ТВС	New indicator 2016/17	New indicator 2016/17	New indicator 2016/17	New indicator 2016/17	-	-		

Priority F: Hate Crime and Cohesion

Please note: Due to historic under reporting of hate crime, significant work is being undertaken to increase both confidence in reporting and early reporting of these offences/crimes, to ensure that the actual levels are established. More importantly, so that the victims receive partnership support at the earliest possible opportunity. The performance data below is in the format/categories provided by the police, unfortunately this does not disaggregate it into the 7 strands of hate crime (Disability; Race or Ethnic Identity; Religion/Belief; Gender or Gender Identity; Sexual Orientation; Age and Immigration Status or Nationality), which has historically only been recorded by the police as Race and Religious or Homophobic incidents/crimes. Due to this work, we hope that this will have an impact (increase) on the number of reports of all types of hate incidents/crimes, thus reducing the historical under-reporting, as seen below.

Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct-Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015
Overall Hate Crime (reported to Police)	Police	New indicator	480	527	582	+10.4%	Not
Please see above explanatory note	(NPFHF)	2015/16				(+55)	comparable
Overall Hate Crime Sanction Detection (SD)	Police	New indicator	13.3%	10.2%	8.6%	-1.6% pts	Not
Rate	(NPFHF)	2015/16	(64/480)	(54/527)	(50/582)		comparable
Hate Crime cases reviewed at the monthly Hate Incident Panel which resulted in action	LBTH (NPFHF)	New indicator 2015/16	73	120	No data available	Not comparable	Not comparable
being taken	(INFERF)	2013/10			available	comparable	comparable
Hold 4 Tension Monitoring Group (TMG)	LBTH	New Indicator	4	4	4	-	Not
Meetings per year with additional emergency	(TMG)	2015/16	+ emergency	+ emergency	+ emergency		comparable
meetings when required			meetings	meetings	meetings		

Priority G: Killed or Seriously Injured on our roads										
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct-Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015			
Number of persons killed or seriously injured on road	Police (KSI)	142 Aug 2011 – July 2012	132 Aug 2012 – July 2013	44 Aug 2013 – July 2014	46 Jan 2015 – July 2015	Not comparable	Not comparable			

Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2012 - Sept 2015
Number of Personal Robberies	Police (TTCG)	Data not supplied	1,169	1,030	1,057	+2.6% (+27)	-9.6% (-112)
Number of Residential Burglaries	Police (TTCG)	Data not supplied	1,528	1,215	1,252	+3% (+37)	-18.1% (-276)
Number of Theft of Motor Vehicles	Police (TTCG)	Data not supplied	894	942	1,025	+8.8% (+83)	+14.7% (+131)
Number of Theft From Motor Vehicles	Police (TTCG)	Data not supplied	1,685	1,613	1,566	-2.9% (-47)	-7.1%
Number of Theft from Persons	Police (TTCG)	Data not supplied	1,756	1,281	1,411	+10.1% (+130)	-19.6%
Number of Non-Residential Burglaries	Police (TTCG)	Data not supplied	1,396	1,232	1,179	-4.3% (-53)	-15.5% (-217)
Number of Theft of Pedal Cycles	Police (TTCG)	Data not supplied	1,338	1,309	1,109	-15.3% (-200)	-17.1%

Priority I: Prevent							
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct-Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015
No performance indicators set or data available to share, this is a new standalone priority for 2016/17	-	-	-	-	-	-	-

Cross-Cutting Priority 1: Public Confidence and Victim Satisfaction								
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015	
Percentage of community concerned with ASB (Public Attitude Survey) – How much of a problem are teenagers in the street?	Police (Confidence and Satisfaction Board)	41 (FY 2011-12)	39 (FY 2012-13)	40 (Oct 2013 – Sept 2014)	43 (Oct 2014 – Sept 2015)	3% pts	2% pts	
Overall Victim Satisfaction (with Police Service)	Police (Satisfaction Board)	70% (FY 11/12)	74% (FY 12/13)	72% (FY 13/14)	76% (September 2015)	4% pts	6% pts	
Overall confidence of Police doing a good job	Police (Confidence Board)	61% (FY 12/13)	63% (July 12 – June 13)	55% (Oct 2013 – Sept 2014)	64% (Oct 2014 - Sept 2015)	9% pts	3% pts	

Cross-cutting Priority 2: Reducing Re-offending								
Performance Indicator	Lead Agency for performance indicator	Performance 2011/12 (Oct – Sept)	Performance 2012/13 (Oct – Sept)	Performance 2013/14 (Oct – Sept)	Performance 2014/15 Oct – Sept)	Difference (+/-%) 2014/15 – 2013/14	Direction of Travel Oct 2011 – Sept 2015	
Number of offenders on IOM Cohort 18+ who have reduced offending Data Not Available for Strategic Assessment Period, see Separate Table below with	Probation (RRB)	-	-	Unable to compare as data only available	Unable to compare as data only available	Not comparable	Not Comparable	

Quarterly performance available under all				Quarterly over	Quarterly over		
elements of this indicator from operational				18 month	18 month		
IOM Scheme				period	period		
Jigsaw: Staff to high risk offender ration	Police	Data not	Data not	Data not	1:13.8	Improvement	Improvement
	(Police)	supplied	supplied	supplied	Supervising	reduced	reduced
					49.8 RSOs	ratios over	ratios over 3
						period	year period

Performance Indicator	Lead Agency for performance indicator	Performance April – June 2014	Performance July – August 2014	Performance October – December 2014	Performance January – March 2015	Performance April – June 2015	Performance July – September 2015
Number of offenders on IOM Cohort 18+ who have reduced offending Red to Amber on Cohort	Probation (RRB)	12	6	8	7	7	1
Number of offenders on IOM Cohort 18+ who have reduced offending Amber to Green on Cohort	Probation (RRB)	0	2	2	9	8	5
Number of offenders on IOM Cohort 18+ who have reduced offending Green to Removal	Probation (RRB)	0	34	3	7	30	18
Average number of arrests per offender per month	Probation (RRB)	0.1	0.11	0.24	0.26	0.29	0.25
MOPAC 7 Offenders (those whose primary offence is one of MOPAC 7 crimes)	Probation (RRB)	Not Collected	Not Collected	28	39	53	55

Public Consultation

As part of the Partnership's statutory duties to consult the community on community safety in the borough, an extensive 5 week public consultation took place during May and June 2012. The consultation asked members of the public (residents and business people), partnership and community groups/organisations for their top three community safety priorities.

People were made aware of the consultation via press articles, letters and email alerts. They were given the opportunity to attend their local Police Safer Neighbourhood Team's Public Meeting, a Borough Public Meeting and/or an Elected Members' Consultation Session. In addition they could reply in writing /email or respond via the dedicated webpage.

In total 1,013 responses were received, the majority of which (862) were collected through the dedicated web page (Mytowerhamlets) survey. This collection method also enabled us to monitor the equalities data of those 862 recipients against the Greater London Assembly's 2011 data, full findings of which are included in Public Consultation Report. In summary 65.71% of recipients identified their ethnicity as White (17 percentage point overrepresentation) and 20.36% as Bangladeshi (14 percentage point underrepresentation). In terms of Gender, 42% of respondents were female and 58% were male, which shows a 6.5 percentage point underrepresentation for female. The largest group of respondents were those aged between 25 and 39 years of age, making up 50.2% (3.2% overrepresentation) of respondents and the smallest group being the 0 to 16 age group, making up only 5.1% (14.9% underrepresentation), however we cannot expect infants and minors to respond, so we cannot make meaningful statements about this. Those aged between 17 and 24 years made up 9% of respondents, which is an 11 percentage point underrepresentation.

Results:

Based solely on the number of selections by members of the public in Tower Hamlets across all the different collection methods, the top 4 community safety priorities for the Community Safety Plan 2013-17 are:

1) Anti-Social Behaviour (ASB)	298
2) Serious Acquisitive Crime	200
3) Drugs and Alcohol	196
- Violence	196

In 2015/16 as part of the Partnership's statutory duty to consult, the Safer Neighbourhood Board held five Resident's Question Time public meetings, where anyone in the borough was able to raise community safety issues with senior officers from the Partnership. During these five themed events the residents' and local community groups' main concerns were:

- Drugs & Alcohol
- Anti-Social Behaviour and Noise
- Cycle Lanes and Road Safety
- Public Confidence and response times to reports
- Use of CCTV
- Historic/Repeat Hotspots for ASB

Priorities – How the Partnership Decided

In December 2012, the Community Safety Partnership was presented with the Strategic Assessment 2012, an Executive Summary of the Strategic Assessment 2012, the Public Consultation Report and a paper which made recommendations based on their findings. These documents were used along with internal/external partnership priorities, when the partnership originally set its priorities for the full term of the plan back in March 2013.

It is a statutory duty of the Community Safety Partnership to review the Community Safety Plan annually, based on the findings of its annual Strategic Assessment.

In January 2016, the Community Safety Partnership was presented with the Strategic Assessment 2015, which included public consultation findings from 2015/16 and made recommendations to the Partnership which were discussed and the priorities formally reviewed.

The recommendations took into account the original Community Safety Partnership Plan 2013-17 Priorities, areas where trends were going in the wrong direction, areas which the partner agencies had highlighted as being priorities for all the partnership and existing priorities external to the partnership i.e. Home Office, MOPAC and Community Plan as well as the public's perception/priorities.

The draft CSP Plan 2013-17 reviewed for Year 4 (final year of the now 4 year term) amended to take into account those discussions during the January CSP meeting was then presented to the CSP on 3rd May 2016 for discussion.

There are some areas of work which are priorities for individual and/or several partner agencies which the Community Safety Partnership has also taken into account when agreeing its own priorities for the term of this plan. These priorities that have not been deemed a priority by/for the Partnership will continue to remain priorities for those individual agencies and their performance will continue to be monitored and managed by each respective agency.

Priorities for 2013 -2017

The Partnership recognises that it has a responsibility to address all areas of crime, disorder, anti-social behaviour, substance misuse and re-offending as part of its core business. However, it also recognises that there are a few particular areas, which have a greater impact on the people of Tower Hamlets and their quality of life. For this reason, it has agreed that it will place an added focus on these areas and they will form the priorities during the term of this plan.

As part of the Community Safety Partnership's statutory duty to review its Plan on an annual basis, in March 2016 the CSP Co-chairs reviewed the current CSP Plan Priorities based on the findings of the 2015 Strategic Assessment and agreed that the following would be the priorities for the final year (2016/17) of this Plan's 4 year term:

- Gangs and Serious Youth Violence
- Anti-Social Behaviour and Arson
- Drugs and Alcohol
- Violence (inc. Domestic Violence & Violence Against Women and Girls)
- Prostitution
- Hate Crime and Cohesion
- Killed or Seriously Injured
- Prevent
- Public Confidence & Victim Satisfaction
- Reducing Re-offending
- MOPAC 7

Priority A:

Gangs and Serious Youth Violence

Why is it a priority?

Tower Hamlets has one of the highest proportions of young people as a percentage of its population compared to other boroughs both in London and nationally. Whilst Tower Hamlets does not have a significant gang problem compared to other London Boroughs its prevalence is growing here, there are a small number of geographically based gangs in the borough, who sporadically come into conflict with each other. These gangs are responsible for a significant amount of the borough's youth crime and drug dealing. The effects that gangs and incidents of serious youth violence, although both uncommon, have on members' of the wider communities feeling of safety, especially other young people, makes this a priority for the Community Safety Partnership to address.

The borough saw a 27% reduction in the number of serious youth violence incidents and therefore victims for the period October 2011 – September 2012 when compared to the previous year. However, it is common to see increases and decreases, year on year as they can be skewed by unexpected events.

Young people aged 8 - 17, which form the Youth Offending Service's service users' age cohort, account for 10.4% of the Tower Hamlets population (27,280 residents^[1]). This is above the proportion those aged 0 to 17 for Inner London which stands at 9.8% of the population, but below the figure for Greater London of 11%

This age group is projected to increase in size by 7.8% over the next 5 years^[2] to reach 29,400 8 - 17 year olds by 2017. It is then projected to increase further over the following 5 years to reach 33,426 residents by 2022, which represents a 22.5% increase over the current 2012 number.

Responsible Board/CSP Sub-group:

Youth Offending Team Management Board Reducing Re-offending Board Strategic Operational Group – EGGSYV (Ending Guns, Gangs and Serious Youth Violence)

What will we aim to achieve this year?

- Reduce the levels of ASB, Drugs, Homicide, Firearms discharges, Knife crime, and Serious Youth Violence
- Reduce First Time Entrants (FTE) to the youth justice system by early intervention
- Reduce the harm caused by street gangs across the borough

^[1] ONS 2011 Census ^[2] GLA SHLAA population projections – 2012 Round

- Reduce re-offending
- Reduce the use of custody, especially remands into custody
- Focus activity towards offenders who present most risk and harm to the community
- Support interventions to prevent young people from becoming involved in gang crime, radicalisation and serious youth violence
- Improve the numbers of young offenders in Education, Training and Employment
- With partners, offer practical assistance to individuals wishing to stop their involvement in gang criminality
- Engage young people on the periphery of gangs in positive activities
- Deliver sturdy enforcement of the law against those who persist with gang criminality, ASB, drugs, knife crime and youth violence
- Make best use of all available Criminal Justice opportunities to prevent and disrupt gang criminality and bring offenders before the courts
- Train magistrates in the work we are doing in respect of gangs
- Ensure there is process for the community to provide information and we can demonstrate it has been acted upon
- Run a violent offender group-work programme via the Youth Offending Service
- Become actively involved in the Safe and Secure Project
- Work with Troubled Families, the Youth Service and Docklands Outreach to increase and improve our work with the Trauma unit (A&E screening and outreach to young victims of violence) at The Royal London Hospital
- The hospital is reporting growing numbers of stabbing injuries and one wounding by gunshot. Between Jan-October 2014: 430 people were seen at the Royal London with serious stab wounds. In the last 10 days 19th-29th of June 2015 there was 22 serious assaults with knives and 1 gunshot wound. The ages range from 12-25. It is important to note that the majority of patients do not come from Tower Hamlets, with approximately 2 within the 10 days data that came from Tower Hamlets postcodes.

How will we measure success?

- Number of Serious Youth Violence incidents
- Number of young people engaged with through the Police Gang Matrix
- Reduction in the number of First Time Entrants into the Criminal Justice System
- Number of young people from Police Gang Matrix:
 - Placed in Education, Training or Employment
 - Placed in suitable housing
- Re-offending Rates
- Police Public Attitude Survey
- Community Tension Reports
- Reducing Youth on Youth Violence through Rapid Response Team in identified Hotspot zones (identified by partners)
- YJB YOT rating reports (quarterly)
- Number of young people engaged via staff deployment in RLH A&E and Trauma ward.
- Number of young offenders given custodial sentences for SYV

How will we do this?

Youth Offending

- Identification and Priority Cohort the key trigger for diversion and engagement targeted support and enforcement measures will be based on intelligence about young people shared between key partners and stakeholders.
- Support and enforcement to Young people (8-17 years) at risk of involvement in violent behaviour (including victims of SYV); those seeking a route out of violence and gang culture; and those being considered for enforcement measures due to refusing to exit violent lifestyles.
- Referrals will continue to come from schools to the Social Inclusion Panel and support will extend to siblings of the target cohort as well as children of adult offenders via the Youth Inclusion Support Programme. The Youth Offending Prevention Service will build on its existing referral mechanisms for parents and self-referrals.
- Referrals from Royal London Hospital A&E and Trauma wards
- We will also build on the Council's current arrangements for ASB enforcement measures and Gang Injunctions to ensure that young people have access to support services to prevent further escalation.
- Young people supported through diversion and engagement will be formally assessed using the Youth Justice Board's assessment framework. Assessments will aid the development of integrated action plans for each young person, determine and manage risks, taking into account safeguarding concerns.
- Interventions will be initiated via letter to both the young person and his/her guardian.
- Support available includes education, training, employment, accommodation (Police Safe and Secure Initiative), substance misuse services, parental support, violent offenders/identity workshops, mentoring and positive activities, health and emotional wellbeing services and having a named key-worker.
- Early enforcement includes Behaviour Contracts (including exclusion zones and prohibitions), joint home visits and we would like tore-introduce the use of 'Buddi' monitoring tags.
- Civil enforcement including Gang Injunctions, Parenting Orders, Anti-Social Behaviour Orders and Individual Support Orders.
- The Youth Offending Team and the Family Intervention Service will combine to provide a more holistic, whole family approach to young people who offend or are at risk of offending, including a clinical response to young people and other family members who are experiencing low to medium mental health support needs.

Integrated Youth and Community Service

• The service will work in partnership with the police and respond to "Youth on Youth Violence" issues and engage them in to structured learning opportunities.

Supporting Stronger Families

 Supporting Stronger Families is the Council's response to the Troubled Families Programme. It will enhance the work of the Police and Youth Offending Team to broaden the offer of support and therapeutic intervention to the families of young people whose lives are affected by gangs. Outcomes are linked to the PBR element of the troubled families programme and focus primarily on reducing offending, increasing educational attendance and achievement and in getting young adults and their parents either into work or on the way to work.

<u>Police</u>

- The Police will use a range of activities in their approach to tackling Gangs and Serious Youth Violence. These will include activity analysis, weapons seizures, arrests, detections, search warrants, CHIS coverage and financial investigation and more frequent use of obtaining CBO (Criminal Behaviour Orders) and a more 'offender' approach.
- Produce Gang Related Intervention Profiles (GRIPs) on each individual which will include information on and from MATRIX analysis, reaching minimum threshold, intelligence coverage and whether they have been convicted in the past 6 months, charged in the past 3 months, under judicial restriction, named in proactive enquiry, a subject of financial investigation, engaging in a diversionary scheme and/or have no restrictions or current interventions in place.
- Other activities include targeting habitual knife carriers, supporting repeat knife crime victims, and continuing the knife prevention work with schools, youth centres and so on.
- The police have realigned resources to meet the specific profile of the borough; a police inspector now manages the Gangs Unit, police YOT, youth/schools officers and the boroughs police cadets. The inspector will work with partners to help prevent young people from becoming involved with gangs and/or crime.

<u>LSCB</u>

LSCB to take forward actions identified in the Thematic Review – Older Children Who Have Caused Serious Harm or Come to Harm

What we will aim to achieve over the term of this plan?

- Aim to alter the public's perception and increase both confidence and satisfaction
- Increase the number of gang nominal's in custody by 20% of the 140 on the Matrix
- Increase the number of those exiting gang related offending
- Focus enforcement work on those who reject the offer of intervention
- Increase the use of the family intervention: proportion of gang nominals supported within a Family Intervention context
- Increase the proportion of those supported into Education, Training and Employment

⁻⁴³⁻ Page 161

- Provide meaningful community engagement and full multi-agency collaboration and communication
- Through early intervention improve PRU and school truancy rates of those in the cohort
- Develop effective Accident & Emergency data sharing
- Provide enhanced offender management for gang members
- Maintain a fast response to critical incidents
- Develop shared ownership; strong leadership; information sharing; assessment and referral and targeted services
- To be able to identify what success is for key agencies, young people, families, government and for those involved in serious youth violence

Priority B:

Anti-Social Behaviour and Arson

Why is it a priority?

Anti-social behaviour (ASB) impacts fundamentally on our quality of life. It is therefore a National and Local priority.

ASB includes a variety of behaviours which adversely affect individuals and the areas in which they live, work and visit. Noise, graffiti, abandoned cars, fly-tipping, intimidation and threatening behaviour all leave those affected feeling frustrated, angry or frightened. It eats away at the cohesiveness of our communities and the attractiveness of our borough.

Tower Hamlets Community Safety Partnership works with partners to reduce ASB, mitigate its impact and prevent its recurrence. It wants residents and those who visit and work in the borough to feel safe and enjoy the area.

Arson for the purpose of this plan refers to deliberate fire-setting in the borough, the majority of which is deliberate bin fires on housing estates which are a significant threat to life due to the risks to residential properties.

Responsible Board/CSP Sub-group:

ASB Strategy Group Tactical Tasking and Co-ordinating Group

What will we aim to achieve this year?

- Analyse incidents reported to all partners, including Police data, to identify and respond more effectively to the needs of victims
- Reduce the number of individual callers contacting 101 more than 10 times regarding anti-social behaviour
- Reduce the number of ASB incidents through targeted prevention and diversion interventions
- Reduce the number of incidents of vandalism
- Reduce the number of incidents of arson

How will we measure success?

- Number of calls to Police (101 or 999) for ASB**
- RSL ASB (no. of ASB incidents reported) data

** Using Metropolitan Police definition of Anti-social behaviour

- Number of young people engaged by the Youth Inclusion and Support Programme
- Number of incidents of Criminal Damage
- Improved Public Confidence and Victim Satisfaction
- Number of Arson incidents All Deliberate Fires
- Number of Accidental Dwelling Fires
- Number of Primary Fires in Non-Domestic Buildings

How will we do this?

- Operational meetings between Police, Fire Brigade, Council ASB and Integrated Youth & Community Service (including Rapid Response Team) together with key partners (including Housing Providers) to prioritise resource tasking, including Tower Hamlets Enforcement Officers (THEOs)
- Better analysis through enhanced information sharing and improved data collection
- Measuring effectiveness of cluster/ward team actions and intervention
- By better use and co-ordination of civil tools and legislative powers available to landlords to tackle ASB in neighbourhoods
- Effective and consistent use of informal interventions to avoid criminal justice system particularly for younger offenders e.g. acceptable behaviour contracts, agreements and undertakings
- Taking opportunities of environmental, regeneration and development projects to 'design-out' ASB
- Engage young people in services and opportunities to get involved especially during school holiday periods
- Enhancing the ASB Partnership Action Group to support vulnerable and at risk victims
- Working together with LFB to reduce risk of arson by reducing dumped rubbish and flytipping, and developing a more effective reporting mechanism for residents

What we will aim to achieve over the term of this plan?

- Year-on-year 10% reduction in ASB incidents
- Improve the service to victims from Neighbourhood Policing Team by early identification and differentiation of ASB incidents from crime reports
- Improve standing from 2nd highest to 5th (or better) contributor of London's ASB incidents
- Proactively use new powers, ensuring partners are trained and utilisation is consistent across the borough
- Develop bespoke interventions that minimise recidivism, focusing especially on young people
- Reduction in incidents of vandalism
- Identify the support needs of vulnerable and at risk victims and work with statutory, third sector and other agencies to provide effective interventions

Priority C:

Drugs and Alcohol

Why is it a priority?

There is a clear link between dependent users of Class A Drugs (like heroin and crack cocaine) with burglary, robbery, theft from a person or vehicle (collectively known as Serious Acquisitive Crimes), fraud, shoplifting and prostitution, which they commit in order to fund the drug dependency.

The effects of alcohol on the body mean it is often more likely for the drinker to either be a victim or perpetrator of crime. Alcohol is often linked to both violence and anti-social behaviour. Its use is particularly linked to incidents of domestic abuse and violence.

Treatment for drug and alcohol users, particularly young people is important so that their health and well-being is safeguarded and they make a positive contribution to their local communities.

Responsible Board/CSP Sub-group:

Drug and Alcohol Action Team (DAAT) Management Board

What will we aim to achieve this year?

- Implement new treatment services and deliver a visible launch with comprehensive messages regarding substance misuse and where to get help
- Develop and implement an annual multi-agency communications plan for service users and professionals
- Ensure identification and brief advice interventions are routinely offered to adult clients across a range of frontline services
- Deliver training across Young People services to ensure a child's rights based approach
- Ensure family support is available to address the impact of parental substance misuse
- Establish a robust approach to carer involvement and support
- Ensure widespread distribution of Naloxone injections to reduce the incidence of drug related deaths
- Implement robust referral pathways between hostels and treatment services that maximise the skills and capacity of the total workforce
- Work with treatment services and CRC to maximise the utilisation and effectiveness of Drug Rehabilitation Requirements (DRRs) and Alcohol Treatment Requirements (ATRs) to reduce offending of those misusing substances
- Review and recommission GP based drug / alcohol treatment services to ensure general health outcomes for drug / alcohol users in treatment are improved

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- Improve services available to substance misusing young people who have a concurrent mental health issue
- Recommission Young People's substance misuse service to ensure timely and comprehensive intervention for young people experiencing problems with drugs / alcohol
- Develop and implement a Community Alcohol Partnership scheme in Mile End that targets the issues around underage drinking
- Consult on the introduction of a late night levy to help fund the costs associated with the night time economy
- Increase in the number of successful completions for those on Alcohol Treatment Requirement & Drug Rehabilitation Requirements
- Enforce the new Psychoactive Substances Act
- Disrupt the supply of drugs, including harmful legal highs, through effective enforcement and legislation
- Adopt and implement a new Substance Misuse Strategy for 2016-2019

How will we measure success?

- Number of users of opiates that left drug treatment successfully (free of drug(s) dependence) who do not then re-present to treatment again within 6 months, as a percentage of the total number of opiate users in treatment
- Number of alcohol users engaging in structured treatment
- Number of DIP (criminal justice) clients engaging in structured treatment
- Number of young people entering structured drug / alcohol treatment
- Number of planned exits from alcohol treatment
- Number of arrests for Possession With Intent To Supply
- Possession With Intent To Supply Sanction Detection Rate
- Possession Only (Arrests & Warnings)
- Possession Only Sanction Detections

How will we do this?

- Deliver widespread training and awareness campaigns
- Conduct the defined procurement process to award contracts for new drug / alcohol treatment services
- Educate frontline professionals and residents about the harms and risks associated with the use of legal highs.
- Utilise the full range of legislation and powers to tackle drug / alcohol related ASB and crime
- Ensure all partners are fully committed to delivery of the Substance Misuse Strategy 2016-19
- Further develop and implement data capture and needs assessment processes to ensure we are fully aware of met and unmet needs across the borough

What we will aim to achieve over the term of this plan?

• Improved access and uptake of increasingly effective treatment interventions which in turn reduce drug / alcohol related re-offending

Priority D:

Violence (including Domestic Violence and Violence Against Women & Girls)

Why is it a priority?

Violent crime is defined by the Home Office as robbery, sexual offences and violence against a person (ranging from assault without injury to homicide). The number of incidences of Most Serious Violence (GBH and above) in the borough has shown a significant increase over the 12 months measured in the Strategic Assessment 2013, up by 48% (173 incidents).

The strategic assessment figures above show that the number of Domestic Violence with Injury Offences has increased over the last 2 years i.e. since the baseline year (Oct 11-Sept 12), it has increased by 34.9% (188 recorded incidents), however it has remained stable in the last year compared to the previous year. This increase in domestic violence offences being recorded by the Police could be attributable to an increase in incidents being recorded as crimes rather than "non-crime incidents", although at present there is no data to support an increase in the proportion of incidents that are treated as crimes by the Police. It is hoped that the data is attributable to increased reporting rates, as so much of our partnership work is focussed on increasing confidence in reporting, to address the huge problem of underreporting of this type of crime.

Domestic violence affects both adults and children and has serious consequences for victims and witnesses. Evidence shows that domestic violence is experienced for a number of years, on average, before it is reported to the police for the first time.

Particular focus will be placed on Domestic Violence within this priority as well as all of the other strands of Violence Against Women and Girls (VAWG) contained within the borough's VAWG Plan, namely:

- Rape and Sexual Violence
- Domestic Violence (DV)
- Trafficking
- Prostitution
- Sexual Exploitation (including Child Sexual Exploitation)
- Female Genital Mutilation (FGM)
- Forced Marriage (FM)
- So called Honour Based Violence (HBV)
- Dowry Related Abuse
- Harassment
- Stalking

Across the partnership we have agreed to adopt the cross-Government definition of domestic violence and abuse which reads: -

"Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality."

This definition incorporates most of the VAWG strands and a wide range of abusive and controlling behaviours including physical, sexual, financial, emotional and psychological abuse, which contribute to the increase in violence across the borough. The cross-cutting nature of the Violence Against Women and Girls agenda means that responsibility for tackling these issues falls across a wide range of different agencies. Co-ordinating service provision and ensuring clear governance and accountability for this agenda is therefore a key challenge and a priority for the borough.

Responsible Board/CSP Sub-group:

Tactical Tasking and Co-ordinating Group Domestic Violence (DV) Forum Violence Against Women & Girls (VAWG) Steering Group

What will we aim to achieve this year?

- Sign off of the VAWG strategy by Cabinet to underpin local outcomes and delivery
- A reduction in the volume of non-domestic violence recorded Violence with injury compared with 2012/13 performance
- An increase in the proportion of domestic incidents that are recorded as crimes versus non-crime incidents by the Police.
- Improved sanctioned Detection rates for violence with injury (domestic and nondomestic) i.e. offences brought to justice.
- Increase in the reporting of domestic abuse and sexual violence to the Police
- Developing partnership work across the borough to ensure that Safeguarding Policies are adhered to by all agencies
- Continuation of the DV One Stop Service in its new location and with its expanded remit across all the VAWG strands.
- Increase in victim satisfaction from cases heard at the Specialist Domestic Violence Court
- Decrease in unsuccessful prosecutions of cases heard at the Specialist Domestic Violence Court
- Ensure monthly target of cases heard at MARAC per fortnight are met.
- Offer security installations to up to 60 households affected by domestic violence.
- Increase the number of DV perpetrators being referred to and accessing perpetrator programmes within the borough
- Run a violent offender group-work programme in the Youth Offending Team including an offensive weapon and joint enterprise session.
- Reduce the number of incidents of Violence with Injury
- Increased numbers of Tower Hamlets service users accessing the Haven, the Independent Sexual Violence Adviser (ISVA) and East London Rape Crisis (ELRC)
- Increased numbers of female genital mutilation (FGM) cases identified

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- Increased numbers of victims of trafficking or sexual exploitation identified and supported through specialist services.
- Increase awareness through training and awareness raising of exploitation via online and social media
- Increased number of VAWG champions

How will we measure success?

- Number of Most Serious Violence offences per 1000 of the population
- Number of Gun Crimes
- Number of Knife Crimes
- Number of incidents of Violence with injury
- Number of Domestic Violence with Injury offences recorded by the Police (Colin, unless it was discussed at CPS, Police to confirm as Helen has not mentioned this to me and we don't receive detailed data reports anymore since cutbacks)
- Number of incidents of non-Domestic Violence with Injury (see comment above)
- Number of DV Murders recorded by the Police
- Number of Domestic Violence Offences recorded by the Police
- Number of Domestic incidents (non-crimes) recorded by the Police
- Percentage of total domestic reports to the Police that are recorded as offences versus percentage recorded as non-crime incidents (see comment above as the DVF don't receive this data)
- Domestic Violence Sanction Detection (SD) Rate
- Domestic Offence Arrest Rate (see comment above)
- Number of Rapes
- Rape Sanction Detection (SD) Rate
- Number of other Serious Sexual Offences
- Other Serious Sexual Offences Sanction Detection (SD) Rate
- Number of young people reported as missing from care or at risk of sexual exploitation, to Children's Services
- Number of cases referred to the MASE
- Number of service users presenting to sexual violence services in the borough
- Numbers referred to the MARAC
- Numbers of repeat referrals to the MARAC
- Number of women referred to the Prostitution MARAC
- Number of women re-referred to the Prostitution MARAC
- Number of women receiving de-infibulation services (for FGM) at Mile End Hospital
- Number of women who have undergone FGM reported to midwifery/sexual health services
- Numbers of people reporting HBV or FM (police and other partner data)
- Number of successful diversion from court outcomes for offences related to prostitution
- Number of test on arrest for drugs and alcohol when arrested for prostitution related offences
- Number of CRIS reports with flags for stalking or harassment
- Number of women and girls reported to the national referral mechanism for trafficking

- Numbers of trained VAWG Champions
- Training session delivered to capture exploitation and radicalisation

How will we do this?

- The Council will continue to develop partnership working with the Police, Health and the Voluntary Sector, to increase the reporting of domestic abuse The Police will work to the 'action plans' for Violence with Injury and Domestic Violence which are designed to drive forward performance.
- The Council Domestic Violence and Hate Crime team will drive the Domestic Violence Forum and its action plan, developing and coordinating services and undertaking training and awareness raising activities.
- The Council Domestic Violence and Hate Crime Team will deliver against the VAWG Action Plan, ensuring that specific partnership activity takes places against each of the VAWG strands above, coordinating services across the borough and coordinating training and awareness raising activities on VAWG issues.
- Development of services to tackle VAWG and support victims, including specific case management services.
- Working with the Prevent team to further develop training in regards to exploitation and extremism

Role of the Domestic Violence and Hate Crime Team in relation to Domestic Violence and VAWG

- Coordinating Domestic Homicide Reviews on behalf of the Council ensuring all partners are involved throughout the process.
- Running the Domestic Violence Forum, VAWG Steering Group and VAWG e-forum.
- Managing the Victim Support contract for Independent Domestic Violence Advisers and Violent Crime Caseworkers
- Co-ordinating The Tower Hamlets Multi Agency Risk Assessment Conference (MARAC): attended by key officers from the Police, Council and a range of other agencies. The MARAC meets fortnightly to share information and identify safety planning actions for agencies in high risk cases.
- Oversight, through the VAWG Steering Group of the prostitution work managed by the DIP, including the Police, and Tower Hamlets' Prostitution Partnership (THPP) meetings: interagency case meetings regarding sex workers
- Through the VAWG Steering Group, develop and oversee services to respond to all strands of VAWG
- Running the VAWG Champions Programme
- Running the Sanctuary Scheme to provide physical security measures in victim's homes.
- Servicing the Domestic Violence duty line providing advice and guidance to professionals and members of the public
- Receive and record DV1 referrals (inter-agency referral form) and maintain records of these through the borough's DV database
- Coordinate and manage the Partnership DV One Stop Shop

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- Coordinate activities around White Ribbon Campaign
- Manage the Domestic Abuse, No Excuse Campaign ensuring key messages are communicated to all stakeholders.
- Hold DV Drop in surgeries including at the Barkantine and Homeless Person's Unit
- Coordinate the Specialist Domestic Violence Court for Tower Hamlets and Hackney
- Raise awareness and promote reporting amongst professionals and the public, in particular by providing training
- Coordinate and support the multi-agency forum on FGM
- Work with school staff, governors and parents, to enable young people to increase their awareness of VAWG and recognise when they are at risk
- Support agencies to identify and support people that are at risk of VAWG.

Violence with Injury

- Identification and Priority Cohort the key trigger for diversion and engagement targeted support and enforcement measures will be based on intelligence about young people shared between key partners and stakeholders
- Young people (8-17 years) at risk of involvement in violent behaviour (including victims of Serious Youth Violence); those seeking a route out of violence and gang culture; and those being considered for enforcement measures due to refusing to exit violent lifestyles
- Referrals will continue to come from schools to the Social Inclusion Panel and support will extend to siblings of the target cohort as well as children of adult offenders via the Youth Inclusion Support Programme. The Youth Offending Prevention Service will build on its existing referral mechanisms for parents and self-referrals.
- Referrals from Royal London Hospital A&E and Trauma Wards
- We will also build on the Council's current arrangements for ASB enforcement measures and Gang Injunctions to ensure that young people have access to support services to prevent further escalation
- Support available includes education, training, employment, accommodation (Police Safe and Secure Initiative), substance misuse services, parental support, violent offenders/identity workshops, mentoring and positive activities, health and emotional wellbeing services and having a named key-worker
- Early enforcement includes behaviour contracts (including exclusion zones and prohibitions), joint home visits and 'Buddi' monitoring tags.
- Civil enforcement includes Gang Injunctions, Parenting Orders, Civil Injunctions and Individual Support Orders
- The Integrated Youth and Community Service will work in partnership with the Police and respond to 'Youth on Youth Violence" issues and engage them into structured learning opportunities
- The Police will use a range of activities to tackle serious youth violence, this will include activity analysis, weapons sweeps and seizures, arrests, detections, search warrants, CHIS coverage and financial investigation
- Produce gang related intervention profiles (GRIPs) on each individual which will include information on and from Matrix analysis.
- Police will work to the 'action plans' for Violence with Injury and Domestic Violence which are designed to drive forward performance

What we will aim to achieve over the term of this plan?

- The Police will continue to work towards the MOPAC directive to achieve a 20% reduction in 'key crime' (Including Violence with Injury) by the end of 2015/16 performance year. (Police to comment on year?) The contribution to this performance through 2013/14 (Police to comment on year) will be a 5% Reduction in Violent Crime married with a 34% detection rate against the 2012/13 performance year. A focus on Violence with Injury offences and building on the success of Op Equinox the MPS Corporate Operation in the reduction of Violence with Injury (non DA).
- Increase victim satisfaction of cases heard at Specialist Domestic Violence Court
- Decrease unsuccessful prosecutions of domestic violence
- Increase awareness of all forms of VAWG and increase reporting to Police and other agencies
- Ensure recommendations from Domestic Homicide Reviews are considered at CSP
- Increase consistency of approach to addressing issues of domestic abuse across agencies, in particular by increasing the amount of training provided to professionals in front line services.
- Increase referrals to the MARAC and THPP, with a particular focus on all strands of VAWG.
- Develop specialist services for victims/ survivors of each VAWG strand.
- Develop educational and training resources for professionals and schools on how to appropriately respond on cases of VAWG.
- Increase the safety and health of street based sex workers and reduce associated ASB.

Violence with Injury

- A focus on Violence with Injury offences and building on the success of Op Equinox the MPS Corporate Operation in the reduction of Violence with Injury (non DA).
- Reduce the length of time that individuals experience domestic abuse for before they report it.
- Increase awareness of domestic abuse and violence and increase reporting of domestic abuse to the Police.
- Increase awareness of all forms of VAWG and increase reporting to Police and other agencies
- Increase consistency of approach to addressing issues of domestic abuse across agencies, in particular by increasing the amount of training provided to professionals in front line services,.
- Increase referrals to the MARAC and THPP, with a particular focus on all strands of VAWG.
- Develop specialist services for victims/ survivors of each VAWG strand.
- Develop educational and training resources for professionals and schools on how to appropriately respond on cases of VAWG.
- Increase the safety and health of street based sex workers and reduce associated ASB.

Priority E

Prostitution

Why is it a priority?

Prostitution in the borough is a new standalone priority to the CSP as of April 2015, formerly covered by Violence Against Women and Girls and Anti-Social Behaviour. The CSP has taken the decision to separate this out of both existing priorities to ensure that the impact that Prostitution has on both those involved and the surrounding neighbourhoods is recognised and addressed as a priority.

Women who sex work often experience complex needs for support for drug and alcohol misuse as well as underlying health and wellbeing issues which need to be addressed to enable their safe exit.

For those in the neighbouring community affected by prostitution (whether street-based or off street locations including brothels), it is often seen as anti-social behaviour which is having a detrimental impact of their quality of life, either from witnessing the act or the waste products left afterwards, to harassment alarm and distress both the prostitute and those involved in prostitution cause.

Work carried out by the CSP to address prostitution and its causes will have a positive impact on the performance against other interrelated CSP Priorities of Anti-Social Behaviour, Drugs and Alcohol and Violence Against Women and Girls.

Responsible Board/CSP Sub-group:

Violence Against Women and Girls (VAWG) Steering Group - TBC

What will we aim to achieve this year?

- Development of multi-agency coordination and accountability for prostitution
- Women with 'red flag' indicators are supported to reduce their risk through an holistic support package provided by a dedicated case management service
- Women engaged in prostitution are offered holistic support across health, housing, education and criminal justice
- Agencies across Tower Hamlets feel supported to support women engaged in prostitution
- Residents are engaged in partnership work to reduce prostitution related ASB
- Men who buy sex are targeted with police actions including letters deterring them from Tower Hamlets

How will we measure success?

- Number of women referred to the Prostitution MARAC
- Number of women re-referred to the Prostitution MARAC

How will we do this?

- Support organisations to increase their referrals to the Prostitution MARAC, with a focus on 'high-risk' groups such as sex workers, those who are dependent on alcohol or drugs, carers and young people.
- Increase safety and health of street based sex workers as well as reducing associated ASB.
- Meaningful consultation with residents, especially those from 'hotspot' areas for prostitution

What we will aim to achieve over the term of this plan?

Not applicable due to this only being made a priority for the final year of this CSP Plan term 2015/16.

Priority F:

Hate Crime and Cohesion

Why is it a priority?

The Tower Hamlets Community Plan aims to make the borough a better place for everyone who lives and works here. The Borough's diversity is one of its greatest strengths with the richness, vibrancy and energy that our communities bring. As a partnership we are committed to build One Tower Hamlets, to tackle inequality, strengthen cohesion and build both community leadership and personal responsibility. Preventing extremism and people becoming involved in it, is fundamental to achieving One Tower Hamlets. Our partnership approach has developed over the past five years and enabled us to tackle complex and contentious issues during that time.

The borough is a diverse and tolerant place, where the vast majority of people treat each other with dignity and respect. Unfortunately there is a small minority of people who don't hold those same values and perpetuate hate. Hate crimes are committed on the grounds of prejudice against people who are different than the perpetrator in some way.

The experience of prejudice and hate isn't limited to one particular group. Hate crimes are committed against people of different:

- race
- religion/beliefs
- age
- disability
- sexuality
- refugee/asylum seeker
- gender identity
- and any other (actual or perceived) differences

The partnership agencies will work together to address all the above forms of hate, with specific activity targeting under reported, more prevalent or emerging types of hate crime being addressed through the relevant CSP Subgroups on a quarterly basis.

Responsible Board/CSP Sub-group:

No Place For Hate Forum (NPFHF) Tension Monitoring Group (TMG) Prevent Board

What will we aim to achieve this year?

No Place For Hate Forum (NPFHF)

The NPFHF is a partnership of statutory, voluntary and community organisations that join together in a zero tolerance approach to all forms (also known as strands) of hate. We know that for some people difference is a frightening thing. In difference, they see a threat and that



is when prejudice takes hold. Sometimes prejudice results in the abuse and violence that undermines the borough's proud tradition of diversity and tolerance.

The No Place for Hate Forum brings partners together to implement a co-ordinated response to challenging prejudice and hate with work arranged under the following key themes:

- Protect and Support Victims
- Hold Perpetrators Accountable
- Prevention, Awareness and Community Cohesion

In 2016/17 we will ensure that all victims of all forms of hate crime have access to appropriate protection and support by:-

- Continue to develop strategies to impact on all forms of hate and ensure that Tower Hamlets is a safe place for everyone.
- Increase the reporting to the Police of hate crimes and incidents across all strands, by building community confidence.
- Increase professional and community awareness of hate and its impact, through a wide range of education and awareness raising activities including targeted activity for each of the strands of hate.
- Deliver a range of initiatives at different points throughout the year that contribute to making the borough proud and tolerant of its diversity.
- Develop a local NPFH Champions Programme to encourage responsibility in tackling hate and promoting cohesion.
- Manage and coordinate the No Place for Hate Campaign including increasing sign up to the No Place for Hate Pledge.
- Increase the number of cases heard at the Hate Incidents Panel.
- Maintain and further develop the Third Party Reporting (TPR) Centres and recruit new organisations to become TPR centres.
- Victim Support to ensure that clients have face to face visits and provide telephone support to victims
- Victim Support to establish a support desk at Accident & Emergency department at the Royal London Hospital
- Police Community Safety Unit to offer specialist advice to frontline officers regarding hate crime
- Ensure that victims of disability hate crime receive appropriate response, referrals to key partners and representations at ward panel meetings
- Disability hate crime victims to be identified from the first point of contact with the Police
- Build a local database and recognise the needs of all victims / suspects of disability hate crime

To deter and hold perpetrators accountable by:

- Hold monthly multi-agency Hate Incident Panel which ensure co-ordinated responses to hate crime and incidents
- Inform Registered Housing Providers of the Hate Incident Panel and encourage referrals and participation
- The Police Community Safety Unit to reduce offending opportunities for hate crime
- Reduce exclusions and cyberbullying by producing a locally relevant mobile app to inform pupils about cyber safety and online conflict

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To prevent hate through promoting awareness, encouraging reporting and building community cohesion across all communities by:

- Awareness raising campaign promoting clear messages that Tower Hamlets is no place for hate and promote a stronger stand against hate in the borough
- Deliver activities outreach work and activities during National Hate Crime Awareness Week
- Recruit, train and support 10 No Place for Hate Champions to cascade hate crime awareness activities and training in the communities
- Inform all Children's Centres, Hospitals and GP Surgeries of the No Place for Hate Pledge, inviting them to join and encourage referrals to the HIP
- Carryout community cohesion intergenerational work to break barriers, reduce crime and get along together
- Raise awareness of the International Day Against Homophobia, Biphobia and Transphobia
 Hatred Hurts All Conference aimed at those who work with victims of hate crime
- Raise awareness of pathways for hate crime reporting with members of the LBTH LGBT Community Forum
- Gain insight into local people experience and promote good practice in challenging homophobia, biphobia and transphobia

Tension Monitoring Group (TMG)

The TMG acts as a network of key individuals who represent statutory, voluntary and community organisations in Tower Hamlets who respond in real time to critical incidents, to provide an effective emergency response.

In 2016/17 we aim to:

- Review the membership of the group in order to cover gaps and strengthen its impact in protecting local communities.
- Continue to respond to cohesion related issues in the borough in real time.
- Undertake meetings and events to consider specific threats to cohesion, in order to both increase our knowledge and identify how the borough can respond to reduce specific threats.
- Undertake research on specific threats and how they impact upon the local community.
- Develop a communication protocol to support members in regards to reporting incidents in the borough

How will we measure success?

- Overall Hate Crime rate (reported to the Police)
- Hate crime sanctioned detection (SD) rate
- Number of "Racist and Religious" offences (reported to the Police)
- Number of Islamophobic offences
- Number of Anti-Semitic offences
- Number of Homophobic offences

- Number of Disability hate crime offences
- Number of Transphobic hate crime offences
- Number of cases reviewed at the Hate Incidents Panel
- % of hate crime cases coming to the Hate Incidents Panel where formal action is taken
- Number of Organisational and Personal No Place for Hate Pledges signed

How will we do this?

No Place For Hate Forum

- The Hate Incident Panel (HIP) consists of key agencies who can respond to cases of hate crime. Agencies who are members include the Council's Domestic Violence and Hate Crime Team, Police, LBTH Legal Services, Housing Associations, Victim Support and LBTH Youth Services. The HIP will meet regularly to assign and review effective actions, share information and swiftly manage responses to high risk hate crimes and incidents. It will ensure that the cases it considers receive a co-ordinated and structured response, and that offenders are held accountable for their actions. The HIP will increase the percentage of hate crime cases reviewed at the Panel, where enforcement action is taken. Enforcement action could be action against a tenancy such as eviction, legal action such as an injunction, criminal justice action such as arresting/charging/prosecuting or civil enforcement such as the range of powers available to THEOs and ASB Case Investigators.
- Advice and guidance will be provided by the LBTH Domestic Violence and Hate Crime Team to a range of agencies, particularly Registered Social Landlords (RSLs), with the intention to bring about a more coordinated and consistent response to hate crimes and incidents. Through this work, we will increase the number of cases referred to the HIP by RSLs.
- The Police, supported by other partners will work to increase the Sanctioned Detection (SD) Rate for hate crime across all strands.
- We will promote the message that we will not tolerate hate, in particular to offenders, by taking enforcement action and promoting the actions that have been taken.
- Maintain and develop Third Party Reporting Centres
- Encourage reporting through raising the profile of the No Place for Hate Campaign and Pledge.

Tension Monitoring Group (TMG)

 The TMG will continue to meet quarterly with emergency meetings taking place if and when needed to discuss imminent threats to cohesion. The group will also review its membership to ensure that all sections of the community are being engaged and are part of the discussion on cohesion related issues. Terms of reference will be updated along with a communication protocol to support the reporting of any incidents that may create a risk to community cohesion.

What we will aim to achieve over the term of this plan?

No Place For Hate Forum

- We will maintain and further develop the Third Party Reporting Project We will provide training and support to new and existing centres, including a TPR Steering Group. We will publicise the locations and contact details of TPR centres widely.
- No Place For Hate Campaign we will continue the campaign which promotes an established clear message to the community. The campaign will be used to link to and support national and international campaigns as well as local events, highlighting clearly that the borough will not tolerate hate in any form in our diverse and cohesive borough, that is 'One Tower Hamlets'.
- The Forum will continue to promote the No Place for Hate Pledge, including at having stalls or other presence at events in the community, and through workshops and training. It will encourage as many individuals and organisations as possible to make a pledge against hate.
- The Forum aspires to increase the sign up of individuals and organisations to the pledge by at least an additional 100 per year.

Tension Monitoring Group (TMG)

- Maintain its role in monitoring local tensions and responding to threats to cohesion that may arise
- Aims to ensure that we continue to increase, on an annual basis, the percentage of people who believe people from different backgrounds get on well together in their local area, as measured by the Annual Residents Survey.
- Tackle and counter negative media messages about the borough in relation to cohesion and tension related issues.

Priority G:

Killed or Seriously Injured (on our roads)

Why is it a priority?

Road safety is an issue that affects not only everyone in London, but nationally and globally. We all need to use roads to get around – to school, to work, to the doctor, to the shops, to the cinema etc. Most of us use the roads every day, as drivers, passengers, cyclists and pedestrians, and for many people driving is the main part of their job.

TfL's annual Health, Safety and Environment Report reveals that 3,018 people were killed or seriously injured across Greater London in 2012, up from 2,805 in 2011. Of that fatalities were down from 159 to 134 and included 69 pedestrians, 27 motorbike/scooter riders and 14 cyclists, down two on 2011. The cost to the community of the road collisions in 2012 was an extraordinary £2.26 billion.

This increase in recent years along with media attention, has led to increased concern around road safety across London. Cycling fatalities in Tower Hamlets in and around busy arterial roads have increased local concerns and are a major factor for this being made a priority for the Community Safety Partnership.

2014 TFL data shows that compared to 2013, the number of people killed or seriously injured was down seven percent; Pedestrians and car occupants killed or seriously injured fell by seven per cent and six per cent respectively to their lowest ever levels. The number of cyclists killed or seriously injured was down 12%, despite huge increases in the number of people cycling, the number of children killed or seriously injured fell to the lowest level recorded, down 11%. This means that child road deaths have been reduced from 18 in 2000 to three in 2014 (Source https://tfl.gov.uk/info-for/media/press-releases/2015/june/mayor-takes-action-to-halve-road-casualties-by-2020).

Responsible Board/CSP Subgroup:

Killed or Seriously Injured (KSI) Board

What will we aim to achieve this year?

- Deliver road safety education programmes in schools, colleges and to community groups in the borough
- Deliver educational 'Exchange Programme' to drivers of HGVs and cyclists
- Focus campaigns on discouraging drink and drug driving and using mobile phones whilst driving
- Focused enforcement around travelling public in respect to road signage such as traffic lights/cycle boxes/ two-stage right turn

⁻⁶³⁻ Page 181

- Speed Gun Activity Community Speed Watch and operation using children from local primary schools to advise drivers of the dangers of excessive speed; deterrent/educational programme.
- Joint Emergency Response Awareness Days: Demonstration of response to Road Traffic Collision.
- In June 2016 a joint operation is planned with RTPC's 'Safer Cycle Unit'. This will include an 'Exchange Programme' where cyclists are given an opportunity to sit in a HGV to experience the 'blind spots' and the perspective of the driver. A collaborative approach will also be taken with LBTH, with the use of a mobile police station for KSI educational/ enforcement days. A Community KSI event is also planned for later in the summer. This partnership initiative will see local policing units and RTPC working alongside the LFEPA and the LAS to reconstruct the aftermath of an RTC, showcasing the work of the emergency services and highlighting the dangers of speeding and Drug/Drink driving.
- A joint KSI operation is also planned at Canary Wharf to be conducted in partnership with Canary Wharf security. 120,000 people pass through the estate on a daily basis and this will be an educational programme focused particularly on cyclists.
- Regular ANPR operations continue to take place by the borough's CT Engagement Team using vehicle based mobile ANPR cameras and the Council's static CCTV. These operations take place on the main access/egress routes and target commuters coming in and out of central London. RTPC continue to have dedicated officers deployed on Operation Safeway to raise the profile of cycle related road safely; especially on the numerous Cycle Super Highways situated across the borough.

How will we measure success?

Number of recorded Killed or Seriously Injured as recorded by TFL

How will we do this?

- By engaging young people in schools/colleges/universities on road safety
- By provision of information and road safety equipment
- Better identification of road safety issue hotspots through enhanced information sharing, improved data collection, recording and analysis
- Regular meetings between Police, Fire Brigade, Council, TFL, London Ambulance Service (LAS) and key partners (including local transport groups), to prioritise identified problems and task resources committed to the reduction of KSI
- Identify road layout issues and set in place environmental changes to reduce risk

What will we aim to do over the term of this plan?

Through enhanced Police and partnership activity, we will seek a minimum 20% reduction in line with the MOPAC Police and Crime Plan 2013-17.

Priority H:

Prevent

Why is it a priority?

Nationally the threat from terrorism remains high and East London has been categorised as a 'high risk' area by the Government. Although there are many different terrorist groups across the world, currently the greatest risk to national security comes from ISIS. Tower Hamlets as well as neighbouring boroughs have had a small number of people being charged under the Terrorism Act 2006. We feel that a strong leadership and active community participation is required to address the threat of people being radicalised and the risk of local people supporting terrorism.

For the Tower Hamlets Partnership, work to reduce extremism and prevent individuals becoming radicalised is fundamental to achieving One Tower Hamlets. Work on preventing violent extremism began in 2007, but our local approach developed out of existing partnerships, approaches and programmes which had enabled us to tackle complex and contentious issues in the past.

Underpinning our work has been a commitment to engaging with all communities, to listen to and address concerns and work with the community and statutory partners to develop appropriate interventions where necessary.

We recognised from the outset that we could not achieve our aims by working in isolation and have been committed throughout to strengthening accountability and transparency. Engaging and debating with our communities has been key to increasing our own understanding of the impact on residents of extremism and its links to violence.

Prevent is a Home Office led national strategy with local action plans vigorously reviewed and approved by them before any activity is commenced at a local level. Local Prevent Action Plans remain strictly confidential within only those agencies in attendance at the local Prevent Boards.

Responsible Board/CSP Subgroup:

Prevent Board

What will we aim to achieve this year?

- Target social, peer and educational support and advice to individuals identified as at risk of involvement in extremist activity and violence
- Strengthen community Leadership to enable key individuals and organisations to challenge extremist ideology

- Strengthen positive social networks and institutions to increase their capacity to challenge extremism and violence, and disrupt networks and organisations which are sympathetic to extremism and terrorism
- Ensure robust evaluation is built into the delivery of the Prevent programme and activities to ensure effective monitoring of impact and increased capacity of local organisations to deliver Prevent objectives
- Mainstream Prevent across all Directorates in order to increase Prevent awareness and enhance referrals for those that are vulnerable to extremism.
- Support capacity building with local organisations and providers to support the delivery of Prevent and the safeguarding agenda locally.
- Ensure corporate Safeguarding Policy includes Prevent as a key strand.
- Ensure that WRAP training is provided to a broad range of organisations, across front line operational teams to community organisations and through to ClIrs and executive members of the Council.
- The delivery of Home Office funded projects which are community based.
- Continue with the parental engagement project and working with VAWG led for joint training and awareness session

How will we measure success?

- Number of Prevent Board Meetings per year
- Number of referrals to Social Inclusion Panel (under 18 years of age)
- Number of referrals to Safeguarding Adults Board (over 18 years of age)
- Number of training sessions delivered per year (including categories of those trained)
- Number of individuals trained per year (including categories of those trained)

How will we do this?

- The Prevent Action Plan is currently being developed awaiting confirmation of Home Office funded projects for 2016-17. (April 2016) Once completed this will be shared with the Prevent Board to be signed off. In year action plans remain a confidential document for the Prevent Board to only as stipulated by the Home Office
- The Partnership and Prevent Team within the Council and Police officers will work with Home Office approved service providers to engage those at risk of involvement in extremism and violence and strengthen community leadership and resilience against it.
- Quarterly monitoring data in regards to the projects provide an update on activity and challenges. Updates on performance are shared at the bi monthly Prevent Board.
- Both the Social Inclusion Panel and Safeguarding Adults Panel lead on referrals regarding Prevent and will continue to lead on this and again share information at the Prevent Board and CSP Board each quarter.
- Each quarter the training that is delivered both through the Community Engagement post and also the Prevent Curriculum Advisor post are reported to the Home Office and an update provided to the Prevent Board and CSP Board.

Cross-Cutting Priorities

When the Strategic Assessment and Public Consultation findings were presented to the Community Safety Partnership, they recognised that there were a number of areas of work that cut across other priority areas. Action taken to address the stand-alone priorities would be impacted by and impact upon these cross-cutting areas. For this reason the Community Safety Partnership agreed that this Plan would also contain the following cross-cutting priorities:

Public Confidence & Victim Satisfaction

Reducing Re-offending

MOPAC 7

Cross-Cutting Priority 1:

Public Confidence & Victim Satisfaction

Why is it a priority?

Public Confidence is a Government priority and a measurement of the level of Confidence in Policing and the wider partnership. Reducing the community's fear of crime is therefore a priority as how we deal with crime, disorder and anti-social behaviour impacts on the community's well-being, confidence to report incidents and support of future investigations and prosecutions.

The perception of, and fear of both crime and ASB directly impacts on public confidence. Being a victim of or knowing a victim of a Serious Acquisitive Crime (robbery, burglary, car crime and theft), has a particular impact on public confidence and can generate negative perceptions of both agencies and particular geographical areas or estates in the borough.

Responsible Board/CSP Sub-group:

Confidence and Satisfaction Board

What will we aim to achieve this year?

- Ensure that residents and people who work in or visit the borough, have a realistic understanding of the levels of crime and disorder within the borough, so that their fear does not become disproportionate
- Encourage people to take reasonable steps to protect themselves, their neighbours and their property
- Ensure that people continue to report crime, disorder and anti-social behaviour to the relevant agencies and that they are confident their issues will be dealt with
- Reduce the level of reported ASB and Crime, including Serious Acquisitive Crime, which are known drivers of public confidence
- Improve the public's perception of police by 20% and improve satisfaction with the policing service provided

How will we measure success?

- % of residents who feel the Police deal effectively with local concerns about anti-social behaviour and crime
- Perceptions of Crime and ASB as measured by MPS and Council data reduced based on 2012/13 end of year performance data.
 - Local concern about ASB and Crime a) Drunk and rowdy behaviour in a public place
 - Local concern about ASB and Crime b) Vandalism and Graffiti

- Local concern about ASB and Crime c) Drug use or drug dealing as a problem
- Local council and police are dealing effectively with local concerns about anti-social behaviour and crime
- Year on year improvement in published performance data relating to Confidence and Satisfaction measures

How will we do this?

- Continue and improve partnership working to provide a quality response to all victim needs and identified crime trends.
- Respond to every victim's call for help by responding in a timely fashion while delivering a quality service.
- Contact every victim of ASB to establish how we can support them better, to improve theirs and their community's quality of life.
- Contacts a range of victims of crime to identify the level of service delivered and identify opportunities to improve service delivery.
- Improve our communication of good news 'you said, we did'

What we will aim to achieve over the term of this plan?

- 20% Increase in Public Confidence
- Reduce the Volume of Reported Crime and ASB each year from a baseline measured on 2012/13 financial year.
- Improve our Confidence and Satisfaction Performance data by 2 percentage points per year based on 2012/13 financial year.
- Through better contact with victims, we will improve victim care and increase our Public Confidence and Satisfaction performance that will contribute together with other activity to show Tower Hamlets as the 'best in class' within inner London.

Cross-Cutting Priority 2:

Reducing Re-offending

Why is it a priority?

Partners in Tower Hamlets are committed to working together to reduce crime and disorder, and tackling deprivation, worklessness and social exclusion. We know that 50% of all crime is committed by people who have already been through the criminal justice system – reconviction rates for some offenders can reach over 70%.

IOM: In Tower Hamlets, like most boroughs there are a relatively small number of people who carry out the majority of criminal acts. By targeting resources at these prolific offenders, to improve the level of support provided for those who wish to change their lives in a positive way and fast-tracking the prosecution process for those who refuse to change, we aim to reduce the number of prolific offenders in the borough and make it a safer environment for everyone.

MAPPA: Persons who are subject to MAPPA oversight are by their very nature some of the most dangerous offenders living in our community. Public safety is critical and it is also essential that MAPPA subjects are provided with the opportunity and cause to stop offending, through various mechanisms including rehabilitative interventions.

GANGS: Gang violence remains an issue for the borough; Tower Hamlets has a high number of young people involved with gangs with offences such as robbery and violence being committed. During 2015/16 over 150 knives were recovered - from people carrying them in public places, from weapons sweeps and also from test purchase operations. The number of knife crime victims under 25 is a concern for the CSP.

Responsible Board/CSP Sub-group:

Reducing Re-offending Board (RRB) Youth Offending Team (YOT) Management Board

What will we aim to achieve this year?

- Reduce the level of recorded crime within the borough
- Reduce the level of the 'Gang Indicator crimes' within the borough
- Ensure there is adequate provision (e.g. housing and ETE) so that prolific and/or dangerous offenders can be rehabilitated and the public protected
- Work with partners to identify a common approach to the use of Criminal Behaviour Orders
- Develop a Youth IAG and Young Advisors programme to ensure young people have a voice and that they can help influence the partnership approach to these and other challenges



How will we measure success?

Young People

- Number of Youths not entering Criminal Justice System through YOS EIP
- Proven reduced re-offending by offenders supported by Youth Offending Service

<u>Gangs</u>

Gang Indicator crimes –

- Serious Violence
- Violence With Injury
- Knife crime
- Knife injury
- Gun crime
- Gun discharges
- SYV victims
- Knife Injury victims under 25 no DA related

<u>IOM</u>

 No. of red and amber offenders with a 'need' versus the no. where the need has been met. The "need" categories are: Accommodation, ETE, Mental Health, Substance Misuse & Benefits

<u>MAPPA</u>

- No. of L2 / L3 offenders with an accommodation need v no. of offenders with that need met
- No. of L3 offenders committing a serious offence within the period of supervision
- No. of L3 offenders committing a serious offence within 28 days after the end of the period of supervision

How will we do this?

- Better identify youths who are suitable for non-Criminal Justice outcomes by improved triage processes and introduce conditional cautioning as a disposal option.
- Improve drug testing activity in Police custody, to identify potential offenders and provide support / treatment
- Improve partnership engagement to better identify third sector agencies that can support identified offenders who require help to escape their life of crime.
- Secure additional housing and/or other services such as ETE, to meet the needs of the offenders

- Enhance our daily contact with named individuals through the Integrated Offender Management Team (Police, Probation and Drug Intervention Project), to ensure their on-going commitment to a non-criminal lifestyle
- Use of the YJB Re-offending toolkit which enables management to target resources to those groups committing the most re-offending, using live data.

Cross-Cutting Priority 3

MOPAC 7

Why is it a Priority?

The Mayor's Office for Policing and Crime (MOPAC) under their remit as Police and Crime Commissioner for London have produced their 3 year Police and Crime Plan. Within their plan are 7 reduction targets relating to key neighbourhood crimes, which in total MOPAC have set a target for the Metropolitan Police Service to reduce by 20% by the end of March 2016.

Using the financial year of 2011/12 as a baseline, each London Borough Police have been set individual targets against each of the 7 key crimes to obtain an overall 20% reduction. These individual reduction targets have been reviewed and set annually based on each financial year's performance during the 3 year term of the Police and Crime Plan.

Tower Hamlets Community Safety Partnership Plan is aligned to the London Police and Crime Plan both in terms of MOPAC 7 priorities and length of term.

Responsible Board/CSP Sub-group:

Tactical Tasking and Co-ordinating Group (TTCG)

What will we aim to achieve this year?

- Reduction in the total number of MOPAC 7 basket offences/crimes
- Reduction in the total number of Burglaries
- Reduction in Criminal Damage
- Reduction in Robbery
- Reduction in Theft from Motor Vehicle
- Reduction in Theft/Taking of Motor Vehicle
- Reduction in Theft from Person
- Reduction in Violence with Injury

How will we measure success?

- Number of MOPAC 7 basket offences/crimes
- Number of Burglaries
- Number of incidents of Criminal Damage
- Number of Robberies
- Number of Thefts from Motor Vehicles
- Number of Theft/Taking of Motor Vehicles
- Number of Thefts from Person
- Number of incidents of Violence with Injury

How will we do this?

Integrated offender management and targeted work around prolific and priority offenders is key to reducing these types of crimes. Working in partnership, agencies such as the Police, Probation, drug treatment services and the Council can manage these offenders by providing a range of interventions from treatment and support which seek to address the causes, to criminal justice interventions such as the courts.

Violence with Injury

- Identification and Priority Cohort the key trigger for diversion and engagement targeted support and enforcement measures will be based on intelligence about young people shared between key partners and stakeholders
- Young people (8-17 years) at risk of involvement in violent behaviour (including victims of Serious Youth Violence); those seeking a route out of violence and gang culture; and those being considered for enforcement measures due to refusing to exit violent lifestyles
- Referrals will continue to come from schools to the Social Inclusion Panel and support will extend to siblings of the target cohort as well as children of adult offenders via the Youth Inclusion Support Programme. The Youth Offending Prevention Service will build on its existing referral mechanisms for parents and self-referrals.
- Referrals from Royal London Hospital A&E and Trauma Wards
- We will also build on the Council's current arrangements for ASB enforcement measures and Gang Injunctions to ensure that young people have access to support services to prevent further escalation
- Support available includes education, training, employment, accommodation (Police Safe and Secure Initiative), substance misuse services, parental support, violent offenders/identity workshops, mentoring and positive activities, health and emotional wellbeing services and having a named key-worker
- Early enforcement includes behaviour contracts (including exclusion zones and prohibitions), joint home visits and 'Buddi' monitoring tags.
- Civil enforcement includes Gang Injunctions, Parenting Orders, Civil Injunctions and Individual Support Orders
- The Integrated Youth and Community Service will work in partnership with the Police and respond to 'Youth on Youth Violence" issues and engage them into structured learning opportunities
- The Police will use a range of activities to tackle serious youth violence, this will include activity analysis, weapons sweeps and seizures, arrests, detections, search warrants, CHIS coverage and financial investigation
- Produce gang related intervention profiles (GRIPs) on each individual which will include information on and from Matrix analysis.
- Police will work to the 'action plans' for Violence with Injury and Domestic Violence which are designed to drive forward performance

Robbery and Theft from Person

- Areas of high risk need will need to be identified through the TTCG process and staff allocated as required, a conscious decision needs to be made between Local Authority and Police as to where their limited resources are best deployed at a given time
- Additional support and training needs to be given to teachers and those that have the closest interactions with youth in order to educate them on personal safety.
- Raise awareness on personal safety when exiting transport hubs and being aware of their property

<u>Burglary</u>

- Landlords, Local Authority and Police to work closer together to reduce the number of properties/areas that are attractive to burglars, as offenders will look for the easiest option for the highest yield with the lowest risk of being detected.
- Address common themes and remind owners to take simple steps to protect their property, like securing windows and doors
- Work with developers to design out crime during the planning stages of new residential developments
- Work in partnership with Queen Mary University to educate students, target harden dorms and reduce burglaries/thefts from both student accommodation and campus
- Work with schools officers to engage with schools about crime prevention tactics
- Partnership working with businesses to reduce the amount of thefts from business premises, including use of key fob entry systems and designing out crime opportunities

Vehicle Crime

- Increase education of owners of particular motor cycles/mopeds to ensure increased security of these high risk vehicles
- Signage in high crime hotspots to educate owners to secure and protect their vehicles
- Use publicity to address emerging trends in types of vehicle being targeted to prevent further offences
- Increase education of owners/drivers and in particular non-resident parking area users to ensure they take steps to reduce risk and secure both vehicle and contents
- Deter drivers form leaving valuables on display for opportunist crimes

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APPENDIX 2 – Equalities Considerations

The Community Safety Plan 2013-16 is informed by both the Strategic Assessment 2012 and annual Strategic Assessments within its term, which analyses data on the trends and future local challenges, and through consultation with both members of the public and the wide membership of the Community Safety Partnership (Safe and Cohesive Community Plan Delivery Group). A number of cross cutting issues were also considered as part of this process.

From this detailed evaluation of the strategic landscape and assessment of the most effective governance arrangements, priority areas were developed. This included consideration of the drivers of crime locally and equalities - through the impact on people from different protected characteristic groups. This has influenced the identification of the Plan's priorities for 2013-16, which are:

- Gangs and Serious Youth Violence
- Anti-Social Behaviour (including Arson)
- Drugs and Alcohol
- Violence (inc. Domestic Violence and Violence Against Women and Girls)
- Prostitution
- Hate Crime and Cohesion
- Killed or Seriously Injured
- Property / Serious Acquisitive Crime

Cross-cutting Priorities:

- Public Confidence
- Reducing Re-offending
- MOPAC 7

A high level test of relevance equalities screening has been undertaken on the Plan. This is attached as appendix 2. As the Plan is to be further developed through Community Safety Partnership (CSP) subgroup action plans – further detailed evaluation of equalities in the action plans will be undertaken by those subgroups to ensure they continue to be considered with the development of the Plan.

The Plan is a jointly owned partnership approach – it is not solely owned by the Council – so the authority will communicate the importance of ensuring subgroups give 'due regard' to equalities in the action plan development process and are aware of the requirement to provide appropriate evidence: These considerations will be recorded through the inclusion of equalities considerations in the template for creating their action plans. As sub-group action plans are presented to the Community Safety Partnership (Safe and Cohesive CPDG) equalities considerations will be evaluated by the members.

APPENDIX 3 - Equalities Analysis - Initial Screening Document

This document is to be used for:-

- Establishing whether an Equality Analysis needs to be undertaken for the policy, function or strategy. (*Based on Section 4 around Impacts*)
- Reviewing existing equality analysis (EQIA) to ascertain whether the original EQIA needs revising.

Section 1 – General Information

Name of the Policy or Function Community Safety Partnership Plan 2013-16
Service area Safer Communities Service
Team name The Community Safety Partnership
Service manager Emily Fieran-Reed
Name and role of the officer completing the Initial Screening <i>(Explain why these people were selected i.e. the knowledge and experience they bring to the process)</i> Colin Hewitt – CSP Officer, Community Safety

Section 2 - Information about the Policy or Function

Is this a policy or function?	Policy 🛛	Function		
Is the policy or function strategic or developmental?				
Strategic 🖂 Developmental 🗌				
Is this a new or existing policy or function?	New 🖂	Existing 🗌		
If for a new policy or function, please indicate the date this form was undertaken April 2013				
If for an existing policy or function, what was the original date(s) the equality analysis (Initial Screening or EQIA) was undertaken (please attach a copy of any previous equality analysis)				
What are the main aims and objectives of the Policy or Function				
There is a legal requirement for each Community Safety Partnership formerly Crime and Disorder Reduction Partnership (Safe & Cohesive CPDG) to have a Community Safety Plan.				

The Safe and Cohesive Plan 2013-2016 has been created in consultation with members of the Safe & Cohesive CPDG. The objective of the Plan is to address the following local priorities:

- Gangs and Serious Youth Violence
- Anti-Social Behaviour and Arson
- Drugs and Alcohol
- Violence (inc. Domestic Violence and Violence Against Women and Girls)
- Prostitution
- Hate Crime and Cohesion
- Killed or Seriously Injured
- Property/Serious Acquisitive Crime

Cross-cutting Priorities:

- Public Confidence
- Reducing Re-offending
- MOPAC 7

Who are the main stakeholders: The London Borough of Tower Hamlets The Police London Fire Brigade Probation Services Health, NHS, CCG and Public Health Those who live, work, study and visit the borough

Is this policy/function associated with any other policy or function of the Council *(i.e. Community Plan, One Tower Hamlets etc.)*

- The Community Plan
- Children and Young People's Plan
- Substance Misuse Strategy 2011-2014 (Drugs & Alcohol)
- Violence Against Women and Girls Strategy
- Integrated Offender Management Plan
- Tower Hamlets Prevent Delivery Plan (under review in line with National Guidance)
- ASB Profile
- Hate Crime Strategy
- Community Cohesion Contingency Plan

Section 3 – Information about Existing Policies and, or Changes to Functions only

Has there been any 'significant' change to the Policy or Function?

Yes No 🗌

If yes, Please indicate what the change will be and what has brought about this change to the policy or function?

has been NO SIGNIFICANT amendments to an existing policy/function there is no need to continue to Section 4 below or a full equalities analysis

Section 4 – The Impact

(Briefly assess the potential impact that the policy/function could have on each of the target groups. The potential impact could be negative, positive or neutral. If you have assessed negative potential impact for any of the target groups you will need to also assess whether that negative potential impact is high, medium or low). Please also indicate if there is any link to Community Cohesion.

Identify the potential impact on the following groups and:

Target Groups What impact will the 'new' or 'significantly' amended policy or function have on specific groups of service users?	Impact – Positive or Adverse	 Reason(s) Please add a narrative to justify your claims around impacts and, Please describe the analysis and interpretation of evidence to support your conclusion as this will inform members decision making Can the negative impact be justified on the grounds of promoting equality?
Race Page 199	Positive	For race equality the priority of addressing Hate Crime and Cohesion may be of particular relevance. The data collected in the CSP Strategic Assessment 2012 suggests that depending on your racial background, the likelihood of you being a victim of crime or identified as a perpetrator of crime varies significantly. The analysis below summarises this information and sets out key areas which will be addressed by sub-groups in developing detailed plans to reduce crime, protect victims and promote equality for people from different racial backgrounds.
		National crime data There is a significant amount of national and regional evidence about the different experiences of crime by people from different racial background, some of which is summarised below. These suggest possible areas of inequality locally. In developing the CSPP sub-group action plans we will seek to collect and analyse local data to identify patterns in the borough:
		Overall crime: Analysis from the Ministry of Justice's Statistics on Race and the Criminal Justice System 2010 and according to the 2010/11 British Crime Survey, showed that nationally the risk of

	 being a victim of personal crime was higher for adults from a Mixed background than for other ethnic groups. It was also higher for members of all BME groups than for the White group. Over the five year period 2006/7 to 2010/11, there was a statistically significant fall in the risk of being a victim of personal crime for members of the White group of 0.8%. The apparent decrease for those from BME groups was not statistically significant. Violent crime: Of the 2,007 homicides nation-wide recorded between 2007/8 and 2009/10, 75% of victims were White, 12% Black and 8% Asian. These proportions are lower for the white group and higher for the Black and Asian groups than reflected in estimates of the general population. In the majority of homicide cases, victims were suspected of being killed by someone of the same ethnic group, which is consistent with the previous trend (88% of White victims, 78% of Black victims and 60% of Asian victims).
Page 200	Arrest and sanction rates: Across England and Wales, there was a 3% decrease in the total number of arrests in 2009/10 (1,386,030) compared to 2005/6 (1,429,785). The number of arrests for the White group also decreased during this period, arrests of Black persons rose by 5% and arrests of Asian people by 13%. Overall, there were more arrests per 1,000 population of each BME group (except for Chinese or Other) than for people of White ethnicity in 2009/10. Per 1,000 population, Black persons were arrested 3.3 times more than White people and those from Mixed ethnic group 2.3 times more than White people.
	Conviction ratios for indictable offences were higher for White persons in 2010 than those in the Black and Asian groups (81% for White, 74% for Black and 77% for Asian). A higher percentage of those in the BME groups were sentenced to immediate custody for indictable offences than in the White group in 2010 (White 23%, Black 27%, Asian 29% and Other 42%), this is mainly due to differences in plea between ethnic groups.
	Regional crime data: Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that London is disproportionately affected by crime problems, such as robbery and knife crime, typically associated with young males who often operate in groups or 'gangs'. Current analysis shows that all of the gang members scored on the MPS matrix are male and that 79% are described as Black and Minority Ethnic (BME). In 2011 14% of homicides (19) were gang related and two thirds (12) were

	teenagers and all but one was male and from a BME background.
	Hate crime: Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that hate crime is greatly unreported and which is a great concern for many communities. In 2011/12 there was a 6.8% reduction in the number of reported racist and religious hate crimes.
	Analysis by the Home Office shows that there were 43,748 hate crimes recorded by the police in 2011/12 in England and Wales, of which 35,816 (82%) were race hate crimes
	The number of Racially motivated crimes/incident recorded by the Police in 2010/11 was 18% lower at 51,187, than they were during the 5 year period 2006/7 to 2010/11.
Page 201	Local data Analysis from the CSP Strategic Assessment 2012 under Cohesion & Hate Crime indicator recording the number of racist and religious offences showed a 9% decrease (34 less) in the number of offences in the year up to September 2012, when compared to the previous year. Offence numbers have remained reasonable static for the last 3 years, with an average of 358 offences a year, or one a day.
	Recommendations from CSP Strategic Assessment to CSP and Subgroups were that their action plans should maintain a continued focus on all Hate Crime Offences of which Racist and Religious Offences fall into. The CSP and its Subgroups to continue their work around education of potential victims and suspects within this crime category and to carry on with various education/crime prevention plans linked to this subject.
	Analysis from the CSP Strategic Assessment 2012 provided by the Metropolitan Police to Victim Support regarding victims of crime by ethnicity and age is not thorough and reliant on the information recorded on the Police CRIS system. However combined figures for segmented groups into large groups (Asian, White, Black, Other) shows that during the period 1 st October 2011 to 30 th September 2012, 45% of victims of crime were from the White group, 35% from the Asian group and 9% from the Black group. Population figures for Tower Hamlets from the 2011 Census shows 45% from the White group, 41% from the Asian Group and 7% from the Black group. Therefore the Asian group is underrepresented by 6 percentage points and the Black group is over represented by 2 percentage points.

		 Looking at crime breakdown by ethnicity White people are over represented in the borough being victims to 60% of burglary and 50% of robbery, when compared to the population figure of 45%. Black people are over represented in the borough being victims to 12% of violent crime, when compared to the population figure of 7%. Recommendation from Victim Support in the CSP Strategic Assessment 2012 is for the Metropolitan Police to improve the recording of specific hate crime categories which will improve the referrals to Victim Support via the automatic data transfer from the Police CRIS system. More accurate recording of ethnicity of victims will enable Victim Support to analyse trends in crimes for the borough and assist in targeted work for CSP Subgroups to deliver.
Disability	Positive	For disability equality, the priority of addressing Hate Crime and Cohesion may be of particular relevance.
Page 202		National and regional data Analysis by the Home Office shows that there were 43,748 hate crimes recorded by the police in 2011/12 in England and Wales, of which 1,744 (4%) were disability hate crimes
02		Analysis of regional police force figures show that there were 133 disability hate crimes recorded by the Metropolitan Police Force in 2011. This demonstrates a 14.66% increase on the number of recorded disability hate crimes in 2010 (116) and a 34% increase when compared to the ACPO figures for London in 2009 (99).
		Analysis in the British Crime Survey 2010/11 shows that Disabled people are significantly more likely to be victims of crime than non-disabled people. This gap is largest amongst 16-34 year-olds where 39 per cent of disabled people reported having been a victim of crime compared to 28 per cent of non-disabled people. Disabled people are less likely than their non-disabled peers to think the Criminal Justice System (CJS) is fair. This gap is largest amongst 16-34 year-olds, where 54 per cent of disabled people think that the CJS is fair compared to 66 per cent of non-disabled people
		Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that hate crime is greatly unreported and which is a great concern for many communities. There is significant underreporting of disability hate crimes (according to the Met's 2011/12 Annual Report).

Page 203		 Local data: Analysis from the Tower Hamlets Local Voices report (Hearing the Voices of Disabled People in Tower Hamlets) produced by REAL in 2013, of which 99 disabled people responded to the survey showed that the number one issue for 12% of the survey respondents and number 2 issue for 9.1% of the respondents was Crime and Safety. Older people, Asian people and those with a Mental Health condition has slightly higher levels of concern and a greater sense that crime and safety services were failing disabled people than others. Nearly half of the survey respondents disagreed/strongly disagreed that disabled people than others. Nearly half of the survey respondents disagreed/strongly disagreed that disabled people usere safe from harassment and hate crime and only 30% agreed they were safe. Within each gender, age and ethnicity groups of those disabled people who completed the survey, it was Men, people under 60 and Asian people who most tended not to agree that disabled people with usual impairment (55%), people with learning disability or cognitive impairment (80%) and people with mental health condition (87%). Overall 28% of survey respondents believed crime and safety services did not serve disabled people well, making it fourth worst performing service out of the survey. People with visual impairment were particularly critical, with 25% saying it fails disabled people. Response - In line with the equalities duty and the No Place For Hate & Domestic Violence action plan, The Domestic Violence & Hate Crime Team are committed to supporting both agencies and disabled service users in the context of all crime and disorder. The DV & Hate Crime Team currently provide monthly training to service users who experience mental health illness & learning disabilities around recognising what domestic violence and hate crime is, which also shows them how they can report incidents. We have recently produced an 'easy read' DV leaflet for adults with learning disabilities and will have f
Gender	Positive	For gender equality, the priority of addressing Violence (with a focus on Domestic Violence) may be of particular relevance.

Page 204	 Analysis from the Ministry of Justice's Statistics on Women and the Criminal Justice System 2012, shows an estimated three in every 100 adults were a victim of violent crime according to the Crime Survey England and Wales 2011/12, with 2% of women reporting being victims of violent crime compared to 4% of men. The type of violence most commonly reported differs by gender. Women who reported being a victim of violence were most commonly reported by an acquaintance whereas men most commonly were victims of stranger violence. A higher proportion of women reported being victims of intimate violence such as partner or family non-physical abuse, threats sexual assault or stalking - 7% of women compared with 5% of men. 201 women were victims of homicide in 2010/11 compared with 435 men according to data from the Homicide Index. A greater proportion of female victims than male victims knew the principal suspect, 78% and 57% respectively in 2011. 34% of females and 31% of males were arrested for violence against the person in 2010/11 - the most common offence group for arrest during the five year period 2006/7 to 2010/11. According to the Ministry of Justice figures for 2010/11 by Police Force area, the Metropolitan Police arrested 50,293 men and 9,464 women that year for Violence Against the Person. The next highest was 28,207 arrests of men and 8,471 arrests of women for Theft and Handling, followed by 20,980 arrests of men and 1,894 arrests of women for Drug Offences. Nationally more than 1.2m persons of known gender were convicted and sentenced at all courts in 2011. Of these 24% were female and 76% were male. Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that London is disproportionately affected by crime problems, such as robbery and knife crime, typically associated with young males who often operate in groups or 'gangs'. Current analysis shows that all of the gang members scored on the MPS matrix are m
	Local data Analysis from the CSP Strategic Assessment 2012 under Violent Crime Indicator for the 'Number of Most Serious Violence offences per 1,000 of the population' and 'Number of Assault with Injury' show that victims are more likely to be male although repeat victims are more likely to be female. Currently

	 (October 2013) Non Domestic Violence with Injury accounts for 68% and Domestic Violence With Injury accounts for 32% of all Violence with Injury in the borough. In the town centre hotspot, victims and suspects are less likely to know each other. When they do know each other they are more likely to be acquaintances, whereas on the rest of the borough, they are more likely to have been in a past or current relationship with each other (domestic violence). Recommendations from CSP Strategic Assessment to CSP and Subgroups was that their action plan should include a continue focus on Violence Related Offences, the Community Safety Partnership to continue its work around education of potential victims and suspects within this crime category. Carry on with various education plans linked to this subject and continue crime prevention programmes. The subgroup responsible for the CSP Priority Violence (with a focus on Domestic Violence) action plan should contain detailed actions to address these findings, which should lead to a decrease in the number of offences and an increase in partnership working, social cohesion and education around this subject.
Page 205	Analysis from the CSP Strategic Assessment 2012 under Violence Against women and Girls, measures the number of Domestic Violence Offences shows an increase in the number of offences by 6% year on year over the three year period. This increase could be down to a number of factors including numbers of people living in the borough, overcrowding and the economic downturn, particularly the associated pressures that these can bring, but also may be down to an increase in confidence to report offences. A lot of work has been done in the borough to raise awareness of domestic violence, specifically Violence Against Women and Girls as it has been both nationally and locally grossly under reported. The Crime Survey for England and Wales estimates that since the age of 16, 29% of Women have experienced Domestic Violence; 20% have experience Sexual Assault and 19% have experienced Stalking. Approximately 97% of all known victims of interpersonal violence in Tower Hamlets are Female, which is a significant gender bias towards Women.
	Recommendations from CSP Strategic Assessment to CSP and Subgroups were that their action plan should include a continued focus on all violence related offences, especially those that can be linked to Domestic Violence. The CSP and Subgroups should continue to work and focus around education of potential victims and engaging with suspects within this crime category. Carry on with various education plans linked to this subject and continue with gender specific crime prevention programmes.

Gender Reassignment	Positive	 For transgender equality, the priority of addressing Hate Crime and Cohesion may be of particular relevance, as this priority aims to address all hate crimes, of which trans phobic crime is one. Analysis by the Home Office shows that there were 43,748 hate crimes recorded by the police in 2011/12 in England and Wales, of which 315 (1%) were transgender hate crimes. In 2013 Galup's hate crime report stated that there were only 50 transphobic crimes recorded in London during 2012/13, yet anecdotal evidence collected by Galup identifies individual trans people who are the target of over 50 transphobic crimes each year. We do not have any local or borough data to analyse as there were no recorded trans phobic crimes in last year according the local Police data.
Sexual Grientation O O O O O	Positive	 For Lesbian, Gay and Bisexual people, the priority of addressing Hate Crime and Cohesion may be of particular relevance. National and regional data Analysis by the Home Office shows that there were 43,748 hate crimes recorded by the police in 2011/12 in England and Wales, of which 4,252 (10%) were sexual orientation hate crimes. Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that hate crime is greatly unreported and which is a great concern for many communities. In 2011/12 there was a 5.5% reduction in the number of reported homophobic crimes. A report on homophobic crime produced by the Equality and Human Rights Commission shows that LGB people appear to worry about being the victim of crime to a greater degree than other minority groups. In 2008 around 40 per cent of LGB people say they are worried about being the victim of a crime. This compares to 13 per cent of people on average who are worried about being the victim of a crime. A survey of Homophobic hate crime in 2008 showed that eleven per cent of LGB people say being the victim of a crime is their biggest worry. Local data Analysis from the CSP Strategic Assessment 2012 under Cohesion & Hate Crime indicator recording the number of Homophobic offences shows no pattern in the levels of offences each year. The figures

		from the control period shows increases one year and decreases the following, this is due to the low number of offences that are reported each year in the borough, 71 in the year up to September 2012. Over the past three years the average number of offences was 73. Recommendations from CSP Strategic Assessment to CSP and Subgroups were that their action plan should maintain a continued focus on all Hate Crime Offences of which Homophobic Crime can be categorised. The CSP and its Subgroups should continue their work around education of potential victims to boost confidence and increase reporting and work with the LGB community to address homophobic attitudes which drive hate incidents and hate crimes. It should also carry on with various education/crime prevention plans linked to this subject to prevent further incidents/crimes.
Religion or Belief	Positive	For Religion/Belief equality, the priority of addressing Hate Crime and Cohesion may be of particular relevance.
т		Analysis by the Home Office shows that there were 43,748 hate crimes recorded by the police in 2011/12 in England and Wales, of which 1,621 (4%) were religion hate crimes.
Page 207		Analysis from the MOPAC Policing and Crime Plan 2013-17 Equality Impact Assessment 2013 states that hate crime is greatly unreported and which is a great concern for many communities. In 2011/12 there was a 6.8% reduction in the number of reported racist and religious hate crimes.
7		Local data Analysis from the CSP Strategic Assessment 2012 under Cohesion & Hate Crime indicator recording the number of racist and religious offences showed a 9% decrease (34 less) in the number of offences in the year up to September 2012, when compared to the previous year. Offence numbers have remained reasonable static for the last 3 years, with an average of 358 offences a year, or one a day.
		Recommendations from CSP Strategic Assessment to CSP and Subgroups were that their action plans should maintain a continued focus on all Hate Crime Offences of which Racist and Religious Offences fall into. The CSP and its Subgroups to continue their work around education of potential victims and suspects within this crime category and to carry on with various education/crime prevention plans linked to this subject.

Age	Positive	For age equality , the priorities of addressing Gangs & Serious Youth Violence and Reducing Re- offending may be of particular relevance.
Page 208		National and regional data Analysis from the Mayor's Office for Policing and Crime states that London is disproportionately affected by crime problems, such as robbery and knife crime, typically associated with young males who often operate in groups or 'gangs'. In 2011 14% of homicides (19) were gang related and two thirds (12) were teenagers. Gang members mostly fall into the 13-24 age range, with the largest cohort being 18-24 (75% of the highest harm individuals are over the age of 18); intelligence also suggests that 10-13 year olds are increasingly being drawn into gang membership.
		Analysis from the Ministry of Justice's Breaking the Cycle: Effective punishment, rehabilitation and sentencing of offending 2010, states that 75% of young people released from custody and 68% of young people on community sentences re-offend within a year
		Analysis from the CSP Strategic Assessment 2012 provided by the Metropolitan Police to Victim Support regarding victims of crime by ethnicity and age is not thorough. However looking at victim breakdown by age shows that 18 – 24 year olds are over represented at 24% of the borough's victims when compared to the population figure from the 2011 census of 12%. It also shows that 25-34 year olds are over represented in the victim breakdown for the borough at 34%, when compared to this group making up 25% of the population. Local data
		Analysis from the CSP Strategic Assessment 2012 under Violent Crime Indicator for the 'Number of Most Serious Violence offences per 1,000 of the population' and 'Number of Assault with Injury' show that offenders and victims show similar patterns of age, with a peak occurring in the 20's and a steep decline as age increases.
		Recommendations from CSP Strategic Assessment to CSP and Subgroups was that their action plan should include a continued focus on Violence Related Offences, the Community Safety Partnership to continue its work around education of potential victims and suspects within this crime category. Carry on with various education plans linked to this subject and continue crime prevention programmes. The subgroup responsible for the CSP Priority Violence (with a focus on Domestic Violence) action plan should contain detailed actions to address these findings, which should lead to a decrease in the number of offences and an increase in partnership working, social cohesion and education around this

Page 209	 subject. It recommends a continued investment in youth diversionary/outreach services to prevent young people being involved in crime and anti-social behaviour either as a victim or a perpetrator. The borough Gangs Matrix aims to tackle those already involved in gang activity/crime, offering ways out of offending behaviour or where this is not accepted by the offender, taking enforcement action against them. Analysis from the CSP Strategic Assessment 2012 under Violent Crime Indicator for the number of 'Hospital admissions for unintentional and deliberate injuries for young people aged 0 – 17 years, shows that 0 – 4 and 5 – 14 age groups by 3 year pooled data, show downward trends in the numbers of admissions, with a more pronounced downward trend in 0 – 4 year age group. Recommendations from CSP Strategic Assessment to CSP and Subgroups are for Programmes that support parents and families, develop life skills in children, work with high risk youth and reduce availability of and misuse of alcohol have proven effective at reducing violence. Measures to ensure appropriate identification, care and support mechanisms are in place are important in minimising the harms caused by violence and reducing its recurrence. Reducing violence to 0-5 does depend on widespread, multi-sectorial action and requires a well-planned strategic approach to involving all members of the partnership and Local Safeguarding Children Board. Moving straight into action planning now would be precipitate. However better data on presentations to A7E (work is on-going), we need better information on what is being delivered across the piece and thirdly we need a strategy that sets out what, why and how we are proposing action.
	Analysis from the CSP Strategic Assessment 2012 under Property Crime indicator 'Number of
	Personal Robberies' will also contain some correlation with Serious Youth Violence and Knife Crime and shows that School pupils and students account for almost half of all victims on the borough, with mobile phones being the most frequently stolen property around 29% of all property taken. Personal Robbery appears to be mainly a crime whereby the majority of suspects are aged between 15 and 19 years and the majority of victims tend to be youths. Knife Enabled Robbery remained a persistent

proportion of all personal robbery offences.

Recommendations from CSP Strategic Assessment to CSP and Subgroups was that their action plan should include a continued focus on Personal Robbery Offences and offenders as there are overlaps between offenders for robbery and other offence types. Community Safety Partnership and subgroups to continue their work around education of potential victims and suspects within this crime category. Carry on with various education plans linked to this subject and continue with crime prevention programmes. The subgroups responsible for the CSP Priorities Reducing Re-offending and Gangs & Serious Youth Violence action plans should contain detailed actions to address these findings, which should lead to a decrease in the number of offences and an increase in partnership working, social cohesion and education around this subject.

Analysis from the CSP Strategic Assessment 2012 under Youth Crime, measures the number of victims, offenders, incidents, entering custody, successfully completing orders and proven re-offending of young people. They show clear correlations between Knife Crime Offences, Robbery Offences and Serious Youth Violence as these offences tend to overlay each other in crime types and peak and trough at the same time throughout the year.

Recommendations from CSP Strategic Assessment to CSP and Subgroups was that their action plan should acknowledge the clear correlation between Knife Crime, Robbery and Serious Youth Violence and vital partnership working around all three identify the link and adapt their plans accordingly to ensure that they are all part of the strategy and performance measure. Increase in activity around hotspot wards for these offences will impact on one another as there is a link between the schools and robbery offences. Partnership working around facilities provided (ie. Schools, youth clubs and leisure facilities), as 80% of all Tower Hamlets' serious youth violence victims lives within the borough. The subgroups responsible for the CSP Priorities Reducing Re-offending and Gangs & Serious Youth Violence action plans should contain detailed actions to address these findings, which should lead to a decrease in the number of offences and an increase in partnership working, social cohesion and education around this subject.

Analysis from the CSP Strategic Assessment 2012 under Drugs and Alcohol, measures the number of Young People taking drugs and or alcohol in specialist treatment has shown an 11.5% increase in the number of Young People in treatment over the three year period. This could be down to the realignment of services due to changes in funding, the YOT becoming part of the specialist treatment

Page 21		 network and having a dedicated drug worker or a combination of both. However it is expected that the performance over the coming 3 years is likely to stay relatively stable, which goes against the national trend of a decrease over both periods. Recommendations from CSP Strategic Assessment to CSP and Subgroups was that specialist treatment service should continue to be monitored and adjustments made to it in accordance with the needs of the users/clients. Analysis of National Research shows that Domestic violence is a significant issue for the welfare of children and young people. It is estimated that nearly three quarters of children on the 'at risk' register live in households where domestic violence is occurring (Department of Health 2002 – Women's Mental Health: Into the mainstream). The majority of children in households experiencing domestic violence will witness abusive behaviour. It is estimated that 90% of children are in the same or next room when abuse occurs (Hughes, 1992) Response from Tower Hamlets Safeguarding Children's Board is that it has risk assessment tool to support professionals in identifying risks to children in families experiencing domestic violence and ensure appropriate response and actions. The tool and accompanying guidance supports the London safeguarding children board procedure "Safeguarding children abused through domestic violence".
Socio-economic	Positive	 For this target group, the priorities of Drugs and Alcohol and Reducing Re-offending may be of particular relevance. Analysis from the CSP Strategic Assessment 2012 under Violence Against women and Girls, shows an increase in the number of domestic violence offences by 6% year on year over the three year period. This increase could be down to a number of factors including an increasing number of people living in the borough; overcrowding and; the economic downturn, particularly the associated pressures that these can bring, but also may be down to an increase in confidence to report offences.
		Recommendations from CSP Strategic Assessment to CSP and Subgroups were that their action plans should include a continued focus on all violence related offences, especially those that can be linked to Domestic Violence. The CSP and Subgroups should continue to work and focus around

		education of potential victims and engaging with suspects within this crime category. Carry on with various education plans linked to this subject and continue with crime prevention programmes.
Marriage and Civil Partnerships.	Positive	No data available for analysis
Pregnancy and Maternity	Positive	Research nationally shows that It is estimated 30% of domestic violence begins or escalates during pregnancy, and it has been identified as a prime cause of miscarriage or still-birth, premature birth, foetal psychological damage, foetal physical injury and foetal death. The mother may be prevented from seeking or receiving adequate ante-natal or post-natal care. In addition, if the mother is being abused this may affect her attachment to her child, more so if the pregnancy is a result of rape by her partner.
Dane V		Response from the CSP and the DV Forum is that they have recognised this increased risk during pregnancy and recent birth of a child. It has included this in their Domestic Abuse Stalking and Honour- based Violence Risk Assessment Form, for consideration of individual cases when taking cases to their Multi Agency Risk Assessment Conference on a bi-monthly basis.

As a result of completing the above, what is the potential impact of your policy/function on the public, giving particular regard to potential impacts on minority or protected groups?

 High
 Medium
 Low

 Equalities to be further considered at the Action Planning stage.

 If you have identified a LOW impact or, there has been NO SIGNIFICANT amendments to an existing policy/function there is no need to continue to a full equalities analysis.

If you have assessed the potential impact as MEDIUM or HIGH you will now need to complete a full equalities analysis building upon the findings of the initial impact assessment (section 4) Page 213

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Agenda Item 9.3

Decision Report Cover Sheet:	Low Market
Council	
5 December 2016	TOWER HAMLETS
Cover Report of: Matthew Mannion, Committee Services Manager	Classification: Unrestricted

Violence Against Women and Girls (VAWG) Strategy 2016/19

Originating Officer(s)	Matthew Mannion, Committee Services Manager (Cover Report)
Wards affected	All Wards

Summary

The Violence Against Women and Girls (VAWG) Strategy was presented to Cabinet on 4 October 2016 where it was considered by the Mayor and Cabinet Members. The Mayor agreed that the Strategy should be recommended to Council for approval.

The Report and Appendices are attached to this Cover Sheet.

Recommendations:

The Council is recommended to:

1. Agree the Violence Against Women and Girls Strategy be adopted.

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Cabinet	
4 October 2016	TOWER HAMLETS
Report of: Shazia Ghani, Safer Communities, Communities, Localities and Culture	Classification: Unrestricted

Violence Against Women and Girls Strategy 2016

Lead Member	Councillor Shiria Khatun, Cabinet Member for Community Safety
Originating Officer(s)	Shazia Ghani Head of Community Safety and Menara
	Ahmed DV and HC Manager
Wards affected	All wards
Key Decision?	Yes
Community Plan Theme	Safe and Cohesive Borough

Executive Summary

There is a requirement for each Community Safety Partnership (Safe & Cohesive CPDG in Tower Hamlets) to have a Violence Against Women and Girls Strategy. From a statutory perspective the responsibility to develop a VAWG Strategy lies with the Community Safety Partnership. This strategy comprises part of the Council's Crime and Disorder Reduction Strategy, which is a policy framework document which requires recommendation by Cabinet to full Council for approval.

Cabinet is required to agree and sign off the next three years VAWG Strategy (2016-2019) and the accompanying consultation report informing its development. Tower Hamlets has had a domestic violence team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan aimed at addressing the disproportionate impact of gender based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally.

Abuse can take place regardless of gender, ethnicity, faith, sexuality or age. Whilst we recognise that the issues addressed here have a disproportionate effect on women, we also recognise that boys and men are victims of violence too. As a Council and as a Community Safety Partnership and a Local Strategic Partnership, we remain committed to providing support for all victims of abuse and the intention of this plan is to strengthen our response to responding to abuse rather than distract from it. This draft strategy and supporting documentation is presented for securing final approval.

Recommendations:

The Mayor in Cabinet is recommended to:

- 1. Note the content of the VAWG Strategy (appendix 1)
- 2. Agree that this report, the VAWG Strategy is recommended to Full Council for approval.

1. <u>REASONS FOR THE DECISIONS</u>

1.1 Full Council must adopt a VAWG Strategy in order to meet government requirements. The priorities and governance structure outlined in the CS Plan are based on the statutory strategic assessment exercise that was carried out by statutory partners to consider data priorities in the Borough. They have been agreed by the DV Forum and Community Safety Partnership in Tower Hamlets. The Cabinet is asked to consider the Strategy for recommendation to Full Council pursuant to the policy framework procedure.

2. <u>ALTERNATIVE OPTIONS</u>

2.1 It is a statutory responsibility for Community Safety Partnerships to produce a VAWG Strategy as it forms part of the Community Safety Plan within the Council's Crime and Disorder Reduction Strategy. There are therefore no alternative options to doing so.

3. DETAILS OF REPORT

This is Tower Hamlets' second VAWG Plan. Tower Hamlets has had a Domestic Violence Team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan, aimed at addressing the disproportionate impact of gender-based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally.

- 3.2 This draft strategy highlights the commitment of the Partnership to strengthen a coordinated multi-agency approach to tackling VAWG over the next three years and build upon the previous VAWG Plan. This is a partnership document, agreed through the VAWG sub group and CSP Board
- 3.3 The aim of the VAWG Strategy is to support the work of the Domestic Violence and Hate Crime Team (DVHCT), within which the VAWG work sits, through the provision of a joined up and comprehensive approach to addressing all forms of gender-based violence. To that end the VAWG

Steering Group and Plan forms an additional CSP subgroup area linking in to the structures of the DVHCT and the work of the Domestic Violence Action Plan including the Community Safety Partnership (CSP) and Domestic Violence Forum (DVF) subgroup.

3.4 **METHOD**

In developing the VAWG Strategy we have used a consultative engagement approach with professionals, survivors of violence, local residents and young people to ensure that we include their views. We have also utilised a 'Stages of Change' methodology to enable a systematic review to inform our key performance indicators and outcomes.

3.5 **CONSULTATION**

Between October 2015 and February 2016, a comprehensive consultation process was undertaken across the Borough to support the development of the second Violence Against Women and Girls (VAWG) Plan which will be published in 2016.

- 3.6 The violence against women and girls consultation involved:
 - Consultation with professionals and partners through our local VAWG professional networks
 - An on-line consultation
 - Individual interviews with key stakeholders
 - A series of focus groups held with local groups of survivors, women and young people
 - Feedback has also been sought from DMT, CMT and MAB to influence and shape the final report and the inclusion of a number of appendices.
- 3.7 Key partners and stakeholders consulted included: VAWG Steering Group; Community Safety Partnership; Local Safeguarding Children's Board (LSCB) Members; Multi-Agency Sexual Exploitation (MASE) and Practitioners' Forum members; Key contacts within Children's and Adults' Social Care; Safer Communities; Public Health; Barts Health; Mental Health Services; Domestic Violence Forum; Youth Council; Survivor Groups; Housing Options; Voluntary and Community Organisations and Local Residents.
- 3.8 A consultation report was prepared to inform the new three year VAWG plan. This report (attached) outlines the key learning from the consultation process and looks at the prevalence of various forms of violence against women and girls within the borough. It also examines the experience of female survivors of violence and provides an overview of what we currently know about local needs. It provides an overview of the national and regional context of work on addressing violence against women and girls and an assessment of our current approach in Tower Hamlets. It also highlights proposals made during the consultation by participants.

3.9 This action plan will be governed through the VAWG sub group reporting to the CSP Board. The VAWG action plan attached in the appendix was signed off by the VAWG steering group in April 2016 and CSP Board in July 2016,

GENERAL FINDINGS

4.1 The recommendations in the draft strategy are set out below in summary and the operational activity driven by these recommendations will be defined and further developed by the joint working arrangements already in place within the Partnership.

4.2 Survivor and Community Recommendations

- Prevention should be a key priority within the VAWG strategy
- A multi-agency approach to delivering services for survivors is the considered to be the best approach
- Multi-pronged but individualised approaches are needed to best support survivors
- Perpetrators should be given support to understand the consequences of their behaviour
- There is a need for a public awareness campaign to help women members in the community understand that experiencing abuse is not their fault
- Delivery of training to professionals on how to support survivors of VAWG promoting an empathetic approach
- Peer support methods, including group sessions, should be implemented
- Community champions-programmes should be expanded

4.2 Young people's Recommendations

- Focus on providing young people with information about all of the strands of VAWG and where they can get help and support
- Develop the work in schools to ensure that all young people are getting the right messages about what is acceptable and what is not acceptable
- Further develop youth programmes, recognising that young people will often disclose to other young people
- Work with parents so that they understand the issues that young people face and can support their children
- Work with young people so that they can recognise that pornography and the media send out the wrong messages to young people about what healthy relationships look like

4.3 Professionals' Recommendations

• Prevention should be a key priority in a climate of welfare reform and cuts. Continuation and expansion of work with young people, starting from reception is vital

- Links between competing priorities and VAWG should be made more explicitly for example countries where FGM is emerging due to the increase in radicalisation and the increase in threat of extremism as a factor in child arrangement orders in the family courts
- Maintain the four objectives from the previous VAWG Plan but expand to highlight the need for better partnership working and participation by survivors
- Develop work across sectors, including having a renewed focus on women experiencing multiple disadvantage and work with older and disabled women
- Develop a survivors' forum which will be a peer support group for survivors of all forms of VAWG
- Commission services for young people experiencing VAWG as they can fall through gaps between children's and adult services
- Develop links with some of the large employers in the borough to highlight the impact of VAWG on their staff
- The key barriers to disclosure are faced by women experiencing multiple disadvantage and a fear of institutions. These need to be a key focus of the VAWG Strategy
- There is broad based support for the existing strands but there needs to be a focus on the internet as a facilitator of abuse

5. <u>COMMENTS OF THE CHIEF FINANCE OFFICER</u>

- 5.1 The report sets out the consideration of the VAWG three year draft strategy and highlights that up to £1m of funding was received over the previous three year strategy from external sources such as MOPAC, DfE, DCLG that supplemented the Policy and Victim budget of £571,000.
- 5.2 Given the financial constraints being faced by the Council and other partners, it is imperative that funding levels for the service are considered fully as part of the Council's Outcomes Based Budgeting approach for 2017 -2020. This will include the identification of complementary funding and consideration of the most effective way to respond to this area of work alongside the Council's wider priorities.
- 5.3 Consequently whilst there are no direct financial implications emanating from this report, the extent to which funding at the levels previously seen will continue to be available must be a consideration. There are a number of recommendations contained within the strategy that will need to be defined and further developed as they would seem to have the potential for significant financial implications which is not currently in place.
- 5.4 Any proposals that cannot be accommodated within the current budget provision will require financial approval as part of the Medium Term Financial Strategy (MTFS) process before further commitments are made.

6. LEGAL COMMENTS

- 6.1 This report relates to the draft Violence Against Women and Girls (VAWG) Strategy for 2016-19. There is a statutory requirement for such a strategy as the Council is one of the responsible authorities for Tower Hamlets, within the meaning of section 5 of the Crime and Disorder Act 1998 ('the 1998 Act'). Other responsible authorities for Tower Hamlets include: every provider of probation services in Tower Hamlets; the chief officer of police whose police area lies within Tower Hamlets; and the fire and rescue authority for Tower Hamlets. Together, the responsible authorities for Tower Hamlets are required to formulate and implement strategies for: the reduction of crime and disorder; combating the misuse of drugs, alcohol and other substances; and the reduction of reoffending pursuant to section 6 of the 1998 Act. When formulating and implementing these strategies, each authority is required to have regard to the police and crime objectives set out in the police and crime plan for Tower Hamlets.
- 6.2 Additionally, when considering this Strategy regard must be had to section 17 of 1998 Act and which places an obligation of the Council to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area
- 6.3 Development of the VAWG strategy complies with a number of the Council's key safeguarding duties. The Care Act 2014 sets out the council's duties to safeguard adults who are experiencing or at risk of abuse or neglect. The statutory guidance issued under the 2014 Act details the processes to follow during safeguarding investigations. This must be implemented together the Pan London Adult Safeguarding Policy and Procedures dated 03.12.2015.
- 6.4 The 2014 Act also sets out the council's duties to: a) ensure the provision of preventative services, b) promote wellbeing when carrying out any of their care and support functions (this includes protection from abuse and neglect), c) cooperate with relevant partners and d) provide information about services available in the area that can prevent abuse and support.
- 6.5 The Children Act 1989 provides the legislative framework relating to the council's duty to protect children from abuse and neglect and to promote the welfare of all children and young people in their area. Some of the council's responsibilities for the care and protection of children and young people are listed under, sections 17, 20, 31 and 47 of the 1989 Act.
- 6.6 Section 11 of the Children Act 2004 places duties on a council to ensure its functions are discharged having regard to the need to safeguard and promote the welfare of children. Section 10 of 2004 Act and Section 27 of the 1989 Act refers to the requirement for local authorities to cooperate with other agencies to promote the well-being of children.
- 6.7 With regard to consultation, regulations 12 to 14A of the Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 provide for

Community Engagement. Further, in consulting, the Council must comply with the common law principles set out in R v Brent London Borough Council, ex p Gunning, (1985) and recently approved by the Supreme Court in R(Mosely) v LB Haringey 2014. Those are 'First, that consultation must be at a time when proposals are still at a formative stage. Second, that the proposer must give sufficient reasons for any proposal to permit of intelligent consideration and response. Third that adequate time must be given for consultation must be conscientiously taken into account in finalising any statutory proposals." There is no prescribed period for consultation, but principles of fairness apply such that there should be sufficient time for those being consulted to consider and respond to the matters arising, having regard to their complexity, impact etc. It is necessary to comply with the common law requirement to consider any feedback before making a decision.

- 6.8 Consultation has been carried out as referred to in paragraphs 3.4 through to 3.9 of the report. The responses have been incorporated into the Consultation Report in the Appendices and the consultation responses must be conscientiously taken into account before the final adoption of the Strategy.
- 6.9 The adopting of VAWG Strategy for 2016-19 is for Full Council. The Local Authorities (Functions and Responsibilities) (England) Regulations 2000 (as amended) provide that the making of a crime and disorder reduction strategy pursuant to sections 5 and 6 of the 1998 Act is a function that is required not to be the sole responsibility of the Council's executive. In that regard, Part 2 Article 4 of the Council's Constitution includes the crime and disorder reduction strategy sections 5 and 6 of the 1998 Act in the policy framework. The Substance Misuse Strategy forms a part of the Council's crime and disorder reduction strategy and, on this basis, the final making of the strategy is for Full Council.
- 6.10 However, pursuant to the Council's Budget and Policy Framework Procedure Rules, the Mayor as the Executive has responsibility for preparing the draft plan or strategy for submission to the full Council. It will therefore be for the Mayor in Cabinet to recommend the draft strategy to Full Council.
- 6.11 In the exercise of its functions, the Council must comply with the public sector equality duty to eliminate unlawful conduct under the Equality Act 2010, namely the need to have regards to equality of opportunity and the need to foster good relations between persons who share a protected characteristic, including ethnicity, gender, disability, and age and those who do not. We note that an EQIA has been completed for the VAWG Strategy and that all equality strands have been considered.

7. ONE TOWER HAMLETS CONSIDERATIONS

7.1 The Community Safety Partnership (Safe and Cohesion Community Plan Delivery Group) aims through its plan, to make Tower Hamlets a more

cohesive place to live, work, study and visit. The work of the DV Forum, MARAC, No Place For Hate Forum; Community Cohesion, Contingency Planning Tension Monitoring Group and the Preventing Violent Extremism Programme Board, all subgroups of the CSP aim to carry-out this important part of work for the Partnership. Tackling gender based crime remain an important priority for the Partnership.

7.2 An EQIA has been completed for the VAWG Strategy and all equality strands have been considered. VAWG work aims to ensure One Tower Hamlets by aiming to eliminate gender based violence and discrimination.

8. BEST VALUE (BV) IMPLICATIONS

8.1 Whilst difficult to quantify there are potentially significant efficiency gains from working in partnership to reduce violence against women and girls in the borough. The Strategy which is a partnership document brings together key crime and disorder reduction agencies to ensure that we continue to work together as a partnership and share resources.

9. SUSTAINABLE ACTION FOR A GREENER ENVIRONMENT

9.1 Approval and publication of the VAWG Strategy is expected to have a positive effect on the environment by helping to reduce violence against women and girls. This will then reduce the amount of serious and violent crime in the borough including domestic homicides, rape, sexual assault, prostitution, forced marriage, honour based violence, stalking, harassment, sexual exploitation and dowry related abuse as well as other environmental crimes in the borough.

10. RISK MANAGEMENT IMPLICATIONS

10.1 There is risk that the name of the strategy is biased towards females, however, it is explicitly stated in the report that this is in line with national terminology from government, and that our strategy works across all protected characteristics. Majority of VAWG services support men and women.

11. CRIME AND DISORDER REDUCTION IMPLICATIONS

11.1 The decision to approve the VAWG Strategy will ensure we continue to work in partnership to tackle VAWG, ensure support for victims and ensure enforcement action against identified perpetrators. It will also support the Mayors priorities contributing to relevant 'safer' related community plan commitments.

12. SAFEGUARDING IMPLICATIONS

12.1 The Community Safety Partnership includes amongst its members the independent chairs of the DV Forum, Safeguarding Adults and Safeguarding Children Boards. These boards are seen as 'linked boards' to the CSP and

have been included in the development process. There are no safeguarding risks identified in the report, only benefits for partner agencies across the CSP and both Safeguarding Boards by working together at strategic and operational levels in the borough, to ensure tackling VAWG in all its forms.

Linked Reports, Appendices and Background Documents

Linked Report

• NONE.

Appendices

- Appendix 1: VAWG Strategy & VAWG Consultation Report
- VAWG Consultation Report
- VAWG EIA Check List
- VAWG EIA
- VAWG Action Plan 2016-17
- DV Action Plan 2016 17
- NPFH Action Plan 2016-17

Background Documents – Local Authorities (Executive Arrangements)(Access to Information)(England) Regulations 2012

• NONE

Officer contact details for documents:

Menara Ahmed Ext: 6188 This page is intentionally left blank



London Borough of Tower Hamlets Draft Violence against Women and Girls Strategy 2016-2019

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Foreword – Executive Mayor of TH

Foreword – Deputy Mayor and Cabinet Member for Community Affairs

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Introduction

This is Tower Hamlets' second VAWG Plan. Tower Hamlets has had a Domestic Violence Team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan, aimed at addressing the disproportionate impact of gender-based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally.

This current strategy outlines and highlights the commitment of the partnership to strengthen a coordinated multi-agency approach to tackling VAWG over the next three years and build upon the previous VAWG Plan. It is key to note that the strategy is a partnership document led through the Council and has cross cutting outcomes that are delivered and supported through a number of forums and boards such as the Domestic Violence Forum, Prevent Board, No Place for Hate Forum and Child Sexual Exploitation Group. The Domestic Violence and Hate Crime Team (DV&HCT) supports the development of co-ordinated community responses to hate crime. A threefold approach which includes ensuring support and protection for all victims and witnesses, ensuring enforcement action is taken against any identified perpetrators and partnership and raising awareness work focuses on prevention and reducing the harm these crimes cause to individuals, families and the community as a whole.

Why have a VAWG Strategy?

The aim of the VAWG Strategy is not to replace the existing work of the Domestic Violence and Hate Crime Team (DVHCT), within which the VAWG work sits, but to complement the team through a strategic approach to address all forms of gender-based violence. To that end, the structures of the DVHCT, including the Domestic Violence Action Plan and the Community Safety Partnership (CSP) Domestic Violence Forum (DVF) subgroup continued in their original form with the VAWG Steering Group and Plan forming an additional CSP subgroup area.

Addressing violence against women and girls is already recognised as a priority area regionally, nationally and internationally. The UN Declaration on the Elimination of Violence Against Women was adopted by the General Assembly in 1993. This was followed by a resolution of intensification of efforts to eliminate all forms of violence against women in 2009. In 2010, the Mayor of London published 'The Way Forward'; a London-wide plan aimed to end all forms of violence against women in the capital and followed this with a refreshed strategy in 2013. In 2011, the Coalition Government published its 'Call to End Violence Against Women & Girls' which outlines the responsibility of Local Authorities to co-ordinate their response to VAWG issues. The Mayor of London's Policing and Crime Plan, launched in 2013 also has tackling VAWG as a key priority.¹ Tower Hamlets VAWG Plan takes a pro-active partnership approach to addressing this problem and makes a strong statement about the Council's commitment to safeguarding adults and children and pursuing gender equality.

Approximately 97% of all known victims of interpersonal violence in Tower Hamlets are female - a significant gender bias towards women. A Violence against Women and Girls approach sees the phenomenon of violence against women as both a cause and effect of fundamental inequalities

¹ The Policing and Crime Plan is currently in transition for 2016 and will be updated following consultation held by MOPAC in winter 2016. Our VAWG Strategy will be revised in light of any key changes.

between males and females. The Preamble to The UN Declaration on the Elimination of Violence against Women (1993) states that "violence against women is a manifestation of historically unequal power relations between men and women, which have led to domination over and discrimination against women by men and to the prevention of the full advancement of women, and that violence against women is one of the crucial social mechanisms by which women are forced into a subordinate position compared with men."

It is important that Violence against Women and Girls (VAWG) is not seen as a series of incidents or assaults which an individual experiences. VAWG describes violent and oppressive patterns of behaviour and practises, which achieve power and control over women and girls. It impacts on the physical safety, health and emotional well-being of individuals and impacts on families, carers, children and the community as a whole. As Alison Saunders, Director of Public Prosecutions has recently highlighted, *until it is no longer the case that the vast majority of these crimes are committed by men using power, coercion and violence against women, amending the title of VAWG would put the victims of these crimes back into the dark, where they have been kept for far too long.²*

Abuse can take place, however, regardless of gender, ethnicity, faith, sexuality or age. Whilst we recognise that the issues in the previous plan and this strategy have a disproportionate effect on women, we also recognise that boys and men are victims of violence too - 3% of all victims of interpersonal violence in Tower Hamlets. As a local area, we remain committed to providing support **for all victims of abuse** and the intention of this plan is to strengthen our response to responding to abuse rather than undermining this approach.

Evaluating our work on VAWG

Highlighting VAWG work to date

As outlined, we are developing our second VAWG Strategy. However, it is important to reflect upon the headline successes and challenges since 2013. Some of the key outcomes are outlined below:

- Almost £1,000,000 funding raised from external sources including MOPAC, DfE and DCLG
- Recruitment of over 150 VAWG Champions from organisations across the borough, ensuring that our champions represent the full diversity of communities in the borough.³
- Development of a multi-agency training programme and the Training and Awareness Officer post
- Development of a partnership approach to prostitution including a 'prostitution MARAC'
- Tower Hamlets is one of only 5 boroughs to participate in a MOPAC and DfE funded pilot to tackle 'harmful practices'
- VAWG network of over 500 participants
- Over 1800 young people have received lessons
- Nearly 2000 professionals have received training
- 'Whole School' approach to prevention developed and implemented in schools across the borough

² Saunders, A. (2015) 'Some violence is targeted at women and girls – we can't ignore that', Alison Saunders, Director of Public Prosecutions in The Guardian Newspaper, 28.07.15

³ We have recruited champions from different communities across Tower Hamlets. Additionally, we have champions who represent LGBT residents and who represent disabled residents in the borough.

- MARAC referrals for all strands of VAWG have increased, highlighting increased awareness by professionals
- Change in working practice around harmful practices where Tower Hamlets is now seen as a best practice borough across London
- Increase in men working to tackle VAWG VAWG is not just seen as a 'women's issue' and men are championing the work around gender equality.
- Increase awareness through training regarding exploitation and radicalisation and the use of social media
- Police reporting across all strands except dowry related abuse increase (dowry abuse is expected to have been subsumed within wider 'domestic abuse' flags.
- Development of a strong multi-agency partnership approach across all strands
- Increased awareness of VAWG across the wider community including recruitment of VAWG Community Champions. This project recruits local volunteers to go out into the community utilising their unique skill set to ensure One Tower Hamlets messages are far reaching. Accredited "hate crime leadership" training is also being planned for 2016-17. The programme empowers local people to play their part in promoting community cohesion including targeting members from across all areas of the community to take part.
- No Place for Hate Campaign promotes increased public awareness of hate crime through a range of publications. The campaign is high profile communicated through outreach, billboards, advertisements and local media including at key LGBT events such as IDAHO and Pride and the national 16 days of action campaign.
- No Place for Hate Pledge aims to encourage all individuals who live, work or visit the borough to make a united stand against prejudice and discrimination. This public condemnation aims to send a strong message to offenders that Tower Hamlets is No Place for Hate and discrimination. It also encourages organisations to sign up to the Pledge committing them to ensuring their organisation is equipped to respond to hate incidents effectively.
- Community project delivered through the Prevent Programme which have focused on social media and exploitation, raising awareness of safe messages and risks and recognising abuse. This covers areas of bullying to radicalisation. This has been delivered through both primary and secondary schools in 2015-16 and funding has been secured to deliver this to further schools in 2016-17 and further support sessions for parents and carers planned.
- The International Day Against Homophobia, Biphobia and Transphobia Hatred Hurts All Conference aimed at those who work with victims of hate crime and was delivered in May 2016. This brought togeater all partner agencies and communities with the pledge to tackle and promote the no tolerance to any form of hate crime in the borough and outline support and services that are available for those wishing to report any issues/incidents and to victims.
- The borough has continued to deliver on the Hate Incident Panel which provides a coordinated response by partners on hate incidents.

Areas for Development

Our consultation for the development of the current strategy⁴ has highlighted that there are areas that we are currently working on (including all of the above) that should be maintained and there are areas that we need to develop during the 2016-2019 period.

⁴ Our consultation process ran from October 2015 - February 2016 to ensure that we consulted with as many people as possible. The consultation methodology was varied to allow for different stakeholders to contribute to our Strategy. A consultation questionnaire was launched in October and individual meetings and focus groups started in November 2015. (A paper version of the questionnaire was also available). A report to accompany the consultation is available with key recommendations that fed into the development of the strategy. An executive summary of the report is available in Appendix 3.

The key areas for development included:

- innovation of services;
- increased multi-agency working to reduce resource costs and improve responses;
- renewed focus on No Recourse to Public Funds (NRPF), perpetrators and victims experiencing multiple disadvantage and prioritising prevention work with young people;
- increased awareness and intervention in regards to on line exploitation and grooming.
- Increased need to look at intervention services, continuation of the whole schools approach and working with families and communities to understand abuse across all forms and mainstreaming a safeguarding approach.

Key Challenges and how to mitigate them

What about men?

One of the key challenges in providing a VAWG approach is the belief that our work does not include men and boys. However, the aim behind providing a VAWG approach is the recognition that 97% of victims of interpersonal violence in Tower Hamlets are female. Any victim of violence and abuse deserves to access support and help: the Domestic Violence and Hate Crime Team (within which VAWG sits) will support anyone presenting regardless of gender or sexuality – we recognise that men also experience domestic violence and this is explicit in all the work of the team. However, the VAWG strategy reflects that gender based violence is predominately a pattern of behaviour perpetrated by men against women. We will continue to support all victims regardless of gender and further support and services for victims of abuse can be found in the Domestic Violence action plans produced each year.

Welfare reform and austerity

Another key challenge to providing our work on VAWG is the difficulties that welfare reform coupled with austerity has on the survivors we work with and also the organisations providing specialist support services. Women are disproportionately affected by all of the reforms and victims of VAWG are further victimised through high levels of financial control. We have sought to mitigate some of the impacts through development of the partnerships, the champion programme as well as external funding meaning that our VAWG work can be developed without huge levels of additional resourcing.

Competing priorities

Given the difficulties of prioritising funding in a climate of cuts, VAWG has diminished in some areas as a priority focus. We have sought to mitigate this through close working with priority areas – for example we have developed workshops around the links between extremism and gender-based violence.

New Legislation

A new area which will provide a key challenge to our new Strategy is the introduction of coercive control legislation, which came into force in December 2015. This new criminal offence, with a renewed emphasis on protecting people from abuse, will provide a challenge to existing resources of police, the council and also our partners across the VAWG area. We are also awaiting the new Police and Crime Plan which is currently in consultation. This will also inform in regards to priorities on the broader areas of work in regards to victims of abuse across a range of services including VAWG and DV and Hate Crime.

Sustainable Funding Streams

A key area of challenge for all of the work on VAWG is the sustainability of funding. A lot of the work around VAWG is funded externally, either through different departments within Tower Hamlets or by external funders. There is a risk that once the discrete projects (including FGM, Harmful Practices Pilot, Training and Awareness Officer Post and Youth Campaign) finish that there will not be funding to continue the VAWG Strategy work. There is also a risk to projects funded and delivered externally that are subject to the same pressures and cuts to local authority funding, including the IRIS domestic violence project that works in GP surgeries.

Outline of the VAWG Strategy

To address all of the forms of VAWG experienced by women in Tower Hamlets, our Strategy takes a multi-agency approach, recognising that no one agency can support all the victims of VAWG. As outlined above, in developing this strategic approach we worked with a range of organisations to hold stakeholder discussions with female victims of VAWG and women accommodated in refuge and other provision across the borough to ensure that our proposal is survivor led and that it also meets the needs of the diverse range of victims in our borough, including BME women, women with NRPF and women who experience multiple disadvantages.

What is Violence against Women and Girls?

Violence against Women and Girls (VAWG) is both a form of discrimination and a violation of human rights. As outlined above, locally we have adopted the United Nations Declaration on Elimination of all forms of violence towards women, which defines violence against women as:

'Any act of gender based violence that results in or is likely to result in physical, sexual or psychological harm or suffering to women [or girls], including threats of such acts, coercion or arbitrary deprivation of liberty'
United Nations Declaration on the Elimination of Violence towards Women (1993, Article 1)

Violence against Women and Girls includes violence that is targeted at women or girls because of their gender or affects women and girls disproportionately. Examples of the types of violence included are⁵:

⁵ See Appendix 1 for definitions of the VAWG strands

- Sexual Violence
- Domestic Violence
- Trafficking
- Prostitution
- Child Sexual Exploitation including in a gang context
- Female Genital Mutilation (FGM)
- Forced Marriage
- So-called 'Honour' Based Violence
- Dowry Related Abuse
- Stalking and Harassment

We propose to maintain all ten strands but to also explicitly recognise that the internet and social media have facilitated a huge range of online and offline abuses and that this has escalated rapidly over the past three years since we published our first VAWG Plan.

Given that we have successfully bid to the DCLG for a pilot and also the commitment from respondents, it is vital to also have a real focus in the VAWG strategy on women with no recourse to public funds and a renewed focus on women who experience multiple disadvantages (homelessness, mental health, prostitution and drugs and alcohol misuse).

Cost of VAWG in Tower Hamlets

Safe Lives, formerly CAADA, estimated that it costs £20,000 in preliminary support costs during one year per victim before being discussed at Multi-Agency Risk Assessment Conference (MARAC). They estimate that for every pound spent on MARAC, six pounds of public money are saved. Their analysis shows that MARACs save £6,100 of the £20,000 cost per victim discussed.⁶ This would mean for Tower Hamlets that the MARAC saves £2,519,300 per annum based on 413 cases year.

Trust for London and the Henry Smith Charity⁷ have estimated that the total cost to Tower Hamlets of domestic abuse (the wider definition which includes most of the strands of VAWG covered within our Strategy) is £31.7 million pro-rated by population of the borough. This figure does not include the human and emotional costs, which they have estimated as £54.6 million. To break the £31.7 million figure down further, they have estimated that the costs are as follows:

Service	Cost (£ million)
Physical and Mental Health care	9.5
Criminal Justice	6.9
Social Services	1.6

Table 1: Costs of VAWG in Tower Hamlets

⁶ CAADA (2010) *Saving Lives, Saving Money: MARACs and high risk domestic abuse,* London: Coordinated Action Against Domestic Abuse (CAADA)

⁷ The spreadsheet, *Costs of domestic violence per local area*, uses the available estimates for the costs of Domestic Violence (Professor Sylvia Walby 2009) to calculate an estimated cost for each local authority area, based on the size of the 16-59 year old population. (This is the age range that is targeted by the Crime Survey for England and Wales, formerly British Crime Survey, from which national estimates of domestic violence prevalence are obtained). It uses the Office for National Statistics 2009 mid-year population estimates.

Housing and refuges	1.1
Civil legal services	2.1
Lost economic output	10.5

Current Prevalence

This strategy has drawn upon a wide range of data sources to establish prevalence which includes a comprehensive consultation process with partners, survivors and organisations across the borough. Despite this, it is widely acknowledged that all strands of VAWG are underreported⁸ and many survivors do not come to the attention of services. This coupled with lack of awareness of professionals around individual strands, means that true prevalence data is not obtainable. However, a major part of the work of the VAWG agenda has been to boost reporting across each priority area and there has been an increase across the majority of strands since 2013.

Borough profile

Tower Hamlets is the 6th smallest London Borough and it is also the 4th most densely populated with a population of 287,100 usual residents.⁹ The population is also extremely diverse with the single largest ethnic group being Bangladeshi (32%) with White British at 31%.¹⁰

Tower Hamlets also has one of the youngest populations in London and has the lowest median age in the country at 29 (the same as Newham) and 74.3% are aged between 16 and 64, with 48% aged 20-39 (19.9% are aged under 16).¹¹

Tower Hamlets has a very mixed demography where there is a mixture of affluent and very deprived areas. Tower Hamlets has two of the richest and four of the poorest wards in London. According to the Multiple Deprivation Index (MDI)¹², Tower Hamlets is now the 24th most deprived boroughs in the country although is 3rd when ranked on the 'extent' measure.¹³

Violence against women and girls (VAWG) is a significant problem in the borough. The Violence Indicator Profiles for England (VIPER) show that Tower Hamlets has the sixth highest number of

⁸ See for example: Home Office (2013) *Ending Violence Against Women and Girls*, London: Home Office; Palermo, T., Bleck, J. and Peterman, A. (2014) 'Tip of the Iceberg: Reporting and Gender Based Violence in Developing Countries', *American Journal of Epidemiology*, 179(5), pp.602-612; Allnock, D., Radford, L., Bunting, L., Price, A., Morgan-Klein, N., Ellis, J. and Stafford, A. (2012) 'In Demand: Therapeutic Services for Children and Young People who have Experienced Sexual Abuse', *Child Abuse Review*, 21, pp.318-334; Kimmel, M. (2002) "Gender Symmetry" in Domestic Violence: A Substantive and Methodological Research Review', *Violence Against Women*, 8(11), pp.1332-1363; Dragiewicz, M. and DeKeseredy, W.S. (2012) 'Claims about women's use of non-fatal force in intimate relationships: A contextual review of Canadian research', *Violence Against Women*, XX(X), pp.1-19; Lea, S. and Lynn, N. (2012) 'Dialogic Reverberations: Police, Domestic Abuse, and the Discontinuance of Case', *Journal of Interpersonal Violence*, XX(X), pp.1-24 ⁹ GLA (2015) *London Borough Profiles*

¹⁰ Tower Hamlets (2013) *Ethnicity in Tower Hamlets: Analysis of 2011 Census*

¹¹ Ibid

¹² DCLG (2015) *The English Indices of Deprivation 2015, Statistical Release*, London: Department for Communities and Local Government. Tower Hamlets has become relatively less deprived since 2010 when it was the 7th most deprived borough in the country and was ranked 3rd in both the 2004 and 2007 indices.

¹³ Tower Hamlets has become relatively less deprived since 2010 when it was the 7th most deprived borough in the country and was ranked 3rd in both the 2004 and 2007 indices. 54% of all neighbourhoods in Tower Hamlets rank in the top 10% nationally and it is top in both the older people index and the young people index for the highest proportions living in an income deprived household.

recorded sexual offences in England and the third highest in London, ranking 322 out of 326.¹⁴ In 2014/2015, Tower Hamlets had the 9th highest prevalence in London for Rape and 16th for sexual offences. This is not disaggregated by borough size or population.¹⁵

Tower Hamlets consistently has one of the highest rates of reported domestic abuse across London. Between November 2014 and November 2015 there were 2773 domestic crimes reported which is a 13.3% on the previous year and means that Tower Hamlets had the third highest rates of reporting in London (after Croydon and Greenwich).¹⁶

VAWG Profile

The demographics of Tower Hamlets means that there are relatively high levels of vulnerability within the borough's population including high numbers experiencing mental health and substance misuse issues as well as those with language support needs and disabilities (physical and learning). Women with additional vulnerabilities find it most difficult to seek help and are therefore often most at risk from abuse. We have found that coupled with No Recourse to Public Funds, women are often living for many years with abuse across the spectrum of gender-based violence. Prostitution is also still a significant issue for the borough – particularly the on-street trade. From our work on VAWG over the past 3 years, we have found that those involved in prostitution are increased risk of violence and abusive behaviour, including sexual exploitation and being sexually assaulted and yet often have housing needs. In addition to this, the ethnic profile of the borough suggests that 'culturally' specific forms of violence such as forced marriage, 'honour' based violence and female genital mutilation are key issues for the borough, although these forms of violence, despite a vast increase in reporting through our coordinated approach, are not always well reported to local agencies.

In Tower Hamlets, over the past year alone, we have had 10 cases to the domestic violence MARAC where single women with no recourse to public funds have been referred. Women who are also victims of forced marriage or trafficking for the purposes of forced marriage have been forced to flee from abusive homes but have been unable to access any adequate accommodation. Some women have been supported to return to their countries of origin but this does not mean that they are necessarily safer and this is a real safety concern for us, especially as the numbers of women identified are increasing.

Strand	Female	Male
Domestic Violence	382	31
Sexual Violence	83	3
Forced Marriage	2	0
So-called 'honour' based violence	6	2
Stalking & Harassment	143	12

Table 2: High Risk Adult victims referred to MARAC by VAWG Strand from April 2014 – March 2015

¹⁴ Violence Indicator Profiles for England Resource (VIPER), available at: <u>www.eviper.org.uk</u> (last accessed 17.12.13)

¹⁵ Metropolitan Police Crime Mapping, available at: <u>http://maps.met.police.uk/tables.htm</u> (last accessed 11.01.16)

¹⁶ Metropolitan Police Crime Figures, available at: <u>http://www.met.police.uk/crimefigures/</u> (last accessed 11.01.16)

Dowry Related Abuse	0	0
Female Genital Mutilation	0	N/A
Prostitution/ Sexual exploitation	0	0
Trafficking	0	0

Note 1: The figures for domestic violence will sum to 100% as the main referral reason under the 2012 definition which includes all strands except Prostitution/Sexual Exploitation, Dowry related abuse (explicitly) and Trafficking.

Note 2: The figures for all strands apart from domestic violence have been monitored individually from June 2014 and were not previously disaggregated.

Note 3: Despite high numbers of cases to MARAC, this is not representative of the full numbers of victims of VAWG in Tower Hamlets due to underreporting or no recognition of abuse.

Note 4: No victim was referred explicitly on the basis of prostitution or exploitation. Although some victims had been sexually exploited, they were referred on the basis of domestic abuse.

LGBT

Research suggests that there are similar levels in LGBT relationships as in heterosexual relationships: here it is clear both men and women can be victims and perpetrators.¹⁷ In 2014/2015, there were 9 gay men, 2 bisexual women and 1 transgender man referred to the Domestic Violence MARAC.¹⁸

Disability

Research has consistently found that disabled women are twice as likely to experience domestic violence as non-disabled women are.¹⁹ The same research has shown that disabled men are also more at risk, although at a rate of about 1.5 times non-disabled men. In 2014/2015 there were 23 disabled victims (20 female and 3 male victims) referred to the domestic violence MARAC.

http://www.rapecrisisscotland.org.uk/workspace/publications/Coral-Project-Interim-Report-Sept-2014_FINAL-

¹⁹ Khalifeh, H., Howard, LM., Osborn, D., Moran, P., Johnson, S. (2013) 'Violence against People with Disability in

¹⁷ Donovan, C., Barnes, R. and Nixon, C. (2014) *The Coral Project: Exploring Abusive Behaviours in Lesbian, Gay, Bisexual and/or Transgender Relationships*, Interim Report September 2014, available at:

<u>VERSION2.pdf</u> (accessed 13 July 2015); Bowen, E. and Nowinski, S. N. (2012) 'Partner violence against heterosexual and gay men: Prevalence and correlates', *Aggression and Violent Behavior*, volume 17 (1), pp36-52; Goldberg, N. & Meyer, 'Sexual orientation disparities in history of intimate partner violence results from the California Health Interview Survey', *Journal of Interpersonal Violence*, 28(5), pp.1109-1118.

¹⁸MARAC is the Multi-agency Risk Assessment Conference, which is a bi-monthly meeting where professionals meet to discuss, and safety plan high risk cases of domestic violence.

England and Wales: Findings from a National Cross-Sectional Survey', *PLoS ONE* 8(2); Chang, J., Martin, S., Moracco, K., Dulli, L., Scandlin, D., Loucks-Sorrel, M., Turner, T., Starsoneck, L., Neal Dorian, P. and Bou-Saada, I., (2003) 'Helping

Women with Disabilities and Domestic Violence: Strategies, Limitations, and Challenges of Domestic Violence Programs and Services' *Journal of Women's Health*, 12(7), pp. 699-708; Hague, G., Thiara, R., Magowan, P. and Mullender, A. (2008) *Making the Links: Disabled Women and Domestic Violence*, Bristol: Women's Aid; Thiara, R., Hague, G., Bashall, R., Ellis, B. and Mullender, A. (2012) *Disabled Women and Domestic Violence: Responding to the Experience of Survivors*, London: Jessica Kingsley Publishers; Coker, A., Smith, P. and Fadden, M. (2005) 'Intimate Partner Violence and Disabilities among Women attending Family Practice Clinics', *Journal of Women's Health*, 14(9), pp.829 -838; Mays, J. (2006) 'Feminist disability theory: domestic violence against women with a disability', *Disability and Society*, 21(2), pp147-158 and Mirrlees-Black, C. (1999), *Op. Cit.*, footnote 7, pages 32-33.

Children

Each year up to 750,000 children in the UK experience domestic violence.²⁰ Most children who live in families where there is abuse are aware of the abuse that has been taking place and a metaanalysis of research studies estimated that in 30 -60 percent of domestic violence cases, the abusive partner was also abusing children in the family meaning that it is the most serious safeguarding issue for children.²¹ Children's social care estimates that around 70-80% of all contacts to the Integrated Pathways and Support Team (IPST)/Multi-agency Safeguarding Hub (MASH) Team involve domestic abuse (using the wider definition). In 2014/2015 there were 467 children involved in the cases referred to MARAC.

Young People

The highest risk age for all forms of VAWG is those under the age of 24.²² In 2014/2015 there were 101 victims referred to MARAC aged 24 and under which represents almost a third of all victims. 17 of those victims were aged between 16 and 18.

Unmet need

We know that there is unmet need within our borough – both from people fleeing domestic abuse but also an increase in cases of No Recourse to Public Funds and complex needs cases. In many instances, these women are being turned away from refuge provision as there is no space. Research conducted by UK Refuges Online (UKROL) has shown that in the 18 months to March 2015, 21 women with no recourse to public funds were turned away from refuge provision in Tower Hamlets. We have also noted an increase in single women needing refuge provision who are BME with complex needs and are unable to be accommodated either because of a lack of specialist support or because they have no recourse to public funds. There is also a significant proportion of women who currently reside in Tower Hamlets who need to flee but who are unable to do so due to the numbers of children they have²³ or who have no recourse to public funds and are unable to be accommodated anywhere in London.

It is difficult for us to forecast how many refuge spaces will be needed in the future but we are anticipating a large increase due to a combination of welfare reform and also an increased awareness of professionals about complex needs and wider harmful practices, especially the highest needs cases.²⁴ We are also working across sectors, with drugs and alcohol services, mental

²⁰ DH (2002) Women's Mental Health : Into the Mainstream, London: Department of Health

²¹ Edleson, J (1999) 'Children Witnessing of Adult Domestic Violence', *Journal of Interpersonal Violence*, 14:4. For a detailed discussion of the impact of domestic violence on children see Hester et al (2007) op cit., Wolfe, D., Crooks, C., Lee, V., McIntyre-Smith, A., and Jaffe, P., (2003), 'The effects of children's exposure to domestic violence: a metaanalysis and critique', *Clinical Child and Family Psychology Review*, 6(3), Kitzmann, K., Gaylord, N., Holt, A. and Kenny, E., (2003), 'Child Witnesses to Domestic Violence: A Meta-Analytic Review', *Journal of Consulting and Clinical Psychology*, 71(2) and Evans, S., Davies, C. and DiLillo, D. (2008), 'Exposure to Domestic Violence: A meta-analysis of child and adolescent outcomes', *Aggression and Violence Behavior*, 13(2).

²² See for example: Schutt, N. (2006), Domestic violence in adolescent relationships: Young people in Southwark and their experiences with unhealthy relationships, London: Safer Southwark Partnership; Sugar Magazine Poll (2005); End Violence Against Women (EVAW) (2006) UK Poll of 16-20 Year Olds. November 2006. ICM; Barter, C., McCarry, M., Berridge, D. and Evans, K. (2009) Partner exploitation and violence in teenage intimate relationships, London: NSPCC and Beckett, H. et al (2012) Research into gang-associated sexual exploitation and sexual violence: interim report, Luton: University of Bedfordshire; Berelowitz, S. et al (2012) "I thought I was the only one. The only one in the world." The Office of the Children's Commissioner's inquiry in to child sexual exploitation in gangs and groups: interim report, London: Office of the Children's Commissioner and Child Exploitation and Online Protection Centre (CEOP) (2011) Out of mind, out of sight: breaking down the barriers to child sexual exploitation: executive summary, London: CEOP.

²³ 28% of households in Tower Hamlets have 3 or more children which has an impact for victims of VAWG in being able to access refuge provision. ONS (2013) 'Family Size in 2012', Newport, *Office for National Statistics*

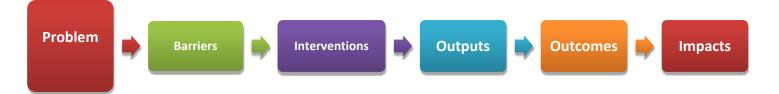
²⁴ There are currently 34 total bedspaces in Tower Hamlets. We have a specialist refuge for BME women and children with 4 family spaces (3 (3 for a woman and 2 children, 1 for a woman and 1 child) and 1 single room accommodating

health teams and the voluntary sector on supporting women with complex needs/multiple disadvantages who are also victims of VAWG and anticipate a large increase in need once the professionals across the borough are equipped with the knowledge about how to identify women at risk as we have seen with all awareness raising over the past 3 years. UKROL's report found that just over two-fifths (41.6%) of women (where n=208) presenting for refuge in Tower Hamlets are able to be accepted into the refuge, either due to lack of space or because of complex needs or NRPF.

¹⁹ in total. We also have provision for an additional 32 bedspaces with floating support. A further 72 women experiencing domestic abuse were accepted as homeless in the past 12 months (to October 2015).

Theory of Change

In developing our updated VAWG Strategy, we have applied a theory of change model to our current work on VAWG.²⁵ The model, which has been used since the late 1980s, is 'a systematic and cumulative study of the links between activities, outcomes and contexts of the initiative'²⁶. The model has been used extensively in recent years by Department for International Development (DFID) to evaluate work in developing countries on VAWG²⁷ and the systematic review highlights both the successful outcomes of our existing VAWG work but also shows where there needs to be additional focus for our strategic approach moving forwards.



A Theory of Change (TOC) model is depicted as a linear model to be read from the bottom up (See below) but should not be interpreted as such given the complexity of VAWG. Using a linear outline enables the key milestones and concepts to be outlined which, when combined with a coordinated community response model highlights the need for better multi-agency, multi-sector working to tackle VAWG.

Stage 1: Problem

The base of the TOC model is the problem which is the overarching issue to be overcome in order to work towards a borough that is free from VAWG. In the case of Tower Hamlets, the problem is that gender-based violence violates the rights of women and girls in the borough and both constrains their choices and affects their ability to participate as equal actors in society.

Stage 2: Barriers

The next level in a TOC model is identification of key barriers. In Tower Hamlets, the key barriers to prevention, provision and protection are:

- Attitudes of members of the community that condone violence
- Need for continued and committed political will at a senior level to tackle VAWG
- Inadequate or inappropriate support for victims of VAWG
- Lack of awareness of VAWG amongst professionals that impacts on responses to victims
- Absence of prevention with younger people leads to concerning attitudes and impacts on future support needs of young women

²⁵ For information on using a theory of change for work on VAWG, please see: Fancy, K. and McAslan Fraser, E. (2014) *DFID Guidance Note on Addressing Violence Against Women and Girls (VAWG) in Education Programmes – Part A*, London: VAWG Helpdesk; Lindley, H. (2014) 'Reflections on Womankind Worldwide's experiences of tackling common challenges in monitoring and evaluating women's rights programming', *Gender and Development*, 22(2), pp. 271-289; Gains, F. and Lowndes, V. (2014) 'How is Institutional Formation Gendered, and Does it Make a Difference? A New Conceptual Framework and a Case Study of Police and Crime Commissioners in England and Wales', *Politics and Gender*, 10(4), pp.524-548

²⁶ Connell, J.P. and Kubisch, A. C. (1998) 'Applying a Theory of Change Approach to the Evaluation of Comprehensive Community Initiatives: Progress, Prospects, and Problems' in Fulbright- Anderson K, Kubisch A.C. and Connell J.P., (eds). *New approaches to evaluating community initiatives: theory, measurement, and analysis*. Washington, DC: Aspen Institute

²⁷ Our Theory of Change model is based on Lockett, K. and Bishop, K. (2012) *A Theory of Change for Tackling Violence against Women and Girls*: CHASE Guidance Note Series: Guidance Note 1, London: DFID

Stage 3: Interventions

Appropriate interventions address the key barriers and support the creation of an environment that facilitates work on VAWG and work with the whole community to tackle VAWG. The key interventions are outlined in the Coordinated Community Response which highlights our 6 strategic objectives designed to provide a long term solution to gender-based violence.

Stage 4: Outputs

Each intervention leads to a range outputs and each area is cross-cutting – for example, good quality prevention work can lead to better perpetrator accountability. Outputs are in essence the extremely short term outcomes of the interventions but which contribute towards an overall systems change. Examples of this include: Training 100 VAWG Champions who then deliver messages to 15 staff members each at a team meeting extending the reach to 1500 professionals in the borough.

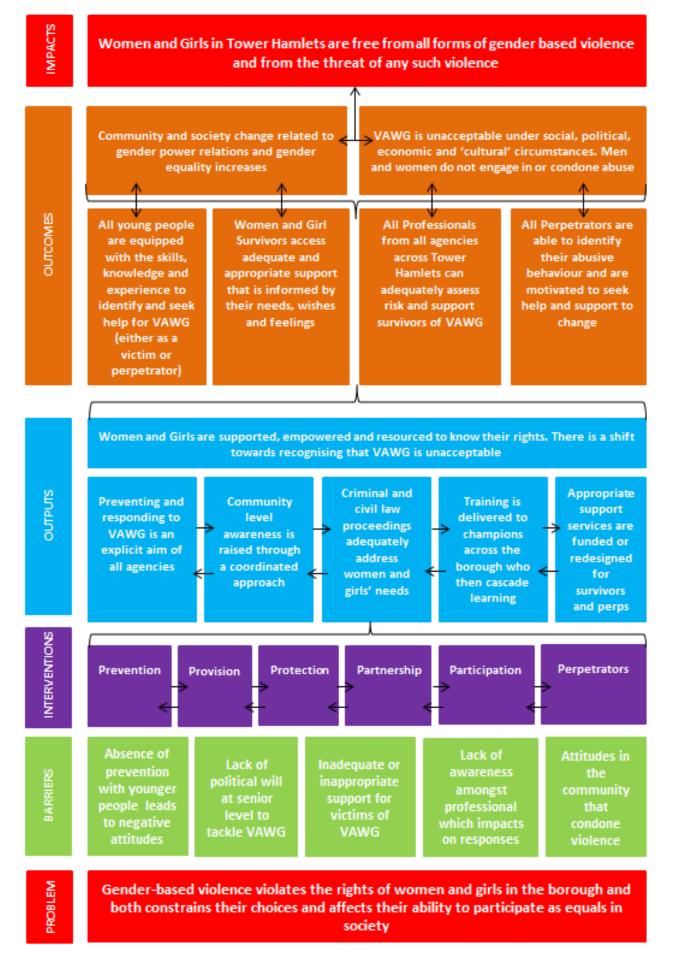
Stage 5: Outcomes

Given the linear depiction of the model – the outputs should lead to fulfilment of outcomes in a successful VAWG programme. Outcomes can be seen as the medium term successes the programme – a highlight of the areas that are recorded and monitored within our action plans and performance matrix (See Governance section, page 29)

Stage 6: Impacts

The key impact, the top of the TOC model or the area of change essentially tries to ensure that the problem established in Stage 1 has been addressed and eradicated. For a Tower Hamlets model that would be the achievement of our strategic vision for the borough where all women and girls are free from all forms of gender-based violence and from any threat of such violence.





Strategic Approach

Evaluation of our current work and the findings of the VAWG consultation process to date has shown that we should continue to work towards a Coordinated Community Response (CCR) (See Appendix 2)²⁸ as we have been doing since 2013. A CCR approach to VAWG ensures that all relevant organisations effectively respond to these issues both within their own agencies and in collaboration with other partners to prevent harm, reduce risk and increase immediate and long-term safety for people across the borough. The approach recognises the cross-cutting nature of VAWG whereby it links to and impacts on a range of areas including: homelessness, drugs and alcohol misuse, child abuse, unemployment, crime and health. We recognise that VAWG impacts on all services across Tower Hamlets including community safety, housing, police, children and adult services, health, probation, criminal justice, civil courts, school, voluntary and community organisations and want to ensure that our approach is multi-agency and multi-faceted to tackle all areas.

We propose to use a 6P approach to develop the strategic priorities, ensuring that the learning from our work to date, as well as the theory of change model and CCR, are incorporated:

- Strategic Priority 1: Prevention and Early Intervention
- Strategic Priority 2: Provision of Appropriate Support to Survivors
- Strategic Priority 3: Protection from Abuse
- Strategic Priority 4: Partnership working across Statutory and Voluntary Agencies
- Strategic Priority 5: Participation of victim/survivors to inform services
- Strategic Priority 6: Perpetrator Accountability



²⁸ The CCR diagram has been adapted from Kelly, L. and Coy, M. (2012) *Action Plan for Addressing Violence Against Women and Girls in Thurrock*, London: CWASU, London Metropolitan University.

Strategic Priority 1: Prevention and Early Intervention

There is a growing recognition throughout research into prevention²⁹ that experiencing violence in their home lives or their own relationships can have a significant impact on young people's ability to participate fully in school life and achieve academically³⁰. Furthermore, children and young people are the next generation of potential victims and perpetrators of domestic abuse and wider forms of VAWG.

The current safeguarding legislation, policies, procedures and guidelines tend to be reactive, rather than proactive, yet by working with children and young people now; we can prevent VAWG in the future.

Based on recognition of the key importance of early intervention and prevention work with young people and the population profile of Tower Hamlets, whereby a fifth of the population is aged 16 and under as well as recognising the high levels of violence against young people in the borough coupled with the unhealthy attitudes that cause it, we have developed our young people programme to tackle VAWG.

However, working with schools and other youth settings is just one element of prevention. There is a need to embed longer term messages across the whole community through an integrated approach. The goal is to challenge attitudes that condone and underpin VAWG across the whole borough through a coordinated approach with all agencies.

Objective(s)

- All young people are aware of services available for support in the borough including specialist VAWG services for young people
- All young people are provided with an opportunity to become youth champions to provide peer support
- All young people received key messages about gender equality, human rights and respectful relationships
- Residents across the borough are provided with the opportunity to engagement with awareness raising sessions on VAWG
- Young people who have experienced or perpetrated abuse feel confident and supported to disclose and get support
- Young people understand what abuse looks like within the family, including harmful practices, and where to get support for disclosures
- Highlight the role that faith leaders, community champions and councillors can play in prevention and early intervention

²⁹ See for example: Phipps, A. and Smith, G. (2012) 'Violence Against Women Students in the UK: Time to take action', *Gender and Education*, 24(4) pp.357-373; De Koker, P., Mathews, C., Zuch, M., Bastien, S. and Mason-Jones, A. (2014) 'A Systemic Review of Interventions for Preventing Adolescent Intimate Partner Violence', *Journal of Adolescent Health*, 54(1) pp.3-13; Banos-Smith, M. (2011) *A Different World is Possible: Promising Practices to Prevent Violence Against Women and Girls*, London: EVAW and Stein, N. (undated) *Gender Violence in Elementary and Secondary Schools*, available at:

www.musc.edu/vaw/prevention/research/nan_stein.html (last accessed 16.04.14)

³⁰ Prevention work is also vital when working in other youth settings including: youth clubs; short-stay schools (formerly pupil referral units) and youth offending teams.

Actions

- Continued development of the 'whole school' approach programme (See Appendix 5) including work with parents
- Promoting and developing the 'youth campaign' and evaluation of prevention launch
- Work with the healthy lives team to ensure VAWG is embedded within health
- Promoting specialist support services that provide therapeutic, emotional and psychological support to young people across the borough in mainstream education and other youth provision
- Additional development of the youth champion programme to ensure access to peer support
- Creation of a network of community champions to support local communities
- Development of a public awareness raising communications plan that supports key dates on an annual basis '16 Days of Action', Zero tolerance to FGM, CSE Awareness Day etc.
- Distribution of the youth VAWG leaflet to all youth settings in the borough
- Continued community engagement with BME organisations and communities, especially around 'harmful practices'.

So to address that issue, I mean you can't get them one-on-one. Some boys don't have their parents to look up to when it comes to talking about sexual matters. So when you talk about having 'the talk' I mean, none of us had 'the talk' because we come from a certain background or certain family where that kind of stuff is not usually talked about. And a lot of the boys come from similar backgrounds. I mean the majority do. I don't know if that's changing or not. From what I can tell I don't think it is. Now if no one's addressing these issues, regardless of it being a success or failure, now the boys go out when they do need to find such information. They'll be listening to such music and they'll be watching certain movies and so on and so forth and then all their information will come from that, and that's not good.

[Consultation with Bow Boys' School]

Education is the way forward for everything, whether it's to address racism or sexism. Education is the key; you have to root it into their minds when they're young. So they grow up to believe it's the right way rather than them being feeded [sic] the opposite information from a young age.

[Consultation with Bow Boys' School]

Strategic Priority 2: Provision of Appropriate Support to Survivors

Research has shown that specialist and non-specialist, formal and non-formal support can improve health and safety outcomes and are vital to help survivors rebuild their lives. What is highlighted is the need for individualised, appropriate support that is developed with the survivor and meets their needs.³¹ (See Appendix 6 for Person Centred Approach diagram)

The key for provision is to help women and girls to continue with their lives through effective provision of services - specialist services and support, emergency and acute services and universal services.

Objective(s)

- Provide empathetic specialist and non-specialist support services for all victims of VAWG in Tower Hamlets
- Services in Tower Hamlets promote empowerment for survivors to move on from the abuse they have suffered
- Services in Tower Hamlets provide individualised support packages
- Ensure equal and fair access to services for all survivors regardless of age, sexuality, disability, ethnicity, religion or sexuality
- Ensure services are equipped with the skills, knowledge and experience to support the most vulnerable victims, including older women, those with disabilities, those experiencing multiple disadvantages and those with No Recourse to Public Funds (NRPF)
- Ensure services can respond effectively and appropriately to LGBT victims of VAWG
- Maintain and develop provision of services through internal and external funding
- All agencies are aware of the importance of respecting and advocating the views and opinions of the service user (where appropriate).
- VAWG survivors are supported to make informed choices about the VAWG services they receive and feel that their needs are fully recognised.
- Increasing the extent to which victims of violence feel well supported by agencies, including measuring key outcomes
- Increase victim satisfaction at court

Actions

- Continued provision of specialist services across all areas
- Publicising and promoting additional pan-London or cross-borough provision of services
- Improved communication and accessible information about services to victims through champions' programmes
- Creation of safe spaces for survivors to disclose, working with key locations across the borough
- Continue to support and promote the Domestic Violence IRIS model³²

³¹ See for example: Evans, M. and Feder, G. (2015) 'Help-seeking amongst women survivors of domestic violence: a qualitative study of pathways towards formal and informal support', *Health Outcomes*; Jenson, R., Peterson-Beese, J., Fleming, L., Blumel, A. and Day, A. (2015) 'Accessibility and Responsiveness Review Tool: Community Agency Capacity to respond to survivors with disabilities', *Faith and Community Health*, 38(3), pp. 206-215 and Rehman, Y., Kelly, L. and Siqqiqui, H.(eds) (2013) *Moving in the Shadows: Violence in the lives of minority women and children*, Surrey: Ashgate. ³² IRIS or Identification and Referral to Improve Safety is a training and support programme targeted at primary care clinicians (primarily GPs) and administrative staff to improve referral to specialist domestic violence agencies and record identification of women experiencing abuse. In Tower Hamlets, IRIS is funded by Public Health and the CCG to work with all GP practices across the borough and is commissioned to Victim Support.

- Continue to support and promote the East London Rape Crisis Service
- Publicising and promoting redeveloped referral pathways and training through established awareness raising programmes
- Continued development of the 'One Stop Shop' providing wrap-around support for VAWG survivors by a number of key agencies to enable multiple needs met to be met under one roof.
- Continued provision of a multi-agency training programme which covers all strands of VAWG
- Improved responses for older women working in conjunction with adult services
- Work with partners to ensure all VAWG multi-agency guidelines are embedded into each service area
- Improving responses for child to parent violence and elder abuse including learning and recommendations from DHRs and Serious Case Reviews.
- Review and development of the VAWG Champions programme to ensure that there is representation from each agency working explicitly or implicitly on VAWG across the borough
- Ensuring information about help seeking and support is provided in locations across the borough, including at Third Party Reporting Centres.

"As someone who has needed specialist services in the past, it's really important that the services are maintained. Every day you hear about services closing or the numbers of people who are turned away. I think even during austerity we need to keep the provision of services at the same or even higher level" "Provision of appropriate services leads to or creates access to the other priorities"

Strategic Priority 3: Protection from Abuse

A strategic approach to protection must cover all aspects of protection – that is protection must be available across all strands of VAWG and be accessible to all victims.³³ Protection covers both short term and long term protection: immediate safety as well as prevention and early intervention to stop abuse before it starts as well as longer term safety. As Coy *et al* have stated 'Protection is not just about immediate safety but also a deeper sense of safety and human security.'³⁴

Provision of appropriate high quality support through specialist support services is a key route to protection as they are adept in providing crisis intervention (short term protection) and also longer term emotional and practical support to enable survivors to remain safe.

As MOPAC has highlighted, Domestic Homicide Review research has shown that often victims are not known to statutory services but neighbours and other services may have some awareness.³⁵ Research conducted by ROTA into girls affected by violence has also highlighted the difficulty in disclosing to statutory services and that often young people in particular fear that professionals are not adequately equipped to deal with disclosures.³⁶ Additionally, research into disclosure of VAWG over the past ten years has shown that often victims will disclose to friends, family and community members rather than to services.³⁷ Taking this all together further emphasises the need to protect victims through engagement across the community.

Objective(s)

- Survivors feel confident in reporting VAWG and taking police action against perpetrators (where appropriate)
- Embed multi-agency and VAWG work into each team's training including police, children's social care, housing, adults' social care and health
- Ensure all agencies are aware of their role in protecting survivors of VAWG
- Empower the community to protect their friends and family members
- Faith based organisations are engaged and supported to support victims of VAWG
- Embed VAWG awareness into all safeguarding training

³³ See for example: Garcia-Moreno, C., Hegarty, K., Lucas D'Oliveira, A., Koziol-Maclain, J., Colombini, M. and Feder, G. (2014) 'The health-systems response to Violence against Women', *Violence Against Women and Girls Briefing Paper 2*, November 21st 2014; Patterson, D. and Tringall, B. (2014) 'Understanding how advocates can affect sexual assault victim engagement in the criminal justice process', *Journal of Interpersonal Violence*, 30(12) pp. 1987-1997; McGarry, J., Simpson, C. and Hinsliff-Smith, K. (2012) 'Safeguarding and Domestic Abuse: An Intersection for Future Policy and Practice Development', *Journal of Care Services Management*, 6(4) pp156-160 and Jewkes, R. (2014) *What works to prevent violence against women and girls: Evidence review of the effectiveness of response mechanisms in preventing violence against women and girls*, Annex H., London: DFID

³⁴ Coy, M., Lovett, J. and Kelly, L. (2008) *Realising Rights, Fulfilling Obligations: A Template for an Integrated Strategy on Violence Against Women for the UK*, London: End Violence Against Women (EVAW) Coalition

³⁵ MOPAC (2013) *Mayoral Strategy on Violence Against Women and* Girls, London: Mayor's Office for Policing and Crime, p.21

³⁶ Firmin, C. (2010) Female Voice in Violence Project: A Study into the Impact of Serious Youth and Gang Violence on women and girls, London: Race on the Agenda (ROTA) and Firmin, C., (2011) 'This is it. This is my life...': Female Voice in Violence Final Report, London: ROTA

³⁷ See for example: Hagemann-White, C. and Bohn, S. (2007) *Protecting Women Against Violence: Analytical Study on the Effective Implementation of Recommendation on the Protection of Women Against Violence in Council of Europe Member States*, Strasbourg: Council of Europe and Kelly, L. (2005) 'Inside outsiders: Mainstreaming violence against women into human rights discourse and practice' *International Feminist Journal of Politics*, 7(4)

Actions

- Development of services for victims that are appropriate to needs and level of risk
- Partnership working with police to implement measures including DVPOs, DVPNs and measures to tackle FGM, Forced Marriage and Harmful practices
- Work closely with the SDVC and family courts to improve survivor access to justice
- Development of Third Party reporting centres to support disclosures from victims unable to access specialist services
- Continued development of MARAC to support wider forms of VAWG
- Continued provision of IDVAs and Violent Crime Caseworkers
- Continued provision of the Sanctuary scheme to ensure victims can be protected to remain in their own homes safely
- Development of 'Safe havens' for victims to be protected on a short term basis
- Continued development of the community and professional VAWG Champions programme to ensure that victims can feel empowered to disclose abuse
- Ensure that safeguarding procedures include all VAWG referral pathways and procedures, ensuring professionals and victims are aware about how to access support to signposting.

Strategic Priority 4: Partnership working across Statutory and Voluntary Agencies

The benefits and potential pitfalls of multi-agency working to tackle VAWG have long been recognised with the overarching conclusion that despite differences in working practices, a coordinated approach works best for survivors.³⁸

Working in partnership is key to delivering effective VAWG work in Tower Hamlets. No one agency can be responsible for our vision of ending gender based violence. Work in partnership will ensure that we can obtain the best possible outcomes for victims in Tower Hamlets including agreeing and achieving consistent services.

Objective(s)

- Improve and increase joint working to ensure more work with less funding
- Strengthen relationships between services
- Ensure VAWG outcomes embedded into other service areas and organisations
- Strengthen relationships between specialist VAWG services and children's and adults' social care to prevent VAWG in the future and support families
- Recommendation and support for agencies commissioning VAWG services to ensure a consistent response across the borough
- Develop improved data monitoring across services to accurately record VAWG outcomes
- All professionals understand safeguarding and referral mechanisms for all strands of VAWG and can identify risk and need
- Ensuring senior level buy-in and commitment from across statutory and voluntary organisations in the borough to embed work on VAWG
- Ensuring survivors of VAWG are viewed as key partners in all approaches

Actions

- Improve referral pathways across services in the borough ensuring that all professionals are aware of risk and referral mechanisms in Tower Hamlets
- Continued development of multi-agency training programmes available to all professionals in the borough
- Work with partners to embed local, national and international campaigns
- Continued development of the VAWG champions programme to cascade information and training
- Development of a 'Train the trainers' programme for VAWG Champions, including guidance on legislation and policy
- Incorporate any learning from Domestic Homicide Reviews (DHRs) and Serious Case Reviews (SCRs) to increase best practice working across agencies
- Development of Good Practice Guidelines for professionals on dealing with VAWG
- Continued partnership and engagement with schools to embed work on VAWG across the 'whole school'
- Coordinate approaches across different service areas related to VAWG for example the linkages between grooming for sexual exploitation and extremism under PREVENT

³⁸ Robinson, A. (2006) 'Reducing Repeat Victimization Among High-Risk Victims of Domestic Violence: The Benefits of a Coordinated Community Response in Cardiff, Wales' *Violence Against Women*, 12(8), pp.761-788; Wills, A. with Jacobs, N., Montique, B. and Croom, L. (2011) *Standing Together Against Domestic Violence: A Guide to Effective Domestic Violence Partnerships*, London: Standing Together

- Review membership of multi-agency forums including DV forum, MASE etc. to ensure adequate and active participation and representation from all agencies
- Update the Domestic Violence directory to ensure that all VAWG services are included

"If there's more focus on partnership working, agencies can provide support and information to victims and collectively work together to provide skills to prevent violence and protect victims"

"The key for me is multi-agency working and skilling up all professionals to address VAWG. I feel like there could also be work done on spaces where people are likely to disclose friends and family, medical context. While the focus on police and reporting is important this does not reflect how survivors access help"

Strategic Priority 5: Participation of victim/survivors to inform services

The involvement of...survivors is clearly a difficult and sensitive issue, however, and needs to be carried out not just as a formality, but as a process which has practical effects and which leads to policy change and action.'³⁹ Research has shown that it is crucial to recognise that survivors' voices are fundamental to ensuring that services commissioned to work on VAWG, and indeed any approach to tackle VAWG, are successful.⁴⁰ Tower Hamlets firmly support this approach – our VAWG approach could not be successful without real input from survivors. Our approach is not just survivor-centred but also survivor-led acknowledging that they are the experts in their own empowerment and recovery from abuse.

Objective(s)

- Ensure that the voices of survivors input into all work on VAWG
- Develop an SVIP Model of Survivor engagement⁴¹
- Reduction in costs to services of providing inappropriate services and programmes for survivors

Actions

- Development of continued feedback mechanisms to monitor VAWG outcomes
- Continued development of the Community Champions programme to allow survivors to participate in VAWG work.
- The community are made aware that Tower Hamlets is a place that does not tolerate VAWG and can support friends, family and neighbours to access services
- Development of community engagement mechanisms on VAWG through projects and programmes
- Utilise spaces for community engagement to consult residents to feel more supported to disclose
- Young survivors encouraged to get support and discuss VAWG in safe spaces
- Development of training and leaflets informed by survivors' experiences
- Work towards development of a peer support scheme for survivors including training through the community champions' programme to provide group and one-to-one support
- Review policies, procedures and services to ensure that they are open to survivors participation and input
- Survivors to partner with existing services to access schools' and parent groups
- Facilitate bi-annual survivor workshops to ensure that consultation informs policies and actions within the VAWG Strategy (See Governance Section p.29)
- Ensure that the SDVC satisfaction surveys are utilised to ensure that victims accessing court are best supported

³⁹ Skinner, T., Hester, M. and Malos, E. (2013) *Researching Gender Violence*, London: Routledge, p.163

⁴⁰ See for example: Kulkami, S., Bell, H. and McDaniel Rhodes, D. (2012) 'Back to Basics: Essential Qualities of Services for Survivors of Intimate Partner Violence', *Violence Against Women*, 18(1) pp. 85-101; Hague, G. and Mullendar, A. (2006) 'Who listens? The Voices of Domestic Violence Survivors in Service Provision in the UK', *Violence Against Women*, 12(6) pp. 568-587

⁴¹ The Survivors' Voices Inclusion Project (SVIP) Model of survivor engagement is a tool to meaningfully engage women survivors of abuse and violence in the work to end violence against women developed in Canada. The goal is to improve access and quality of services for women and children transitioning to violence free lives.

Strategic Priority 6: Perpetrator Accountability

Research into effective work with perpetrators to change and reduce rates of VAWG has consistently shown that a multi-pronged approach to support works best – an approach that provides criminal justice interventions coupled with support for perpetrators to change their behaviour.⁴² In the wider context of VAWG, perpetrators can be both intimate partners but also wider family members, especially in cases of 'harmful practices' where they are often carried out by wider family members and with collusion from the community. Tower Hamlets wants to move to an approach where perpetrators are held accountable by a range of interventions that decrease risks to victims and their wider family members, provide appropriate penalties, provide clear messages that abuse is not acceptable and provide specialist support to identify and change behaviour

Objective(s)

- Ensure that family mediation is not seen as a solution to 'family violence', especially in the context of so-called 'honour' based violence or forced marriage
- Improve responses to perpetrators with multi-disciplinary working in multi-agency to combine skills, knowledge and experience
- Increase in reporting of incidents to police and to other statutory services
- Increase in the percentage of successful criminal justice outcomes for survivors especially through the Specialist Domestic Violence Court (SDVC)
- Develop processes to address young perpetrators and female perpetrators
- Ensure linkages between perpetrator and family services are strengthened to ensure more effective multi-agency working around perpetrator accountability.
- Identify positive male role models to support young men around masculinity to prevent perpetrators in the future

Actions

- Perpetrators are given an opportunity to change their behaviour through a coordinated approach between services
- Focus on work with young people to challenge future perpetrators
- Development of training for all services on how to appropriately work with perpetrators and identify risk
- Work with professionals to avoid 'charm bias' of perpetrators, especially in family court and child protection proceedings
- Specialist support for perpetrators to prevent future victimisation
- Develop appropriate and considered criminal justice initiatives that place onus on perpetrators rather than victims to change behaviour
- Development of multi-agency working protocols between agencies around perpetrators who have been convicted of offences relating to VAWG, in order to keep the survivor safe
- Increase the focus on prevention through the 'whole school' approach (See Strategic Objective 1) to develop work on gender equality and address privilege

⁴² See for example: Brooks, O., Burman, M., Lombard, N., McIvor, G., Stevenson-Hastings, L. and Kyle, D. with assistance from Thomazi, A., (2014) *Violence Against Women: Effective Interventions and Practices with Perpetrators – A Literature Review*, Scotland: The Secottish Centre for Crime and Justice Research, Report No. 05/2014 and Westmarland, N., Thorlby, K., Wistow, J. and Gadd, D. (2014) *Domestic violence: evidence review*, N8 Policing Research Partnership

• Deliver and/or support training for criminal justice agencies, including magistrates and district judges

"We have to prosecute offenders to show we are serious about not tolerating VAWG. The only way we are really addressing it is in the long term i.e. for future generations."

'It's vital for us to support perpetrators to change rather than just going down the criminal justice route. For me, the key element is ensuring that perpetrators of all forms of abuse are given information on their behaviour and an opportunity to change"

Governance of the VAWG Strategy

The VAWG Strategy 2016-2019 will fall under the governance of the VAWG Steering Group which was set-up in 2014 with senior representation from statutory, voluntary and community organisations working to tackle VAWG. The VAWG Steering Group is a subgroup of the Community Safety Partnership (CSP). Domestic abuse continues to be a separate subgroup and is responsible to the multi-agency Domestic Violence Forum. Prostitution is also a separate strand of the CSP but also falls under the auspices of the VAWG Steering Group and elements fall under the ASB subgroup. Child Sexual Exploitation continues to be the responsibility of the Local Safeguarding Children Board (LSCB). There is sideways accountability for the remainder of the VAWG strands to the Health and Wellbeing Board (HWB).

The VAWG Steering Group will:

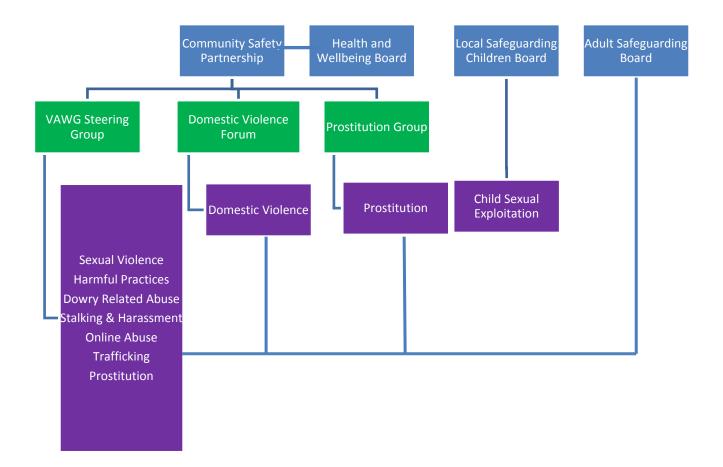
- Set and monitor the targets within the VAWG performance matrix and assess whether outcomes are being met
- Report quarterly to the CSP and provide reports on indicators for the Strategic Assessment on an annual basis
- Ensure learning from Domestic Homicide Reviews, including relevant recommendations, are incorporated into VAWG actions
- Promote multi-agency working across all sectors to ensure VAWG is included in all business areas
- Ensure survivors' voices and experiences are reflected throughout the VAWG Strategy and action plans
- Ensure any new policy, practice or legislation is fully included within the VAWG performance matrix and is embedded in all VAWG work across the borough

Objectives of the VAWG Steering Group

- Strategic oversight of VAWG Action Plans
- Reducing duplication of effort, and providing greater efficiency and consistency
- Improving accountability and ensuring quality assurance
- Better communication and transparency amongst agencies
- Improving sharing of good practice and lessons learnt
- Providing long term direction and vision for the area, including prioritisation of workstreams
- Performance management
- Identifying and resolving area wide issues
- Monitoring and reviewing voices of survivors of all forms of VAWG

The VAWG Steering Group is chaired by the Head of Community Safety and membership includes senior officers from: Police; Children's Social Care; Adults' Social Care; Public Health; Mental Health; Supporting People; Housing; Health; Youth and Community Services; Probation and Specialist VAWG organisations.

VAWG Governance Structure



Action Plans

Individual strands or combined areas (namely harmful practices which includes forced marriage, so-called 'honour' based violence and female genital mutilation) have action plans which are monitored on a regular basis. FGM also has a cross-borough Action Plan which is developed and monitored by the North East London FGM Group. There is also an overarching performance matrix which is overseen by the VAWG Steering Group, as outlined above, on a quarterly basis. Each action plan and the performance matrix are reviewed and evaluated on an annual basis.

Survivor Input

Initial evaluation of the VAWG Plan (2013-2016) and results from the consultation process highlighted the need for more explicit survivor input into the VAWG Strategy. As a result a VAWG survivor group will be established to ensure that robust consultation informs policies and action plans relating to the VAWG strands. The group will meet at least bi-annually, with the first group in April 2016.

Measuring Success

As with all strategic areas of systemic change, many of the changes in VAWG are long term outcomes. However, as can be seen from the 'Theory of Change' model, there are short term 'wins' that can have a real impact. We are currently evaluating that work of our first VAWG Plan (See page 6 for highlights) and have already seen a real shift in partnership working, training and awareness over the past three years. The coordinated community approach has meant that there has been a big increase in reporting and in cases being identified as VAWG. We view this as a positive as more victims are being supported and hopefully, in conjunction with the other strategic objectives, will mean that we will see a decrease in VAWG in the future until we reach our ultimate goal of eradicating gender-based violence in Tower Hamlets.

Outcomes

The key outcomes of the VAWG Strategy will be developed and monitored by the VAWG Steering Group as outlined above. The RAG rated performance matrix is monitored and reviewed on a quarterly basis.⁴³ The aim is not to duplicate the work of any one agency represented but to have a streamlined approach to measuring outcomes.

Data measurement

Again data measurement will not be the responsibility of one agency. The overarching aim of the VAWG Strategy is to improve multi-agency working and accountability and data will be measured across the partnerships by both commissioned services as part of their SLA and through other services on a voluntary basis.

Ongoing needs assessment

Ongoing needs assessment will be conducted in conjunction with the survivor group above as well as collectively through the Joint Strategic Need Assessment (JSNA) conducted by Public Health. We will also use other local, national and international evidence to assess areas that need to be redesigned or developed.

Reporting and accountability

Most of the elements of delivery will be reported to the VAWG Steering Group (the DV forum in the case of DV and the LSCB CSE Subgroup in the case of CSE) on a quarterly basis. Some outcomes will be reported to the Community Safety Partnership on a quarterly basis and to the Strategic Assessment on an annual basis. Performance and activity are also monitored on an annual basis through the Strategic Assessment which assesses the subgroup's performance against strategic priorities set by the CSP.

Overall accountability, as outlined above, will be to the Community Safety Partnership with sideways accountability to the Health and Wellbeing Board.

⁴³ The performance matrix is RAG rated on a quarterly basis. The version outlined in this strategy does not include the RAG rating but can be provided on request for the previous two quarters.

Appendix 1: Definitions of the VAWG Strands

Sexual Violence and Abuse

The World Health Organization (WHO) has defined sexual violence as "any sexual act, attempt to obtain a sexual act, unwanted sexual comments or advances, or acts to traffic, or otherwise directed, against a person's sexuality using coercion, by any person regardless of their relationship to the victim, in any setting, including but not limited to home and work."⁴⁴ It includes rape, sexual assault, sexual harassment/ bullying, sexual exploitation (coercion and exploitation in the sex industry), and trafficking.

Domestic Violence and Abuse

The cross-Government definition of domestic violence was changed in September 2012 (and was implemented in March 2013). The definition was widened to 'domestic violence and abuse' and also to include those aged 16-17 and coercive control for the first time.

The definition of domestic violence and abuse now states:

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass, but is not limited to, the following types of abuse:

- psychological
- physical
- sexual
- financial
- emotional

Controlling behaviour is: a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour is: an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.

This definition, which is not a legal definition, includes so-called 'honour' based violence, female genital mutilation (FGM) and forced marriage, and is clear that victims are not confined to one gender or ethnic group.

So-called 'Honour' Based Violence

So-called 'honour' based violence is a term used to describe violence committed against a woman where her family or the community feels that she has not followed what they believe is acceptable behaviour and has brought dishonour or shame to the family. It is based on the belief that women are commodities and the property of male relatives and women's bodies are the repositories of the family's honour.⁴⁵

⁴⁴ WHO (2002) World Report on Violence and Health, Geneva: World Health Organization, page 149

⁴⁵ For a wider discussion of so-called 'honour based violence see: for example: Brandon, J. and Hafez, S., (2008), *Crimes of the Community: Honour-Based Violence in the UK*, London: Centre for Social Cohesion; Watts, C. and

Forced marriage

'A forced marriage is where one or both people do not (or in cases of people with learning disabilities, cannot) consent to the marriage and pressure or abuse is used. It is an appalling and indefensible practice and is recognised in the UK as a form of violence against women and men, domestic/child abuse and a serious abuse of human rights.'⁴⁶

Female genital mutilation (FGM)

Female genital mutilation (FGM) comprises "all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs for non-medical reasons."⁴⁷

Prostitution, Trafficking and Exploitation

Women are forced, coerced or deceived to enter into prostitution and/or to keep them there. Trafficking involves the recruitment, transportation and exploitation of women and children for the purposes of prostitution and domestic servitude across international borders and within countries ('internal trafficking').

Child Sexual Exploitation

Child sexual exploitation (CSE) is a type of sexual abuse in which children are sexually exploited for money, power or status. Children or young people may be tricked into believing they're in a loving, consensual relationship. They might be invited to parties and given drugs and alcohol. They may also be groomed online. Some children and young people are trafficked into or within the UK for the purpose of sexual exploitation. Sexual exploitation can also happen to young people in gangs.⁴⁸

Sexual harassment and sexual bullying

Sexual harassment is usually defined as any unwanted sexual attention, requests for sexual favours or unwanted verbal or physical behaviour of a sexual nature. It can take many forms including sexually explicit remarks, flashing, obscene and threatening calls and online harassment. It can take place anywhere, including the workplace, schools, streets, public transport and social situations.

Stalking and Harassment

Although harassment is not specifically defined it can include 'repeated attempts to impose unwanted communications and contacts upon a victim in a manner that could be expected to cause distress or fear in any reasonable person.'⁴⁹ Again, there is no strict legal definition of stalking but the Protection from Harassment Act (as amended by the Protection of Freedoms Act 2012) sets out what examples of what can constitute stalking: physical following; contacting, or attempting to contact a person by any means (this may be through friends, work colleagues, family or technology); or, other intrusions into the victim's privacy such as loitering in a particular place or watching or spying on a person.

Zimmerman, C. (2002), 'Violence against women: global scope and magnitude', *The Lancet*, 359; Welchman, L. and Hossain, S. (2005), 'Honour': Crimes, Paradigms, and Violence against Women, London, Zed Books and Terman, R. (2010), 'To specify or single out: Should we use the term "Honor Killing"?', *Muslim World Journal of Human Rights*, 7(1)

⁴⁶ FCO and Home Office (2015) 'Forced Marriage', available at: <u>https://www.gov.uk/guidance/forced-marriage</u> (last accessed 24.02.16)

⁴⁷ WHO, (2010), Female Genital Mutilation, World Health Organization Fact Sheet No. 241, available at: <u>http://tinyurl.com/lvsjl</u> (last accessed 24.02.16)

⁴⁸ NSPCC, 'Child Sexual Exploitation', available at: <u>https://www.nspcc.org.uk/preventing-abuse/child-abuse-and-neglect/child-sexual-exploitation/what-is-child-sexual-exploitation/</u> (last accessed 24.02.16)

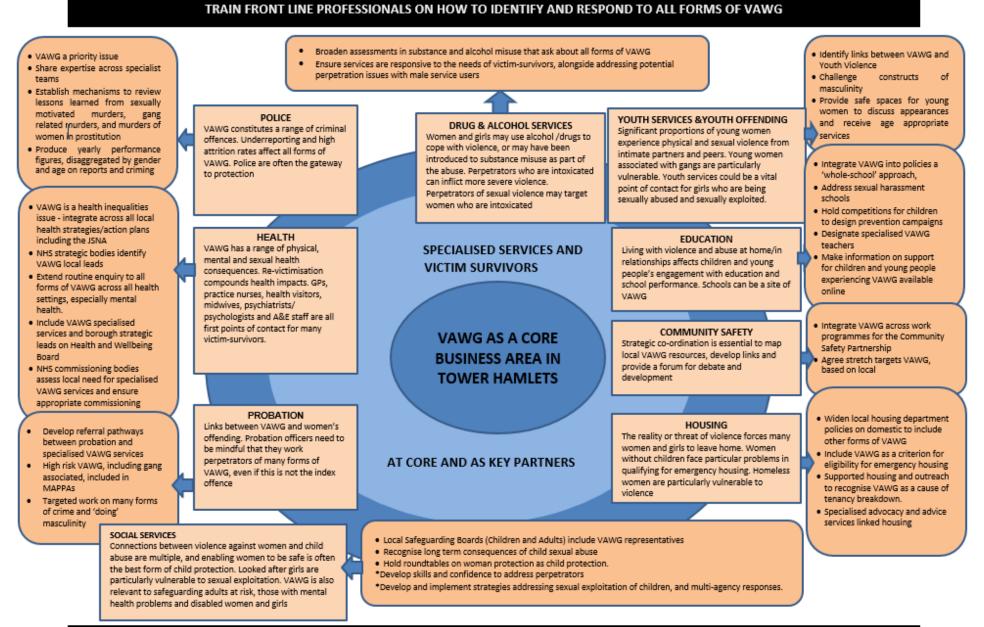
⁴⁹ CPS (2012) Stalking and Harassment: Guidance for Prosecutors, London: Crime Prosecution Service

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ACTIVELY PARTICIPATE IN LOCAL MULTI-AGENCY PARTNERSHIPS

Appendix 3: Consultation Log

We started our consultation process in October 2015 and continued until February 2016 to ensure that we could consult with as many people as possible. The consultation methodology is varied to allow for different stakeholders to contribute to our Strategy. A consultation questionnaire was launched in October and individual meetings and focus groups started in November 2015. (A paper version of the questionnaire is also available). As outlined above, a report on the consultation is available for perusal.

Table 3: Consultation Timeline

Action	Date
Launch of VAWG Consultation Questionnaire	October 2015
16 Days of Action	November 2015
Interviews with key stakeholders	November 2015 – February 2016
SMT	December 2015
DMT	February 2016
VAWG Steering Group	January 2016
DV Forum	January 2016
Community Safety Partnership	January 2016 (final presentation April 2016)

A Stakeholder analysis was conducted to ensure that the correct agencies have been consulted. Consultation with a range of key professionals from the agencies listed in Table 4 will continue until end February.

Table 4: Key Stakeholders

Stakeholder	VAWG Strand
'A' Team Arts	All
Barts Health NHS Trust (community and acute services)	All
Citizens Advice	All
City Gateway	All
Community Mental Health Teams	All
Community Safety Partnership members	All
Domestic Violence and Hate Crime Team	All
Domestic Violence Forum	All
East London Foundation Trust	All
East London Harmful Practices Steering Group	Harmful practices
East London Rape Crisis	All, especially sexual violence and
	'harmful practices'
Faith Regan Foundation	All
Head Teachers	All
Hestia	All
Hostel Providers	All
LBTH Adults' Safeguarding Board	All
LBTH Adults' Social Care	All
LBTH Attendance and Welfare Service	All
LBTH Children's Centres	All
Page 2	.63

LBTH Children's Safeguarding Board	All
LBTH Children's Social Care	All
LBTH Domestic Violence Team Services –The MARAC	
Steering Group, the LBTH 'One Stop Shop', the Homeless	
Person's Unit (HPU) drop-in service and the Barkantine	All
Medical Centre	
LBTH Housing Department – Housing Options and	
Support Team (HOST) and Homeless Families Service	All
Support ream (nost) and nomeless ramines service	All, especially prostitution and sexual
LBTH IARP (Identify, Assess, Referral Programme)	violence
LBTH Idea Stores	All
LBTH MASE Group	CSE
LBTH Parent and Family Support Service	All
LBTH Public Health	All
LBTH Supporting People	All
LBTH THEOS	All
LBTH Youth Offending Service	All
LBTH Youth Services	All
London Black Women's Project (formerly Newham Asian	
Women's Project)	All
London Fire Brigade	All
London Muslim Centre and Maryam Centre	All
Look Ahead	All
Mayor's Office for Policing and Crime (MOPAC)	All
Metropolitan Police	All
NIA Project	All
North East London FGM Group	FGM
	Child Sexual Exploitation and Sexual
NSPCC Protect and Respect	Violence
Ocean Somali Community Association	All, especially FGM
	All, especially Prostitution and Sexual
Open Doors	Violence
Partnership for Ending Harmful Practices (PEHP)	All, especially harmful practices
PRAXIS	All
Probation (Community Rehabilitation Company and	All
National Probation Service)	All
Registered Social Landlords	All
Step Forward	All
The Haven	Sexual Violence
The Specialist Domestic Violence Court (SDVC)	All
Tower Hamlets Volunteer Centre	All
TV Edwards	All
VAWG Champions	All
VAWG E-Group Members	All
VAWG Steering Group members	All
Victim Support	All
Victim Support Women's Health and Family Services	All All, especially FGM

Consultation Report: Executive Summary

Introduction

Violence against women and girls issues form part of our local partnership approach to improving safety in the borough. Tackling VAWG is a priority within the 2015 Community Plan's *A Safe and Cohesive Community* strand.⁵⁰ Currently the oversight of violence against women and girls initiatives sits within the Community Safety Partnership (CSP) with sideways accountability to the Health and Wellbeing Board (HWB). Leadership locally is provided by the Community Safety Partnership.

Tower Hamlets has had a Domestic Violence Team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan, aimed at addressing the disproportionate impact of gender-based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally. This consultation report relates to the updated VAWG Strategy 2016-2019, which will be launched in late 2016.

Between October 2015 and February 2016, a comprehensive consultation process was undertaken across the borough to influence the development of the second Violence Against Women and Girls (VAWG) Plan which will be published in Spring 2016.

This report outlines the key learning from the consultation process and:

- Looks at the prevalence of various forms of violence against women and girls within the borough
- Looks at the experience of female survivors of violence and provides an overview of what we currently know about local needs
- Provides an overview of the national and regional context of work on addressing violence against women and girls
- Provides an assessment of our current approach to tackling violence against women and girls in Tower Hamlets
- Highlights proposals made during the consultation on the way forward for tackling VAWG in Tower Hamlets

The violence against women and girls consultation involved:

- Consultation with professionals and partners through our local VAWG professional networks
- An on-line consultation
- Individual interviews with key stakeholders
- A series of focus groups held with local groups of survivors, women and young people
- Presentations at meetings including the LSCB
- Feedback from boards including DV Forum, CSP and Adults and Childrens Safeguarding Boards

⁵⁰ Tower Hamlets Community Plan 2015, available at:

http://www.towerhamlets.gov.uk/lgnl/community_and_living/community_plan/community_plan.aspx (last accessed 10.02.16)

Highlights from the consultation process

Awareness

Our consultation has shown that the vast majority of people consulted are aware of VAWG services in the borough. Almost 80% of respondents across all of the groups consulted have some awareness of the work and all of the individuals interviewed know about the work. This represents a large increase from the consultation held in 2013 for the first VAWG Plan.

Strands

All respondents believe that we should continue to prioritise the existing VAWG strands and are in agreement that there needs to be more work focussing on online methods used to abuse victims. The internet has increased as a facilitator of abuse since our first VAWG Plan and there is a need to recognise this.

Barriers

Barriers to disclosure differed depending on the consultation group but there was a cross-cutting barrier around people not disclosing as they did not understand what constituted abuse meaning that there is greater need to provide training and awareness to all residents and professionals in Tower Hamlets. For professionals the greatest barrier to disclosure for victims of VAWG was the increased complexity that women experiencing multiple disadvantage (mental health, complex needs, drugs and alcohol, homelessness and No Resource to Public Funds) as well as a marked fear of institution identified. For young people, the greatest barrier was a feeling of shame or embarrassment on disclosure of abuse and the feeling that professionals do not fully understand their experiences of VAWG.

Challenges

The two areas that respondents feel would have the biggest impact in the current economic climate are: prioritising prevention work and strengthening multi-agency links across all services in the borough. One of the comments includes: *The key for me is multi-agency working and skilling up all professionals to address VAWG. I feel like there could also be work done on spaces where people are likely to disclose - friends and family, medical context. While the focus on police and reporting is important this does not reflect how survivors access help.*

Current gaps in services

The main gap that has been identified is the lack of multi-agency working of some statutory and voluntary organisations in the borough. The other key areas that respondents feel is currently missing is support for women with no recourse to public funds (NRPF) (especially single women) and also women with multiple disadvantage. These are two new priority areas for development of our new strategy. For survivors it was a need to have survivor led spaces combined with a two pronged approach of crisis-support and ongoing emotional and practical support as risks reduced.

Recommendations

The recommendations across the 3 groups – survivor and community consultation, young people and professionals had cross-cutting similarities but also nuanced difference pertaining to the individual group. There was consensus to build upon the work of the previous VAWG Plan but to expand in some areas, particularly prevention and community engagement and to develop other areas, especially around NRPF and complex needs.

It is obvious from consultation as well as evaluation through Strategic Assessments that there has been a change in Tower Hamlets since 2013 in terms of identifying, recording and supporting victims of VAWG. Recording has increased across the majority of strands (it is thought that dowryrelated abuse continues to be subsumed under domestic abuse figures) and responses by professionals have improved although there is still a staggering need for more training to all professionals.

Survivor and Community Recommendations

- Prevention should be a key priority within the VAWG Strategy
- A multi-agency approach to delivering services for survivors is the best approach
- Multi-pronged, individual approach is needed to best support survivors
- Perpetrators should be given support to understand the consequences of their behaviour
- Hold a public awareness campaign to help women members in the community understand that experiencing abuse is not their fault
- Delivery of training to professionals on how to support survivors of VAWG with an empathetic approach
- Peer support methods, including group sessions, should be implemented
- The community champions programme should be expanded

Young people's Recommendations

- Focus on providing young people with information about all of the strands of VAWG and where they can get help and support
- Develop the work in schools to ensure that all young people are getting the right messages about what is acceptable and what is not acceptable
- Development the youth champions programme, recognising that young people will often disclose to other young people
- Work with parents so that they understand the issues that young people face and can support their children
- Work with young people so that they can recognise that pornography and the media send out the wrong messages to young people about what healthy relationships look like.

Professionals' Recommendations

• Prevention should be a key priority in a climate of welfare reform and cuts. Continuation and expansion of work with young people, starting from reception is vital

- Links between competing priorities and VAWG should be made more explicitly for example countries where FGM is emerging due to the increase in radicalisation and the increase in threat of extremism as a factor in child arrangement orders in the family courts
- Maintain the four objectives from the previous VAWG Plan but expand to highlight the need for better partnership working and participation by survivors
- Develop work across sectors, including having a renewed focus on women experiencing multiple disadvantage and work with older and disabled women
- Develop a survivors' forum which will be a peer support group for survivors of all forms of VAWG
- Commission services for young people experiencing VAWG as they often fall through gaps between children's and adult services and existing services are predominantly funded externally
- Develop links with some of the large employers in the borough to highlight the impact of VAWG on their staff
- The key barriers to disclosure are faced by women experiencing multiple disadvantage and a fear of institutions. These need to be a key focus of the VAWG Strategy
- There is broad based support for the existing strands but there needs to be a focus on the internet as a facilitator of abuse

Appendix 4: VAWG Performance Matrix 2015/2016

Performance Indicators

The indicators for each strand are outlined below. Due to the overlapping nature of the strands of VAWG, there is some necessary overlap between indicators. To this end, only individual indicators are included within each area. This can be highlighted through the examples below⁵¹ and is highlighted throughout our VAWG work:

- The Health Service is in a unique position in that virtually every woman will use the health care system at some point. Health professionals treat injuries from physical and sexual violence, including female genital mutilation and deal with the longer term impacts on health and mental health, especially with respect to adult survivors of child sexual abuse.
- Teachers and education welfare officers are in daily contact with girls who are living with: domestic violence and/or sexual abuse; violence in their own relationships; sexual exploitation; threats of forced marriage, FGM and/or 'honour-based' violence, which may include girls and young women being missing from school.
- Social services, missing persons units, educational welfare officers, PREVENT officers and LSCBs are often all involved in support and intervention, but may not be making connections with threats or realities of violence.
- Significant proportions of referrals to Social Services involve some form of VAWG: domestic violence; child sexual abuse; adult survivors of child sexual abuse; sexual exploitation and trafficking; risk of FGM; forced marriage and so-called 'honour' based violence. In complex cases it will be the compounding disadvantage of multiple forms of VAWG.
- Substance misuse services are working with women who use drugs and alcohol as selfmedication to cope with violence and abuse and with perpetrators (NOTE: alcohol does not 'cause' VAWG, most assaults take place when individuals are sober, but it is associated with heightened levels of injury).
- Police are often first responders to incidents of VAWG, and devote considerable resources to investigating sexual offences, domestic violence and sexual exploitation of women and girls.
- Escaping violence and abuse is a significant reason for leaving home. Homeless women, especially those who are young, are particularly vulnerable to violence, the impacts of which add to their support needs.
- Many women offenders have experienced some form of violence/abuse, including those in caseloads of probation services.

⁵¹ Adapted from Kelly, L. and Coy, M. (2012) Building Blocks: A Strategy and Action Plan for Addressing Violence Against Women and Girls in Thurrock, London, CWASU: Lendon Metrogoditan University

Assumptions

- There is an expectation that there is a training and awareness element linked to all action plans for professionals, young people and the community. The training will be multiagency but led by the Domestic Violence and Hate Crime Team (unless explicitly stated otherwise)
- There is an expectation that there is an increase of referrals to the multi-agency risk assessment conferences (MARACs) both the prostitution and domestic violence MARACs
- There is an expectation that, due to the expansive definition of domestic violence contained within the action plan, legal remedies (civil and criminal) for issues including: coercive and controlling behaviour, forced marriage, harmful practices, FGM and stalking and harassment are included. Therefore they are not explicitly contained within the plans below
- There is an expectation that the police will work closely with all agencies to tackle the perpetrators of all forms of VAWG.
- There is an assumption that appropriate information sharing agreements (ISAs) are in place across each strand which address data sharing and intelligence, confidentiality and client records.
- There is an assumption that where the action plans are not within the remit of the VAWG Steering Group, that the VAWG Strategy Manager will seek to influence those action plans to include the wider VAWG agenda. For example, DV Action Plan, CSE Action Plan etc.
- There is an assumption that the members of the VAWG Steering Group will seek to proactively encourage their agency to respond appropriately and holistically to all forms of VAWG.

1. Domestic Violence

Tower Hamlets consistently has one of the highest rates of reported domestic abuse across London. Between November 2014 and November 2015 there were 2773 domestic crimes reported which is a 13.3% on the previous year and means that Tower Hamlets had the third highest rates of reporting in London (after Croydon and Greenwich).⁵²

Tower Hamlets has developed a coordinated response to domestic violence that includes:

- Multi-agency reporting and referral procedures
- A multi-agency risk assessment process which includes the MARAC
- The partnership campaign 'Domestic Abuse No Excuse'
- Domestic Violence One-Stop-Shop
- Specialist Domestic Violence Court
- Specialist information and advice surgeries at the Housing Options Team and at the Barkantine Medical Centre

Our partnership response to tackling domestic violence is overseen by the Tower Hamlets Domestic Violence Forum which is an umbrella body for organisations working with families experiencing domestic violence in the borough. The Forum is responsible for the annual Domestic Violence Action Plan which sets out our commitment to address four key objectives:

- Safe choices for adult victims of domestic violence
- Improving safety of children affected by domestic violence
- Holding perpetrators accountable
- Challenging social tolerance to domestic violence

⁵² Metropolitan Police Crime Figures, available at: <u>http://www.met.police.uk/crimefigures/</u> (last accessed 11.01.16)

Domestic Violence is not subject to the scrutiny of the VAWG Steering Group as a separate Action Plan exists under the auspices of the Domestic Violence Forum (outlined above) which meets quarterly and reports to the Community Safety Partnership. The DV Action Plan is reviewed on an annual basis. The DV Action Plan can be provided for reference purposes to this group.

	Outcome	Key Agencies	Indicator	Means of Verification
Domestic Violence	N/A	DV Forum	See DV Action Plan	DV Action Plan

2. Sexual Violence

Violence against women and girls (VAWG) is a significant problem in the borough. The Violence Indicator Profiles for England (VIPER) show that Tower Hamlets has the sixth highest number of recorded sexual offences in England and the third highest in London, ranking 322 out of 326.⁵³ In 2014/2015, wer Hamlets had the 9th highest prevalence in London for Rape and 16th for sexual offences. This is not disaggregated by borough size or population.⁵⁴

Nable 1: Rape and Sexual Offences reported to the Police (2014-2015)

Offences	Number
All Rape offences	167
Other serious sexual offences	330

⁵³ Violence Indicator Profiles for England Resource (VIPER), available at: <u>www.eviper.org.uk</u> (last accessed 17.12.13)

⁵⁴ Metropolitan Police Crime Mapping, available at: <u>http://maps.met.police.uk/tables.htm</u> (last accessed 11.01.16)

Sexual Violence Performance Indicators

Outcome	Key Agencies	Indicator	Means of Verification
Victims of historical or current sexual violence are encouraged to report	Police (SC and O2)	Reported rates of sexual violence	Increased reporting of sexual violence to the police
3 rd party reporting sites for sexual violence are fully operational	3 rd party reporting centres	3 rd party reporting sites available for reports	Increased reporting of sexual violence from 3 rd party reporting sites.
Agencies across all sectors in Tower Hamlets feel equipped to provide support or make appropriate referrals to support services	LBTH DV and Hate Crime Team SV Forum	Increased referrals to sexual violence support services by professionals in TH	Figures from HAVEN, ELRC and Police
Page 2	Health (CCG, Public Health, ELFT, BARTS Health) Adult and Child Safeguarding Boards	Professionals across TH access sexual violence training	Training evaluation forms (including pre and post questionnaires)
.73	Housing Specialist support services	Increased referrals to MARAC	MARAC referral figures
	Education		
Victims of sexual violence are able to access timely, appropriate support (health and psycho-sexual support)	HAVEN East London Rape Crisis (ELRC)	Increased referrals to sexual violence support services	Reports from the sexual violence services
	Independent Sexual Violence Advocates (Open Doors and Respond)		
	Victim Support Violent Crime Caseworkers		

Victims of sexual violence (especially in domestic abuse situations) are able to		Increased referrals received by non-traditional sexual violence	IRIS evaluation
access support through GP and sexual health settings	Sexual Health Providers	support	Increased referrals to MARACs
	GP Practices		
	IRIS implementation group		
Victims of sexual violence report satisfaction and confidence in the service they receive from the police	Metropolitan Police	Increase in victim satisfaction	Victim Satisfaction surveys

Note: Sanctioned detection figures will also be included for information only, not as an outcome target.

ଅ. Prostitution ତ୍ର

Nothere are no conclusive figures on the levels of sex working in Tower Hamlets. The case management service which has been tendered to Open Doors stablished a baseline early in 2014 in conjunction with the Vice Team. The Vice Team, which was part of the Police Partnership Taskforce Team 2 (PTF2) and now Team 3 (PTF 3), has identified approximately 70 individual women engaged in street based prostitution in Tower Hamlets.

In terms of trafficking, the National Referral Mechanism has identified 5 Tower Hamlets women who have been trafficked in 2014/2015. Of these, all 5 had been internally trafficked.

Prostitution Indicators

Outcome	Key Agencies	Indicator	Means of Verification
Development of multi-agency coordination and accountability for prostitution	Tower Hamlets Prostitution Partnership (THPP)	Tower Hamlets' Prostitution Partnership established	4 meetings per annum with continued and increasing membership from across statutory and voluntary sector

Women with 'red flag' indicators are supported to reduce their risk	Tower Hamlets Prostitution Partnership (THPP)	MARAC meetings created to support women engaged in prostitution where 'red flag' identified	Numbers of women referred to prostitution MARAC Numbers of women re-referred to prostitution MARAC
Women engaged in prostitution are offered holistic support across health, housing, education and criminal justice	Tower Hamlets Prostitution Partnership (THPP) DIP Case Management Service	Increased mandatory drug testing on arrest Reduction in criminal justice involvement Case management outcomes	DIP Reports Criminal Justice involvement Numbers of arrests Case management indicators
Agencies across Tower Hamlets feel supported to support women engaged in p rostitution	Vice Tower Hamlets Prostitution Partnership (THPP) LBTH DV and Hate Crime Team	(see separate actions) Increased training to professionals across TH	Pre and Post Evaluation questionnaires
Residents are engaged in partnership work Roor reduce prostitution related ASB	Tower Hamlets Prostitution Partnership (THPP)THPP LBTH DV and Hate Crime Team Residents	Increased support from residents towards supporting sex workers to address ASB	Hopetown Community Meetings LIFT campaign meetings Other resident meetings, including walkabouts in 'hot spot' areas
Men who buy sex are targeted with police actions including letters deterring them from TH	Police	Decrease in demand for prosecution	Numbers of letters sent to men Police Vice returns

4. Child Sexual Exploitation (including related to groups, peers and gangs)

The Office of the Children's Commissioner's Interim Report of their Inquiry into Sexual Exploitation due to Groups and Gangs identified that across England there were 2409 confirmed victims of child sexual exploitation, and 16,500 young people at risk of the same. This included 533 cases of gang-associated child sexual exploitation⁵⁵

Currently there is a multi-agency response to Child Sexual exploitation in Tower Hamlets. Children under 18 cannot consent to any form of commercial sexual activity and, as such, Tower Hamlets' considers any cases of individuals under the age of 18 who are engaged in commercial sexual activity as child sexual exploitation (as does legislation in England and Wales)⁵⁶. Referrals to Children's Social Care will be immediately made. Tower Hamlets' Safeguarding Children Board Child Sexual Exploitation sub-group has developed Tower Hamlets' approach to CSE, including protocols and actions plans.

The MASE meeting (Multi-Agency Child Sexual Exploitation Meeting) is now a strategic level meeting with a practitioners' forum which is a MARAC style neeting. Protocols and Information Sharing Guidelines are available from Children's Social Care.

276	Outcome	Key Agencies	Indicator	Means of Verification
Child Sexual Exploitation	N/A	LSCB CSE Sub-Group	See CSE Action Plan	CSE Action Plan

⁵⁵ OCC (2012) *I Thought I was the Only One, The Only One in the World. The Office of the Children's Commissioner's Inquiry into Child Sexual Exploitation in Gangs and Groups* London: OCC for England

⁵⁶ Tower Hamlets' consideration precedes the removal of all references to the outdated 'child prostitute' in the Serious Crime Act 2015.

5. Female Genital Mutilation

There are no accurate figures of women who have undergone or are at risk of FGM in Tower Hamlets although prevalence data based on the 2011 census has been published by City University and Equality Now. Data collection and research are one of the key tasks of the FGM multi-agency group moving forward. The East London FGM Group which is mapped to the VAWG Plan is currently working on updating the figures for FGM as they are out of date.

Tower Hamlets' is taking a partnership multi-agency approach to tackling FGM. The FGM group was set up to explore a multi-agency approach. The approach moving forward will focus on three key areas of work:

- Improving data collection and research in Tower Hamlets
- Improving safeguarding and health for women who have undergone FGM and protecting those at risk
- Highlighting the importance of prevention

Gemale Genital Mutilation Indicators

© Qutcome	Key Agencies	Indicator	Means of Verification
Realistic prevalence figures for FGM are established in TH	North East London FGM Group City University Barts Health	Prevalence figure for TH established	FGM figures
Women and Girls in the community who have undergone FGM or who are at risk are supported with health and psycho-sexual needs	Barts Health Education	Health and psycho-sexual counselling services are made available	Referral pathway and protocol established across health and education
	North East London FGM Group		

Health services develop routine enquiry for FGM as well as training for frontline health	Barts Health	Increased numbers of girls and young women	Barts Health midwifery figures
professionals	Education	established through routine enquiry	School nursing figures
	Health		Children's Social care figures from cases referred to the FGM social worker (from
	Children's Social Care		August 2015)
A comprehensive training programme for professionals and young people is	North East London FGM Group	Training package developed and delivered	Pre and post evaluation questionnaires
developed with the aim of raising awareness	LBTH Domestic Violence and Hate		
and working towards prevention of FGM	Crime Team		

6. Harmful Traditional Practices

Tower Hamlets' has a multi-agency partnership approach to tackling So-called harmful practices (HP) including: 'honour' based violence (HBV) and forced marriage. Female Genital Mutilation should also be considered under harmful practices but there is a separate action plan which includes health so it is dealt with separately. The strands are considered together as they are all linked to cultural notions of 'honour' and are part of the harmful practices pilot Tower Hamlets is running with MOPAC.

Prevalence of 'honour' based violence reported to the Police

Prevalence	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015
	7	11	12	6	6

Prevalence of forced marriage reported to the Police (2014/2015)

6 cases of Forced Marriage were reported to the police in 2014/2015

As can be identified from the figures above, the reported rates of both HBV and Forced Marriage are extremely low. It is believed that there is massive inderreporting of these crimes for a variety of reasons. Although we have tried to establish the prevalence of dowry related abuse, there appear not to aver been any reports to the police or to voluntary sector agencies in Tower Hamlets.

Harmful Practices Indicators

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Outcome	Key Agencies	Indicator	Means of Verification
Realistic prevalence figures for HP are established in TH	HP Group	Prevalence figure for TH established	HP figures
	DVHCT		
	Police		

Women and Girls who have experienced or are at risk of any form of HP are provided	HP Group	Increased referrals to health agencies of HP	Referral pathways and protocol established across health and education
with appropriate support	Health (Barts Health, CCG and ELFT as well as other community health)		Referral figures for health for HP
Joint working with faith groups and community groups is developed for all forms	Faith leaders	Faith and community leaders feel more supported to	Pre and post evaluation questionnaires
of HP, including FGM	Community leaders	engage their faith communities on HP	Focus groups
	Health		
	DVHCT		

7. Stalking and Harassment

According to the 2010/11 Crime Survey for England and Wales, 18% of women had been subject to stalking or harassment at some point in their lifetime.⁵⁷ Using the Home Office VAWG Ready Reckoner tool, it is estimated that in Tower Hamlets over 10,000 women will have been subjected to stalking in the past 12 months.⁵⁸ In 2014/2015 there were 155 cases to MARAC which involved some form of stalking and harassment, 143 female and 12 male.

Stalking and Harassment Indicators

Outcome	Key Agencies	Indicator	Means of Verification
Stalking and harassment are recorded as	Police	Increased numbers of	Metropolitan police figures
separate crimes rather than an element of domestic violence	LBTH DV and Hate Crime Team (through DV1 forms)	individual crimes of stalking and harassment are recorded	DV Database figures
			IDVA reports
Vomen who experience stalking and parassment are supported with housing	Housing	Women who have experienced S&H have	DV Database figures
Nincluding sanctuary)	Sanctuary	accessed appropriate support	Sanctuary scheme figures
Women and girls who have experienced S&H are supported to develop appropriate	IDVA service	Individual support plans are developed by appropriate	Women report increased support
support plans which are reviewed regularly	Floating Support	support services	IDVA and Floating support reports
Women and girls who have experienced are supported to ask for prohibitive orders	OSS	Increased use of orders	Numbers of non-molestation orders applied for
including: non-molestation orders	VS		

⁵⁷ Chaplin, R., Flatley, J. and Smith, K. (Eds.) (2011) Crime in England and Wales 2010/11 Findings from the British Crime Survey and police recorded crime (2nd Edition), Home Office and ONS.

⁵⁸ Home Office, VAWG Ready Reckoner,

http://webarchive.nationalarchives.gov.uk/20100104215220/http:/crimereduction.homeoffice.gov.uk/domesticviolence/domesticviolence072.htm (last accessed 19.02.12).

Appendix 5: 'Whole School' approach to Tackling VAWG

What is a whole school approach?

Schools can create an environment which both promotes their belief and commitment that all forms of VAWG are not acceptable, and that they are willing to discuss and challenge it. A 'whole school' approach involves embedding key messages about gender equality, human rights and child protection across the whole school environment – taking both a 'top down' (institutional level) and a 'bottom up' (students taking a lead on the issues) approach to tackling VAWG. There has been recognition by researchers and practitioners that one-off lessons or assemblies, whilst extremely valuable first steps in awareness raising of the issues, have limited impact if the key messages are not supported by other initiatives and made part of the school's ethos.⁵⁹

We want to see **schools** take a 'Whole-School Approach' to VAWG through:

Policy/Institutional Level

- Explicit inclusion of VAWG within safeguarding and bullying policies (i.e. bullying policies should include sexual bullying and harassment and child protection policies should include specific reference to female genital mutilation, child sexual exploitation and domestic abuse)
- Staff leadership of VAWG agenda
- Link to priority areas such as attainment, good behaviour, child protection, anti-bullying and social inclusion
- Explicit inclusion within Governors' role
- Curriculum review
- Ensuring students have access to specialist VAWG support services in the community

→ Not just seen as a token notion but embedded within the school ethos

Work with Students

- Inclusion of VAWG in PSHE lessons
- Peer education training programme developed
- Young people engaged in a campaigning role on VAWG
- Group work with young women and young men
- Group work on cyber bullying and sexual bullying
- Inclusion of a VAWG sub-group of the student council

→ Enabling young people to develop their own language and lessons

Work with Staff

- Training on VAWG awareness and response
- Development of staff resources
- Identification of a VAWG champion as point of contact for other teaching and non-teaching staff (can be child protection lead)
- VAWG addressed throughout the curriculum, including Personal Social Health and Economic (PSHE) education, Sex and Relationships Education (SRE) and Citizenship classes. This should

⁵⁹ See for example Maxwell, C., Chase, E., Warwick, I. and Aggleton, P. with Wharf, H. (2010), *Preventing Violence, Promoting Equality: A Whole School Approach,* London: Institute of Education, University of London for Womankind Worldwide and Banos Smith, M. (2011) *A Different World is Possible: Promising Practices to Prevent Violence Against Women and Girls,* London: EVAW

include teaching sexual consent, building healthy relationships and addressing all forms of VAWG including harmful practices, as well as gender stereotypes, media literacy and women's equality.

- Ensuring teachers receive ongoing training on understanding and dealing with all forms of VAWG, including handling disclosures and delivering lessons on prevention.
- → Sensitive, responsive support for staff to equip them with the resources to make appropriate referrals and to deal effectively with child protection issues linked to wider forms of VAWG

Work with Parents

- Working with parent support workers to increase confidence
- Work with parents to identify risk factors for VAWG
- Deliver training to both parents and parent support workers
- Develop leaflets for parents to help to support them
- → Parents engaged as a key partner to ensure young people are better supported and parents feel confident about helping their children

Aims of the schools' young people programme?

- Develop a shared understanding of domestic abuse and healthy relationships that is relevant for all young people across Tower Hamlets.
- Develop a shared definition of domestic abuse and healthy relationships that can be used across all schools in Tower Hamlets
- Develop school into a safe space where young people feel confident to disclose abuse and know where to go for appropriate support
- Provide young people with the skills to help other young people learn about the issues and help to protect themselves in the future
- Develop routes for support for young people who are at risk of, or are experiencing abuse (after safeguarding procedures have been followed).

Outcomes

→ The key outcome of the programme is that young people feel confident about understanding what a healthy relationship is and know how to get appropriate support.

Other outcomes include:

- Standardised approach to delivering PSHE education on VAWG in Tower Hamlets
- Staff members report increased confidence to identify and appropriately respond to VAWG
- Increase in appropriate referrals through the use of simpler, clearer referral pathways
- Young people involved in the programme will report improved emotional health and improved relationships
- Increase in education professionals involved in strategic forums
- Parents report increase confidence to identify and appropriately respond to VAWG

Figure 2: 'Whole School' Approach to Tackling VAWG

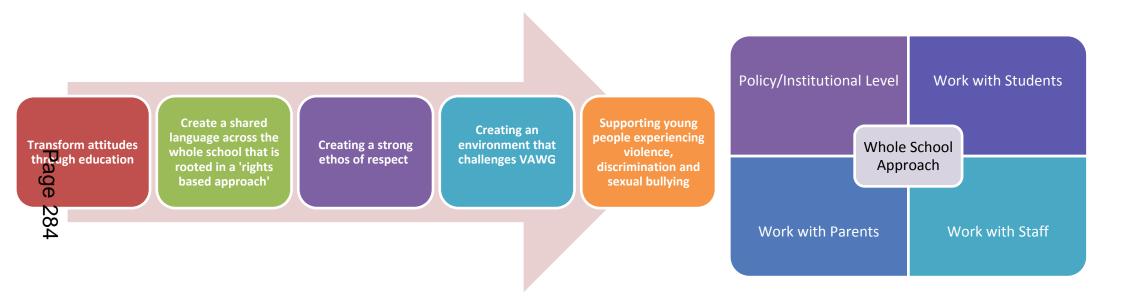
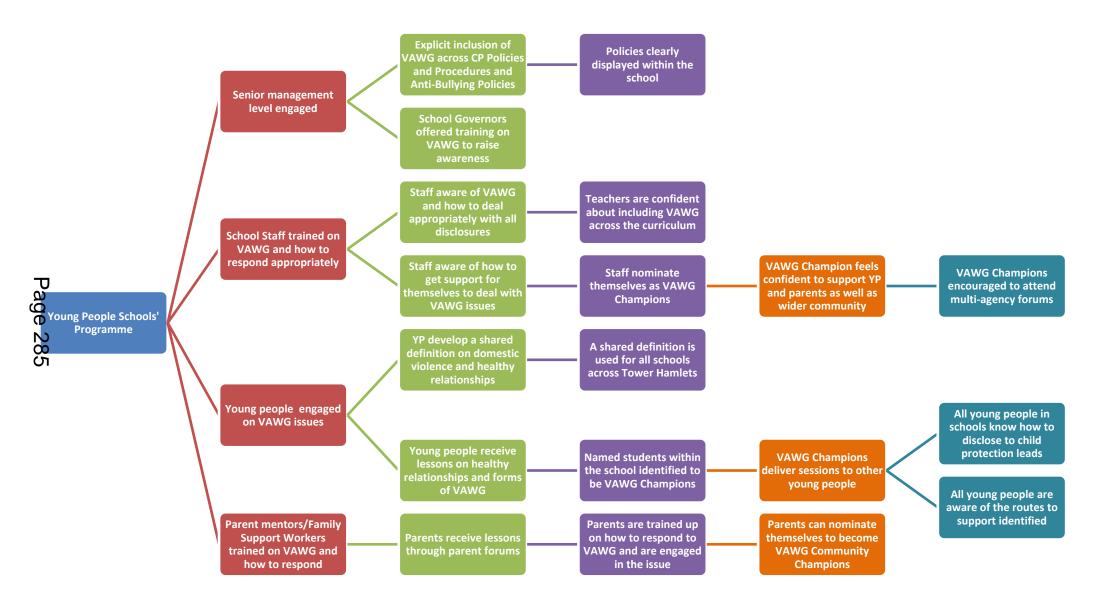
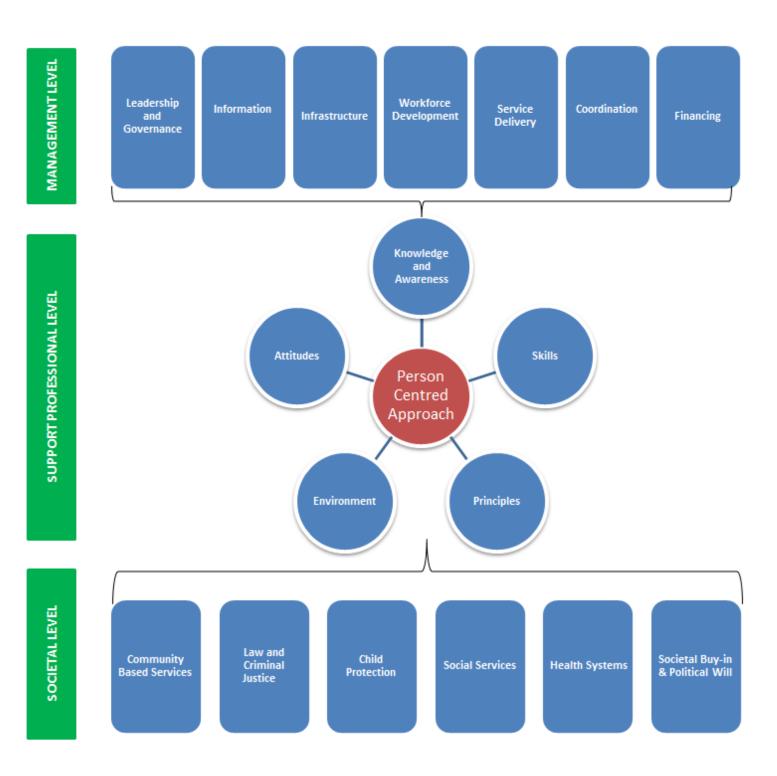


Figure 3: 'Whole School' Approach Pathway Model



Appendix 6: Person Centred Approach



Source: Adapted from 'Figure 2: Elements of the health system and health-care response necessary to address violence against women' in Garcia-Moreno *et al, op. cit.* footnote 30, page 4

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Appendix 7: List of Acronyms

ASB	Anti-social Behaviour
BME	Black and Minority Ethnic
CAADA	Coordinated Action against Domestic Abuse (Now Safelives)
CCG	Clinical Commissioning Group
CCR	Coordinated Community Response
CSE	Child Sexual Exploitation
CSP	Community Safety Partnership
DCLG	Department for Communities and Local Government
DFID	Department for International Development
DHR	Domestic Homicide Review
DVF	Domestic Violence Forum
DVHCT	Domestic Violence and Hate Crime Team
ELFT	East London Foundation Trust
ELRC	East London Rape Crisis
FGM	Female Genital Mutilation
FM	Forced Marriage
HBV	So-called 'honour' based violence
HWB	Health and Wellbeing Board
IDVA	Independent Domestic Violence Adviser
IPST	Integrated Pathways and Support Team
JSNA	Joint Strategic Needs Assessment
LGBT	Lesbian, Gay, Bisexual and Transgender
LSCB	Local Safeguarding Children Board
MARAC	Multi-Agency Risk Assessment Conference
MASE	Multi-agency Sexual Exploitation Meeting
MASH	Multi-agency Safeguarding Hub
MDI	Multiple Deprivation Indices
MOPAC	Mayor's Office for Policing and Crime
NRPF	No Recourse to Public Funds
OSS	One Stop Shop
PSHE	Personal Social Health and Economic Education
RAG Rating	Red Amber Green Rating

SCR	Serious Case Review
SDVC	Specialist Domestic Violence Court
SRE	Sex and Relationships Education
SVIP	Survivors' Voices Inclusion Project
ТОС	Theory of Change
UKROL	UK Refuges Online
UN	United Nations
VAWG	Violence Against Women and Girls
VIPER	Violence Indicator Profiles for England

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London Borough of Tower Hamlets

Violence against Women and Girls

Consultation Report

2016

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EXECUTIVE SUMMARY

Introduction

Violence against women and girls issues form part of our local partnership approach to improving safety in the borough. Tackling VAWG is a priority within the 2015 Community Plan's *A Safe and Cohesive Community* strand.¹ Currently the oversight of violence against women and girls initiatives sits within the Community Safety Partnership (CSP) with sideways accountability to the Health and Wellbeing Board (HWB). Leadership locally is provided by the Community Safety Partnership.

Tower Hamlets has had a Domestic Violence Team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan, aimed at addressing the disproportionate impact of gender-based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally. This consultation report relates to the updated VAWG Strategy 2016-2019, which will be launched in late 2016.

Between October 2015 and February 2016, a comprehensive consultation process was undertaken across the borough to influence the development of the second Violence Against Women and Girls (VAWG) Plan which will be published in Spring 2016.

This report outlines the key learning from the consultation process and:

- Looks at the prevalence of various forms of violence against women and girls within the borough
- Looks at the experience of female survivors of violence and provides an overview of what we currently know about local needs
- Provides an overview of the national and regional context of work on addressing violence against women and girls
- Provides an assessment of our current approach to tackling violence against women and girls in Tower Hamlets
- Highlights proposals made during the consultation on the way forward for tackling VAWG in Tower Hamlets

The violence against women and girls consultation involved:

- Consultation with professionals and partners through our local VAWG professional networks
- An on-line consultation
- Individual interviews with key stakeholders
- A series of focus groups held with local groups of survivors, women and young people

¹ Tower Hamlets Community Plan 2015, available at:

http://www.towerhamlets.gov.uk/lgnl/community and living/community plan/community plan.aspx (last accessed 10.02.16)

Highlights from the consultation process

Awareness

Our consultation has shown that the vast majority of people consulted are aware of VAWG services in the borough. Almost 80% of respondents across all of the groups consulted have some awareness of the work and all of the individuals interviewed know about the work. This represents a large increase from the consultation held in 2013 for the first VAWG Plan.

Strands

All respondents believe that we should continue to prioritise the existing VAWG strands and are in agreement that there needs to be more work focussing on online methods used to abuse victims. The internet has increased as a facilitator of abuse since our first VAWG Plan and there is a need to recognise this.

Barriers

Barriers to disclosure differed depending on the consultation group but there was a cross-cutting barrier around people not disclosing as they did not understand what constituted abuse meaning that there is greater need to provide training and awareness to all residents and professionals in Tower Hamlets. For professionals the greatest barrier to disclosure for victims of VAWG was the increased complexity that women experiencing multiple disadvantage (mental health, complex needs, drugs and alcohol, homelessness and No Resource to Public Funds) as well as a marked fear of institution identified. For young people, the greatest barrier was a feeling of shame or embarrassment on disclosure of abuse and the feeling that professionals do not fully understand their experiences of VAWG.

Challenges

The two areas that respondents feel would have the biggest impact in the current economic climate are: prioritising prevention work and strengthening multi-agency links across all services in the borough. One of the comments includes: *The key for me is multi-agency working and skilling up all professionals to address VAWG. I feel like there could also be work done on spaces where people are likely to disclose - friends and family, medical context. While the focus on police and reporting is important this does not reflect how survivors access help.*

Current gaps in services

The main gap that has been identified is the lack of multi-agency working of some statutory and voluntary organisations in the borough. The other key areas that respondents feel is currently missing is support for women with no recourse to public funds (NRPF) (especially single women) and also women with multiple disadvantage. These are two new priority areas for development of our new strategy. For survivors it was a need to have survivor led spaces combined with a two pronged approach of crisis-support and ongoing emotional and practical support as risks reduced.

Recommendations

The recommendations across the 3 groups – survivor and community consultation, young people and professionals had cross-cutting similarities but also nuanced difference pertaining to the individual group. There was consensus to build upon the work of the previous VAWG Plan but to expand in some areas, particularly prevention and community engagement and to develop other areas, especially around NRPF and complex needs.

Although the evaluation of the first VAWG Plan is not due until autumn 2016, it is obvious that there has been a change in Tower Hamlets in terms of identifying, recording and supporting victims of VAWG. Recording has increased across the majority of strands (it is thought that dowry-related abuse continues to be subsumed under domestic abuse figures) and responses by professionals have improved although there is still a staggering need for more training to all professionals.

Survivor and Community Recommendations

- Prevention should be a key priority within the VAWG Strategy
- A multi-agency approach to delivering services for survivors is the best approach
- Multi-pronged, individual approach is needed to best support survivors
- Perpetrators should be given support to understand the consequences of their behaviour
- Hold a public awareness campaign to help women members in the community understand that experiencing abuse is not their fault
- Delivery of training to professionals on how to support survivors of VAWG with an empathetic approach
- Peer support methods, including group sessions, should be implemented
- The community champions programme should be expanded

Young people's Recommendations

- Focus on providing young people with information about all of the strands of VAWG and where they can get help and support
- Develop the work in schools to ensure that all young people are getting the right messages about what is acceptable and what is not acceptable
- Development the youth champions programme, recognising that young people will often disclose to other young people
- Work with parents so that they understand the issues that young people face and can support their children
- Work with young people so that they can recognise that pornography and the media send out the wrong messages to young people about what healthy relationships look like.

Professionals' Recommendations

- Prevention should be a key priority in a climate of welfare reform and cuts. Continuation and expansion of work with young people, starting from reception is vital
- Links between competing priorities and VAWG should be made more explicitly for example countries where FGM is emerging due to the increase in radicalisation and the increase in threat of extremism as a factor in child arrangement orders in the family courts

- Maintain the four objectives from the previous VAWG Plan but expand to highlight the need for better partnership working and participation by survivors
- Develop work across sectors, including having a renewed focus on women experiencing multiple disadvantage and work with older and disabled women
- Develop a survivors' forum which will be a peer support group for survivors of all forms of VAWG
- Commission services for young people experiencing VAWG as they often fall through gaps between children's and adult services and existing services are predominantly funded externally
- Develop links with some of the large employers in the borough to highlight the impact of VAWG on their staff
- The key barriers to disclosure are faced by women experiencing multiple disadvantage and a fear of institutions. These need to be a key focus of the VAWG Strategy
- There is broad based support for the existing strands but there needs to be a focus on the internet as a facilitator of abuse

SECTION 1: BACKGROUND

Introduction

Between October 2015 and February 2016, a comprehensive consultation process was undertaken across the borough to influence the development of the second Violence Against Women and Girls (VAWG) Plan which will be published in Spring 2016.

This report outlines the key learning from the consultation process and:

- Looks at the prevalence of various forms of violence against women and girls within the borough
- Looks at the experience of female survivors of violence and provides an overview of what we currently know about local needs
- Provides an overview of the national and regional context of work on addressing violence against women and girls
- Provides an assessment of our current approach to tackling violence against women and girls in Tower Hamlets
- Highlights proposals made during the consultation on the way forward for tackling VAWG in Tower Hamlets

The violence against women and girls consultation involved:

- Consultation with professionals and partners through our local VAWG professional networks
- An on-line consultation
- Individual interviews with key stakeholders
- A series of focus groups held with local groups of survivors, women and young people

1. Borough Profile

Tower Hamlets is the 6th smallest London Borough and it is also the 4th most densely populated with a population of 287,100 usual residents.² The population is also extremely diverse with the single largest ethnic group being Bangladeshi (32%) with White British at 31%.³

Tower Hamlets also has one of the youngest populations in London and has the lowest median age in the country at 29 (the same as Newham) and 74.3% are aged between 16 and 64, with 48% aged 20-39 (19.9% are aged under 16).⁴

Tower Hamlets has a very mixed demography where there is a mixture of affluent and very deprived areas. Tower Hamlets has two of the richest and four of the poorest wards in London.

⁴ Ibid

² GLA (2015) London Borough Profiles

³ Tower Hamlets (2013) *Ethnicity in Tower Hamlets: Analysis of 2011 Census*

According to the Multiple Deprivation Index (MDI)⁵, Tower Hamlets is now the 24th most deprived boroughs in the country although is 3rd when ranked on the 'extent' measure.⁶

Violence against women and girls (VAWG) is a significant problem in the borough. The Violence Indicator Profiles for England (VIPER) show that Tower Hamlets has the sixth highest number of recorded sexual offences in England and the third highest in London, ranking 322 out of 326.⁷ In 2014/2015, Tower Hamlets had the 9th highest prevalence in London for Rape and 16th for sexual offences. This is not disaggregated by borough size or population.⁸

Tower Hamlets consistently has one of the highest rates of reported domestic abuse across London. Between November 2014 and November 2015 there were 2773 domestic crimes reported which is a 13.3% on the previous year and means that Tower Hamlets had the third highest rates of reporting in London (after Croydon and Greenwich).⁹

2. Tower Hamlets' Strategic approach to tackling violence against women and girls

The cross-cutting nature of the violence against women and girls agenda means that responsibility for tackling these issues cuts across a wide range of different agencies. Coordinating service provision and ensuring clear governance and accountability for this agenda is therefore a key challenge.

Violence against women and girls issues form part of our local partnership approach to improving safety in the borough. Tackling VAWG is a priority within the 2015 Community Plan's *A Safe and Cohesive Community* strand.¹⁰ Currently the oversight of violence against women and girls initiatives sits within the Community Safety Partnership (CSP) with sideways accountability to the Health and Wellbeing Board (HWB). Leadership locally is provided by the Community Safety Partnership.

Tower Hamlets has had a Domestic Violence Team for over 15 years and a specific action plan for at least 10 years, aimed at tackling domestic violence against anyone who is experiencing abuse. In 2013, the borough launched an additional strategy, the Violence Against Women and Girls (VAWG) Plan, aimed at addressing the disproportionate impact of gender-based violence on female residents of the borough and linked to existing VAWG Strategies across London, nationally and internationally. This consultation report relates to the updated VAWG Strategy 2016-2019, which will be launched in late 2016.

⁵ DCLG (2015) *The English Indices of Deprivation 2015, Statistical Release,* London: Department for Communities and Local Government. Tower Hamlets has become relatively less deprived since 2010 when it was the 7th most deprived borough in the country and was ranked 3rd in both the 2004 and 2007 indices.

⁶ Tower Hamlets has become relatively less deprived since 2010 when it was the 7th most deprived borough in the country and was ranked 3rd in both the 2004 and 2007 indices. 54% of all neighbourhoods in Tower Hamlets rank in the top 10% nationally and it is top in both the older people index and the young people index for the highest proportions living in an income deprived household.

⁷ Violence Indicator Profiles for England Resource (VIPER), available at: <u>www.eviper.org.uk</u> (last accessed 17.12.13)

⁸ Metropolitan Police Crime Mapping, available at: <u>http://maps.met.police.uk/tables.htm</u> (last accessed 11.01.16)

 ⁹ Metropolitan Police Crime Figures, available at: <u>http://www.met.police.uk/crimefigures/</u> (last accessed 11.01.16)
 ¹⁰ Tower Hamlets Community Plan 2015, available at:

http://www.towerhamlets.gov.uk/lgnl/community_and_living/community_plan/community_plan.aspx (last accessed 10.02.16)

3. National and Regional Initiatives

National Violence against Women and Girls Strategy

The Government published its '*Call to End Violence against Women and Girls*'¹¹ in November 2010 which was an update of the previous government's National Violence against Women and Girls Strategy. The strategy focused on four key areas: prevention, provision, partnership working and protection. The emphasis of the coalition's statement is very much on local prioritisation of these issues and the delivery of services at a local level. '*The coalition government's ambition is to ensure that tackling violence against women and girls is treated as a priority at every level. Greater decentralisation and our vision for Big Society will give local people a stronger voice in setting local priorities, and give local areas the means through which to understand what those priorities are.'¹² However, the government did ring-fence nearly £40 million of stable funding up to 2015 for specialist local domestic and sexual violence support services, rape crisis centres, the national domestic violence helplines and the stalking helpline. This was supplemented by additional funding to support frontline organisations to tackle female genital mutilation, and to support services focusing on male victims of sexual and domestic violence.¹³ Funding from 2016 onwards is expected to be announced on or around International Women's Day (8th March) 2016, together with the new VAWG Strategy for the Conservative Government.*

Although, since the original plan was published in 2010, the Government has published a number of progress reviews and action plans¹⁴, there has not yet been an updated strategy but, as outlined above, this is due imminently.

Regional Strategic Context

In November 2013, the Mayor of London published a refreshed version of his strategy to end violence against women and girls. The Mayoral Strategy continued the five key objectives from the previous strategy, 'The *Way Forward*': ¹⁵

- 1. London taking a global lead to end violence against women
- 2. Improving access to support
- 3. Addressing the health, social and economic consequences of violence
- 4. Protecting women at risk
- 5. Getting tough with perpetrators.

¹¹ HM Government (2010) Call to End Violence Against Women and Girls, London: Home Office

¹² Ibid, page 7

¹³ Note these figures are taken from the Government's latest report, HM Government (2012) *What the Government has done to tackle Violence against Women and Girls,* London: Home Office, page 1

¹⁴ See for example: HM Government (2015) A Call to End Violence Against Women and Calls: Progress Report 2010-2015, London: Home Office

¹⁵ Mayor of London (2010) *The Way Forward: Taking Action to End Violence against Women and Girls,* Final Strategy 2010-2013, London: MOPAC

4. Violence against Women and Girls

Violence against Women and Girls (VAWG) is both a form of discrimination and a violation of human rights. Locally have adopted the United Nations Declaration on Elimination of Violence against Women¹⁶, which defines violence against women as:

'Any act of gender based violence that results in or is likely to result in physical, sexual or psychological harm or suffering to women [or girls], including threats of such acts, coercion or arbitrary deprivation of liberty' (1993, Article 1)

The definition incorporates a wide range of abusive behaviours including physical, sexual, financial, emotional and psychological abuse.

Violence against Women and Girls includes violence that is targeted at women or girls because of their gender or affects women and girls disproportionately.¹⁷ Examples of the types of violence included are:

- Sexual Violence
- Domestic Violence
- Trafficking
- Prostitution and Sex work
- Child Sexual Exploitation
- (Criminal) Gang related initiation practises against women and girls
- Female Genital Mutilation (FGM)
- Forced Marriage
- So- called 'Honour' Based Violence
- Dowry Related Abuse
- Harassment
- Stalking

Approximately 97% of all known victims of interpersonal violence in Tower Hamlets are female - a significant gender bias towards women. A Violence against Women and Girls approach sees the phenomenon of violence against women as both a cause and effect of fundamental inequalities between males and females. The Preamble to The UN Declaration on the Elimination of Violence against Women (1993) states that "violence against women is a manifestation of historically unequal power relations between men and women, which have led to domination over and discrimination against women by men and to the prevention of the full advancement of women, and that violence against women is one of the crucial social mechanisms by which women are forced into a subordinate position compared with men."¹⁸

It is important that Violence against Women and Girls (VAWG) is not seen as a series of incidents or assaults which an individual experiences. VAWG describes violent and oppressive patterns of behaviour and practises which achieve power and control over women and girls. It impacts on the

¹⁶ United Nations Declaration on Elimination of Violence towards Women (1993),

http://www.un.org/documents/ga/res/48/a48r104.htm (last accessed 01.03.16)

¹⁷ See for example the United Nations Convention on Elimination of Discrimination against Women (1979), available at: <u>http://www.un.org/womenwatch/daw/cedaw/</u> (last accessed 08.02.13)

¹⁸ Op. Cit., footnote 16

physical safety, health and emotional well-being of individuals and impacts on families, carers, children and the community as a whole.

Abuse can take place, however, regardless of gender, ethnicity, faith, sexuality or age. Whilst we recognise that that the issues in this plan have a disproportionate effect on women, we also recognise that boys and men are victims of violence too. As a local area we remain committed to providing support for all victims of abuse and the intention of this plan is to strengthen our response to responding to abuse rather than undermining this approach.

Sexual violence and abuse

The World Health Organization (WHO) has defined sexual violence as "any sexual act, attempt to obtain a sexual act, unwanted sexual comments or advances, or acts to traffic, or otherwise directed, against a person's sexuality using coercion, by any person regardless of their relationship to the victim, in any setting, including but not limited to home and work."¹⁹ It includes rape, sexual assault, sexual harassment/ bullying, sexual exploitation (coercion and exploitation in the sex industry), and trafficking.

Rape and sexual assault

The Sexual Offences Act 2003, which came into force in May 2004, strengthens the law on sexual offences and extends the definition of rape as well as clearly defining the concept of consent.²⁰ Rape and sexual assault affect women disproportionately, with women three times more likely to be victims of rape and sexual assault than men.²¹ The 2014/2015 England and Wales Crime Survey²² report by the Office for National Statistics (ONS) showed that there has been a 36% increase in all sexual offences for the year ending September 2015 meaning it is the highest since the figures starting being recorded in 2002. The sexual offences of rape (33,431 offences) and other sexual offences (61,178 offences) increased by 39% and 35% respectively. The increase in reporting has been attributed to a number of factors including increase in reporting of historic sexual abuse and inspections by HMIC²³ which highlighted the need to better record and investigate sexual offences. Sexual violence is identified as a high risk factor in domestic violence cases.

There is a particularly young profile to those accessing services for rape and sexual assault. For example, young women represent approximately 30% of rape victims accessing London's Haven Centres²⁴ and 64% of victims of multiple perpetrator rape in London are under 19 years old²⁵. A 2009 study by the NSPCC and the University of Bristol which questioned 1,353 young people (aged between 13 and 17 years old) on violence in their intimate partner relationships found that 33% of

¹⁹ WHO (2002) World Report on Violence and Health, Geneva: World Health Organization, page 149

²⁰ The definition of rape was extended to include the penetration by a penis of the vagina, anus or mouth. Sexual Offences Act (2003), available at: <u>http://www.legislation.gov.uk/ukpga/2003/42/contents</u> (last accessed 01.03.16)

²¹ ONS (2013) *Focus on: Violence Crimes and Sexual Offences, 2011/2012*, Newport: Office for National Statistics

²² ONS, (2016) *Crime in England and Wales: Year ending September 2015*, Newport: Office for National Statistics

²³ HMIC (2014) *Crime-Recording: Making the Victim Count*, London: Her Majesty's Inspectorate of Constabulary

²⁴ The Havens (2008), *Annual Statistics*

²⁵ Commander Simon Foy (Head of the Metropolitan Police's Homicide and Serious Crime Command Unit), cited in Daily Mail Newspaper, 5th November 2009

girls and 16% of boys had experienced some form of sexual abuse.²⁶ The young women and professionals working with young people we spoke to as part of the consultation were particularly concerned about sexual harassment and sexual violence issues, especially the increase in online abuse.

Attitudinally, a 2015 report²⁷ shows that young people (aged between 16 and 19) are most likely to believe that a person should take some responsibility for sexual assault or rape if they have were drunk (34%), taking drugs (45%) or flirting with their attacker (46%).

Research suggests that sexual offences are significantly under-reported.²⁸ The Crime Survey England and Wales self-completion module on inter-personal violence consistently finds that only a small number of victims of domestic and sexual violence report to the police.

Between October 2014 and September 2015, there were 323 offences of rape and serious sexual offences recorded by the police in Tower Hamlets, an increase of 29.7% on the previous year.²⁹ From April 2014 - March 2015 there were 83 cases to MARAC with sexual violence as an indicator and 3 cases for men.

There are currently three main models of service provision for victims of sexual violence in Tower Hamlets:

- East London Rape Crisis- offers specialist support. Their services include emotional and practical support, one-to-one counselling, group support and advocacy for women over the age of 14.
- The Havens provide support and medical care to men, women and young people who have experienced rape or serious sexual assault in the last 12 months with the aim of minimising the subsequent physical and mental difficulties. The Havens is located in Whitechapel.
- ISVA Independent Sexual Violence Advisor service for sex working women who have experienced sexual violence.

Domestic violence

The cross-Government definition of domestic violence was changed in September 2012 (and is due to be implemented in March 2013). The definition was widened to 'domestic violence and abuse' and also to include those 16-17 and coercive control for the first time.

The definition of domestic violence and abuse now states:

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members

²⁶ Barter, C., McCarry, M., Berridge, D. and Evans, K. (2009) *Partner Exploitation and violence in teenage intimate relationships,* London: NSPCC and the University of Bristol

²⁷ Barrett, D. (2015) 'Drunk or flirty rape victims often 'to blame' says survey', *The Telegraph*, 12th February 2015. Barrett was speaking about the ONS (2015) *Findings from the 2013/2014 Crime Survey for England and Wales*

²⁸ See for example: Taylor, C. and Gassner, L. (2010) 'Stemming the flow: challenges for policing adult sexual assault with regard to attrition rates and under-reporting of sexual offences', *Policy Practice and Research: An International Journal*, 11(3)

²⁹ Tower Hamlets (2016) Community Safety Partnership Strategic Assessment 2015

regardless of gender or sexuality. This can encompass, but is not limited to, the following types of abuse:

- psychological
- physical
- sexual
- financial
- emotional

Controlling behaviour is: a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour is: an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.

This definition, which is not a legal definition, includes so-called 'honour' based violence, female genital mutilation (FGM) and forced marriage, and is clear that victims are not confined to one gender or ethnic group.

According to the 2013/2014 Crime Survey England and Wales³⁰ it is estimated that around 28.3% of women will experience domestic violence at some point in their lives from the age of 16 and 8.5% (4.4% of men) experienced abusive behaviour from a partner or family member within the last 12 months, equivalent to 1.4 million female victims. This would mean that in Tower Hamlets around almost 5,000 women are currently experiencing domestic violence and over 20,000 women are living with the legacy of past domestic violence.³¹

This figure is supported by official reporting rates to the police, taking into account underreporting of abuse. Tower Hamlets consistently has one of the highest rates of reported domestic abuse across London. Between November 2014 and November 2015 there were 2773 domestic crimes reported which is a 13.3% on the previous year and means that Tower Hamlets had the third highest rates of reporting in London (after Croydon and Greenwich).³²

In 2013/14, almost half (46%) of female victims aged 16 or over had been killed by their partner, ex-partner or lover (84 offences) and 80% of all female homicide victims were acquainted with their killer. In contrast, only 7% of male victims aged 16 or over were killed by their partner, expartner or lover. Over a third (37%) of female murder victims were murdered with a sharp instrument and 18% strangled or asphyxiated.³³

In December 2015 a new criminal offence of Controlling and Coercive behaviour came into force. The offence is contained within Section 76 of the Serious Crime Act 2015. This will have an impact

³⁰ Op Cit., ONS Report

³¹ Using the Home Office 'Ready Reckoner' tool it is estimated that almost 6,000 women aged 16-59 have been a victim of domestic abuse in the past year; 5,336 have been the victim of a sexual assault and 10,568 have been a victim of stalking.

³² Metropolitan Police Crime Figures, available at: <u>http://www.met.police.uk/crimefigures/</u> (last accessed 11.01.16)

³³ ONS (2015) 'Chapter 2: Violence Crime and Sexual Offences – Homicide', in Findings from the 2013/2014 Crime Survey for England and Wales, Newport, Office for National Statistics

on the number of cases that we will see through all of the domestic violence services in the borough.

Tower Hamlets has developed a coordinated response to domestic violence that includes:

- Multi-agency reporting and referral procedures
- A multi-agency risk assessment process which includes the MARAC
- The partnership campaign 'Domestic Abuse, No Excuse'
- Domestic Violence One-Stop-Shop
- Specialist Domestic Violence Court
- Specialist information and advice surgeries at the Housing Options Team and at the Barkantine Medical Centre
- Independent Domestic Violence Advisers (IDVAs)
- Specialist accommodation for those fleeing violence
- IRIS Domestic Abuse service within GP Practices
- Floating support services

Our partnership response to tackling domestic violence is overseen by the Tower Hamlets Domestic Violence Forum which is an umbrella body for organisations working with families experiencing domestic violence in the borough. The Forum is responsible for the annual Domestic Violence Action Plan which sets out our commitment to address four key objectives:

- Safe choices for adult victims of domestic violence
- Improving safety of children affected by domestic violence
- Holding perpetrators accountable
- Challenging social tolerance to domestic violence

Harmful Practices ('honour' based violence, forced marriage and female genital mutilation)

"Certain cultural norms have long been cited as causal factors for violence against women, including the beliefs associated with "harmful traditional practices" (such as female genital mutilation/cutting, child marriage and son preference), crimes committed in the name of "honour", discriminatory criminal punishments imposed under religiously based laws, and restrictions on women's rights in marriage."³⁴

Again, as with many areas of VAWG, there is likely to be gross underreporting of so-called 'honour' based violence, forced marriage and female genital mutilation. A report published by Her Majesty's Inspectorate of Constabulary (HMIC) in 2015 highlighted that the police are still not adequately prepared to deal with cases of harmful practices.³⁵

To address these levels of underreporting and to improve responses to survivors as well as to improve professionals' practice, Tower Hamlets has been working with the Mayor's Office for Policing and Crime (MOPAC), the Department for Education (DfE) and a number of other London boroughs on a pilot programme to address all of these strands of VAWG. The pilot combines

³⁴ Report of the Secretary General to the General Assembly, (2006) *In-depth study on all forms of violence against women*, Report A/61/122/Add.1, page 30

³⁵ HMIC (2015) *The depths of dishonour: Hidden voices and shameful crimes,* London: Her Majesty's Inspectorate of Constabulary

training with capacity building support for professionals. We anticipate that the figures will increase over the period as professionals have increased awareness of forced marriage, so-called 'honour' based violence and female genital mutilation.

So-called 'Honour' Based Violence

So-called 'honour' based violence is a term used to describe violence committed against a woman where her family or the wider community feels she has not followed what they believe is acceptable behaviour and has brought dishonour or shame to the family. It is based on the belief that women are commodities and the property of male relatives and women's bodies are the repositories of the family's honour.³⁶ It is not a religious based issue – it has been recorded in communities practising every major religion, including Jewish, Sikh, Christian, Hindu and Muslim communities. The underlying belief behind so-called 'honour' based violence is to maintain the control over women by the men within the family or community by denying women autonomy over their lives – including decisions such as who to marry, their sex lives or divorce and the rights guaranteed by a wide range of international human rights mechanisms.

Although it should be always viewed in the context of wider gender based violence, so called 'honour'-based violence is different from domestic violence in that it involves perpetration of violence by more than one perpetrator usually from within the family or the wider community. IKWRO³⁷ suggest a number of factors that separate so-called 'honour' based violence from domestic violence:

- Gender relations that problematise and control women's behaviour, shaping and controlling women's sexuality in particular
- Women may play a role policing and monitoring the behaviour of other women
- Collective decisions regarding punishment, or in upholding the action considered appropriate, for the transgression of these boundaries
- Premeditation
- The potential for women's participation in killings
- The ability to reclaim 'honour' through enforced compliance or killings
- 'Honour' killings may occur publically or theatrically in order to demonstrate 'honour' reclaimed and to terrorise other women into accepting male control
- In some cases, there is state sanction of such killings through recognition of 'honour' as a mitigating factor

Women and girls can experience violence or, in the most extreme form, be killed for a wide variety of behaviours, which can range from very trivial, such as talking to a male who is not a relative to being sexually assaulted or raped. Some common 'behaviours' are:

• Defying their parents

³⁶ For a wider discussion of so-called 'honour based violence see: for example: Brandon, J. and Hafez, S., (2008), *Crimes of the Community: Honour-Based Violence in the UK*, London: Centre for Social Cohesion; Watts, C. and Zimmerman, C. (2002), 'Violence against women: global scope and magnitude', *The Lancet*, 359; Welchman, L. and Hossain, S. (2005), *'Honour': Crimes, Paradigms, and Violence against Women*, London, Zed Books and Terman, R. (2010), 'To specify or single out: Should we use the term "Honor Killing"?', *Muslim World Journal of Human Rights*, 7(1)

³⁷ IKWRO is The Iranian and Kurdish Women's Rights Organisation, <u>www.ikwro.org.uk</u> and <u>www.stophonourkillings.com</u>

- Talking to a male who is not related to the family
- Seeking a divorce or seeking residence of the children after divorce
- Refusing to marry a man chosen by the family (rejecting a forced marriage)
- Sexual relationships or pregnancy before or outside of marriage (including kissing or intimacy in public)
- Becoming 'western' (wearing make-up or clothes deemed inappropriate, having male friends or boyfriends from another faith etc.)
- Gossip (rumours can damage the 'honour' of a family)
- Using drugs or drinking alcohol
- Being sexually assaulted or raped
- Being homosexual

Worldwide, it is believed that there is gross underreporting of honour killings and so-called 'honour' based violence. The UN believes that there are around 5000 women murdered in the name of honour each year, but reports do also acknowledge that this figure is probably low compared to real figures. The UN has also recorded honour killings as happening in Bangladesh, Brazil, Ecuador, Egypt, India, Israel, Italy, Jordan, Morocco, Pakistan, Sweden, Turkey, Uganda and the UK.³⁸ Government reports to the Committee on the Elimination of all Forms of Discrimination against Women have reported that between 1988 and 2003, 4000 men and women were murdered in Pakistan with the number of women killed more than double that of men.³⁹ In the UK, IKWRO's research published in 2015 found that there were more than 11,000 incidents

of 'honour' based violence reported to the police between 2010 and 2014.⁴⁰ In the UK, it is thought that there are 12 'honour' related killings each year⁴¹, although there are no published statistics in this area. A report by the Henry Jackson Foundation found that there had been 18 'honour' related killings between 2010 and 2014, and a further 11 attempted killings.⁴²

In Tower Hamlets, between October 2012 and September 2015 there were 23 cases of so-called 'honour' based violence reported to the police. Additionally since data has been recorded separately by the VAWG Steering Group there has been an increase in cases to MARAC. 10 cases were referred to the MARAC between October 2014 and September 2015.

Forced marriage

'A forced marriage is where one or both people do not (or in cases of people with learning disabilities, cannot) consent to the marriage and pressure or abuse is used. It is an appalling and

³⁸ The figure of 5000 women a year is from UNFPA, (2000), *State of the World's Population*, This is the figure used in later reports including the UN Secretary General's 2006 report which acknowledges underreporting: Report of the Secretary General to the General Assembly, (2006) *In-depth study on all forms of violence against women*, Report A/61/122/Add.1

³⁹ Combined initial, second and third reports of Pakistan submitted under Article 18 of the Convention on the Elimination of all Forms of Discrimination against Women, Para. 529, cited in *Ibid*, page 40.

⁴⁰ IKWRO (2015) 'In only five years, police record more than 11,000 'honour' based violence cases', available at: <u>http://ikwro.org.uk/2015/07/research-reveals-violence/#more-2539</u> (last accessed 01.03.16)

⁴¹ The statistic of 12 killings a year is widely cited without any original source, nor is the statistic of 114 murder cases, which is also widely cited. Both statistics and the figures from the Metropolitan Police are available within the *Home Office Equality Impact Assessment, Violent and Youth Crime Prevention Unit*, published on the 30.03.11

⁴² Dyer, E. (2015) 'Honour Killings in the UK', London, Henry Jackson Foundation

indefensible practice and is recognised in the UK as a form of violence against women and men, domestic/child abuse and a serious abuse of human rights.'⁴³

Forced marriage is not condoned by any of the major religions (consent is a prerequisite for marriage in all Christian, Hindu, Muslim, Sikh and Jewish marriages) and is a violation of human rights as well as a form of domestic violence.

Forced marriage affects young women disproportionately to young men. In 2014 the Forced Marriage Unit (FMU) gave advice or support to 1267 cases. 79% of these cases involved females and 21% involved males.⁴⁴ However, research shows that the figures of forced marriage (actual and threats of forced marriage) are much higher with the prevalence of reported cases estimated as between 5,000 and 8,000 young people each year. The actual cases of forced marriage are estimated to be far higher as many cases are never reported. A report commissioned by Margaret Moran, the Home Office and the Metropolitan Police in 2008 found that over 300 young people approached organisations in the Luton Area alone.⁴⁵

Forced marriage is recognised as a form of domestic violence – it is a form of exerting power and control over a person's choices. There are strong links between forced marriage and so-called 'honour-based' violence whereby a person who does not consent is seen to be dishonouring or shaming the family. There are a wide range of reason given by parents and the wider family and community for forcing young people into marriages. Parents say that they are protecting their cultural heritage, building stronger family links or religious traditions.

Other major reasons include: controlling young people's sexuality, especially young women who perceived to be promiscuous or young people who are lesbian or gay; ensuring that land or property remains within the family or gaining financially; preventing seemingly 'unsuitable' relationships (outside of caste, religion or culture) and provision of long-term care for a child who has a disability (learning or physical).

In Tower Hamlets, 2 cases of forced marriage were referred to the MARAC between October 2014 and September 2015. Again, this highlights the massive levels of underreporting of this strand of VAWG or the lack of understanding of professionals to adequately identify and support survivors.

Female genital mutilation (FGM)

Female genital mutilation (FGM) comprises "all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs for non-medical reasons."⁴⁶

The communities in the UK that girls are most at risk of FGM include the Somali, Sudanese, Sierra Leone, Gambian, Liberian, Egyptian, Nigerian, Ethiopian and Eritrean communities. Non-African

⁴³ FCO and Home Office (2015) 'Forced Marriage', available at: <u>https://www.gov.uk/guidance/forced-marriage</u> (last accessed 24.02.16)

⁴⁴ Forced Marriage Unit (2015) *Statistics on Forced Marriage for 2014*, London: Foreign and Commonwealth Office and Home Office

⁴⁵ Khanum, N., (2008), Forced Marriage, Family Cohesion and Community Engagement: National Learning through a case study of Luton, London: Equality in Diversity

⁴⁶ WHO, (2010), Female Genital Mutilation, World Health Organization Fact Sheet No. 241, available at: <u>http://tinyurl.com/lvsjl</u> (last accessed 08.03.11)

communities that practice FGM include Yemeni, Afghani, Kurdish, Indonesian, Malaysian and Pakistani Bohra Muslim communities.

UNICEF has estimated that more than 125 million girls and women globally have undergone FGM and that 3 million girls in Africa are at risk each year⁴⁷

The organisation Forward has estimated that 20,000 girls under 15 are at high risk of FGM in England and Wales each year.⁴⁸ The risk is highest for primary school girls however all young women from backgrounds where FGM is prevalent are at risk.

Recent research by Professor Alison Macfarlane and Efua Dorkenoo⁴⁹ included analysis of census data and medical data and linking this in with migration data. They have also compared this to global data on countries that practise FGM and the type they practise. As a result of the gathered data they estimate:

- The prevalence of FGM among women aged 15 and over
- The estimated numbers of maternities which were to women who have undergone FGM
- The numbers of girls aged under 15 with or at risk of FGM and the type of FGM.

The conclusions are as follows:

- Around 103,000 women aged 15-49 living in England and Wales are from FGM practising countries.
- Nearly 53,000 came from countries in the Horn of Africa where FGM is virtually universal and Type III is commonly practised.
- Women aged 50 or more with FGM about 24,000 (9,400 came from countries where FGM is almost universal with Type III; 5, 600 coming from countries with almost universal FGM, usually Types I and II.)
- Those under 15 just under 24,000 girls aged 0-14 born in FGM practising countries were living in England Wales in 2011. They estimated that if they experience FGM at the same rate as girls aged 15-19 in their countries of birth, then nearly 10,000 of them have undergone or will undergo FGM.
- Nearly 4200 temporary residents born in FGM practising countries were enumerated, of whom just over 900 came from countries where FGM is almost universal.
- the number of pregnant women who had undergone FGM increased steeply over the years 2001 to 2004
- The estimated numbers of maternities to women with FGM increased from just over 9,000 in 2005 to nearly 11,000 in 2008, since when the numbers have levelled off.
- From 1996 to 2010, 144,000 girls were born in England and Wales to mothers born in FGM practising countries and a further 29,000 were born in 2011 and 2012.

⁴⁷ UNICEF, Female Genital Mutilation/Cutting: A Statistical Overview and Exploration of the Dynamics of Change (New York, 2013).

⁴⁸ Macfarlane, A., Morison, L. and Dorkenoo, E. (2007) 'A Statistical Study to Estimate the Prevalence of Female Genital Mutilation in England and Wales, Summary Report,' Available online at: <u>http://www.forwarduk.org.uk/key-issues/fgm/research</u>, (last accessed 18.09.14)

⁴⁹ Macfarlane, A. and Dorkenoo, E. (2014) *Female Genital Mutilation in England and Wales: Updated statistical estimates of the numbers of affected women living in England and Wales and girls at risk: Interim report on provisional estimates* (London, City University and Equality Now funded by Trust for London and the Home Office, p. 14.

- 60,000 of the girls aged 0-14 born before 2011 and 11,700 of those born in 2011 and 2012 were born to mothers with FGM.
- In both cases, well over half of the mothers came from the countries in the Horn of Africa where FGM is almost universal and Type III is practised and slightly under a fifth came from the countries in West and East Africa where Types I and II are highly prevalent.

Thus the report suggests that while in overall terms, the increase was in numbers of girls born to women born in countries in Group 2, where prevalence is in the medium range, the increase in numbers of girls born to mothers with FGM related particularly to those from countries where FGM is nearly universal and Type III is commonly practised.

Overall the report suggests that the figure of 20,000 girls at risk was an underestimation and that in turn it is likely that due to migration from FGM practicing countries there has been a rise in women who may have undergone FGM that may need specialist healthcare support.

The origin of FGM is complex and it has not been clearly established, but it is known that it predates both Christianity and Islam.⁵⁰ The World Health Organization (WHO) has said that the perpetuation of FGM is because *it functions as* a *self-enforcing social convention or social norm. In societies where it is practised, it is a socially upheld behavioural rule. Families and individuals continue to perform it because they believe that their community expects them to do so. They further expect that if they do not respect the social rule, they will suffer social consequences such as derision, marginalization and loss of status⁵¹.*

A study by FORWARD⁵² found that FGM is perpetuated in the UK for the following main reasons:

- The fact that it is a longstanding tradition which contributes to cultural Identity
- That uncircumcised girls and their families are looked down upon by neighbours and extended family members
- The aim of controlling female sexuality both before and during marriage
- The perception that it is necessary for women's marriageability
- The perception that men desire a circumcised wife for their sexual pleasure
- Ideas around cleanliness

Recent research published by City University and Equality Now⁵³ has established estimates of the numbers of women and girls affected per borough across England and Wales.

⁵⁰ For a discussion of the origins of FGM see: Office of the High Commissioner for Human Rights, Fact Sheet No.23, Harmful Traditional Practices Affecting the Health of Women and Children, available online at: <u>http://www.ohchr.org/Documents/Publications/FactSheet23en.pdf</u> (last accessed 08.03.11) and FORWARD, (2002), Female Genital Mutilation Information Pack, available at: <u>http://tinyurl.com/blaxgob</u> (last accessed 08.03.11)

⁵¹ WHO (2010), *Global strategy to stop health-care providers from performing female genital mutilation*, Geneva: UNAIDS, UNDP, UNFPA, UNHCR, UNICEF, UNIFEM, WHO, FIGO, ICN, IOM, MWIA, WCPT, WMA, page 2.

⁵² Dorkenoo, E., Morison, L. and MacFarlane, A., (2007), *A Statistical Study to Estimate the Prevalence of Female Genital Mutilation in England and Wales*, London: Foundation for Women's Health, Research and Development (FORWARD) in collaboration with the London School of Hygiene and Tropical Medicine and the Department of Midwifery, City University.

⁵³ Macfarlane, A. and Dorkenoo, E. (2015) 'Prevalence of Female Genital Mutilation in England and Wales: National and Local Estimates', London: City University and Equality Now. The table above is based on Table 11, Numbers of Women born in FGM-practising countries, and estimated numbers with FGM by age group and region and local authority area.

	Age 0-14	Age 15-49	Age 50+	Total
Estimated numbers of women with FGM	153	1780	468	2401
Estimated prevalence per 1000 population	6.5	22.3	23.5	19.5
Number of women born in FGM practising countries and permanently resident in England and Wales (2011 Census)	211	2979	881	4071

Prostitution

Street based prostitution is dangerous and has serious risks for women. Women involved in prostitution⁵⁴ are often extremely vulnerable to sexual exploitation. Research has shown that many are poor, homeless and have already suffered violence and abuse throughout their life.⁵⁵ 85% of women involved in prostitution report a history of physical abuse and 45% report childhood sexual abuse⁵⁶. It is estimated that as many as 95% involved in prostitution have a drug or alcohol addiction⁵⁷.

Those involved in prostitution are likely to be at increased risk of violent and abusive behaviour. Three quarters of women involved in prostitution in the United Kingdom have been physically assaulted and more than half have been raped and/or seriously sexually assaulted.⁵⁸ Women may be coerced into prostitution by pimps or traffickers. A 2010 into the nature and scale of trafficking of migrant women in the UK estimated that of the 75,000 migrant women thought to be involved in off-street prostitution in the UK, 2600 have been trafficked into the UK.⁵⁹There is also a key concern that research has identified that between 50% – 76% of women involved in prostitution started before the age of 21, depending on the study, outlining the need to identify prostitution and correspondingly child sexual exploitation as a child protection issue.⁶⁰

⁵⁴ The term 'women involved in prostitution' is used throughout this document as 'prostitute' or 'sex workers' are both value-laden terms which do not recognise prostitution as a form of commercial sexual exploitation. Using the term 'individuals involved in prostitution' builds on Tower Hamlets' approach to tackling commercial sexual exploitation for all people involved in prostitution including men, transgender people, BME groups and so on. For more information see for example, Home Office (2011) *A Review of Effective Practice in Responding to Prostitution*, London: Home Office.

⁵⁵ See for example Dodsworth, J. (2011) 'Pathways through Sex Work: Childhood Experiences and Adult Identities', *British Journal of Social Work*

⁵⁶ Home Office (2004) *Paying the Price: A Consultation Paper on Prostitution*, London: Home Office

⁵⁷Melrose, M. (2002), *Ties that bind - Young People and the Prostitution Labour Market in Britain* presented at Fourth Feminist Research Conference, Bologna: September 2000.

⁵⁸ Hester, M. and Westmarland, N. (2004) Tackling Street Prostitution: Towards an holistic approach, Home Office Research Study 279, London: Home Office.

⁵⁹ Jackson, K., Jeffery, J. and Adamson, G. (2010) *Setting the record straight: The Trafficking of Migrant Women in the England and Wales Off-street Prostitution* Sector, London: Association of Chief Police Officers, Project Acumen.

⁶⁰See for example: Hester and Westmarland, *op cit.*; Bindel, J. (2006) *No Escape? An Investigation into London's Service Provision for Women Involved in the Commercial Sex Industry,* London: Poppy Project, EAVES; Dickson, S. (2003) *Sex in the City: Mapping Commercial Sex Across London,* London: Poppy Project, EAVES and Bindel, J., Brown, L., Easton, H., Matthews, R. and Reynolds, L. (2012) *Breaking Down the Barriers: A Study of how women exit prostitution,* London: EAVES and London South Bank University.

Local approach

Tower Hamlets approach to tackling prostitution is coordinated by the Prostitution Response Coordinator through the Tower Hamlets' Prostitution Partnership which is a multi-agency group made up of key statutory and voluntary agencies across the borough. The Partnership has developed a model which:

- Provides women with access to services that reduce harm and support change including exiting prostitution
- Increases women's confidence to report crime and access safety
- Reduces demand for prostitution and re-offending
- Focuses public discourse on tackling demand for prostitution and developing holistic support for those who sell sex

Trafficking

Trafficking is defined as: 'The recruitment, transportation, transfer, harbouring or receipt of persons, by means of the threat or use of force or other forms of coercion, of abduction, of fraud, of deception, of the abuse of power, or a position of vulnerability, or the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, for the purpose of exploitation. Exploitation shall include, at a minimum, the exploitation of the prostitution of others or other forms of sexual exploitation, forced labour or services, slavery or practices similar to slavery, servitude or the removal or organs'.⁶¹

The organisation AVA has noted that the majority of women involved in off-street prostitution in London are migrants, although estimates vary. Research by the Poppy Project found only 19% of women working as prostitutes in flats, parlours and saunas are originally from the UK, compared with just 3.6% of women in the off-street sector in London found to be British as part of Project Acumen, a police-led research initiative.⁶²

Sexual harassment and sexual bullying

Sexual harassment is usually defined as any unwanted sexual attention, requests for sexual favours or unwanted verbal or physical behaviour of a sexual nature. It can take many forms including sexually explicit remarks, flashing, obscene and threatening calls and online harassment. It can take place anywhere, including the workplace, schools, streets, public transport and social situations.

Studies provide widely different estimates of the prevalence of sexual harassment. However, research suggests that sexual harassment is likely to be widespread but also largely underreported.⁶³ The Everyday Sexism campaign which was set up to catalogue the experiences of

⁶¹ Article 3 of the UN Protocol to Prevent, Suppress and Punish Trafficking in Persons, especially women and children (2000), is one of the 3 protocols to the UN Convention Against Transnational Organisational Crime. This protocol is commonly referred to as 'the Palermo Protocol'. The protocol entered into force on 25th December 2003.

⁶² Information from, The Poppy Project (2004), *Sex in the City: Mapping Commercial Sex Across London*, London: The Poppy Project; Jackson, K. Jeffery, J. and Adamson G. (2010) *Setting the Record: The Trafficking of Migrant Women in the England and Wales Off-Street Prostitution Sector, London: Project Acumen.*

⁶³ Hunt, C., Davidson, M., Fielden, S. and Hoel, H. (2007) *Sexual harassment in the workplace: a literature review*, Manchester: The Centre for Equality and Diversity at Work, University of Manchester; Hunt, C., Davidson, M., Fielden,

women being sexual harassed on a regular basis has received over 100,000 submissions between since its inception in April 2012.⁶⁴

A 2010 YouGov poll for EVAW⁶⁵ found that almost one in three 16-18 year old girls stated they have been subjected to unwanted sexual touching at school. A further 71% of 16-18 year olds (girls and boys) said they had heard sexual name calling with terms such as 'slut' or 'slag' used towards girls at school on a daily basis or a few times a week. In a survey for the National Union of Teachers, half of respondents (49%) had witnessed sexist language and over a third (38%) had witnessed sexual bullying between students.⁶⁶ However, the EVAW poll found that almost 25% of those polled said their teachers never said unwanted sexual touching, sharing of sexual pictures or sexual name calling were unacceptable. A report of a survey of 1574 by Girlguiding in 2015 found that 81 percent of girls have experienced sexism; 42% had seen something that trivialised VAWG and 39% had demeaning comments made about them.⁶⁷

Stalking and Harassment

Although harassment is not specifically defined it can include 'repeated attempts to impose unwanted communications and contacts upon a victim in a manner that could be expected to cause distress or fear in any reasonable person.'⁶⁸ Again, there is no strict legal definition of stalking but the Protection from Harassment Act (as amended by the Protection of Freedoms Act 2012) sets out what examples of what can constitute stalking: physical following; contacting, or attempting to contact a person by any means (this may be through friends, work colleagues, family or technology); or, other intrusions into the victim's privacy such as loitering in a particular place or watching or spying on a person.

On 25 November 2012, two specific criminal offences of 'stalking' and 'stalking involving fear of violence or alarm or distress' came into force in England and Wales, along with additional related police search powers. The offences were introduced by the Protection of Freedoms Act 2012⁶⁹, which amends the Protection from Harassment Act 1997. Section 2A of the 1997 Act prohibits a person from pursuing a course of conduct that amounts to stalking and Section 2B sets out new police powers to enter and search premises in relation to the 2A offence.⁷⁰

According to the 2013/14 Crime Survey for England and Wales, 21.5% of women had been subject to stalking or harassment at some point in their lifetime and 4.4% had experienced stalking in the previous year.⁷¹ Using the Home Office VAWG Ready Reckoner tool, it is estimated that in Tower Hamlets over 10,000 women will have been subjected to stalking in the past 12 months.⁷² 143 of

S. and Hoel, H., (2010) "Reviewing sexual harassment in the workplace – an intervention model", *Personnel Review*, 39(5), pp.655 – 673.

⁶⁴Smith, L., (2014) 'Everyday Sexism's Laura Bates 'Awareness-raising has become a worldwide movement for equality', International Business Times, 15.04.15

⁶⁵ End Violence Against Women and YouGov, (2010) Sexual Harassment in UK Schools Poll, London: EVAW

⁶⁶ O'Neill, S. (2007) A serious business: An NUT survey of teachers' experience of sexism and harassment in schools and colleges, Institute of Education and University of Warwick.

⁶⁷ Girlguiding, (2015) *Girls' Attitude Survey 2015*, London, Girlguiding

⁶⁸ CPS (2012) *Stalking and Harassment: Guidance for Prosecutors*, London: Crime Prosecution Service

⁶⁹ Protection of Freedoms Act 2012, <u>http://www.legislation.gov.uk/ukpga/2012/9/contents/enacted</u>

⁷⁰ Home Office, (2012) A change to the Protection from Harassment Act 1997: introduction of two new specific offences of stalking, London: Home Office Circular, 018/2012.

⁷¹ Chaplin, R., Flatley, J. and Smith, K. (Eds.) (2011) Crime in England and Wales 2010/11 Findings from the British Crime Survey and police recorded crime (2nd Edition), Home Office and ONS.

⁷² Home Office, VAWG Ready Reckoner,

the 401 women referred to MARAC in 2014/2015 had experienced stalking from their current or former partner.

Studies have found women and younger women are most likely to be victims of stalking and harassment.⁷³ Stalking and harassment was another area the women we spoke to as part of the violence against women and girls consultation were particularly concerned about.

Stalking and harassment are overwhelmingly associated with ex-intimate partners and there is therefore a strong link to domestic violence. Stalking is a high risk factor in domestic violence cases linked to domestic homicides. Our local approach to tackling these issues is therefore linked particularly to our approach to addressing domestic violence, including holding perpetrators accountable.

Child Sexual Exploitation

The sexual exploitation of children and young people under 18 involves exploitative situations, contexts and relationships where young people (or a third person/persons) receive "something" (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of performing, and/or others performing on them, sexual activities.⁷⁴

The 'grooming' process involves befriending children, gaining their trust, and often feeding them drugs and alcohol, sometimes over a long period of time, before the abuse begins.

The abusive relationship between victim and perpetrator involves an imbalance of power which limits the victim's options. It is a form of abuse which is often misunderstood by victims and outsiders as consensual. Although it is true that the victim can be tricked into believing they are in a loving relationship, no child under the age of 18 can ever consent to being abused or exploited.⁷⁵

Child sexual exploitation can have a devastating impact on a victim's health, happiness and development. It can also have profound long-term effects on young people's social integration and economic well-being and adversely affects life chances.⁷⁶

http://webarchive.nationalarchives.gov.uk/20100104215220/http:/crimereduction.homeoffice.gov.uk/domesticviole nce/domesticviolence072.htm (last accessed 01.03.16).

⁷³ Sheridan, L. (2005) *Stalking Survey*, University of Leicester

⁷⁴ This is the agreed Association of Chief Police Officers (ACPO) definition which is used in the Pan London Child Sexual Exploitation Operating Protocol published in February 2014. London Safeguarding Children Board (2014) *Pan-London Child Sexual Exploitation Operating Protocol*, London. Tower Hamlets is due to publish their CSE Guidelines (mapped to the London Protocol) in Spring 2014.

⁷⁵ Barnardo's (2012) Cutting them free: how is the UK progressing in protecting its children from sexual exploitation, London: Barnardo's.

⁷⁶ NSPCC, Child Sexual Exploitation – Introduction, available at:

http://www.nspcc.org.uk/Inform/resourcesforprofessionals/sexualabuse/cse-introduction_wda97566.html, (last accessed 04.03.16)

SECTION 2 - IMPACT OF VIOLENCE AGAINST WOMEN AND GIRLS

Impact on children and young people

Violence against women and girls has a significant impact on the safety and wellbeing of children and young people.⁷⁷

- Out of 1267 cases that the Forced Marriage Unit gave advice to in 2014, 39% involved young people under the age of 21 with 11% under 16.⁷⁸ There are cases of children as young as nine being forced into marriage.
- Female genital mutilation is predominantly carried out on young women aged 15 and under⁷⁹
- A 2009 NSPCC survey of 13-17 year olds found that a quarter of girls had experienced physical partner violence, three quarters had experienced emotional partner violence and a third had experienced sexual partner violence⁸⁰
- Up to 70% of teenage mothers have experienced domestic violence in their own intimate relationships⁸¹
- More than one third of all rapes recorded by the Police are committed against children under 16 years of age⁸²

Children and young people can be extremely affected by their experiences of living with violence. The impacts can be physical, behavioural, psychological or educational and they can also be long-term or short-term impacts.⁸³ The way that children can be impacted depends on a wide range of factors including: age and developmental stage, gender, ethnicity, position within the family, sexuality, disability, their relationship with their mother, whether the abuse was direct or indirect, their access to safety and existence of support networks.

"Children exposed to sudden, unexpected man-made violence appear to be more vulnerable – making the millions of children growing up with domestic violence...at great risk for profound emotional, behavioral, physiological, cognitive, and social problems."⁸⁴

⁷⁷ See for example: Geffner, R., Spurling Igelman, R. and Zellner, J. (2013) *The Effects of Intimate Partner Violence on Children*, New York: Routledge; Humphreys, C. and Stanley, N. (2015) *Domestic Violence and Protecting Children: New Thinking and Approaches*, London: Jessica Kingsley Publishers

⁷⁸ Forced Marriage Unit (2015) *Statistics on Forced Marriage for 2014*, London: Foreign and Commonwealth Office and Home Office

⁷⁹ WHO (2016) *Female Genital Mutilation*, available at: <u>http://www.who.int/mediacentre/factsheets/fs241/en/</u> (last accessed 01.03.16)

⁸⁰ Barter *et al, Op cit.,* footnote 27.

⁸¹ Harrykissoon, S., Vaughn, R. and Wiemann, C. (2002) *Prevalence and patterns of intimate partner violence among adolescent mothers during the postpartum period,* Archives of Paediatrics and Adolescent Medicine, 156(4).

⁸² Walker, A. Kershaw, C. and Nicholas, S. (2006) *Crime in England and Wales 2005/06* Home Office Statistical Office <u>http://rds.homeoffice.gov.uk/rds/pdfs06/hosb1206.pdf</u>

⁸³ For a detailed discussion of the impact of domestic violence on children see Humphreys and Stanley (2015) *Op. Cit.;* Hester et al (2007) op cit., Wolfe, D., Crooks, C., Lee, V., McIntyre-Smith, A., and Jaffe, P., (2003), 'The effects of children's exposure to domestic violence: a meta analysis and critique', *Clinical Child and Family Psychology Review*,6(3), Kitzmann, K., Gaylord, N., Holt, A.and Kenny, E., (2003), 'Child Witnesses to Domestic Violence: A Meta-Analytic Review', *Journal of Consulting and Clinical Psychology*, 71(2) and Evans, S., Davies, C.and DiLillo, D. (2008), 'Exposure to Domestic Violence: A meta-analysis of child and adolescent outcomes', *Aggression and Violent Behavior*, 13(2).

⁸⁴ Perry, B., Pollard, R., Blakley, T., Baker,W. and Vigilante, D. (1995) 'Childhood Trauma, the Neurobiology of Adaptation, and "Use-Dependent" Development of the Brain: How "States" Become "Traits", *Infant Medical Journal*, 16:4, page 273.

Children can be adversely affected by domestic violence in one of two ways. They can be indirectly abused by the perpetrator by witnessing violence or they can be directly abused themselves by the perpetrator (physically, sexually, emotionally, financially or psychologically).

Indirect

Most children are aware of the violence and the abuse suffered by their mothers from a very early age.⁸⁵ Research supports this, showing that most children are aware of the violence and abuse suffered by their mothers - 87 percent of the 108 mothers in one study believed that their children had witnessed or overheard the abuse. This mirrors earlier findings which show that where there are children in the household, 90 percent are in the same or adjoining rooms when violence occurs.⁸⁶ Section 120 of The Adoption and Children Act 2002 extended the legal definition of 'significant harm' to a child to include the impairment suffered from seeing or hearing the ill treatment of another – particularly in the home, even if they themselves had not been physically abused or assaulted. The amendment which came into effect in January 2005 was created in response to research that children can sometimes suffer long-term damage from living in a home where domestic violence is taking place.

Direct Abuse

In families where domestic violence occurs, children may also be sexually or physically abused. A meta-analysis of research studies estimated that in 30-60 percent of domestic violence cases, the abusive partner was also abusing children in the family.⁸⁷ The rate of reported domestic violence is particularly affected by whether active questions are asked about abuse of children. A study of NSPCC cases found that where children were known to have been abused there was a dramatic increase in disclosure of abuse from an initial one-third to two-thirds of children, once a domestic violence monitoring form was introduced.⁸⁸ A 2002 NSPCC prevalence study showed that 26 percent of 18 to 24 years olds had lived with violence between their parents/carers and for 5 percent this was frequent and on-going.⁸⁹

Violence against women and girls is a particular child protection concern and reflected in referrals to children's social care and child protection cases.⁹⁰

Health impacts

Violence against women and girls has a significant impact upon the physical, sexual, emotional and mental health of women and children.

⁸⁷ Edleson, J (1999) 'Children Witnessing of Adult Domestic Violence', *Journal of Interpersonal Violence*, 14:4

⁸⁵ See for example Taft, A, Watson, L, and Lee, C (2004) 'Violence Against Young Australian Women and Association with Reproductive Events: A Cross-Sectional Analysis of a National Population Sample', *Aust N Z J Public Health*, Vol. 28 and McWilliams and McKiernan (1993).

⁸⁶ Jaffe, P., Wolfe, D., & Wilson, S. (1990) *Children of Battered Women*, Newbury Park, California: Sage.

⁸⁸ Hester, M. and Pearson, C. (1998) *From Periphery to Centre: Domestic Violence in Work with Abused Children*, Bristol: Policy Press.

⁸⁹ Cawson, P (2002) *Child Maltreatment in the Family: The Experience of a National Sample of Young People*, London: NSPCC.

⁹⁰ Children's Social Care estimates that around 70-80% of all contacts to the Integrated Pathways and Support Team (IPST)/ Multi-agency Safeguarding Hub (MASH) Team involve domestic abuse (Using the wider definition). In 2014/2015 there were 467 children involved in the cases referred to MARAC.

- Victims sustained an injury in almost half of all incidents of violence (48%) in the last Crime Survey in 2015⁹¹ suffered a physical injury as a result of the abuse.
- Forced sex leads to a range of sexual health problems, including increased risk for sexually transmitted diseases, gynaecological problems, chronic pelvic pain, painful menstruation, painful intercourse and infertility.
- Female genital mutilation has numerous health implications which include severe pain and shock, infection, urine retention, injury to adjacent tissues, immediate fatal haemorrhaging.
- The mortality rate for women involved in prostitution is 12 times higher than it is for the general population, the highest for any group of women.⁹²

Impact on housing and financial stability

Violence against women and girls has a significant impact on levels of homelessness and housing stability, with women often having to flee their homes and/or livelihood because of abuse:

- A 2002 study by Shelter found the domestic violence is the single most quoted reason for homelessness 40% of all homeless women stated that domestic violence was the reason.⁹³
- An estimated 22% of women first entered prostitution when they were homeless or in temporary housing.⁹⁴ Toynbee Hall found that 4 out of 5 women involved in prostitution accessing services had some sort of unmet housing need. Local providers have identified lack of housing as a major problem and something that may increase prostitution.
- A 2014 report by the charity St Mungo's Broadway found that the majority of their homeless female clients had experienced gender-based violence and had been unable to access housing services to meet their needs.⁹⁵

Domestic violence also has a detrimental impact on employment. According to Walby and Allen, 21% of employed women who had suffered domestic violence in the previous 12 months took time off work due to the violence and 2% lost their jobs as a result.⁹⁶

⁹¹ ONS (2015) *Op. Cit.*

⁹² Peate, I. (2006) 'Paying the price: health care and prostitution' British Journal of Nursing, 15: p. 246-7 and Salfati, C. G., James, A.R. and Ferguson, L. (2008) 'Prostitute Homicide: A Descriptive Study, Journal of Interpersonal Violence, 23(4).

⁹³ Cramer, H. and Carter, M. (2002) Homelessness: what's gender got to do with it? London: Shelter.

⁹⁴ Cusick, L. & Martin, A.(2003) *Vulnerability and involvement in drug use and sex work*, Home Office Research Report 268, London: Home Office.

⁹⁵ Hutchinson, S., Page, A. and Sample, E. (2014) *Rebuilding Shattered Lives*, London: St. Mungo's Broadway

⁹⁶ Walby, S. and Allen, J. (2004) *Domestic violence, sexual assault and stalking: Findings from the British Crime Survey,* Home Office Research Study 276, London: Home Office.

SECTION 3 – Survivor and Community Consultation

This section explores how women from the community and survivors living in refuge provision in the borough view their own personal safety and wellbeing and examines how they feel safety can be increased as well as highlighting areas that they feel should be explicitly included within the VAWG Strategy. The questions were themed around the six strategic priorities.

Prevention and Early Intervention

A large number of respondents through the focus groups highlighted that it was really important to address attitudes to violence against women and girls and a number of respondents raised the issue of cultural and familial attitudes towards abuse and pointed to certain community beliefs that could contribute to the abuse of women. For example, black magic was highlighted as something that in-laws would use to prevent a woman from leaving a violent marriage but was little understood by mainstream workers. Respondents felt it was important to challenge culturally based attitudes towards abuse by working with the community.

"It is important to tackle the issues from a culturally specific viewpoint, particularly where violence against women may be considered normal or expected in someone's home country/ culture" "There needs to be better education of boys and young men locally to tackle male dominant cultures and intimidation of girls and women"

Respondents suggested using different forms of communication to raise awareness in the community, including promoting the issue in local newspapers, on local radio and on community TV stations, using social networking sites like Facebook, doing roadshows in local markets and shopping centres, and publicity in places like Ideas stores. Respondents felt it was important to embed awareness raising within services that women access such as ESOL courses.

A significant proportion of respondents highlighted the importance of targeting **young people** to ensure that future generations are educated about violence against women and girls and what is or is not acceptable behaviour. Some respondents felt that schools should be the main environment for targeting young people, for example having violence against women on the agenda for school programmes and summer holiday schemes. One respondent felt that schools anti-bullying policies should include what is and is not acceptable behaviour towards women and young girls and that both parents and children should sign up to this.

> "Women don't really know what domestic violence is – normalising. We need a programme to educate and let them know so can have somewhere."

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A number of respondents felt that it was important to target initiatives towards raising awareness amongst men and give men more of a role in speaking out about violence against women. Some suggested that more should be done to target boys who are likely to go on to commit violence against women, for example through school programmes. Respondents suggested identifying men to act as anti-violence against women advocates and to act as good role models for young men for example through community awards for good fathers/ husbands.

All of respondents felt that the champions programme, both within individual organisations/services but also the community that could raise awareness about services and key issues. Respondents also noted that it was important for this issue to have the support of community leaders and authority figures and that any campaign work should have their support.

Provision

Who do women report to?

Women consulted through the focus groups were unsure about who they might go to for support. Although the Crime Survey of England and Wales has consistently found that women are most likely to seek help from friends, relatives or neighbours, some of the women we spoke to felt it would be difficult to approach a family member. Reasons for this included fear that their family or the wider community would not understand or support them or a desire to protect family members from getting involved. Women said that they might confide in friends, groups of women or in their support worker.

"I didn't call the police. I stayed with a friend and contacted women's centre who gave me the phone number to call to get refuge." "I couldn't go to family or friends because I would be judged by them. I only got support when I called the police and spoke to victim support."

Women were more likely to want to report abuse where:

- They were assured that they were believed
- There was confidence and trust in the relationship with the service with which they sought help.
- There was 3rd party intervention a health visitor or social worker who had identified the abuse and provided information to the victims (especially for those in refuge provision)

What were the barriers to reporting?

The barriers women identified to disclosing or seeking help for abuse were varied but are generally consistent with research into why women do not disclose abuse.

Lack of Awareness of what constitutes abuse

Lack of awareness and understanding of patterns of abuse was a significant issue. Some women believed that the violence would stop or that non-physical abuse was too trivial to report. Young people identified that whilst they were fairly aware of the issues it was not always so easy to recognise when you were in an abusive situation yourself.

"It took an incident to happen before people explained it to me"

"It's difficult if you're actually in that situation to recognise what you're suffering is abuse and that you need to seek help"

These responses mirror those of the findings of the Crime Survey for England and Wales which records a massive under-reporting of all forms of VAWG whereby those who do not disclose, a majority (consistently around 40%) do not report as they feel it is too trivial to report or that it is a private matter.

'Cultural' Barriers

Many of the women who took part in the focus groups highlighted that perceived cultural barriers stop them from seeking help. There was a perception that marriage is for life and that they would bring shame on their families if they disclosed abuse.

It's a Cultural thing – difficult to leave. Parents don't understand. You're supposed to make marriage work. It'll bring shame on the family if you tell people or leave.

Lack of Self-Esteem or Self-confidence

A number of women identified that the impact of the abuse on their self-esteem prevented them from seeking help because they felt that they deserved to be abused:



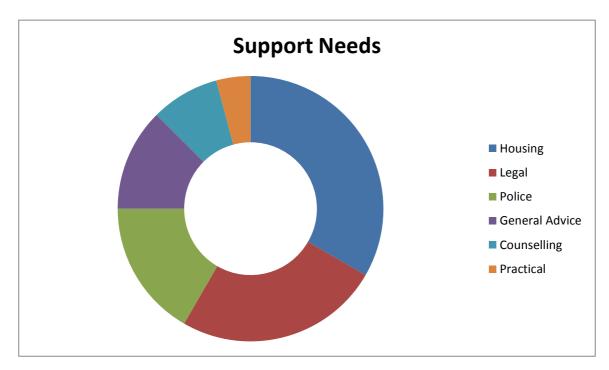
Practical issues

Women also identified practical reasons why they were unable to leave the relationship or seek help, such as not having access to sufficient finances (high levels of financial abuse were experienced by a number of the participants) to leave the relationship, not having access to immigration documents or not having the language skills to seek help:

"Language barriers are the hardest for women in this borough" "He wouldn't let me have my passport so I felt I couldn't leave until social services intervened."

What support do women need?

Women experiencing abuse often have a variety of support needs. On-going analysis of our DV1 forms of the sort of support women seek at the point of disclosing abuse has identified the most frequent forms of help seeking as:



Many respondents pointed to the difference between women's immediate support needs– which were often about addressing practical issues – and longer-term support needs which were often focussed on helping women to rebuild their lives. Some respondents felt that these longer-term needs were sometimes not addressed or given sufficient priority by local services. The victims of abuse we spoke to as part of the consultation spoke about a range of things which had helped them to rebuild their lives, such as working or being part of a support group.

Participants outlined that peer support would be really helpful for them and for other women who may be at a different stage in their journey. They also felt that there should be wider campaigns around supporting women to understand that abuse is not their fault, including large scale campaigns in public spaces.

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"There should be a big poster in the street, posters saying it's not acceptable. All media focusses on her walking back alone and putting blame on women for sexual harassment. This needs to change"

"We need to change the question to 'why are men behaving like that. The biggest stereotypes come from other women judging women rather than men. We need to change and help women understand it's not their fault – have a campaign around blame!"

Protection

What makes women feel unsafe?

Their own personal situation also had an impact on women's feelings of safety. Women who had children reported greater feelings of intimidation where they felt that their children needed to be protected first and that they would be less able to protect themselves as a result if there was any violence or harassment.

Safety for victims of domestic violence was impacted by a variety of factors. In particular, women who had suffered violence in relationships said they were likely to feel more afraid if their partner knew where they lived and was able to contact them or if they felt isolated from support networks. They also highlighted fears around technology and the use of social media and applications that could enable their perpetrators to locate them. Women in the refuge had been given support by staff to change all of their settings and their social media accounts.

What did respondents think should be done to make women feel safer?

Many of the participants felt that there was still a lack of consistency in statutory services, particularly the police and social care, whereby their experiences were not seen as critical or that they felt they were being judged rather than protected.

"Women have experiences with the police where emergencies are not seen as emergencies. Women then say well I tried once and it didn't work so they don't bother or the perpetrators says something to them like it was just a fight"

"Some services don't have much awareness of domestic violence and what goes on. Training to raise awareness is crucial and then refreshers – new legislation. They need to understand the impact on the person

The overarching area that women felt would provide the best support to protect them was a twopronged approach – the crisis, high risk intervention followed up with more emotional and practical support. A number of the women we spoke to had returned to abusive relationships as the services stopped supporting them or deemed them to be lower risk.

> "There needs to be a 2 pronged approach with practical and emotional support and independent trauma counselling. There's a critical moment when people want to talk, to get protection but then this needs to be followed up. Perpetrators convince services they've changed and he convinced me the first time round so I went back"

Victims also reported that having protective measures in place such as an injunction made them feel safer as they knew their partner was not allowed to contact them, although during the professional consultation some respondents highlighted that having injunctions sometimes gave women a false sense of security and safety.

A significant number of respondents felt that measures to build women's self-esteem and confidence would be effective in improving safety.

A significant number of respondents also commented that it was important to continue to have safe places for women who have fled domestic violence, including welcoming opportunities to be able to report at third party reporting centres.

Participation

The participants to all focus groups felt that participation was really vital. There was strong support for development of a survivors' group for women to be able to access peer support. They also felt that being asked what services would work best for them and for services to see them as 'experts by experience' as being really important. There was a strong willingness to develop support for other women who were currently going through abuse.

"A Focus group where can share experiences - peer support. A Group would really help. Counselling would be really good. Need more resources for counselling." "Need a space for chat and to share experiences. Maybe one with childcare to give mums space. Meditation sessions, and relaxation sessions would also be great. Activity groups like crafts or cooking would be great. They would be facilitator led but with a peer focus."

Partnership

Participants felt that it was really important to have strong partnerships between organisations. There was a recognition that they need to work together – especially where they have some information about victims and there is a need to link the information up. Those interviewed who had been through the MARAC process felt that it had helped in their cases to have that support.

"I mean, it's pretty obvious that services should work together, right? I can't understand why there isn't more joint working when everyone knows it works better."

Perpetrator Accountability

Holding perpetrators of violence against women to account is challenging due to the nature of these offences and the level of underreporting of violence against women and girls. This means that most perpetrators of these crimes never, or only infrequently, come into contact with the police, let alone the courts and the probation service.

A number of respondents felt strongly that our approach to addressing these issues should put more responsibility on men rather than focussing on women and how they need to keep themselves safe. Respondents noted that women are often expected to move area, leaving behind their support networks and financial security. Some respondents felt that current responses were very female-targeted rather than tackling perpetrators. In dealing with risks to children it was noted that more emphasis should be put on the father and his role in keeping children safe. Respondents also felt that more work was needed with boys and men to show them that their behaviour is unacceptable.

Work with perpetrators – Respondents felt that direct work with perpetrators, for example through perpetrator programmes, was important. However, a number noted that the perpetrator course itself was not sufficient and in addition should be followed up with support/guidance for a period afterwards, such as counselling, mentoring or support groups.

Respondents felt that perpetrators could be held more accountable by **raising awareness** of the consequences of violence against women and girls and emphasising that responsibility for violence rests with the perpetrator. Respondents suggested publicising cases of prosecution, or distributing posters in place men congregate letting men know the consequences of violence towards women.

"Men need help to change. We need to have more work about recognising relationships couple with counselling, art therapy – everyone should be able to get these. Resources!!"

"The post of should link perpetrators with services – both on arrest and as a compulsory part of probation but they have to want to change!" "My husband always used excuses. Husband put all the blame on me. Need to understand what they are doing is wrong We need advertising on the TV. They need to be made aware. We need to arm newspapers, GPs and all services with information about where can get help for themselves to know what they are doing"

"Need to have some awareness for men of all ages about what wrong and letting them know about consequences. There's no information about dv in schools...Good programme – murdered by my boyfriend. Need to find something similar for men."

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Recommendations

- Prevention should be a key priority within the VAWG Strategy
- A multi-agency approach to delivering services for survivors is the best approach
- Multi-pronged, individual approach is needed to best support survivors
- Perpetrators should be given support to understand the consequences of their behaviour
- Hold a public awareness campaign to help women members in the community understand that experiencing abuse is not their fault
- Delivery of training to professionals on how to support survivors of VAWG with an empathetic approach
- Peer support methods, including group sessions, should be implemented
- The community champions programme should be expanded

Respondents felt that there needed to be sustainably funded support services available for women, particularly advocacy based services. Respondents also noted that it is important for women to have safe places to go, especially in times of crisis (such as refuges). Some respondents felt that there should be a single location or point of contact for women experiencing abuse to access all support and protection. A number of respondents also highlighted the need for services that could provide support during evenings and weekends.

Long-term support – Respondents highlighted the importance of providing long-term support for women and children not just whilst in relationship but afterwards to help them recover and rebuild their lives.

Developing women's capacity/ independence - Lots of respondents pointed to the need to provide opportunities to increase women's confidence and independence and empower them to rebuild their lives after abuse. Respondents suggested providing courses to increase women's independence, transition programmes and places where women can speak about their experiences and gain self-confidence.

Culturally specific services – Some respondents highlighted the need for culturally specific services and for services to be available in different languages.

Raising awareness amongst professionals – Respondents highlighted the importance of training staff across a wide range of services to ensure that they understood violence against women issues and were sensitive to those reporting abuse. Some suggested that training should be mandatory and that organisations should commit to releasing staff to attend training.

Providing information to women – Respondents highlighted the need to provide women with information at places they attend e.g. through mosques, children's centres, colleges, ESOL classes.

Work with survivors of domestic violence – Respondents felt that more work should be done with survivors of violence against women. They felt that giving a stronger voice to survivors of abuse would help to let other women know that abuse can be stopped and help is available

SECTION 4: Young People Consultation

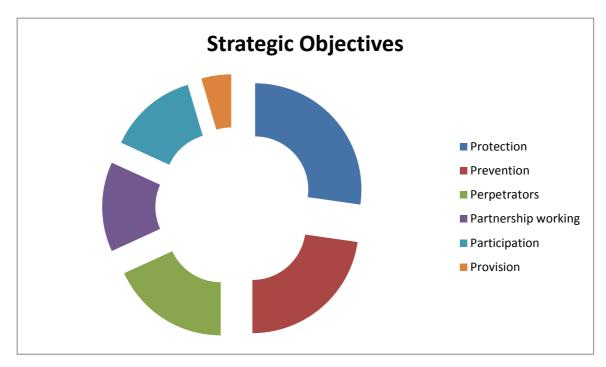
Consultation with young people on VAWG has been ongoing since late 2014 as part of our 'Whole School' approach with a specific focus group held in February 2016 to establish key priorities for the VAWG Strategy. 18 young people aged between 14 and 21 participated in the focus group with a gender split of 10 young men and 8 young women.

Young people during the focus group were asked six questions about their understanding and interest in VAWG and were asked to rank the strategic priorities in order of their importance to them.

Which do you think is the most important area we should focus on for the VAWG Strategy?

Young people felt that protection from abuse was the most important area with over half ranking this area number one, followed by prevention of violence for future generations. They, surprisingly, felt that provision of appropriate support was the least important but on further questioning outlined that protection from abuse should lead to provision of appropriate support.

"You can't have protection from abuse without providing services to those who have been abused. All of the areas should be focused on, if I'm honest but I do think protecting people is most important."



Which strand is the most relevant to young people?

Rape and sexual violence emerged as the most important issue for young people, followed closely by Child Sexual Exploitation (CSE) although there was broad support for more awareness around each area. The participants also stressed the need to provide other young people with information around all of the strands as they are linked and should not be seen as completely separate areas.

"I think that they're all important. They all have an impact on someone's life. We need to raise awareness of each issue and provide information."

Why would a young person not disclose and/or seek help (barriers)?

All of the young people mentioned that stigma, embarrassment and shame were major barriers to disclosure for young people around VAWG. There was a consensus that as their parents would find out, they would find it increasingly difficult to disclose. Other barriers identified were: fear of statutory intervention or of getting families into trouble; fear of being in trouble themselves; fears around forced marriage or being sent 'back home' and a feeling that professionals did not know often how best to respond to young people.

What could help young people to disclose abuse (any of the strands)?

Overcoming these barriers would be a challenge but safe spaces for young people to disclose abuse was highlighted as a need as well as more education for professionals. Professionals' increase in education and awareness about the impacts of VAWG on young people was seen as the key lever for young people to support them to disclose. The participants also emphasised that many young people will speak to other young people about what's happening for them and that it's vital for peer support to be in place. They were all strongly in favour of the development of the youth champions programme.

What do you know about these issues?

Young people knew most about domestic violence although the participants also wanted other young people to have more awareness that it is not just physical abuse. They felt that this was an area that is often highlighted in the news, social media, television and so on but that other areas are even more dangerous and should be taken seriously. They spoke about where coercive control had been used in television to highlight other aspects of domestic abuse and that that had had more impact on them. Least was known about dowry related abuse and so-called 'honour' based violence although each of the participants had mentioned 'honour' or 'shame' in other contexts, which shows that there is a need for all of the VAWG areas to be addressed through work around prevention. Forced marriage was a known quantity to the young people although it was seen as a issue affecting certain 'cultures' rather than a cross-cutting area.

Which issues would you like to know more about?

FGM emerged from the consultation as the key area that young people would like to know more about, especially given the focus on this strand by the mainstream media over the past 12 months. Young people also felt that disclosing FGM would be a real struggle for young people as it involves speaking about intimate areas. Other participants felt that other young people needed to know more about prostitution as there are so many stereotypes involved and because of the portrayal on television it is seen as glamourous. Other less known areas including dowry related abuse and trafficking were also areas that the young people wanted to learn more about.

"We need to do more about prostitution. There are so many stereotypes – it's seen as a 'way to earn money' and this should be tackled."

"It's important to raise awareness about trafficking. We need more awareness about it. People underestimate that it could happen to them or a family member because they think that they are in a 'safe' environment." "We need to know more about this [dowry related abuse]. Honour is a very important issue to tackle around this area. People, especially young people, don't know what it is so they won't know how to get help if it is happening."

One area that has been mentioned over and over by young people is the impact that pornography has on young people. They have highlighted that, at least for many young people in this borough, they don't have 'the talk' from their parents around sex and so seek elsewhere to understand.

"I think that the school needs to address these issues because society right now. I think all the kids, erm speak about women, speak about girls in certain manner that's influenced by music, that's influenced by films and sometime they don't know what right from wrong is. Now not knowing what right from wrong is means they aren't able to either speak to a girl in an appropriate manner or be respectful to a girl."

It's not even that...it's just no one wants to say it because it's a somewhat a taboo of a subject but with the rise of pornography and all of that boys are somewhat misinformed with reality and being misinformed with reality means they speak about women in a certain way and then it becomes natural to them. Using certain derogatory terms, if I may say so like bitch and so on (Res1: yeah) in such a casual way, it just becomes ingrained into their life and they just use it in a normal manner. Now of course that's not the correct way to address someone. And those terms and the way that free pornography and the way women are presented in pretty much all pornographic videos they affect the way the boys think. And they don't know they need to be educated. And someone needs to tell them that this is fake; this is not the real way of life.



Recommendations

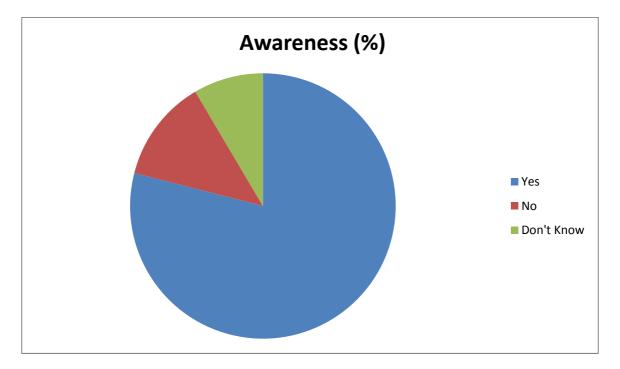
- Focus on providing young people with information about all of the strands of VAWG and where they can get help and support
- Develop the work in schools to ensure that all young people are getting the right messages about what is acceptable and what is not acceptable
- Development the youth champions programme, recognising that young people will often disclose to other young people
- Work with parents so that they understand the issues that young people face and can support their children
- Work with young people so that they can recognise that pornography and the media send out the wrong messages to young people about what healthy relationships look like.

SECTION 5: Professionals' Consultation

Consultation with professionals took place from October 2015 until February 2016. Over 200 professionals participated in the consultation, either by completing questionnaires; participating in interviews or through direct comments on the draft VAWG Strategy. The responses below pertain to the questions asked through the online and paper questionnaire. Those participating in interviews were asked to respond to these questions but were also asked a selection of the questions in Appendix 3.

Awareness of services

Generally, there was a high level of awareness of existing VAWG Services within the borough. Almost 4/5 (79%) of respondents knew about at least one specialist service.



Strategic Objectives

Respondents to the questionnaire and the stakeholders who were interviewed were told that in our current plan we have 4 key objectives and whether these are the right objectives to retain. The 4 objectives within the 2013-2016 Plan are: understanding of VAWG; Prevention; Identifying appropriate Support and Protection and holding Perpetrators to Account. There was overwhelming support for maintaining these objectives (93%) but also the need to include other areas – including partnership and participation of survivors.

"I think it's really important to develop a survivors' group and to build on existing peer support. Services also need to know about these groups and it would be helpful for the women we work with to be able to self-refer."

"Holding perpetrators to account should be reworded to provide support rather than just blame or punitive measures."

"The objectives provide holistic support approach to tackling VAWG. Each objective is interlinked and cannot be achieved. Perhaps "partnership" should be included as the others can't be achieved without an effective partnership ethos."

The key objectives have been redeveloped for the current VAWG Strategy as the '6P' approach, recognising that there was a gap in the previous strategic objectives around partnership working and survivors' participation. The new strategic objectives are:

- Strategic Priority 1: Prevention and Early Intervention
- Strategic Priority 2: Provision of Appropriate Support to Survivors
- Strategic Priority 3: Protection from Abuse
- Strategic Priority 4: Partnership working across Statutory and Voluntary Agencies
- Strategic Priority 5: Participation of victim/survivors to inform services
- Strategic Priority 6: Perpetrator Accountability



Respondents were then asked to rank the 6 strategic priorities in order of which they felt was most important. The majority of respondents felt that they should all be indivisible but provision of appropriate support and protection from abuse were highlighted as being of key importance. However, in the narrative section, the need to intersect all six was seen as crucial.

"Provision of services is required to achieve all of the above. Partnership working is key to achieving and continuing specialist services. Protection from all forms of abuse is what we are aiming on achieving, which includes prosecution for offenders and prevention of violence for future generations. Participation of victims/survivors is important to continue and improve the above." "All six areas need to be implemented at the same time. It is impossible to have a successful approach to tackling VAWG by focusing on one area or prioritising just one element or objective. We need a better joined up approach across all 6 areas."



Strands of VAWG that should be included in the strategy

All the respondents felt that we should continue with the strands from our VAWG Plan 2013-2016 with the exception of dowry-related abuse, trafficking and prostitution which were still supported by over 90% of respondents. The areas identified that are missing is the need to include internet as a facilitator of different forms of abuse and the recognition that this has increased exponentially since our first VAWG Plan was published.

Key Barriers to reporting

Respondents to the questionnaire and participants interviewed were asked to identify key barriers from a range of suggestions based on research⁹⁷ and the barriers identified by survivors in Tower Hamlets. Respondents were also prompted to include their own based on their own experiences of supporting survivors. The key barriers identified to disclosure are:

Multiple disadvantages

⁹⁷ See for example: Baker, H. (2013) 'The significance of shame in the lives of women who experience male violence', *Liverpool Law Review*, (34) pp.145-171; Bell, E. and Butcher, K. (2015) *DFID Guidance Note: Part A Rationale and Approach – Addressing Violence against Women and Girls in Health Programming*, London: Department for International Development; Horvath, M., Hansen, S., Apena Rogers, S. and Adler, J. *"Still not receiving the support they deserve...final evaluation The Stella Project Young Women's Initiative*, London: Middlesex University; Rose Foundation (2015) *How can we scale up effective approaches to tackling the violence and abuse that women from BME Communities face*, London: Open Space Event, funded by Comic Relief, Esmée Fairburn Foundation, Rose and Trust for London and Tillman, S., Bryant-Davis, T., Smith, K. and Marks, A. (2010) 'Shattering Silence: Exploring Barriers to Disclosure for African American Sexual Assault Survivors', Trauma Violence Abuse, 11(2), pp.59-70.

The need to increase support for women experiencing multiple disadvantage (homelessness, complex drugs and alcohol use, NRPF or poor mental health) was highlighted by a vast majority of respondents (86%). It was a key barrier identified to reporting and also the area in which respondents to the overall consultation felt that we needed to focus on more. *"It's really crucial to increase support for these women who experience even more vulnerabilities than the rest of the population. They cannot access the support needed nor is there expertise in supporting women with multiple disadvantage."*

Fear of institutions

68% of respondents felt that a fear of institutions including statutory services such as children's social care and the police was a barrier to disclosure. Respondents outlined that for some residents in this borough there is a cultural mistrust of authority which is compounded by poor previous service received. All of the respondents citing this as a key barrier highlighted the need for greater training and awareness for staff working in these organisations.

"For some victims the greatest barrier to disclosure is those services they fear the most such as the police or children's social care. Victims are petrified that their children will be taken away for failing to protect them or that the police will not respond appropriately. Poor previous responses from both have meant that within some communities there is almost a 'Chinese whispers' effect whereby there is community level mistrust and fear of these institutions."

Fear of bringing shame

Again, 68% of respondents felt that a feeling of bringing 'shame' on the family was a huge barrier to disclosure for victims in Tower Hamlets. This is perhaps unsurprising given the demographics of the borough and the feeling that professionals are not always aware about VAWG strands such as the harmful practices strands where 'honour' and shame are built into the perpetuation of these forms of abuse.

"Fear of bringing shame on the family is the biggest barrier that I can see in terms of telling professionals about what is happening – particularly for younger women and LGBT men and women. People are afraid that if they tell someone either they won't be believed, that they are lying to get accommodation, to get a place of their own away from their families or that they'll get their families into trouble. We've seen it for years in this borough – the real 'catch 22' around disclosing abuse, especially when the wider families or communities are involved."

Not aware they are being abused

High numbers of respondents (64%) felt that one of the barriers was that victims are unaware that they are being abused. This was also highlighted in the survivor consultation also, whereby women did not recognise that they were being abused until there was an outside intervention. Many of the respondents linked this barrier with the need for greater work on prevention in the borough and the need to educate young people from an early age around what healthy relationships look like to ensure that victims are aware and can be supported to seek help. This is particularly an issue where the abuse is not physical as even sexual abuse is normalised within relationships.

"I think people not being aware they are being abused is a very big issue as many people only associate abuse with physical violence and that if marked that is evidence. If no bruises/cuts etc.

the perception is that abuse is not that bad. There is still sadly a big perception that consent to sex in marriage doesn't matter as it is a 'male marital right'.

Fear of not being believed

Fear of not being believed was raised as a barrier by almost two-thirds of respondents (64%) who felt that women and girls are reluctant to disclose as they do not think that they will be believed. Work that we have done with school has shown that young women are extremely reluctant to disclose abuse as they feel that services will think that they are making it up, that they will be labelled as 'troublemakers'. The fear of not being believed is also built into the abusive mechanisms used by perpetrators who tell their victims that 'no one will believe you'. We have seen this in cases that have been referred to specialist support services over the past 3 years of the VAWG Plan where women have been told that their disclosure will mean that their children will be taken away as they are the ones to blame for what is happening to them. All of this is built into the need for greater training and awareness across all areas of the community within Tower Hamlets.

"I've often had women come into our service who say that they've been living with abuse for years and years, sometimes tens of years, as they don't think that anyone will believe them. Perpetrators are very clever in twisting victim's minds to think that they are the ones to blame especially where the perpetrators have 'good jobs' or a 'good reputation' in the community."

Don't believe services will make a difference to their safety

Just over half of respondents (55%) felt that victims did not disclose as they did not feel that services would make any difference to their safety and 36% said that non-disclosures were due to poor previous experiences of services. This is supported by research into barriers to disclosure, especially where victims have had a previous poor response to previous disclosures.⁹⁸

"Working on this area for around 10 years, I've found that so many women will say that they don't think that anything will make a difference to them. There's a real normalisation of abuse but also an almost fatalistic assumption that nothing will change if they do disclose."

'Cultural' barriers

Again, over half of respondents felt that victims in Tower Hamlets were unable or fearful of disclosing because of cultural barriers. Subsumed under this barrier was the lack of understanding of professionals around different cultures in the borough but also a similar barrier to the fear of institutions whereby 'culture' almost becomes a catch-all for members of different communities across the borough. Those questioned further on their responses to this explained that 'cultural' barriers also include areas that are barriers in themselves such as language barriers or women with no recourse to public funds not understanding what services are available.

"It's almost as though the abuse is 'normal' within that community – according to some of the women I've spoken to in the past year. Many women will say to me 'well in my culture, husbands can behave how they want, do what they want and the wives just have to accept it.' We find that

⁹⁸ See for example: Allnock, D. and Miller, S. (2013) *No one noticed, No one heard: A Study of Disclosures of Childhood Abuse*, London: NSPCC; Rose, D., Trevillion, K., Woodall, A., Morgan, C. and Feder, G. (2011) 'Barriers and Facilitators of Dislcosures of Domestic Violence by Mental Health Service Users: Qualitative Study' *The British Journal of Psychiatry*, 198(3), pp.189-194

this has a big impact on women coming forward, especially around wider forms of abuse like sexual violence for example."

Language barriers

Language barriers were identified by 55% of participants who felt that it was a real obstacle to disclosure, especially where women were prohibited from attending ESOL classes as part of the abuse that they experience.

"I mean, how can women disclose when they don't know where to go, how to say it or what to say! Language is the biggest barrier faced by so many women."

Fall between cracks in services

Half of the respondents highlighted that so many people fall between cracks in services. This is particularly relevant where their client group is young people or women experiencing multiple disadvantages. This means that younger people, especially if they are under 16, do not fit within the definition of domestic abuse or are unlikely to be prioritised by children's social care. This transition period is particularly difficult in terms of disclosing and providing support.

"I've had real difficulty in working with some of the groups that are deemed hardest to reach but then who on the other hand aren't seen as priorities by different agencies. It can be really frustrating and feeds into other elements like the 'don't believe services will make a difference' one."

Don't know where to go

45% of respondents highlighted that it is difficult for people to disclose as they either don't know where to go or there is a lack of suitable services (mentioned by 18%). During our work with young people in 2014 they outlined that young people wouldn't even know where to start to look for services which was a driver for the development of the youth campaign and the youth leaflet.

"Really, for me I think that the key barrier for so many women (and men) is that they just don't know where to go. Victims aren't going to be able to read a big document like the service directory; they need to have information in places that they go. I really think that the champions programme and the increase in posters and things in toilets in the Idea Stores has helped people to know but there still needs to be more awareness raised."

Lack of suitable services

The barrier around the lack of suitable services included where people felt that the services were not appropriate (i.e. need for specialist counselling for FGM, rather than counselling or services needing to be specifically for young people) or where they did not provide interpreters, childcare or culturally aware services to enable women and girls to disclose.

Lack of training for professionals

36% of respondents felt that the lack of training for professionals leads to huge barriers to disclosure – especially where professionals have no understanding of VAWG or the impact on women and girls. We have also found, both through the consultation but also through the work on the harmful practices pilot that there are professionals who feel that they can talk about areas

such as FGM as they are perceived as safe due to the number of survivors being relatively low but feel that they cannot broach the subject of forced marriage of 'honour' based violence because it is seen as 'racist' or interfering in people's culture.

"Training, training, training - I can't say it enough! People can't disclose abuse as the professionals don't have a clue what to do. I've seen such bad practice over the years of people looking horrified or scared by disclosures or they just shut the person up. Everyone should be training even if they're not a front facing person 'coz you never know!"

Disability

Having a disability (learning, mental or physical) has been identified in research as one of the key barriers to disclosure of abuse so it is perhaps surprising that it was mentioned by only 25% of respondents to this consultation.⁹⁹ However, support for disabled people and the lack of specialist support was highlighted in the next section on gaps to services as well as by the 27% who also said about inability to access services (as well as language barriers).

"It's even harder for women and girls with disabilities to disclose than it is for other women quite often. Our services struggle and I know that there have been difficulties for deaf women especially around FGM as there is a lack of sign interpreters."

Identifying Gaps

A key question asked of all participants in the consultation was about identifying gaps. Some of the gaps identified feed back into the need for better multi-agency working across sectors and age groups, especially for young people and older women showing a lack of awareness of existing services.

In mainstream services

One of the elements identified in the consultation as a gap is the lack of accessibility in mainstream services including for those who have additional needs. Respondents highlighted the need for all professionals within services, not just explicitly VAWG focused services, to be able to respond appropriately to victims of VAWG and refer to specialist support services. The other key areas stressed as gaps to mainstream services were: support for perpetrators; practical and emotional support for young people; greater levels of prevention work in schools; immigration advice for victims with NRPF and longer term support after resettlement.

"I think mainstream services could be made more accessible, through cross-cultural and crossgenerational participation. The VAWG Champion programme really promotes this and could widen

"Everyone working and volunteering needs to have the expertise to identify it [VAWG], be confident to raise it and know how to signpost and support a victim."

⁹⁹ Miller, D. and Brown, J. (2014) 'We have the right to be safe': Protecting disabled children from abuse, London: NSPCC; Dockerty, C., Varney, J. and Jay-Webster, R. (2015) *Disability and Domestic Abuse: Risk, Impacts and Response*, London: Public Health England; Murray, S. and Powell, A. (2008) 'Sexual assault and adults with a disability enabling recognition, disclosure and a just response', *Australian Centre for the Study of Sexual Assault*, No. 9.

In BME specific services

Again, the gaps identified in BME specific services tended to focus on language barriers rather than wider support. Interestingly, lack of joined up working was raised in this area and across all six gap areas. Overwhelmingly, respondents felt this is an area that Tower Hamlets should focus on addressing in the next VAWG Strategy and across all statutory and voluntary services.

In services for women with no recourse to public funds

As with gaps identified for women with complex needs, the biggest gap identified to all VAWG work was the need to provide better support for women with no recourse to public funds. Gaps were identified about information provision but also accommodation was the main gap.

"There is a real lack of accommodation for women with no recourse and this is compounding the violence they face and enables exploitation. There is also a need to clear and accessible information about what support they can and will receive"

In services for disabled victims (physical, mental and learning disabilities)

Again, respondents stressed the lack of joined up working between agencies and the need for better links between children's and adult safeguarding especially during transition periods. Some of the elements stressed were the need for professionals to identify particular strands of VAWG, especially harmful practices for disabled victims. Others were concerned about the levels of specialist support for disabled victims.

"In terms of adult safeguarding I am not sure that historically DV has been recognised as something this group experiences. I also wonder about support services for older women as this seems to be a gap also"

In services for complex needs

Supporting women with complex needs was highlighted throughout the consultation as one of the main challenges for the VAWG strategy to address. Lack of joined up working across sectors and between statutory agencies was noted by the majority of respondents as a gap to providing support to this group. The need for additional services for women with complex needs was particularly outlined as well as smarter working by combining services across sectors.

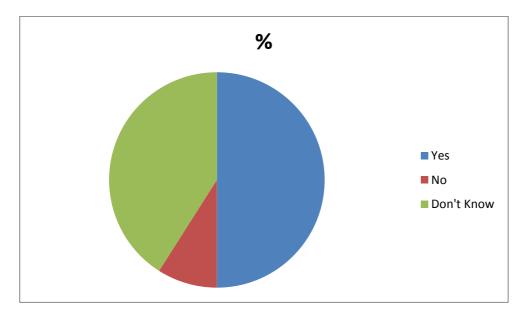
"It feels like there is a lack of multi-agency working or clear strategy around women with complex needs. I would like to see gender and trauma informed services for this group"

For those with language needs

There were few surprises in the responses to gaps with respect to those with language needs. All respondents highlighted the need for additional support for Bengali, Vietnamese, Somali and Chinese speaking residents. Other suggestions included training members of the community or not specialist staff who speak the languages to be trained to respond to victims. This is key in our approach of recruiting community and professional VAWG champions.

Efficiency of services

Although over 41% of respondents did not know whether the services could be delivered more effectively and efficiently, they also provided a narrative about how services could improve. The majority who said they did not know highlighted existing good practice – VAWG Champions programme, training and the wider specialist services.



Highlighted suggestions included:

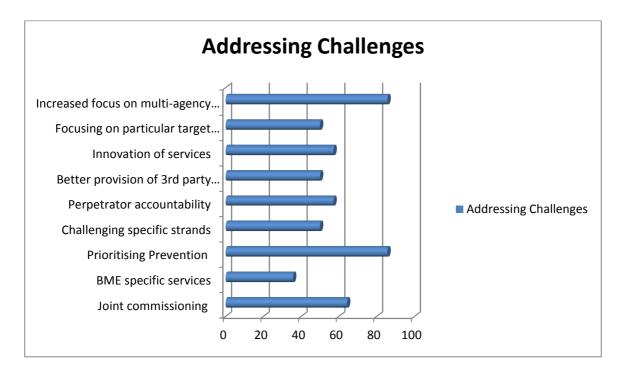
- Better cross-sector working between VAWG and homelessness services
- Promotion of VAWG services within BME services
- Increasing the capacity of existing services to meet greater demand
- Better joined up and multi-agency working across the borough
- Joining gaps between the voluntary and statutory sectors
- Ensuring clear commitment and senior level buy-in from all Directorates within the council
- Victims being able to access specialist support services from within mainstream services

"I think the VAWG services are efficient and effective but with increased capacity could reach more organisations and individuals and expand their outreach work to respond to specific communities."

"If there was a clear commitment at senior level to address VAWG in a multi-agency way and to recognise gender then women's needs could be better met and this could save money for all services."

Addressing Challenges

Respondents were asked how we could address the key challenge of providing specialist, sustainable services in the current economic climate. The consultation highlighted the need to continue to provide services that adequately address survivors' needs as well as ensuring safety. The challenge is responding appropriately and efficiently in a climate of cuts.



The top areas for respondents were an increased focus on partnership working and prevention work. These are two of the strategic objectives identified for the VAWG Strategy and are key to supporting vulnerable victims of VAWG in Tower Hamlets. Other areas that respondents felt could address the challenges faced were joint commissioning of services to increase efficiencies and value for money across services.

"The key for me is multi-agency working and skilling up all professionals to address VAWG. I feel like there could also be work done on spaces where people are likely to disclose - friends and family, medical context. While the focus on police and reporting is important this does not reflect how survivors access help."

Recommendations

- Prevention should be a key priority in a climate of welfare reform and cuts. Continuation and expansion of work with young people, starting from reception is vital
- Links between competing priorities and VAWG should be made more explicitly for example countries where FGM is emerging due to the increase in radicalisation and the increase in threat of extremism as a factor in child arrangement orders in the family courts
- Maintain the four objectives from the previous VAWG Plan but expand to highlight the need for better partnership working and participation by survivors
- Develop work across sectors, including having a renewed focus on women experiencing multiple disadvantage and work with older and disabled women
- Develop a survivors' forum which will be a peer support group for survivors of all forms of VAWG
- Commission services for young people experiencing VAWG as they often fall through gaps between children's and adult services and existing services are predominantly funded externally
- Develop links with some of the large employers in the borough to highlight the impact of VAWG on their staff
- The key barriers to disclosure are faced by women experiencing multiple disadvantage and a fear of institutions. These need to be a key focus of the VAWG Strategy
- There is broad based support for the existing strands but there needs to be a focus on the internet as a facilitator of abuse

Appendix 1: Consultation Log

We started our consultation process in October 2015 and continued until February 2016 to ensure that we could consult with as many people as possible. The consultation methodology is varied to allow for different stakeholders to contribute to our Strategy. A consultation questionnaire was launched in October and individual meetings and focus groups started in November 2015. (A paper version of the questionnaire is also available). As outlined above, a report on the consultation will be published in due course.

Table 3: Consultation Timeline

Action	Date
Launch of VAWG Consultation Questionnaire	October 2015
16 Days of Action	November 2015
Interviews with key stakeholders	November 2015 – February 2016
SMT	December 2015
DMT	February 2016
VAWG Steering Group	January 2016
DV Forum	January 2016
Community Safety Partnership	January 2016 (final presentation April 2016)

A Stakeholder analysis was conducted to ensure that the correct agencies have been consulted. Consultation with a range of key professionals from the agencies listed in Table 4 will continue until end January.

Table 4: Key Stakeholders

Stakeholder	VAWG Strand
'A' Team Arts	All
Barts Health NHS Trust (community and acute services)	All
Citizens Advice	All
City Gateway	All
Community Mental Health Teams	All
Community Safety Partnership members	All
Domestic Violence and Hate Crime Team	All
Domestic Violence Forum	All
East London Foundation Trust	All
East London Harmful Practices Steering Group	Harmful practices
East London Rape Crisis	All, especially sexual violence and
	'harmful practices'
Faith Regan Foundation	All
Head Teachers	All
Hestia	All
Hostel Providers	All
LBTH Adults' Safeguarding Board	All
LBTH Adults' Social Care	All
LBTH Attendance and Welfare Service	All

LBTH Children's Centres	All
LBTH Children's Safeguarding Board	All
LBTH Children's Social Care	All
LBTH Domestic Violence Team Services –The MARAC	
Steering Group, the LBTH 'One Stop Shop', the Homeless	
Person's Unit (HPU) drop-in service and the Barkantine	All
Medical Centre	
LBTH Housing Department – Housing Options and	
Support Team (HOST) and Homeless Families Service	All
	All, especially prostitution and sexual
LBTH IARP (Identify, Assess, Referral Programme)	violence
LBTH Idea Stores	All
LBTH MASE Group	CSE
LBTH Parent and Family Support Service	All
LBTH Public Health	All
LBTH Supporting People	All
LBTH THEOS	All
LBTH Youth Offending Service	All
LBTH Youth Services	All
London Black Women's Project (formerly Newham Asian	
Women's Project)	All
London Fire Brigade	All
Look Ahead	All
Mayor's Office for Policing and Crime (MOPAC)	All
Metropolitan Police	All
NIA Project	All
North East London FGM Group	FGM
NSPCC Protect and Pospect	Child Sexual Exploitation and Sexual
NSPCC Protect and Respect	Violence
Ocean Somali Community Association	All, especially FGM
Open Doors	All, especially Prostitution and Sexual
	Violence
Partnership for Ending Harmful Practices (PEHP)	All, especially harmful practices
PRAXIS	All
Probation (Community Rehabilitation Company and	All
National Probation Service)	
Registered Social Landlords	All
Step Forward	All
The Haven	Sexual Violence
The Specialist Domestic Violence Court (SDVC)	All
Tower Hamlets Volunteer Centre	All
TV Edwards	All
VAWG Champions	All
VAWG E-Group Members	All
VAWG Steering Group members	All
Victim Support	All
Women's Health and Family Services	All, especially FGM

APPENDIX 2: ONLINE AND PAPER CONSULTATION

Between October 2015 and February 2015 an online consultation (with a paper version) was held to elicit responses from professionals and from women living in the borough. There were a total of 60 responses received. For simplicity, only 10 key questions were included in the questionnaires and additional responses could also be included.

VAWG Plan Consultation



1. Are you currently aware of VAWG Services in Tower Hamlets?

Yes 🗌 No 🗌 Don't Know 🗌

Please list all services you know

2. Our current Plan has 4 key objectives (Understanding of VAWG, Prevention, Identifying appropriate support and protection and Holding perpetrators to account). Do you think we should maintain these for the new plan?

Yes 🗌 No 🗌 Don't Know 🗌

Please elaborate

3. We currently have 6 key areas that we work towards - Prevention, Provision, Protection, Partnership, Participation and Prosecution. Please rank these in the order of importance for you with 1 being most important and 6 being least important.

Key Area	Ranking
Prevention of Violence for Future Generations	
Provision of appropriate support to survivors	
Protection from abuse	
Partnership working across statutory and voluntary agencies	
Participation of victims/survivors to inform services	
Prosecution for offenders	

4. Please explain your choice

5. Which strand of VAWG do you think we should include? Please tick all that apply

- Domestic Violence and Abuse
- Sexual Violence (including rape, sexual assault, sexual harassment, sexual bullying, 'revenge porn')
- Female Genital Mutilation
- □ Forced Marriage
- Dowry Related abuse
- □ So-called 'honour' based violence
- Trafficking (for sexual exploitation and domestic servitude)
- Prostitution
- □ Child Sexual Exploitation
- □ Stalking and Harassment
- □ Other

6. What gaps are there in VAWG Services in Tower Hamlets?

In mainstream services	
In BME specific services	
In Services for women with no recourse to public funds?	
In services for disabled victims (physical, mental and learning disabilities?	
In services for complex needs (drugs, alcohol, homelessness etc.)?	
For those with language needs?	

7. Could our VAWG services be delivered more effectively and efficiently?

Yes 🗆 No 🗆 Don't Know 🗆

Please elaborate on key outcomes you would like to see?

8. How can we best address the key challenge of providing specialist, sustainable services in the current economic climate?

- □ Joint commissioning of services
- □ Commissioning BME specific services
- □ Prioritising prevention work with young people
- Challenging specific strands such as 'harmful practices' (forced marriage, so-called 'honour' based violence and FGM)
- Ensuring perpetrators are dealt with including measures such as eviction for domestic violence related charges
- Ensuring better provision of third party reporting sites
- □ Innovation of services

- Focussing on particular target groups e.g. complex needs or disabilities
- □ Increased focus on multi-agency working to reduce resource costs and improve responses
- □ Other suggestions or comments

9. What are the key barriers for victims in Tower Hamlets to report and how could we overcome them?

- □ Fear of institutions (Police, Social Services etc.)
- □ Fear of not being believed
- □ Language Barriers
- □ Fear of bringing 'shame' on families
- □ Disability
- □ Multiple Disadvantages (drugs/alcohol needs, homelessness etc.)
- Don't know where to go
- Don't believe services will make a difference to their safety
- Unable to access services (physically not allowed)
- Fall between cracks in services (e.g. age limits etc.)
- □ Lack of training for professionals don't know how to respond
- □ Lack of suitable services (e.g. BME specific services
- □ Poor previous service or engagement
- □ Not aware they are being abused
- □ Cultural barriers

Other or please elaborate on your choices above

10. Address

Name	
Company	
Address	
Post Code	-
Email	-
Telephone	

Thank you! Please return to <u>vawg@towerhamlets.gov.uk</u> or fax to: 0207 364 0299

APPENDIX 3: Additional Questions asked during Individual or Group Interviews

- Are you aware of the services available to support victims of VAWG in Tower Hamlets?
- How can we best engage men in work to end VAWG?
- What practical issues do survivors face?
- What other areas do you think we should focus on?
- Do you agree we should continue to address the same strands?
- Are there other areas of work we should include?
- What gaps are there in VAWG services in Tower Hamlets?
- In an ideal world what services would you like to see?
- Can our VAWG services be delivered more effectively and efficiently?
- What are the key outcomes you feel should be included?
- Who needs to be involved in a multi-agency approach?
- What is your understanding of VAWG?
- What training do you think you and your organisation need to understand and address VAWG?
- Are services to help victims of VAWG easy to access?
- If you needed to get information or support for yourself or someone you know would you know where to go?
- What are the key challenges in providing a sustainable service?
- Do you think we should maintain our current objectives?
- If not, what should we prioritise?
- What are the ways in which women and girls currently access support and protection?
- What are the types of support women and girls find most helpful?
- How do you think we can best explore ways to prevent violence?
- How can organisations work together to provide an effective response to women and girls and to hold perpetrators to account?
- How can we best identify gaps and needs as well as any barriers to accessing support services?
- Are you aware of the current priorities within our VAWG Plan?
- If yes, do you think these are the right ones?
- If no, explain and highlight which you feel are most relevant?
- What do you think is the most pressing issue for the VAWG strategy to cover?
- Which do you think is the most important area?

- What better support could be provided to victim/survivors who are: NRPF, BME, disabled etc.
- What is the most important thing we can do to tackle VAWG?
- What are the key barriers for victims to access support?
- Who do victims currently report to?
- What can be done to improve support?
- How can we challenge 'cultural' issues?
- What can be done to tackle young people's attitudes to VAWG?
- What more can we do to tackle 'harmful practices'?
- What is the key barrier for trafficked people to access support?
- How can we identify VAWG?
- What more can we do to safeguard future generations?

For further information:

Fiona Dwyer (VAWG Strategy Manager)

Fiona.dwyer@towerhamlets.gov.uk

0207 364 4380

EQUALITY ANALYSIS QUALITY ASSURANCE CHECKLIST

	Name of 'proposal' and how has it been implemented (proposal can be a policy, service, function, strategy, project, procedure, restructure/savings proposal)	VAWG Strategy (2016-2019)		
	Directorate / Service	CLC/ Community Safety		
	Lead Officer	Shazia Ghani		
	Signed Off By (inc date)	Andy Bamber		
Page 351	Summary – to be completed at the end of completing the QA (using Appendix A) (Please provide a summary of the findings of the Quality Assurance checklist. What has happened as a result of the QA? For example, based on the QA a Full EA will be undertaken or, based on the QA a Full EA will not be undertaken as due regard to the nine protected groups is embedded in the proposal and the proposal has low relevance to equalities)	A full equality impact assessment accompanies this checklist. Robust consultation was held with respondents who meet all 9 protected characteristics to ensure that our work does not negatively impact on anyone. International, national and regional research was used in the development of the strategy and complements the work of the Equality Analysis.		

Stage	Checklist Area / Question	No /	Comment (If the answer is no/unsure, please ask the question to the SPP Service Manager or nominated equality lead to clarify)
1	Overview of Proposal		
а	Are the outcomes of the proposals clear?	Yes	This report requests MAB to comment on the draft Violence against Women and Girls Strategy 2016-19.

Page 352	b	Is it clear who will be or is likely to be affected by what is being proposed (inc service users and staff)? Is there information about the equality profile of those affected?	Yes	This strategy outlines and highlights the commitment of the partnership to strengthen a coordinated multi-agency approach to tackling VAWG over the next three years and build upon the previous VAWG Plan. Through a successful delivery of the VAWG programme, the strategy aims that all women and girls are free from all forms of gender-based violence and from any threat of such violence. The strategy also aware that abuse can take place regardless of gender, ethnicity, faith, sexuality or age. The service also recognises men can be victims of interpersonal violence, although the current data show that 97% of the victims are women in the Borough. As a local area, the service remains committed to providing support for all victims of abuse. The intention of this plan is to strengthen our response to responding to abuse rather than undermining this approach. The accompanying EA shows that all nine protected characteristics will have positive impact from the proposal.
	2	Monitoring / Collecting Evidence / Data an	d Cons	ultation
	а	Is there reliable qualitative and quantitative data to support claims made about impacts?	Yes	 Evidence to support the VAWG Strategy has been collected over the past three years of the previous VAWG Plan. As the accompanying EA shows, the service have a range of evidence to look at the impact on service users and staff including: VAWG training evaluation forms DV1 forms MARAC recording data SDVC evaluation data Police data Service data National and local prevalence data

				to establish prevalence which includes a comprehensive consultation process with partners, survivors and organisations across the borough. Despite this, it is widely acknowledged that all strands of VAWG are underreported and many survivors do not come to the attention of services. This coupled with lack of awareness of professionals around individual strands, means that true prevalence data is not obtainable. However, a major part of the work of the VAWG agenda has been to boost reporting across each priority area and there has been an increase across the majority of strands since 2013.
		Is there sufficient evidence of local/regional/national research that can inform the analysis?	Yes	See above.
	b	Has a reasonable attempt been made to ensure relevant knowledge and expertise (people, teams and partners) have been involved in the analysis?	Yes	See above.
Page 3	С	Is there clear evidence of consultation with stakeholders and users from groups affected by the proposal?	Yes	A series of consultations were held and informed the strategy. See Appendix 'VAWG Consultation Report 2016'.
353	3	Assessing Impact and Analysis		
	а	Are there clear links between the sources of evidence (information, data etc) and the interpretation of impact amongst the nine protected characteristics?	Yes	See the Section 3 of the accompanying EA.
	b	Is there a clear understanding of the way in which proposals applied in the same way can have unequal impact on different groups?	Yes	The Strategy states that the service remains committed to providing support for all victims of abuse regardless of their backgrounds.
	4	Mitigation and Improvement Action Plan		
	а	Is there an agreed action plan?	Yes	Individual strands or combined areas identified in the Strategy have action plans which are monitored on a regular basis. Each action plan and the performance matrix are reviewed and evaluated on an annual basis.
	b	Have alternative options been explored	Yes	Do nothing option was considered.

5	Quality Assurance and Monitoring		
а	Are there arrangements in place to review or audit the implementation of the proposal?	Yes	Each action plan and the performance matrix are reviewed quarterly and evaluated on an annual basis.
b	Is it clear how the progress will be monitored to track impact across the protected characteristics??	Yes	See above.
6	6 Reporting Outcomes and Action Plan		
а	Does the executive summary contain sufficient information on the key findings arising from the assessment?	Yes	

Equality Analysis (EA)

Section 1 – General Information (Aims and Objectives)

Name of the proposal including aims, objectives and purpose (*Please note – for the purpose of this doc, 'proposal' refers to a policy, function, strategy or project*)

Violence Against Women and Girls (VAWG) Strategy



1

Financial Year

Conclusion - To be completed at the end of the Equality Analysis process

(the exec summary will provide an update on the findings of the EA and what outcome there has been as a result. For example, based on the findings of the EA, the proposal was rejected as the impact on a particular group was unreasonable and did not give due regard. Or, based on the EA, the proposal was amended and alternative steps taken)

Name: (signed off by)

Date signed off: (approved)

Service area: Safer Communities

Team name: Domestic Violence and Hate Crime

Service manager: Shazia Ghani

Name and role of the officer completing the EA: Fiona Dwyer (VAWG Strategy Manager)

Section 2 – Evidence (Consideration of Data and Information)

What initial evidence do we have which may help us think about the impacts or likely impacts on service users or staff?

Evidence to support the VAWG Strategy has been collected over the past three years of the previous VAWG Plan. We have increased our equalities monitoring data over that time period and have a range of evidence to look at the impact on service users and staff including:

- VAWG training evaluation forms
- DV1 forms
- MARAC recording data
- SDVC evaluation data

This strategy has drawn upon a wide range of data sources to establish prevalence which includes a comprehensive consultation process with partners, survivors and organisations across the borough. Despite this, it is widely acknowledged that all strands of VAWG are underreported and many survivors do not come to the attention of services. This coupled with lack of awareness of professionals around



individual strands, means that true prevalence data is not obtainable. However, a major part of the work of the VAWG agenda has been to boost reporting across each priority area and there has been an increase across the majority of strands since 2013.

Section 3 – Assessing the Impacts on the 9 Groups

Please refer to the guidance notes below and evidence how your proposal impacts upon the nine Protected Characteristics in the table on page 3?

For the nine protected characteristics detailed in the table below please consider:-

• What is the equality profile of service users or beneficiaries that will or are likely to be affected? Use the Council's approved diversity monitoring categories and provide data by target group of users or beneficiaries to determine whether the service user profile reflects the local population or relevant target group or if there is over or under representation of these groups.

This proposal seeks to address the inequality of women who experience abuse disproportionately to men. Approximately 97% of all known victims of interpersonal violence in Tower Hamlets are female - a significant gender bias towards women. As a team we do provide support to men experiencing domestic abuse and all forms of violence and whilst the VAWG Strategy does not make direct reference to male victims, we as a service remain committed to supporting male survivors of violence. Abuse can take place, however, regardless of gender, ethnicity, faith, sexuality or age. Whilst we recognise that the issues in the previous plan and this strategy have a disproportionate effect on women, we also recognise that boys and men are victims of violence too - 3% of all victims of interpersonal violence in Tower Hamlets. As a local area, we remain committed to providing support for all victims of abuse and the intention of this plan is to strengthen our response to responding to abuse rather than undermining this approach.

• What qualitative or quantitative data do we have?

List all examples of quantitative and qualitative data available (*include information where appropriate from other directorates, Census 2001 etc.*)

- Data trends - how does current practice ensure equality

We have collated a wide range of data during the previous 3 years of the original VAWG Plan. This has allowed us to build up a slight picture of VAWG in Tower Hamlets. However, as outlined above there are many areas where there is underreporting, meaning that the data we have does not show a full picture. The data that we have used for the development of the strategy has been:

- A Stakeholder consultation held between October 2015 and January 2016, with additional consultation with young people occurring between 2014 and 2015.
- Monitoring of MARAC data
- DV1 referrals
- Referrals to the One Stop Shop
- Referrals to the Sanctuary Scheme
- Monitoring of outcomes at the Specialist Domestic Violence Court
- Monitoring of IRIS data
- Monitoring of funded specialist support programmes: IDVA service, Violent Crime Caseworkers, Floating Support, Refuge and Harmful Practice pilot.

• Equalities profile of staff?

Indicate profile by target groups and assess relevance to policy aims and objectives e.g. Workforce to Reflect the Community. Identify staff responsible for delivering the service including where they are not directly employed by the council.

N/A

• Barriers?

What are the potential or known barriers to participation for the different equality target groups? E.g.communication, access, locality etc.

The key barriers are underreporting of VAWG across all strands, particularly across the harmful practices areas (so-called 'honour' based violence, forced marriage and female genital mutilation). We have worked to mitigate this by working with MOPAC and partners from across the voluntary and statutory sector to increase reporting through a combined approach of prevention, provision and perpetrator accountability.

The demographics of Tower Hamlets means that there are relatively high levels of vulnerability within the borough's population including high numbers experiencing mental health and substance misuse issues as well as those with language support needs and disabilities (physical and learning). Women with additional vulnerabilities find it most difficult to seek help and are therefore often most at risk from abuse. We have found that coupled with No Recourse to Public Funds, women are often living for many years with abuse across the spectrum of gender-based violence.

We also work closely with specialist organisations to increase reporting from other groups who are less likely to report including women with no recourse to public funds and those experiencing multiple disadvantages (homelessness, complex drugs and alcohol use, street based sex working and mental health needs).

We have ensured that all specialist services funded by the council have speakers of key languages in the borough and an awareness of the different ethnic groups across Tower Hamlets.

• Recent consultation exercises carried out?

Detail consultation with relevant interest groups, other public bodies, voluntary organisations, community groups, trade unions, focus groups and other groups, surveys and questionnaires undertaken etc. Focus in particular on the findings of views expressed by the equality target groups. Such consultation exercises should be appropriate and proportionate and may range from assembling focus groups to a one to one meeting.

We have taken a combined approach to consultation. The consultation methodology is varied to allow for different stakeholders to contribute to our Strategy. A consultation questionnaire was launched in October and individual meetings and focus groups started in November 2015. (A paper version of the questionnaire is also available). We have also held a range of focus groups with professionals, local residents and survivors to inform our strategy and assessment.

• Additional factors which may influence disproportionate or adverse impact?

Management Arrangements - How is the Service managed, are there any management arrangements which may have a disproportionate impact on the equality target groups.

N/A

• The Process of Service Delivery?

In particular look at the arrangements for the service being provided including opening times, custom and practice, awareness of the service to local people, communication

We are not providing a new service but building on our VAWG work and the VAWG Plan 2013-2016. We have developed action plans across all 10 strands working with organisations, statutory and voluntary, across the borough to inform our response to tackling VAWG.

Please also consider how the proposal will impact upon the 3 One Tower Hamlets objectives:-

• Reduce inequalities

The VAWG Strategy specifically seeks to address inequalities that contribute to women and girls experiencing all forms of violence and exploitation. We are also working within that to recognise areas where women experience further inequalities including disability, age, maternity and so on.

• Ensure strong community cohesion

This plan seeks to increase awareness of gender inequality and includes a commitment to working with perpetrators of violence and increasing awareness of the impact of VAWG issues on individuals, families and the community as a whole.

• Strengthen community leadership.

We work in partnership with community and voluntary sector organisations and this includes faith, disability, LGBT and other community based organisations who are central to raising awareness of VAWG.

Target Groups	Impact – Positive or Adverse What impact will the proposal have on specific groups of service users or staff?	 Reason(s) Please add a narrative to justify your claims around impacts and, Please describe the analysis and interpretation of evidence to support your conclusion as this will inform decision making Please also how the proposal with promote the three One Tower Hamlets objectives? -Reducing inequalities -Ensuring strong community cohesion -Strengthening community leadership
Race	Positive	We are committed to supporting all victims of VAWG, regardless of their ethnic background. We know that the ethnic profile of the borough suggests that 'culturally' specific forms of violence such as forced marriage, 'honour' based violence and female genital mutilation are key issues for the borough, although these forms of violence, despite a vast increase in reporting through our coordinated approach, are not always well reported to local agencies. We hope to address this through a two year project which is currently in its first year which is funded by MOPAC and the DfE.
Disability Sex	Positive	Research has consistently found that disabled women are twice as likely to experience domestic violence as non-disabled women are. The same research has shown that disabled men are also more at risk, although at a rate of about 1.5 times non-disabled men. In 2014/2015 there were 23 disabled victims (20 female and 3 male victims) referred to the domestic violence MARAC. The VAWG strategy provides key consideration to the additional barriers that disabled victims face in reporting and we have highlighted the impact on disabled victims of forced marriage in particular.
Sex	Positive	Although the strategy is predominantly aimed at supporting women and girls who have been affected by abuse, we recognise that men and boys also need support and we provide services to ensure that all victims are supported. Young mer are included within all training and awareness-raising in schools and we work to ensure a rights based approach to supporting all victims affected. In 2014/2015, 382 females and 31 males were discussed at MARAC, meaning that mer comprised almost 7.5% of all cases discussed.
Gender Reassignment	Positive	The VAWG Strategy (and separate domestic violence action plan) gives consideration to the needs of transgender people, how they choose to define their gender and choose the services that are appropriate to their needs. We are committed to providing specialist training in this area to organisations within the borough. We are currently aware that there may, as with other areas of VAWG, be an underreporting from the transgender community but we do keep figures from the MARAC on transgender people and are aware that 1 case was subject to MARAC during 2014/2015.
Sexual Orientation	Positive	The Strategy gives consideration to sexual orientation and we support all survivors of abuse regardless of sexual orientation Research suggests that there are similar levels of VAWG in LGBT relationships as in heterosexual relationships: here it is clear both men and women can be victims and perpetrators. In 2014/2015, there were 9 gay men, 2 bisexual women and 1 transgender man referred to the Domestic Violence MARAC.
Religion or Belief	Positive	The VAWG strategy recognises the key role of faith leaders in challenging attitudes about the prevalence and acceptability of VAWG and sets out how we will work with people from all faith backgrounds to involve them in the development of the

		communications and awareness raising elements of the strategy with a focus on prevention and early intervention.
Age	Positive	The VAWG strategy seeks to address inequalities faced by women and girls of all ages. We are particularly aware that older women (aged 60+) may face increased vulnerability due to their age and we actively work with the Safeguarding Adults Team to promote increased awareness of VAWG as well as providing training delivered by specialist services working with older victims of VAWG.
		Each year up to 750,000 children in the UK experience domestic violence. Most children who live in families where there is abuse are aware of the abuse that has been taking place and a meta-analysis of research studies estimated that in 30 -60 percent of domestic violence cases, the abusive partner was also abusing children in the family meaning that it is the most serious safeguarding issue for children. Children's social care estimates that around 70-80% of all contacts to the Integrated Pathways and Support Team (IPST)/Multi-agency Safeguarding Hub (MASH) Team involve domestic abuse (using the wider definition). In 2014/2015 there were 467 children involved in the case referred to MARAC.
		The majority of forms of VAWG adversely impact on young people up to the age of 24, including forced marriage and other forms of harmful practices. The VAWG Strategy explicitly recognises the impact that the high youth population in the borough has on our response to VAWG and we work closely with children's social care to address specific areas that affect young people including child sexual exploitation and sexual violence within a gang or group situation.
Marriage and Civil Partnerships.	Positive	The VAWG strategy aims to support all residents regardless of their marriage status.
Pregnancy and Maternity	Positive	The risks of experiencing violence increase during pregnancy and we work closely with maternity services to establish clear working protocols and actions to address this. This includes a holistic maternity clinic for women survivors of FGM who are pregnant.
Other Socio-economic Carers	Positive	In Tower Hamlets, over the past year alone, we have had 10 cases to the domestic violence MARAC where single women with no recourse to public funds have been referred. Women who are also victims of forced marriage or trafficking for the purposes of forced marriage have been forced to flee from abusive homes but have been unable to access any adequate accommodation. Some women have been supported to return to their countries of origin but this does not mean that they are necessarily safer and this is a real safety concern for us, especially as the numbers of women identified are increasing.
		Another key challenge to providing our work on VAWG is the difficulties that welfare reform coupled with austerity has on the survivors we work with and also the organisations providing specialist support services. Women are disproportionately affected by all of the reforms and victims of VAWG are further victimised through high levels of financial control. We have sought to mitigate some of the impacts through development of the partnerships, the champion programme as well as external funding meaning that our VAWG work can be developed without huge levels of additional resourcing.

Section 4 – Mitigating Impacts and Alternative Options

From the analysis and interpretation of evidence in section 2 and 3 - Is there any evidence or view that suggests that different equality or other protected groups (including staff) could be adversely and/or disproportionately impacted by the proposal?

No

If yes, please detail below how evidence influenced and formed the proposal? For example, why parts of the proposal were added / removed?

(Please note – a key part of the EA process is to show that we have made reasonable and informed attempts to mitigate any negative impacts. An EA is a service improvement tool and as such you may wish to consider a number of alternative options or mitigation in terms of the proposal.)

Where you believe the proposal discriminates but not unlawfully, you must set out below your objective justification for continuing with the proposal, without mitigating action.

Section 5 – Quality Assurance and Monitoring

Have monitoring systems been put in place to check the implementation of the proposal and recommendations?

Yes

How will the monitoring systems further assess the impact on the equality target groups?

We complete a VAWG performance matrix on a quarterly basis as well as completing returns to MOPAC on the VAWG training programme, including equalities information.

Does the policy/function comply with equalities legislation? (Please consider the OTH objectives and Public Sector Equality Duty criteria)

Yes

If there are gaps in information or areas for further improvement, please list them below:

N/A

How will the results of this Equality Analysis feed into the performance planning process?

This will be monitored on a quarterly basis by the VAWG Steering Group which then reports to the Community Safety Partnership (CSP) on a monthly basis and completes the Strategic Assessment on an annual basis.

Section 6 - Action Plan

As a result of these conclusions and recommendations what actions (if any) **will** be included in your business planning and wider review processes (team plan)? Please consider any gaps or areas needing further attention in the table below the example.

Recommendation	Key activity	Progress milestones including target dates for either completion or progress	Officer responsible	Progress
Example				
1. Better collection of feedback,	1. Create and use feedback forms.	1. Forms ready for January 2010	1.NR & PB	
Consultation and data sources	Consult other providers and experts	Start consultations Jan 2010		
•2. Non-discriminatory Sehaviour	2. Regular awareness at staff meetings.	2. Raise awareness at one staff	2. NR	
	Train staff in specialist courses	meeting a month. At least 2 specialist courses to be run per year	2. NR	
		for staff.		

Please see attached VAWG performance matrix for actions and outcomes

Recommendation	Key activity	Progress milestones including target dates for either completion or progress	Officer responsible	Progress

Appendix A

(Sample) Equality Assessment Criteria

Decision	Action	Risk
As a result of performing the analysis, it is evident that a risk of discrimination exists (direct, indirect, unintentional or otherwise) to one or more of the nine groups of people who share <i>Protected Characteristics.</i> It is recommended that the use of the policy be suspended until further work or analysis is performed.	Suspend – Further Work Required	Red
As a result of performing the analysis, it is evident that a risk of discrimination exists (direct, indirect, unintentional or otherwise) to one or more of the nine groups of people who share <i>Protected Characteristics</i> . However, a genuine determining reason may exist that could legitimise or justify the use of this policy.	Further (specialist) advice should be taken	Red Amber
As a result of performing the analysis, it is evident that a risk of discrimination (as described above) exists and this risk may be removed or reduced by implementing the actions detailed within the <i>Action Planning</i> section of this document.	Proceed pending agreement of mitigating action	Amber
As a result of performing the analysis, the policy, project or function does not appear to have any adverse effects on people who share <i>Protected Characteristics</i> and no further actions are recommended at this stage.	Proceed with implementation	Green:

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Performance Matrix

1. Domestic Violence

Outcome	Key Agencies	Indicator	Means of Verification	Current: Q1 Update	Q2 Update
N/A	DV Forum	See DV Action Plan	DV Action Plan		

2. Sexual Violence

	Outcome	Key Agencies	Indicator	Means of	Current: Q1 Update	Q2 update
				Verification		
	Victims of historical or	Police (SC and O2)	Reported rates of	Increased reporting		
	current sexual		sexual violence	of sexual violence		
	violence are			to the police		
Page	encouraged to report					
Ôб			Sexual violence	Increased detection		
			detection rates	rates		
β						
365	3 rd party reporting	3 rd party reporting	3 rd party reporting	Increased reporting		
	sites for sexual	centres	sites available for	of sexual violence		
	violence are fully		reports	from 3 rd party		
	operational			reporting sites.		
	Agencies across all	LBTH DV and Hate	Increased referrals	Figures from		
	sectors in Tower	Crime Team	to sexual violence	HAVEN, ELRC and		
	Hamlets feel equipped		support services by	Police		
	to provide support or	SV Forum	professionals in TH			
	make appropriate					
	referrals to support	Health (CCG, Public	Professionals across	Training evaluation		
	services	Health, ELFT, BARTS	TH access sexual	forms (including		
		Health)	violence training	pre and post		

Г					
		Adult and Child Safeguarding Boards	Increased referrals to MARAC	questionnaires) MARAC referral figures	
		Housing			
		Specialist support services			
		Education			
-	Victims of sexual violence are able to	HAVEN	Increased referrals to sexual violence	Reports from the sexual violence	
ו	access timely, appropriate support (health and psycho-	East London Rape Crisis (ELRC)	support services	services	
	sexual support)	Independent Sexual			
8		Violence Advocates			
>		(Open Doors and			
		Respond)			
		Victim Support			
		Violent Crime			
		Caseworkers			
	Victims of sexual violence (especially in	Public Health	Increased referrals received by non-	IRIS evaluation	
	domestic abuse	Sexual Health	traditional sexual	Increased referrals	
	situations) are able to	Providers	violence support	to MARACs	
	access support				
	through GP and sexual	GP Practices			
	health settings				
		IRIS			
		implementation			
L		group			

3. Prostitution

Outcome	Key Agencies	Indicator	Means of	Current Q1: Update	Q2 Update
			Verification		
Development of multi-	Tower Hamlets	Tower Hamlets'	4 meetings per		
agency coordination	Prostitution	Prostitution	annum with		
and accountability for	Partnership (THPP)	Partnership	continued and		
prostitution		established	increasing		
			membership from		
			across statutory		
			and voluntary		
			sector		
Women with 'red flag'	Tower Hamlets	MARAC meetings	Numbers of women		
indicators are	Prostitution	created to support	referred to		
supported to reduce	Partnership (THPP)	women engaged in	prostitution MARAC		
their risk		prostitution where			
		'red flag' identified	Numbers of women		
			re-referred to		
			prostitution MARAC		
Women engaged in	Tower Hamlets	Increased mandatory	DIP Reports		
prostitution are offered	Prostitution	drug testing on arrest			
holistic support across	Partnership (THPP)		Criminal Justice		
health, housing,		Reduction in criminal	involvement		
education and criminal	DIP	justice involvement			
justice			Numbers of arrests		
	Case Management	Case management			
	Service	outcomes (see	Case management		
		separate actions)	indicators		
	Vice				

	Agencies across Tower Hamlets feel supported to support women engaged in prostitution	Tower Hamlets Prostitution Partnership (THPP)	Increased training to professionals across TH	Pre and Post Evaluation questionnaires	
		LBTH DV and Hate Crime Team			
	Residents are engaged in partnership work to reduce prostitution related ASB	Tower Hamlets Prostitution Partnership (THPP)THPP	Increased support from residents towards supporting sex workers to	Hopetown Community Meetings	
		LBTH DV and Hate Crime Team	address ASB	LIFT campaign meetings	
]		Residents		Other resident meetings, including walkabouts in 'hot spot' areas	
	Men who buy sex are targeted with police actions	Police	Decrease in demand for prosecution	Police Vice returns	

4. Child Sexual Exploitation

Outcome	Key Agencies	Indicator	Means of Verification	Current: Q1 Update	Q2 Update
N/A	LSCB CSE Sub- Group	See CSE Action Plan	CSE Action Plan		
Joint training around radicalisation and VAWG	LBTH Prevent Team	Increased training and awareness around links with	Post training evaluation		

LBTH Domestic	extremism and		
Violence and	VAWG		
Hate Crime Team			

5. Female Genital Mutilation

Outcome	Key Agencies	Indicator	Means of Verification	Q1 Update	Q2 Update
Realistic prevalence figures for FGM are established in TH	North East London FGM Group City University	Prevalence figure for TH established	FGM figures		
Women and Girls in the community who have undergone FGM or who are at risk are supported with health and psycho-sexual needs	Barts Health Barts Health Education North East London FGM Group	Health and psycho- sexual counselling services are made available	Referral pathway and protocol established across health and education		
Health services develop routine enquiry for FGM as well as training for frontline health professionals	Barts Health Education Health Children's Social Care	Increased numbers of girls and young women established through routine enquiry	Barts Health midwifery figures School nursing figures Children's Social care figures		
A comprehensive training programme for professionals and young people is developed	North East London FGM Group	Development of youth Champions Programme recognising that	Pre and post evaluation questionnaires		

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6. Harmful Practices

	Outcome	Key Agencies	Indicator	Means of Verification	Q1 Update	Q2 Update
- L				vermation		

Realistic prevalence figures for HP are established in TH	HP Group DVHCT	Prevalence figure for TH established	HP figures	
	Police			
Women and Girls who have experienced or are at risk of any form of HP are provided with appropriate	HP Group Health (Barts Health, CCG and ELFT as well as	Increased referrals to health agencies of HP	Referral pathways and protocol established across health and education	
support	other community health)		Referral figures for health for HP	
Joint working with faith groups and community groups is developed for all forms of HP,	Faith leaders Community leaders	Faith and community leaders feel more supported to engage their faith	Pre and post evaluation questionnaires	
including FGM	Health DVHCT	communities on HP	Focus groups	

7. Stalking and Harassment

Outcome	Key Agencies	Indicator	Means of Verification	Q1 Update	Q2 Update
Stalking and	Police	Increased numbers			
harassment are		of individual crimes	DV Database figures		
recorded as separate	LBTH DV and Hate	of stalking and			
crimes rather than an	Crime Team	harassment are	IDVA reports		
element of domestic	(through DV1	recorded			
violence	forms)				

			1	1	
Women who	Housing	Women who have	DV Database figures		
experience stalking and		experienced S&H			
harassment are	Sanctuary	have accessed	Sanctuary scheme		
supported with		appropriate	figures		
housing (including		support			
sanctuary)					
Women and girls who	IDVA service	Individual support	Women report		
have experienced S&H		plans are	increased support		
are supported to	Floating Support	developed by			
develop appropriate		appropriate	IDVA and Floating		
support plans which		support services	support reports		
are reviewed regularly					
Women and girls who	OSS	Increased use of	Numbers of non-		
have experienced are		orders	molestation orders		
supported to ask for	VS		applied for		
prohibitive orders	CPS				
including: non-					
molestation orders	Courts				
Develop links with	LBTH Domestic	Establish links with	Increased awareness		
some of the large	Violence and Hate	Canary Wharf	of VAWG amongst		
employers in the	Crime Team	Group	CWG		
borough to highlight					
the impact of VAWG on					
their staff.					

8. Trafficking

Outcome	Key Agencies	Indicator	Means of Verification	Q1 Update	Q2 Update
			Vermcation		

Women and girls who have experienced	Police	Women who have experienced	Police Data	
trafficking are able to	Violent Crime	trafficking have	Violent Crime Service	
access appropriate	Service	accessed	Data	
support without fear of immigration sanctions		appropriate support	National Referral	
			Mechanism data	
Bespoke training is	LBTH DVHCT	Frontline workers	Pre and post	
developed for frontline professionals who may	Vice Team	feel more supported to identify victims of	evaluation questionnaires	
come into contact with	VICE FEATI	trafficking	questionnaires	
trafficked women and	Licensing			
girls				
	Trading Standards			
	Children's social			
	care and adult			
	social care			
	Hospitality and leisure industry			
Public knowledge	Community	Run 2 Community	Police Data	
about spotting signs of	Champions	Champions Training		
trafficking is increased		Programmes to	DV Database data	
through awareness	DVHCT	recruit Champions.		
raising activities and community champions		Community		
		champions feel		
		supported to be		
		able to identify		
		victims of trafficking		
		Increased reporting		

	of trafficking		

tive	ic Violence Action Plan 201			Torracto	Outcome	Load Officer	
	Activity	Total cost	Funding Source	Targets	Outcome	Lead Officer	Quarter 1 Progress Update (April - June 2016)
	1 Victim Support	£110K	LBTH core budget Home Office funding	Number of referrals received per quarter Number referrals per source Number of open and closed service deliveries Number of cases to MARAC % of clients engaged Number of referrals refused the service	Victims supported to increase their safety	Maddi Joshi Senior Service Delivery Manager, Victim Support	
	2 Sanctuary Project	£90K	LBTH HHAS	Number of victims referred per quarter Number of victims refused Number of works completed	Reduced repeat victimisation - victims supported to remain safely in their homes	Shahanaz Begum LBTH DV & HC Team	
	3 Third Party Reporting Project continue to promote TPR as means of reporting			Updates on reports & actions Number of training advisers each quarter	End of year feedback to the DV Forum reflecting outcomes and achievements	Benedicta Dikeocha LBTH DV & HC Team	
g support &			Core Funding				
ion for victims	4 Hestia Refuge & Floating Support Services		LBTH Supporting People	Number of refuge referrals received and accepted Number of floating support services referrals received and accepted Number of MARAC referrals received and accepted Number of IDVA referrals received and accepted Number of cases to MARAC % of clients engaged per quarter By THAWA/Look Ahead/Refuge	Victims of DV placed in temporary accommodation are provided with specialist support to live free of violence and maintain independent living/or living within their own homes	Sharon Benoit - Service Manager	
	5 Multiple Disadvantages DV Project	£64K	DCLG	4 Women with no recourse to public funds (NRPF) bedspaces & support 10 women receive emergency accommodation 40 professionals trained on capacity building for multiple disadvantaged clients 20 women receive holistic support 30 women receive holistic support	Single women with NRPF receive wrap around support & accommodation	Menara Ahmed Helena Doyle (Look Ahead) Lucy Allwright (AVA) Rights of Women	
	6 MARAC		Core Funding		To increase safety of victims through multi-agency partnership working	Nicola Proud (LBTH DV & HC Team)	
	7 DV One Stop Shop		Core Funding	Number of referrals Breakdown of gender referrals Referrals to the IPST	To allow access to a joint up working practice with key agencies and partners	Shahanaz Begum (LBTH DV & HC Team)	
	8 Homelessness Service DV Drop in Surgery	•	Core Funding	Overall analysis of works underaken whilst at HOST	Joint up working practice with the housing professionals coming into contact with clients fleeing through DV.	Zahra Jones, DV & HC Team	
	9 Barkantine Medical Health Centre DV Drop in service	Core funding		How many referrals recieved in quarter involving DV How many cases referred to the MARAC	To provide a platform for anyone to approach and get advice about DV services as well as disclose to a DV professional	Shahanaz Begum (LBTH DV & HC Team)	

		r		a	r.	
	10 Barts Health NHS Trust DA Training Strategy			Numbers of staff trained at level 1, 2 and 3 (Implement and deliver the Barts Health domestic abuse training strategy)	Barts Health NHS Trust staff will be adequately supported when identifying and responding to domestic abuse by clear policies and pathways, training supervision and access to resources. Improved information sharing to increase the safety to high risk victims and their families. Barts Health will abo	abuse sub group.
	11 Barts Health NHS Trust			To provide update on continued support on domestic abuse to the Health Visitor, school Health and Family Nurse partnership services through service level agreements.	contribute to the wider domestic abuse partnership work in Tower Hamlets.	
Ensuring support & protection for victims	12 Barts Health NHS Trust Health Visitors and Family Nurses to have access to quarterly domestic abuse support groups			Update on quarterly domestic abuse support groups (Offer one in each Health Visitor locality per quarter and one for family nurses per quarter).		
	13 Barts Health NHS Trust			Update on reaudit of Health Visitor, School Nurse and Family Nurse action on receipt of information about cases discussed at MARAC.		
P	14 Faith Regen Foundation (FRF): DV Worker to provide advocay and 121 support to women who have experienced VAWG		FRF, Big Lotter Funding	Y The DV worker, based in the London Muslim Centre, will support 50 clients from April 2016 to April 2017	Ensuring support and protection for victims of DV	Julia Martin (Project Manager, FRF)
Page 376	15 ONE SUPPORT Focused support for YP coping with mental health WHITES ROW Engagement Activities "Cut the Funnel" "Talk it Out" "Open the Box"	TBC	One Housing Group	 One 1:1 sessions every week 2. engagement sessions offered each week for service users On site access to a counsellor offered to all young people. 25% customer engagement, monitored quarterly. 	Supporting service users to cope with mental health, including emotional difficulties and domestic violence.	Christina Jewell, Team Manager, Whites Row Assessment Centre Faz Bukhari, Support Assistant, Whites Row Assessment Centre
	16 ONE SUPPORT Training & Resources		N/A	 All staff to access domestic violence awareness training by 1st November 2016. Safeguarding online training to be completed by all staff by 1st July 2016. Support Assistants to ensure local resources are available and accessable related to domestic violence support. 	All staff to be aware of domestic violence signs and how to signpost young people for support.	Faz Bukhari, Support Assistnat, Whites Row Assessment Centre. Nicolin Afflick – Harto, Support Assistnat, Whites Row Assessment Centre.
	17 ONE SUPPORT			 100% of young people to discuss safeguarding and abuse with their Support Officers. 1 social inclusion a quarter to focus on specific topic of safeguarding and abuse. 	Young People to be aware of safeguarding and abuse, how to be respectful of one another, and where to access local resources.	Nicolin Afflick - Harto, Support Assistant, Whites Row Assessment Centre.
	18 The Kipper Project Staff team are trained around domestic violence and harmful practices by 31st March 2017		The Kipper Project	Update on staff training	Team are able to identify DV and know routes to support.	Anoushka Constantinescu (Kipper North Manager)

Ensuring support & protection for victims	19 London Black Women's Project (LBWP) provides women with free legal advice and rights based advocacy that supports survivors through the legal system. Information services cover domestic violence including HP and housing advice. Women also supported to access immigration advice.	Number of women supported per quarter	Provide a rights based approach for women and girls suffering all forms of violence	Baljit Banga	
	20 LBWP provides emergency accommodation for women & children. They offer housing support services, counselling services for both women and children, and resettlement support. Bedspaces available to support disabled women and women suffering from harmful practices.	Number of women supported per quarter	Services provided for women and children fleeing all forms of violence against women.	Baljit Banga Baljit Banga	
Page 377	2.1 Bow fores a support service to women and girls who are at risk or suffering domestic and sexual violence. Advocacy, individual intensive support, support groups and keyworking are offered.	runnber of women supported per quarter	and girls whites provided to women and girls who are at risk to suffering domestic and sexual violence including harmful practices .		
Ensuring support & protection for victims	22 Housing	Number of DV referrals - Offers of temporary accommodation to families - Offers of temporary accommodation to single people - Breakdown of referrals by gender - Number of clients refused to further engage in DV services - Number of clients referred to MARAC - Number of clients referred to Sanctuary Project	Victim supported to increase their safety	George Denton-Ashley Riad Akbur/Janet V Slater (LBTH HOST/Children & Families Team)	
Protection for vicinis	23 Solace Women's Aid-advice line for DV victims/survivors who can receive telephone casework and/or be referred to other specialist services	Number of women from LBTH supported per quarter via telephone helpline	Victims receive telephone support as well as supported to access other specialist services	Stephanie Orel (leaving Solace on 29/07/16) from then onwards lead officer is Sharmeen Narayan	
	24 Praxis work to secure the fundamental rights of vulnerable migrants including refugees, survivors of human trafficking and gender- based violence and their families.	Number of indivuduals experiencing DV supported per quarter	Support for vulnerable migrants who are victims of domestic violence to understand their rights and the protection available to them. Move them away from a point of crisis, isolation and destitution towards safety, security, and the means to secure their own livelihoods. Victims are supported to report to police and access support from specialist services.	Alessandra Rossi Gender-based Violence caseworker at Praxis.	

Raising awareness to	1 IRIS Project			Joint up working practice with Victim Support and General Practitioners to ensure that the signs of domestic abuse are acknowledges and assisted with follow up support	Joy Parsons, Domestic Violence Manager, Victim Support	
encourage reporting of	2 Barts Health NHS Trust		Provide update on events	Barts Health will contribute to the wider	Rosey Wrack	
domestic abuse/	to be actively involved in all domestic abuse			domestic abuse partnership work in Tower Hamlets.		
reducing social tolerance	partnership initiatives,					
	including raising public					
	awareness events.					
	3 FRF: The aim is for	FRF, Big Lottery	Hold 4 workshops for Faith and Community leaders	Greater awareness of DV and Harmful	Julia Martin (Project Manager, FRF)	
	Faith Leaders to hold	Funding	focusing on raising awareness of Harmful Practices	Practices. Reduction of social tolerance,		
	sermons with a strong anti DV message and			stigma and fear of reporting DV		
	for Community					
	Leaders to commit to					
	campaigning against DV locally					
	D V locally					
	4 FRF: Hold HP awareness raising	FRF, Big Lottery Funding	For each 6 week course in the London Muslim Centre there will be at least one class about Harmful	Raising awareness and encourage	Julia Martin (Project Manager, FRF)	
	workshops for our	Funding	Practices and Tower Hamlets Council's DV leaflets	reporting		
	women's ESOL class		will be given to the women.			
. N					4 14 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Racing awareness to efficiency age reporting of dependence reducing social tolerance	5 Swan Housing	Swan Housing Association	One article to be included some time during 2016/17. Include at least one article about domestic	Greater awareness of domestic abuse to encourage reporting.	Anna Williams (Housing Diversity Manager, Swan Housing Association)	
do tic abuse/			abuse in The Communicator (newsletter for Swan			
reducing social tolerance			Housing Association residents) each year.			
ω						
378						
ω						
-	6 Swan Housing	Swan Housing	Provide update on digital platforms	Greater awareness of domestic abuse to	Anna Williams (Housing Diversity	
	Regularly promote	Association	· · · · · · · · · · · · · · · · · · ·	encourage reporting.	Manager, Swan Housing Association)	
	awareness of domestic abuse and the help					
	available on Swan's					
	digital platforms.					
	7 The Kipper Project	The Kipper	Provide update on posters	Greater awareness for service users to	Anoushka Constantinescu (Kipper	
	Up to date Domestic	Project	i onde aparte on postero	report concerns about neighbours and	North Manager, The Kipper Project)	
	Violence posters at all			other service users.		
	schemes - recognising DV and support					
	services. Posters					
	checked at least					
	monthly and new posters put up when					
	received.					

. —		Т	1			
Raising awareness to encourage reporting of domestic abuse/ reducing social tolerance	8 LBWP – Specialist project Work with young women and girls will take place: advocacy and individualised support to young women and girls at risk and information and referral, workshops on healthy/unhealthy relationships, challenging attitudes and behaviours and raising awareness of violence and abuse.		Numbers of women supported	Address the normalisation, tolerance and acceptance of violence against women and girls	Baljit Banga	
	9 Domestic Abuse No Excuse Campaign - Team Publicity DV/XAWG Training Events/Multi Agency Events	Core Funding	10 annual community events - raising awareness of the Domestic Abuse, No Excuse campaign	To raise awareness and educate on issues of DV, DV approaches and DV Services and ensure that professionals and the community are aware of options available. This can and should include reduction of social tolerance of DV and increasing safer choice options for victims.	DV & HC Team	
	1 DV Database	Core Funding	Number of referrals Overall number of cases Breakdown of gender Length of time taken to access a service (average months & years) Overall number of children living with clients	Reduce the average length of time victims experience DV before accessing specialist services	Zahra Jones (LBTH DV&HC Team)	
Horing perpetrators of domestic abuse escapatible/Improving sation detection rates and successful presentions 70	2 MASH/IPST		How many referrals recieved in quarter involving DV How many cases referred to the MARAC Number of core assessments completed within quarter for which domestic violence was a feature. Number of children subject to Child Protection Plans under the emotional category	Childrens Services and partner agencies	James Coumbe, Strategic Performance Manager Eni Olatunde-Shittu, Performance and Data Manager - Social Care	
O –	3 Specialist Domestic £40k Violence Court	LBTH	1. % decrease unsuccessful prosecutions (base line 41%) 2. % improve victim attendance to court (base line 79%) 3. % increase in victim satisfaction within in the CJS (baseline 80%)	Improved effectiveness of trials in DV cases Increased confidence in the CJS by victims	Nenah Myriskos (LBTHDV & HC Team)	
	4 Domestic Violence Homicide	Police	Feedback provided to all relevant agencies Publication of DHR once quality assured from H.Office Recommedations formulated into action plan	To ensure that feedback is given to agencies and that recommendations of each review are provided to Forum members	Menara Ahmed	
	5 Positive Action Policy	Police		Mointoring of Met Positive Action Policy	Helen Barling (Met Police)	
Holding perpetrators of domestic abuse accountable/Improving sanction detection rates and successful prosecutions	6 Clare's Law	Police	Overall arrest rate Number of Right to Know/Right to Ask Clare's Law	Monitoring of Clare's Law	Helen Barling (Met Police)	

Page 380	7	Positive Change Service	CSC	The number of groups planned for men will be a minimum of 3 x 20 week programmes The number of groups for the children will be a minimum of 1 per school term The number of groups for the mothers/women will also be a minimum of 1 per school term The men will get 1 to 1 risk assessment work Partners or ex partners of those men will be eligible for 1 to 1 work Referrals target – 20 men – 20 women and their children per month	DV perpetrators have access to specialist assessment and group work intervention to reduce violence and abusive behaviour. Full time women's safety worker working one to one with women covering safety planning, emotional support and areas around healthy relationships and child centred parenting Women and children can attend a parallel programme to assist in healing and recovery and impact of DVA	Kate Iwi - Co-ordinator Positive Change Service	
Prevention of and early identification and intervention of domestic abuse		Domestic Violence Forum		Violence Forum Consult with forum members on developing a local action plan Updates on the DV action plan	To develop and implement a multi agency strategy to prevent domestic violence and other forms of gender violence in Tower Hamlets and reduce the emotional and physical harm it causes to individuals and to the community as a whole	Zahra Jones, DV & HC Team	
		VAWG (see VAWG Action Plan for full list of projects)		professionals and community	To increase awareness of DV and promote support services available locally and nationally to victims/survivors. To raise the profile of partnership agencies working on VAWG strands.		

		LBWP delivers the following activities: awareness raising workshops, violence prevention work and safety planning, and advocacy and support to those at risk or suffering violence and abuse.		Numbers of women supported	Identifying risk and providing support to Baljit Banga young women and girls.	
Prevention of and early identification and intervention of domestic abuse		The Kipper Project Monthly Safeguarding Good Practice Meeting where incidents and trends are discussed and analysed	Providence Row Housing Association & The Kipper Project	Update on incident and trends discussed and analysed at Safeguarding Good Practice Group	Learning from national incidents Anoushka Constantinescu (Kipper disemminated across the organisation. North Manager, The Kipper Project)	
	5	The Kipper Project MARAC without consent submitted where staff have serious concerns	The Kipper Project	Numbers of referrals to MARAC	Increased safeguarding inter-agency plans for vulnerable young women and men. Anoushka Constantinescu (Kipper North Manager, The Kipper Project)	

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Objective	No. Activity	Funding Source	Milestones for Each Quarter (Inc. Date & Deadline)	Outputs	Outcome	Lead Officer & Contact	Key Partners	Q1 Updates	Q2 Updates	Q3 Updates	Q4 Updates
Objective I 1. To ensure that victims of all forms of hate crime have access I	1 Victim Support Tower Hamlets To ensure that clients have face to	Within Victim	Q.1-Q.4 All clients who request to be seen face to face will be offered a visit when it is safe to do so.		Number of face to face visits.	Rob Calcutt / Biggi Stiller Victim Support	Victim Support	Q1 Updates	Q2 Updates	us upoates	Q4 Updates
to appropriate protection and support	face visits.	resources									
	2 Victim Support Tower Hamlets To provide telephone support to victims.	Within Victim Support resources	Q.1-Q.4 All clients requesting telephone support will receive this.	Caseworkers and trained volunteers will provide support over the phone.	No of clients supported over the phone.	Rob Calcutt / Biggi Stiller Victim Support	Victim Support				
	3 Victim Support Tower Hamlets	Within	Q.1-Q.4 Network with key contacts at A&E to set up a weekly	Caseworkers will visit A&E	Successful engagement		Victim Support				
	Establish a support desk at A&E Royal London Hospital.	Victim Support resources	support desk to take cases.	for half a day each week to take cases.	with teams and number of visits.	Rob Calcutt/ Biggi Stiller Victim Support					
	4 Police CSU - Offer relevant and appropriate support to victims of hate crime	Within Police resources	Q.1-Q.4 Consider all victims of hate crime as 'vulnerable' thus ensuring enhanced service in line with the Victim Charter.			DI Helen Barling Police Community	Police Community Safety Unit.				
	Where requested, victims to be visited in person by investigating officer			Victims visited where requested. Enhanced Service in line with Victim Charter.	Compliance with Victim Charter and MOPAC Hate Crime Strategy.	Safety Unit.					
	5 Police Community Safety Unit Police Community Safety unit to offer specialist advice to frontline officers regarding hate crime.	Within Police resources	Q.1-Q.4 A CSU 'advice line' to be retained 0800 - 2200 to offer specialist advice to front line officers. Q.1-Q.4 A substantive Detective Sergeant to be available to offer overnight advice.	Specialist advice is provided to front line officers.	Specialist advice is provided to front line officers investigating hate crime ensuring that thorough initial investigation is completed and documented.	Safety Unit.	Police Community Safety Unit.				
	6 Tower Hamlets Police Disability Engagement Team - Disability Hate Crime Project To ensure that victims of disability hate crime receive appropriate response, referrals to key partners and representations at ward panel meetings.	Within Police resources	Advisory group established with representation from key partners, project scope and process agreed. I. Primary research completed. Recommendations reviewed by relevant services and action plan developed to address identified service improvements.	Project report published.	Quality report with recommendations to improve service delivery, reporting, engagements, and confidence for victims/ suspects of disability hate crime.	Acting Sergeant Mehmet ULUSOY and PC Lara Reynolds -Tower Hamlets Police Disability Engagement Team	THVSS, Tower Hamlets Police Community Safety Unit, LBTH Community Safety Service, LBTH Consultation and Involvement Team, THIFF, LGBT Forum, LBTH Equalities and Local Voices (REAL).				
	Disability Hate Crime victims to be identified from the first point of contact with police. A project to build local database and recognise needs of all victims/ or suspects of disability hate crime	,									
	7 Third Party Reporting Project (TPR)	Within existing resources	Q.2 –Q.3 Review and Update TPR Partnership Protocol.	TRP Partnership Protocol signed by all Centres.	Master copy of TPR Protocol signed and filed.		LBTH DV & Hate Crime Team TPR Centres/ TPR Leads				
	To further develop and maintain the existing Third Party Reporting Centres and recruit new	e	Q.1-Q.4 Recruit, register and train new organisations as TPR Sites (deliver joint training with CSU and DV reps, protocol to be signed/ issue all relevant information).	Existing and new individuals for each centre have been trained and re-	Victims have access to	Benedicta Dikeocha - Hate	Police Community Safety Team				
	organisations to become TPR Sites.		Q.1-Q.4 Create a TPR Log.	/signed up to TPR protocol. New Centres recruited and	hate crime reporting sites across the borough.	Crime Projects Officer	Victim Support THNPFH				
				operational. Council Website updated and containing accurate	Victims are able to access appropriate support through effective TPR						
				Existing Centres contacted and Newsletter established							

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2. To deter & hold perpetrators accountable		Hate Incident Panel To coordinate the multi-agency	Within existing resources	Q.1-Q.4 Monthly meetings taking place where 100% of all cases referred are reviewed.	4 x Quarterly monitoring reports produced showing referrals and outcomes of		Hate Crime	Police Community Safety Unit Community Safety Operations			
		panel which ensures a coordinated response to hate crime and incidents.		case papers. Q.1-Q.4 Regularly update HIP Information Pack/ Contact list	cases. 1 Annual Report produced			Team Victim Support Scheme			
				and distribute to partners. Q.1-Q.4 Monthly - Post HIP ensure all HIP Referrals are	Cases papers, minutes and action plan all distributed on time.	Increased referrals to HIP particularly from landlords and organisations not		RSL's Tower Hamlets Legal Team			
				logged on central Excel Database for records. Q.1-Q.4 Quarterly monitoring reports produced showing	HIP Database updated every month.	currently referring. Cases reviewed ensuring		LBTH Housing Advice & Options			
				referrals and outcomes of cases. Q.4 Annual report produced and distributed.	12 Panel meetings held. Updated Contact List and HIP Information Pack.	that all possible strategies for increasing the safety of victims or witnesses and imposing sanctions to deter repeat offending are fully explored and implemented in a co- ordinated way.		Youth Service			
		Registered Social Landlords (RSL's) and Housing providers	Within existing	Q.1 Identify RSL's and Housing Providers in Tower Hamlets. Q.2 Write to RSL's and Housing Providers with information	Major RSL's and Housing Providers written to.	Housing providers better informed about the Hate	Nazma Begum Hate Crime	Housing Providers/ RSL's			
		Inform RSL's and Housing Providers of the Tower Hamlets Hate Incident Panel and encourage	resources	about the Hate Incident Panel and how it operates. Q.3 Visit a minimum of 6 Housing providers and encourage sign up to the Hate Incident Panel. Q.3 Attend the RSL Forum and speak about the Hate Incident	A minimum of 6 housing providers visited.	Incident Panel. Increased referrals to the HIP.	Partnership Officer				
		referrals and participation.		Q.4 Feedback to forum on outcome.	RSL Forum attended	Increased sign up by housing providers to the Hate Incident Panel.					
		Police Community Safety Unit To reduce offending opportunities for Hate Crime.	Within Police resources	Q.1-Q.4 Intelligence Unit to identify trends and hotspots; intelligence disseminated to CSU and front-line responders through daily intelligence meetings and to Senior Management at bi-weekly tasking meeting.	intelligence meetings & to Senior Management at bi-	Increase SD Rate	DI Helen Barling Police Community Safety Unit	Police Community Safety Unit.			
				Q.1-Q.4 Local Authority in attendance at these meetings to ensure cohesive approach. Q.1-Q.4 Police will actively attempt to locate any identified	weekly tasking meeting. Local Authority in attendance at meetings.						
					Police will actively attempt to locate any identified offenders in a timely manner.						
		Police Community Safety Unit To provide Quarterly Police Hate Crime Data to the NPFFHF.	Within Police resources	Q.1 -Q.4 Provide information requested.	4 x Quarterly Police hate crime data report produced showing total number of hate crime reports received for each	Hate Crime data readily available for the forum to use.	DI Helen Barling Police Community Safety Unit	Police Community Safety Unit			
					quarter. To be further broken down by each strand of hate crime.						
	12	Victim Support	Within Victim	Q.1-Q.4 All clients who give their consent for referrals to the HIP will be referred if the case worker believes the panel could	Case workers will refer appropriate cases to the	Number of ongoing and one off cases referred to	Rob Calcutt/ Biggi Stiller	Victim Support			
		To participate in the monthly HIP panel and refer appropriate cases to the panel.	Support resources	help achieve satisfactory outcomes/progress for the victim.	HIP.	the HIP.	Victim Support				
			Within Behaviour Support Team	Q.1 Develop links with schools and identify groups of pupils.Q.2 Work with groups of pupils to gather views and material.	Contact established.	Contacts established and meeting with staff and pupils.	Liam Mc Quade LBTH Behaviour Support Team	LBTH, George Green's, Morpeth, PRU			
		locally relevant mobile app to inform pupils about cyber safety and online conflict	resources	Establish link with app developers. Secure funding when project is ongoing . Q.3 Work with developer to produce an app.	Materials gathered.	Materials ready, meetings with developers and funding secured		TBC Developer			
		Developing an app with input from Tower Hamlets young people.		Q.4 Launch app	App produced	App ready					
					App gets launched online, in schools and in press.	App shared with young people. Schools monitor use and impact.		LBTH, George Green's, Morpeth, PRU			
	1					1			I	+	

through promoting awareness, encouraging reporting and building community cohesion across all communities	14 No Place for Hate Campaign Awareness campaign promoting clear messages that Tower Hamlets is No Place for Hate. To promote a stronger partnership stand against hate in Tower Hamlets 10	resources	 Q.1-Q.4 Maintain profile of Campaign through frequent press releases/East End Life articles highlighting positive initiatives /achievements/case outcomes. Supply information for media enquiries when requested via Corporate Comms. Q.1-Q.4 Encourage reporting of hate crime, including through dissemination of campaign materials and developing/maintaining partnerships with key organisations and members of the community. Q.1-Q.4 Maintain system to record number of stalls held, events attended, literature distributed and number of people reached. Q.1-Q.4 Seek opportunities to deliver /partake in outreach activities (minimum 4/5 outreach events to promote campaign and encourage reporting). Q.1-Q.4 Quarterly feedback to THNPFHF. 	Deliver a min of 4-5 outreach activities per year. Set up stalls to mark notable dates in Hate Crime . Quarterly feedback to THNPFHF. Increase of sign up to both pledges. Direct engagement with members of the public to raise awareness on hate crime.	services and reporting facilities available in the borough. A strong message that LBTH is No Place for Hate. Increase of sign up to both pledges. Stronger partnership stand against Hate Crime in Tower Hamlets. Increased awareness of hate crime amongst individuals and organisations.	LBTH Communications Team	DV and Hate Crime Team LBTH THNPFHF Partners Community organisations		
	15 Hate Crime Awareness Week 2016-17 Deliver outreach activities/ stalls during the week.	existing	 (Q2. Identify key sites to deliver outreach activities/ stalls Q2. Book dates and times for activities. Q2. Encourage THNPFH Forum to also deliver activities during Hate Crime Awareness Week. Q2. Publicise the activities locally. Q2. Deliver activities. 	Direct engagement with members of the public to raise awareness on hate crime. A min of 2 outreach activities held during the week.	Increased awareness of hate crime amongst communities and visitors in Tower Hamlets.	Nazma Begum Hate Crime Partnership Officer	Benedicta Dikeocha Hate Crime Projects Officer Domestic Violence Team Police THNPFHF Members		
	16 No Place for Hate Pledge To promote a stronger partnership stand against hate in Tower Hamlets.	Within existing resources	 Q.1-Q.4 Process all pledges submitted via web, from outreach events or in person following the Pledge Maintenance Guidance. Q.4 Increase of individuals signed up to the pledge (baseline 1295) Q.4 Increase in organisational pledge sign ups (baseline 117) Q.3 Develop Pledge Complaints Procedures. Q.3 End of year feedback to THNPFHF. 	Increase in sign up to both pledges.	Increase of sign up to both pledges. Stronger partnership stand against Hate Crime in Tower Hamlets. Increased awareness of hate crime amongst individuals and organisations.	Hate Crime Partnership Officer	Benedicta Dikeocha Hate Crime Projects Officer THNPFHF Members		
	17 No Place for Hate Champions Recruit, train and support 10 NPFH Hate Champions to cascade hate crime awareness activities and training in the community.	Within existing resources	 Q.1 Recruitment process for NPFH Champions to be completed including promoting, shortlisting and selecting. Q.2 Deliver the Champions Training Programme to develop Champions Q.3-Q.4 Seek opportunities for activities (training and outreach) for Champions to deliver, encouraging an increase in NPFH Pledge sign ups. 	Quarterly updates to THNPFHF	community settings to	Benedicta Dikeocha / Menara Ahmed LBTH Hate Crime & DV Team	Domestic Violence & Hate Crime Team NPFH Hate Champions		
	18 Children Centres in Tower Hamlets Inform all Children Centres in Tower Hamlets about the NPFH Campaign and invite them to join the NPFH Pledge.	Within existing resources	 Q.2 Identify list of Children Centres in Tower Hamlets to contact. Q.3 Write to all Children Centres with copies of pledges, publicity materials and information about the THNPFH Forum and the Hate Incident Panel. Q.4 Report back to the THNPFHF on outcomes. 	All Children Centres in Tower Hamlets written to and sent information.	Better awareness of the NPFH Campaign, Pledge, Forum and the HIP in Children's Centres. Sign up to the pledge.	Nazma Begum Hate Crime Partnership Officer	Children's Centres		
	19 Hospitals and GPs in Tower Hamlets Inform all GP's in Tower Hamlets about the NPFH Campaign and invite them to join the NPFH Pledge. Raise awareness of the THNPFH and Hate Incident Panel encouraging referrals.	existing	 Q.2 Identify list of Hospitals and GP's in Tower Hamlets to contact. Q.3 Write to all Hospitals GP's with copies of pledges, publicity materials and information about the THNPFH Forum and the Hate Incident Panel. Q.4 Report back to the THNPFHF on outcomes. 	All GP's and Hospitals written to and sent information.	Better awareness of the NPFH Campaign, Pledge, Forum and the HIP in GP's and Hospitals. Sign up to the pledge.	Hate Crime	Hospitals and GP's		
	20 Hate Crime Awareness Training Deliver training and workshops on Hate Crime awareness as far as resources allow.	existing	Q.1-Q.4 Identify Services that need to be trained. Q.1-Q.4 Deliver training in partnership with the DV Team. Q.3 Feedback to THNPFHF	Training sessions delivered and records kept.	Increased awareness of hate amongst Services and professionals. Increase in the number of individuals and organisations aware of hate crime and support available (Measured through evaluations, feedback and records kept) Increased awareness of how to make referrals to both Hate Incident Panel. To encourage new agencies to attend the NPFH Forum and HIP Panel.		LBTH DV & Hate Crime Team TH NPFHF Partners		
	21 Victim Support Tower Hamlets To provide information about the Victim Support's Serious and Violent Hate Crime Project.	Within Victim Support resources	Q.1-Q.4 Produce service information.	Caseworkers will produce and distribute information to help make the service accessible.	Produce leaflets and referral forms.	Rob Calcutt Biggi Stiller/ Victim Support Tower Hamlets	Victim Support		

22 Victim Support Tower Hamlets 'Guest' edit an edition of East End Life.	Within Victim Support resources	reflects the issues facing and issues relating to all strands of		paper.	Lead taken by Maddi Joshi/ Rob Calcutt/ Biggi Stiller Victim Support	Victim Support aided by community groups and LBTH		
23 Victim Support Tower Hamlets	Within	Q.1-Q.3 Maintain contact with LBTH Communications Team to	The equal will preduce		Victim Support	Council		
	Victim Support	try and get a listing inclusion in the council tax bill mailer and accompanying booklet.	the copy which would need the copy which would need the approval of the No Place for Hate Forum.	Council with advice from NPFHF.	Vicum Support	Council		
To assist with delivering	Within Victim Support resources	Q.1-Q.4 Victim Support will where possible participate in events which cover the issue of Hate Crime.	Staff and volunteers will attend appropriate conferences, events (when case loads allow).	Types of events covered.	Maddi Joshi/ Rob Calcutt Biggi Stiller Victim Support	Victim Support		
25 SWAN Housing - Work with our partners and residents to prevent hate crime and harassment and support victims / survivors. Include at least one article about hate crime and harassment in The Communicator (newsletter for		Q.4 Article to be published in or before Q.4.	Article published	Article included in The Communicator (newsletter for Swan residents) each year.		N/A		
residents each year).								
26 SWAN Housing - Work with our partners and residents to prevent	SWAN resources	Q.1-Q.4 Ongoing	Tweets, Facebook posts etc.	Awareness of hate crime and harassment and the help available is promoted on Swan's digital platforms.	Swan Housing	N/A but any suggestions regarding organisations that we can follow on social media in order that we can retweet news items etc. welcomed		
Getting along together. Commissioning a range of Cohesion activities, including the understanding of Faith and Belief in Tower Hamlets; the support of Community Engagement Forums such as the Interfaith Forum and forums for LGBT and Disabled communities, New Residents and Refugee Forum; Mosque and Community Engagement Service; cohesion projects in Mile End and Aldgate East Masterplan areas; and other activities through mainstream grants and One Tower Hamlets Funding.	resources	 Q1. Review funding (where contracts have breaks), commission and continue monitoring providers. Q2. Council support to help organisations to develop projects - through action learning sessions and begin developing projects. Q3. Monitoring period and evaluating projects. Q4. Final report on projects. 	Evaluate projects and measure successes and outcome.	Improved relationships of various groups	Hamlets LBTH Cohesion and Equality Team	Society Links Mile End Community Project East London Chinese Community Centre RE Today London Tigers Ebrahim College Tower Hamlets CVS Praxis ELOP REAL Betar Bangla City Gateway Dorset Community Association East London Advanced Technology London Gypsy and Traveller Unit Newark Youth London Somali Parents and Children's Play Association Stifford Community Centre Rooted Forum Uprising Wapping Bangladesh Association		
28 To raise awareness of LGBT hate	Within	Q1 – Conference to be held.	40 people attending	Increased visibility of	ELOP &	TH Police		
		Q2 Report of recommendations produced from conference.	40 people attending.	LGBT hate crime,	TH LGBT Community Forum	GALOP		
	Within ELOP resources	Use social media channels and newsletter inclusion.	Disseminate information each month re: e.g. Third Party Reporting venues.	pathways for hate crime	Susha Eng – TH LGBT forum / ELOP	THLGBT Forum		
Raise awareness of pathways for hate crime reporting.				reporting.	LUP			
practice in challenging homophobia, biphobia and transphobia Write a report on homophobia,	Within ELOP resources	Gather information on experiences, examples of good practice where pro active work it taking place.	1 Report with recommendations.		Susha Eng – TH LGBT forum / ELOP	ELOP/TH LGBT community Forum		
biphobia and transphobia in the work place and in education.								

	31 Tower Hamlets Homes - INTRANET LINK/INFORMATION Improve information held on intranet internally and externally and provide short cut for customers and staff to the information.	resources	2016		shortcut for customers and	Tracey Barrett ASB Officer, but as notified other THH staff may already by managing this as an ongoing project.	THH Comms Team THH Management Team ASB staff			
	Noticeboards	resources	 Q.1 May 2016 - Notice Board/location check. Q.1 May .2016- Obtain up to date poster/contact information from HIP. Q.2 June/July 2016- Ensure installation of information across all housing stock. 	All noticeboards checked and updated.	Increase in reporting by victims and witnesses Safer and confident communities	Tracey Barrett ASB Officer Tower Hamlets Homes	Tower Hamlets Homes L.B.T.H. Metropolitan Police Victim Support			
Key		Key								
Milestones for this quarter met	Awaiting for update/ or no new updates	this quarter/	capacity issues / lack of funding/ Other							
Milestones for this quarter nearly	y met									
Milestones for this quarter not m	net						1	1		

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